

**64th meeting of the UNWTO Regional Commission for the Americas and International Seminar on Destination Management - New Challenges, New Solutions**

Guatemala City and La Antigua, Guatemala  
15-16 May 2019

CAM/64/NI  
Madrid, 11 April 2019  
Original: Spanish

**INFORMATION NOTE**

**1. PLACE AND DATES**

**The International Seminar on Destination Management - New Challenges, New Solutions** will be held in Guatemala City on Wednesday, 15 May 09:00 a.m. to 5:00 p.m.

**The 64th meeting of the UNWTO Regional Commission for the Americas (CAM)** will be held in La Antigua, on Thursday, 16 May, from 10:00 a.m. to 5:30 p.m.

The 64th meeting of the Commission and the International Seminar will be held in:

Guatemala City - Seminar	La Antigua - 64th CAM meeting
<p><b>Hotel Real Intercontinental</b> Address: 14 Calle 2-51, Ciudad de Guatemala 01010, Guatemala Telephone: +502 2413-4444 <a href="#">Website</a></p>	<p><b>Porta Hotel Antigua</b> Address: 8va. Calle Poniente No.1 La Antigua Guatemala, Sacatepequez Guatemala Tel: +502 7931 0600 <a href="#">Website</a></p>

**2. REGISTRATION**

The participation form for both events is available at the following link:

<http://americas.unwto.org/es/event/64-reunion-de-la-comision-regional-para-las-americanas>

Participants are kindly requested to complete it by 5 May. For any questions or requests for additional information, you can contact:

Instituto Guatemalteco de Turismo (INGUAT)	World Tourism Organization (UNWTO)
<p><b>Ms. Margarita del Rosario Arocha</b> Assistant, Office of the Deputy Director Tel.: 2290-2800 Ext. 1102 E-mail: <a href="mailto:cam64@inguat.gob.gt">cam64@inguat.gob.gt</a> Website: <a href="http://www.inguat.gob.gt">www.inguat.gob.gt</a></p>	<p><b>Ms. Esther Ruiz</b> Regional Programme for the Americas Tel.: + 34 91 5679 316 Fax: + 34 91 571 37 33 E-mail: <a href="mailto:rdam@unwto.org">rdam@unwto.org</a> Website: <a href="http://www.unwto.org">www.unwto.org</a></p>



### 3. ENTRY REQUIREMENTS

The classification for purposes of visa exemption/requirement for entry into the national territory has been changing, owing to reasons of national interest, in accordance with bilateral and multilateral agreements signed, and in accordance with the migration policy of Guatemala and that which is being promoted with the Central American region.

Please check the visa requirements for entry to Guatemala, by country of origin, at the following link: [http://www.minex.gob.gt/Visor\\_Pagina.aspx?PaginaID=21](http://www.minex.gob.gt/Visor_Pagina.aspx?PaginaID=21)

- Cuba, Haiti, Venezuela, Suriname, Jamaica, Guyana, Grenada, Bolivia, Ecuador. Visa required for the travellers with an ordinary passport. However, persons travelling with a diplomatic or official/service passport may be exempt.
- Rest of the countries: Exempt from visa

### 4. OFFICIAL TRANSPORT

A courtesy transportation service has been organized for the participants of the 64th meeting of the UNWTO Regional Commission for the Americas and the International Seminar on Destination Management.

Likewise, a reception service has been arranged for the delegations at the "La Aurora" International Airport, in Guatemala City, which includes free transfers of the participants, upon both their arrival and departure, between the airport and the hotels indicated in this information note.

For the proper coordination of the transfers, delegates are kindly requested to indicate if they require the service in the participation form, and to provide their arrival, departure and accommodation information.

Likewise, the Guatemalan authorities will organize the transfer of the delegations from Guatemala City to La Antigua. This transfer is scheduled for 15 May.

**Ms. Gabriela Alvarado**  
Fam and Press Trips  
E-mail: [malvarado@inguat.gob.gt](mailto:malvarado@inguat.gob.gt)  
Tel.: 2290-2800 Ext. 3319  
Website: [www.inguat.gob.gt](http://www.inguat.gob.gt)



## 5. ACCOMMODATION

Those attending the 64th meeting of the UNWTO Regional Commission for the Americas (CAM) and the Seminar will be able to avail of special rates at the hotels selected for the event:

GUATEMALA CITY		
HOTEL	RATES	ADDRESS
<b>Hotel Real Intercontinental (Venue)</b>	Single room rate: USD 139 plus 22% tax.	Address: 14 Calle 2-51, Ciudad de Guatemala 01010, Guatemala Tel.: (502) 2413-4444 E-mail: <a href="mailto:inter.gua@r-hr.com">inter.gua@r-hr.com</a> <a href="#">Website</a>
<b>Radisson Hotel and Suites</b>	Single room rate: USD 80.00 plus 22% tax	Address: 1 Ave.12-46 Zona 10, Guatemala City, 01010 Tel.: (502) 2421-5151 E-mail: <a href="mailto:reservaciones@radissonguatemala.com">reservaciones@radissonguatemala.com</a> <a href="#">Website</a>
<b>Courtyard Guatemala City Hotel</b>	Single room rate: USD 115.00 plus 22% tax	Address: 1 Avenida 12-47, Zona 10, Guatemala, Guatemala Tel.: (502) 2225-2500 E-mail: <a href="mailto:reservas@courtyardguatemala.com">reservas@courtyardguatemala.com</a> <a href="#">Website</a>
<b>Hotel Casa Veranda</b>	Single room rate: USD 80.00 plus 22% tax	Address: 12 Calle 1-24 Zona 10 01010 Guatemala City - Guatemala Tel.: (502) 2411-4100 y 5951-6276 E-mail: <a href="mailto:reservaciones@hotelcasaveranda.com">reservaciones@hotelcasaveranda.com</a> <a href="#">Website</a>
<b>The Westin Camino Real</b>	Single room rate: USD 130.00 plus 22% tax	Address: 14 Calle 0-20, Ciudad de Guatemala, Guatemala Tel.: (502) 2333-3000 E-mail: <a href="mailto:estuardo_mendez@caminoreal.com.gt">estuardo_mendez@caminoreal.com.gt</a> <a href="#">Website</a>
<b>Hotel Biltmore</b>	Single room rate: USD 80.00 plus 22% tax	Address: 15 Calle 0-31, Guatemala 01010, Guatemala Tel.: (502) 2410-5000 E-mail: <a href="mailto:estuardo_mendez@caminoreal.com.gt">estuardo_mendez@caminoreal.com.gt</a> <a href="#">Website</a>
<b>Hotel Holiday Inn</b>	Single room rate: USD 100.00 plus 22% tax	Address: Primera Avenida 13-22, Guatemala 01010, Guatemala Tel.: (502) 2421 0000 E-mail: <a href="mailto:estuardo_mendez@caminoreal.com.gt">estuardo_mendez@caminoreal.com.gt</a> <a href="#">Website</a>
<b>Hotel Clarion Suites</b>	Single room rate: USD 125.00 plus 22% tax	Address: 14 Calle 3-08, Zona 10 Guatemala, Guatemala C.A. 01010 Tel.: (502) 2421-3333 E-mail: <a href="mailto:rchamo@clarionguatemala.com">rchamo@clarionguatemala.com</a> <a href="#">Website</a>



# CIUDAD DE GUATEMALA



## LA ANTIGUA

HOTEL	RATES	ADDRESS
<b>Porta Hotel Antigua (Venue)</b>	Single room rate: USD 107.00 plus 22% tax	Address: 8va. Calle Poniente No.1 La Antigua Guatemala, Sacatepequez - Guatemala, Central America Tel.: (502) 7 765-0919 E-mail: <a href="mailto:info@portahotels.com">info@portahotels.com</a> <a href="#">Website</a>
<b>Hotel Camino Real Antigua Guatemala</b>	Single room rate: USD 115.00 plus 22% tax	Address: 7a Calle Poniente 33b, Antigua Guatemala 03001, Guatemala Tel.: (502) 7873-7700 E-mail: <a href="mailto:estuardo_mendez@caminoreal.com.gt">estuardo_mendez@caminoreal.com.gt</a> <a href="#">Website</a>
<b>Hotel Soleil Antigua</b>	Single room rate: USD109.80 including tax	Address: 9 calle Poniente, Ciudad Antigua Guatemala 03001, Guatemala Tel.: (502) 7879-4444 E-mail: <a href="mailto:mifont@gruposoleil.com">mifont@gruposoleil.com</a> <a href="#">Website</a>
<b>El Convento Boutique Hotel</b>	Standard suite: USD 95.00 plus 22% tax Standard suite: USD 125.00 plus 22% tax	Address: 2a Avenida Norte # 11 La Antigua Guatemala, Antigua Guatemala 03002, Guatemala Tel.: (502) 7720-7272 E-mail: <a href="mailto:reservaciones@elconventoantigua.com">reservaciones@elconventoantigua.com</a> <a href="#">Website</a>
<b>Mil Flores Luxury Design Hotel</b>	Single room rate: From USD 110.00 to USD 163.00 plus 22% tax	Address: 3a. Calle Oriente No.16'A', La Antigua Guatemala, Guatemala Tel.: (502) 7832-9715 E-mail: <a href="mailto:ventas@hotelmilflores.com">ventas@hotelmilflores.com</a> <a href="#">Website</a>
<b>Hotel Casa Encantada</b>	Single room rate: USD 140.00 plus 22% tax	Address: Convento Boutique Hotel, 2ª Avenida Norte #11, Antigua Guatemala, Guatemala Tel.: (502) 7832-7903 E-mail: <a href="mailto:casaencantadainfo@gmail.com">casaencantadainfo@gmail.com</a> <a href="#">Website</a>
<b>Hotel Casa Santo Domingo</b>	Traditional with jacuzzi: USD 196.00 plus 22% tax Executive room: USD 209.00 plus 22% tax	Address: 3a Calle Oriente No. 28 A, La Antigua Guatemala Tel.: (502) 7820-1220 E-mail: <a href="mailto:reservas@casasantodomingo.com.gt">reservas@casasantodomingo.com.gt</a> <a href="#">Website</a>
<b>Pensativo House Hotel</b>	Single room rate: USD 160.00 plus 22% tax	Address: 4a Avenida Sur No. 24, La Antigua, Guatemala, Sacatepéquez, 03001, Guatemala Tel.: (502) 7955-5353 E-mail: <a href="mailto:recepcion@pensativohousehotel.com">recepcion@pensativohousehotel.com</a> <a href="#">Website</a>







**6. REGISTRATION AND BADGES**

Access to areas reserved for the meetings will be restricted to participants wearing their accreditation badges. Participants can obtain their badges at the registration desk of the venue hotel.



## 7. WORKING DOCUMENTS

The UNWTO Secretariat will provide the participants with the electronic versions of the working documents of the 64th meeting of the UNWTO Regional Commission for the Americas, together with the documents related to the seminar, on the event website.

Please note that, following the environmental protection policy applied throughout the United Nations system, the documents for the CAM meeting and the Seminar will not be distributed on paper at the event venue. Therefore, participants are requested to bring printed copies of the documents if they need them.

## 8. WORKING LANGUAGES

The working languages of the 64th meeting of the UNWTO Regional Commission for the Americas and the Seminar will be Spanish and English. Simultaneous interpretation will be available for both languages.

## 9. LIST OF PARTICIPANTS

The UNWTO Secretariat will prepare a provisional list of participants, based on the responses received to the invitations, and distribute it along with the decisions of the Commission meeting.

## 10. GENERAL INFORMATION ON GUATEMALA



**Official name:** Republic of Guatemala

**Area:** 108,889 Km<sup>2</sup>

**Population:** Approximately 16.5 million

**Administrative divisions:** 22 departments and 340 municipalities

**Capital:** Guatemala City

**Official language:** Spanish, although 22 Mayan languages are also spoken, along with Xinca and Garifuna

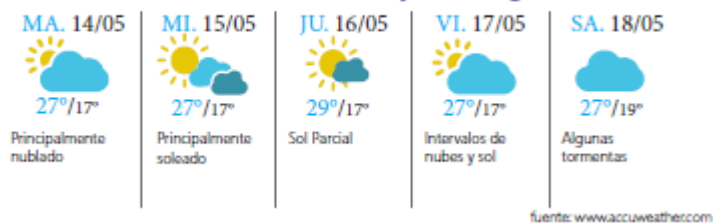
**Form of government:** Democracy

**Demonym:** Guatemalan

### ✓ CLIMATE

Guatemala is known as the “Land of Eternal Spring”. It is a destination blessed with not having to endure extreme temperatures and there are two marked seasons: the summer or dry season from November to April and the winter or rainy season from May to October. The average temperature in Guatemala is 24°-26° C (75°-79° F) throughout the year.

### Clima estimado Ciudad de Guatemala y La Antigua Guatemala



### ✓ **CURRENCY**

The national currency is the quetzal, divided into coins of 5, 10, 25 and 50 cents, there are also coins of 1 Quetzal and bills of Q1.00, Q5.00, Q10.00, Q20.00, Q50.00, Q100.00 and Q200.00. United States dollars are accepted at most commercial establishments. Central Bank reference rate: Q 7.50 per US\$1.00 / Q 8.50 per EUR 1.00.

### ✓ **ELECTRICITY**

In general, visitors will find the standard Type "A" or "B" electrical outlets, and electricity is 110 volts and 60 cycles.

### ✓ **CLOTHING TO VISIT TOURIST ATTRACTIONS**

Comfortable clothes and shoes are recommended for the daytime and a sweater for the night.

### ✓ **TIPPING AND TAXES**

The recommended tip percentage in Guatemala is 10% of the total value of the service provided. The sales tax or VAT is 12%. VAT is already included in the sales price.

### ✓ **HEALTH**

The only mandatory vaccination to travel to Guatemala is yellow fever vaccine. The countries of the Americas that are considered to be at risk and therefore for which vaccination is required are: Argentina, Bolivia, Brazil, Colombia, Ecuador, Guyana, French Guiana, Panama, Paraguay, Peru, Suriname, Venezuela and Trinidad and Tobago.

### ✓ **OTHER INFORMATION**

Time zone: GMT - 06:00

Telephone country code: 502

Radio prefix TGA-TGZ, TDA-TDZ ISO Code 320 / GTM / GT

