RESOLUTIONS ADOPTED BY THE GENERAL
ASSEMBLY AT ITS FOURTH SESSION
(Rome, 14-25 September 1981)

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1. Full Members represented at the third session

Afghanistan, Algeria, Argentina, Australia, Austria, Bangladesh, Belgium, Benin, Bolivia, Brazil, Bulgaria, Chile, Colombia, Congo, Costa Rica, Cuba, Cyprus, Czechoslovakia, Dominican Republic, Ecuador, Egypt, Ethiopia, France, Gabon, German Democratic Republic, Germany, Federal Republic of, Ghana, Greece, Haiti, Honduras, Hungary, India, Indonesia, Iran, Iraq, Israel, Italy, Ivory Coast, Jamaica, Japan, Jordan, Kenya, Kuwait, Lebanon, Lesotho, Libyan Arab Jamahiriya, Madagascar, Malaysia, Maldives, Malta, Mauritius, Mexico, Morocco, Nepal, Netherlands, Niger, Nigeria, Pakistan, Panama, Peru, Philippines, Poland, Portugal, Republic of Korea, Romania, Rwanda, San Marino, Senegal, Sierra Leone, Spain, Sri Lanka, Sudan, Switzerland, Syrian Arab Republic, Thailand, Togo, Tunisia, Turkey, Uganda, Union of Soviet Socialist Republics, United Republic of Cameroon, United Republic of Tanzania, United States of America, Uruguay, Venezuela, Viet Nam, Yemen, Yugoslavia, Zaire, Zambia, Zimbabwe
2. **Agenda of the fourth session**

1. Voting rights in the General Assembly of Members in arrears in the payment of contributions (paragraph 13 of the Financing Rules)

2. Election of the President

3. Adoption of the agenda

4. Election of the Vice-Presidents

5. Organization of work at the fourth session of the General Assembly

6. Progress report of the Secretary-General (October 1979 to September 1981)

7. Membership of the Organization

8. Report of the Credentials Committee

9. Administrative and financial matters:
   
   (a) Auditors' report and administrative accounts for the financial year 1979

   (b) Auditors' report and administrative accounts for the financial year 1980

   (c) Audited accounts for the Organization's second financial period (1978-1979)

   (d) Auditors' report and administrative accounts for the financial years 1978 to 1980 of the Regional Secretariats and CIEST

   (e) Assessment of the contributions to be paid by Affiliate Members for the period 1982-1983

10. Statutory and legal matters:

   (a) Proposals to amend the Statutes and the Financing Rules attached to the Statutes

   (b) Recommendations of the Executive Council to amend the Financial Regulations

   (c) Proposals to amend the Staff Regulations of the Organization
11. Conventions and agreements:

(a) Special agreement concerning the Organization's Headquarters building

(b) Cooperation agreements and working arrangements with other international organizations

(c) Draft Convention on the Privileges and Immunities of the World Tourism Organization in the territories of its member States


14. Report on vocational training activities in the field of tourism

15. Planning, action and strategy for the operational implementation of the Manila Declaration on World Tourism

16. World tourism meeting - Mexico, 1982

17. Report on the celebration of World Tourism Day


19. Reports of the Assembly Administrative and Technical Committees

20. Operation of the WTO Commission for the Middle East (A/RES/65(III))


22. Recommendation of the Executive Council for the election of Auditors for the period 1982-1983

23. Elections to the Executive Council

24. Place and date of the fifth session of the General Assembly
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4. **Resolutions adopted by the General Assembly**

A/RES/83(IV)

*Application of the provisions of paragraph 13 of the Financing Rules attached to the Statutes*

Agenda item 1 (documents A/4/1 and A/4/1 Add.1)

The General Assembly,

Having considered the report of the Secretary-General on Members in arrears in the payment of their contributions,

Having also considered the request submitted to it by the Executive Council regarding the application of the provisions of paragraph 13 of the Financing Rules attached to the Statutes of the Organization,

Having examined the case of each of the twelve Full Members and five Affiliate Members referred to in documents A/4/1 and A/4/1 Add.1,

1. Decides to waive the provisions of paragraph 13 of the Financing Rules as they apply to the following Members, whose explanations it deems satisfactory: Bolivia, Dominican Republic, Sierra Leone, Democratic Yemen, Jamaica;

2. Appeals to the Members concerned to fulfil their financial obligations towards the Organizations as soon as possible and, where appropriate, to state any circumstances beyond their control which explain and justify the delay in the payment of their contributions; and

3. Requests the Secretary-General to continue taking appropriate steps to ensure that these Members pay the contributions owing to the Organization.

A/RES/84(IV)

*Progress report of the Secretary-General*  
(October 1979 to September 1981)

Agenda item 6 (document A/4/6)

The General Assembly,

Having taken note of the progress report of the Secretary-General (October 1979 to September 1981),

1. Appreciates both the substance of the document and the information it contains on the running of the Organization;
2. Notes that the Organization has now acquired an operational capability in keeping with the mission entrusted to it in its Statutes by the States;

3. Takes note with satisfaction of the progress made by the Secretariat in the attainment of the Organization's objectives, with respect to the development of the general programme of work and to the implementation of the decisions of the Organization's bodies;

4. Welcomes particularly the enhancement of its operational activities during the period 1979-1981 and the high standard of the research conducted, which is of particular value to the developing countries; and

5. Congratulates the Secretary-General on the work he has carried out in the interest of the Members of the Organization.

A/RES/85(IV)

Membership of the Organization

Agenda item 7 (documents A/4/7 and A/4/7 Add.1,2,3 and 4)

The General Assembly,

Anxious to ensure the achievement of the statutory aims of the Organization and to enable it to enhance its universal role,

Recalling the provisions of Articles 4,5,6 and 7 of the Statutes concerning membership of the Organization,

Having examined the applications for full, associate and affiliate membership contained in the documents submitted to it by the Secretary-General,

1. Decides to admit to full membership Lesotho, Maldives, the Socialist Republic of Viet Nam and Zimbabwe;

2. Decides to admit Macao to associate membership;

3. Decides to admit the following international organizations to affiliate membership under Article 7(3) of the Statutes:

   1. Asociación Interamericana de Enseñanza Turística y Hotelera A.C.

   2. International Council for Monuments and Sites (ICOMOS)
3. International Student Travel Corporation (ISTC)
4. Pacific Area Travel Association (PATA)

and the following under Article 7(4) of the Statutes:

1. AFRICA - The African Travel Association (United States)
2. Air Zaire
3. Associazione Nazionale delle Cooperative Turistiche (Italy)
4. National Association of Tourism and Recreation (ASTOT) (Bulgaria)
5. B.C. Ad Service (Belize)
6. Centre des hautes études touristiques (CHET) (France)
7. Centre d'enseignement et de recherche appliqués au management (CERAM) (France)
8. Centro Turistico Studentesco e Giovanile (Italy)
9. Confederazione Generale Italiana del Commercio e del Turismo (Italy)
10. Conseil national du tourisme au Liban
11. Corso di Perfezionamento in Economia del Turismo - Universita degli Studi de Firenze (Italy)
12. Cyprus Airways
13. Departamento de Gerencia Hotelera y de Turismo - Universidad Externado de Colombia (Colombia)
14. Euro-Construction (France)
15. Evergreen Cabs (Tanzania)
17. Federación Española de Hospedaje
18. General Association of Tourist Industry of Yugoslavia
19. International Camping-Caravanning Research Institute (Italy)
20. Institut national de formation professionnelle de tourisme et d'hôtellerie (France)
21. International Pantravel Consulting (Italy)
22. Maxwell Stamp and Associates (United Kingdom)
23. Metz Consulting Corporation (Switzerland)
24. Misr Aswan Tourist Company (Egypt)
25. Nova Operadora de Turismo (Brazil)
26. Office de tourisme de Paris (France)
27. Promociones El Morro C.A. (Venezuela)
28. Société pour la promotion et les éditions touristiques (IPV) (Hungary)
29. Tourisme et travail (France)
30. Tourism Industrialists Pty Ltd. (Australia)
31. Tourman Professional Ges. m.b.H. (Austria)
32. Walt Disney Productions (United States)

4. Takes note of the withdrawal from the Organization notified to the Depositary of the Statutes by the Government of El Salvador;

5. Notes that the following have ceased to be Affiliate Members of the Organization:
   - Charterhouse Japhet (Switzerland)
   - Child and Waters (United States)
   - Emek Turistik Tesisler Ltd. (Turkey)
   - George Steuarts (Sri Lanka)
   - Hilton Hotels Corp. (United States)
   - Jeune Afrique (France)
   - Kervansaray (Turkey)

6. Entrusts the Secretary-General with pursuing his approaches to States which are not yet Members of the Organization with a view to securing their accession so that they may participate in the joint effort of the international community to ensure the harmonious development of world tourism.

A/RES/26(IV)

Report of the Credentials Committee

Agenda item 6 (documents A/4/8 and A/4/8 Add.1)

The General Assembly,

Having taken cognizance of the report submitted to it by the Credentials Committee,

Approves the said report.
A/RES/87(IV)

Auditors' report and administrative accounts
for the financial year 1979
Agenda item 9(a) (document A/4/9(a))

The General Assembly,

Having considered the Auditors' report for the financial year 1979,

1. Takes note of the report; and
2. Thanks the Auditors for their work.

A/RES/88(IV)

Auditors' report on the financial year 1980
Agenda item 9(b) (document A/4/9(b))

The General Assembly,

Having considered the Auditors' report on the financial year 1980,

1. Takes note of the report; and
2. Thanks the Auditors for their work.

A/RES/89(IV)

Audited accounts for the Organization's second financial period (1978-1979)
Agenda item 9(c) (document A/4/9(c))

The General Assembly,

Having considered the Secretary-General's report and the audited accounts for the Organization's second financial period (1978-1979),

Expressing its concern regarding the delays of Members in the payment of their contributions during the said financial period,

1. Takes note of the report and audited accounts; and
2. Thanks the Secretary-General for his efficient record of the administrative accounts and for their clear presentation.
A/RES/90(IV)

Auditors' report and administrative accounts for the financial years 1978 to 1980 of the Regional Secretariats and CIEST

Agenda item 9(d) (document A/4/9(d))

The General Assembly,

Having considered the Auditors' report and administrative accounts for the financial years 1978 to 1980 of the Regional Secretariats and CIEST,

Takes note of the report and the administrative accounts.

A/RES/91(IV)

Assessment of the contributions of Affiliate Members for the financial period 1982-1983

Agenda item 9(e) (document A/4/9(e))

The General Assembly,

Having noted the report of the Secretary-General on the assessment of Affiliate Members' contributions for the financial period 1982-1983,

Decides that the percentage increase in these contributions over the amount assessed for the financial period 1980-1981 will be the same as the percentage increase in the Organization's budget approved by the Assembly for the period 1982-1983.

A/RES/92(IV)

Amendment to paragraph 13 of the Financing Rules attached to the Statutes

Agenda item 10(a) (documents A/4/10(a) and A/4/10(a) Add.1)

The General Assembly,

Having regard to Article 33 of the Organization's Statutes,

Sharing the concern expressed on several occasions by the Executive Council about the numerous cases of arrears in the payment by Members of their contributions to the Organization's budget,
Having taken cognizance of the Council's proposal to strengthen the provisions of paragraph 13 of the Financing Rules attached to the Organization's Statutes,

1. **Adopts** the amendment to paragraph 13 of the Financing Rules proposed by the Council, with some changes, the final text of the amendment reading as follows:

   "13. (a) A Member which is one or more years in arrears in the payment of its contributions to the Organization's expenditure may not be elected to the Executive Council or hold offices within the organs of the General Assembly.

   "(b) A Member which is one or more years in arrears in the payment of its contributions to the Organization's expenditure and which has failed to explain the nature of the circumstances surrounding its failure to pay and to indicate the measures to be taken to settle its arrears shall pay a compensatory amount equal to 2 per cent of its arrears, in addition to the said arrears.

   "(c) A Member which is in arrears in the payment of its financial contributions to the Organization's expenditure shall be deprived of the privileges enjoyed by the Members in the form of services and the right to vote in the Assembly and the Council if the amount of its arrears equals or exceeds the amount of the contributions due from it for the preceding two financial years. At the request of the Council, the Assembly may, however, permit such a Member to vote and to enjoy the services of the Organization if it is satisfied that the failure to pay is due to conditions beyond the control of the Member."

2. **Requests** the President of the fourth session of the General Assembly and the Secretary-General of the Organization to sign two copies of the present resolution, one of which will be transmitted to the Spanish Government in its capacity as Depositary of the Statutes and the other of which will be filed in the Organization's archives;

3. **Recalls** that, in accordance with the provisions of Article 33(3) of the Statutes, the foregoing amendment will come into force when two-thirds of the member States have notified the Depositary Government of their approval.
Amendment to Article 37 of the Statutes

Agenda item 10(a) (documents A/4/10(a) and A/4/10(a) Add.1)

The General Assembly,

Recalling its resolution 28(II) by which it decided to transfer the functions of Depositary of the Organization's Statutes from the Swiss Government to the Spanish Government,

Noting that the Spanish Government became the Depositary of the Organization's Statutes on 1 May 1979,

Considering the wording of Executive Council decision 7(X) recommending that Article 37 of the Statutes be amended to reflect the transfer of the functions of Depositary of the Organization's Statutes from the Swiss Government to the Spanish Government,

Noting that the Secretary-General has notified all the Members of the draft amendment proposed by the Executive Council to Article 37 of the Statutes, thereby complying with Article 33(1) of the Statutes which provides that "Any suggested amendment to the present Statutes and its Annex shall be transmitted to the Secretary-General who shall circulate it to the Full Members at least six months before being submitted to the consideration of the Assembly",

1. Adopts the said amendment to the Organization's Statutes, the text of which is annexed to the present resolution, and which will come into force for all the Members when two-thirds of the member States have notified the Depositary Government of their approval, in accordance with Article 33(3) of the Statutes;

2. Requests the President of the fourth session of the General Assembly and the Secretary-General of the Organization to sign two copies of the present resolution, one of which will be transmitted to the Spanish Government in its capacity as Depositary of the Statutes and the other of which will be filed in the Organization's archives;

3. Recalls that to notify approval of amendments to the Statutes it is necessary to lodge a formal instrument with the Spanish Government, the Depositary of the Statutes.
"Article 37:

"1. These Statutes and any declarations accepting the obligations of membership shall be deposited with the Government of Spain.

"2. The Government of Spain shall inform all States so entitled of the receipt of the declarations referred to in paragraph 1 and of the notifications in accordance with the provisions of Articles 33 and 35, and of the date of entry into force of amendments to these Statutes."

A/RES/94(IV)

Amendments to the Financial Regulations
Agenda item 10(b) (document A/4/10(b))

The General Assembly,

Having taken cognizance of document A/4/10(b) transmitted to it by the Council,

1. Decides to amend regulation 5(3), subparagraph (c) of the Financial Regulations to read:

"With the concurrence of the Committee on Budget and Finance, the Secretary-General may carry forward appropriations from the first to the second financial year of each financial period. All appropriations carried forward shall be used in accordance with the approved programme for that financial period."

2. Decides also to amend regulation 10(2), subparagraph (b) of the Financial Regulations to read:

"The purpose of the Working Capital Fund shall be to advance moneys to the General Fund to finance budgetary expenditure pending receipt of contributions and, with prior authorization of the Executive Council for each particular case, to meet unforeseen needs and exceptional circumstances."
A/RES/95(IV)

Amendments to the Staff Regulations and the Temporary Staff Rules of the Organization

Agenda item 10(c) (document A/4/10(c))

The General Assembly,

Having taken note of the proposals contained in document A/4/10(c) to amend regulations 38, 42, 45, 52, 56 and 66 of the Staff Regulations to add a new regulation 19 bis to the Staff Regulations and to amend rule 7 of the Temporary Staff Rules,

1. Adopts the amendments to regulations 38, 42, 45, 52 and 66 of the Staff Regulations and the amendment to rule 7 of the Temporary Staff Rules, as set out in document A/4/10(c); and

Decides to add a new regulation 19 bis to the Staff Regulations, which will read:

"19 bis. A fixed-term appointment does not carry any expectancy of renewal or of conversion to any other type of appointment. The expiration of a fixed-term contract is not regarded as a termination within the meaning of the Staff Regulations."

A/RES/96(IV)

Special Agreement concerning the Organization's Headquarters building

Agenda item 11(a) (document A/4/11(a))

The General Assembly,

Having taken cognizance of the report of the Secretary-General on the conclusion of the special Agreement on the Headquarters building of the Organization,

Having examined the text of the said Agreement,

1. Approves the special Agreement on the Headquarters building of the Organization;

2. Declares its satisfaction at the quality of the building and the installations made available to the Organization by the Spanish Government; and

3. Expresses to the Spanish Government its deepest gratitude for the facilities so generously provided to the Organization.
A/RES/97(IV)

Cooperation agreements and working arrangements
with other international organizations

Agenda item 11(b) (document A/4/11(b))

The General Assembly,

Having taken note of the following arrangements:

(i) Arrangement concerning working relations between the
World Tourism Organization and the Food and Agriculture
Organization of the United Nations (FAO), signed on
10 September 1979 and 5 October 1979;

(ii) Arrangement for consultation and cooperation between the
Secretariats of the World Tourism Organization and the
United Nations Environment Programme (UNEP), signed on
30 November 1979 and 17 March 1980,

Approves the said arrangements in accordance with the provisions of
Article 12(1) of the Organization's Statutes.

A/RES/98(IV)

Draft Convention on the Privileges and Immunities
of the World Tourism Organization in the
territories of its member States

Agenda item 11(c) (documents A/4/11(c)
and A/4/11(c) Add 1)

The General Assembly,

Having taken cognizance of the report of the Secretary-General on
the draft Convention submitted to it in accordance with the provisions
of resolution 69(III),

Having heard the various observations by member States on this draft
Convention,

1. Considers that the draft Convention on the Privileges and
Immunities of the World Tourism Organization in the territories
of its member States should be discussed by a diplomatic
conference to be held at Headquarters at a date to be decided
by the Secretary-General, in agreement with the Executive
Council, after consulting with all the member States;

2. Requests the Secretary-General to prepare for the eighteenth
session of the Executive Council an information document
containing Members' comments on the report of the Secretary-
General, REL 1/3, and to provide the necessary information
on the structure of the conference and its financial implica-
tions.
A/RES/99 (IV)

General programme of work for the period 1980-1981


The General Assembly,

Having considered the results of the research and operations activities carried out under the Organization's general programme of work for 1980-1981,

1. Notes with satisfaction the completion of this task;

2. Expresses the wish that transfers of knowledge in this field continue to be effected through the Organization's programmes, progressively and upon a universal basis;

3. Considers that, by means of the contacts and exchanges made possible through its work programmes, the Organization can ensure that knowledge is disseminated upon a universal basis and does not remain confined to the regional level;

4. Expresses its particular appreciation for the stepping up, during 1980-1981, of operational activities, especially field missions and technical meetings, which have enabled the results of research to be field-tested and implemented;

5. Takes the view that these activities have enabled the Organization to play a more operational than deliberative role which accords perfectly with the thrust desired by Members;

6. Hopes that in future the holding of technical meetings and organization of operational and regional programming missions could be encouraged so as to ensure more effective communication of the Organization's research;

7. Expresses the view that the Organization's programmes are an essential means for implementing, collectively and universally, the recommendations contained in the Manila Declaration on World Tourism, adopted by the World Tourism Conference.
8. **Considers** that the Organization is the agency through which such universal action could and must be concentrated in future;

9. **Further notes with satisfaction** the decisive and central role played by the Organization for tourism development through technical cooperation financed by multilateral cooperation agencies, notably the United Nations Development Programme;

10. **Notes especially** the United Nations Development Programme's contribution which made sectoral support missions possible in 102 developing countries;

11. **Encourages** developing countries to avail themselves of WTO technical cooperation for all facets of tourism development;

12. **Takes note of** the useful lessons derived from studies, statistics and documentation activities which should lead to a better understanding of tourism, and makes the following specific observations on each of these activities:

   - **Economic Review of World Tourism** (1982 edition) (study B.1.1.);
   - **World Tourism** (reports B.1.2.)

13. **Invites** the Secretary-General to finalize this study and these reports with the latest information so as to present a picture of world tourism that is as up-to-date as possible and to distribute the resulting documents for the end of the biennial period 1980-1981;

14. **Proposes** that in the next edition of the **Economic Review** the import content of tourist receipts be studied.

   - **Tourism Forecasting** (pilot study B.1.3.)

**Considering** the importance of forecasting for future tourism planning,

15. **Notes** the accuracy of the forecasts made in the previous pilot study which IUOTO completed in 1970;

16. **Further observes** that, according to the latest study, the future growth of tourism will be faster in developing countries;

17. **Stresses** the need for States to play a more active role in formulating social policies that permit freer access to holidays as well as in promotion, tourism area development and improvement and diversification of tourist products;
18. Observes that tourist demand, in particular for domestic travel, has proved to be very resilient and to be ingrained in the lifestyles of many peoples;

19. Invites the Secretary-General to transmit this study to the Regional Commissions during the 1982-1983 biennium for their comments and suggestions;

20. Recommends that a first monitoring exercise as follow-up to the study should take place in the 1984-1985 programme and that this should take account of the comments and suggestions of the Regional Commissions.

Saturation of Tourist Destinations (study B.3.2.1.)

Recalling the variety of situations in which tourist saturation occurs throughout the world,

21. Notes the value of the study on the saturation of tourist destinations for determining tourism-use thresholds to avoid the overload which has occurred in certain resorts with concomitant degradation of the environment and the tourist product;

22. Invites the States Members of the Organization to examine the possibilities of implementing the recommendations of this study in their respective countries;

23. Recommends that the Organization pursue work in this area, especially by conducting studies and holding technical meetings, with a view to proposing universally applicable carrying-capacity standards for tourism;

24. Notes further the spread of a fifth week of annual paid holidays in industrialized countries;

25. States its awareness of the dangers of over-concentration at peak periods which this creates;

26. Invites the generating countries to take steps, in agreement with their respective employers' organizations and trade unions: (a) to promote better staggering of holidays; and, (b) to envisage greater freedom of choice of holiday periods through discouraging annual closure of enterprises.

Consumer protection and Information for Tourists (report B.3.2.2.)

Recalling what was agreed in the Manila Declaration on World Tourism: the right to access to holidays and to freedom of travel and tourism, a natural consequence of the right to work, entails for society the
duty of providing for its citizens the best practical, effective and non-discriminatory access to this type of activity.

Considering that the protection of the tourist as a consumer is an essential prerequisite for unfettered equal access to tourism and holidays

27. Notes that legislation and regulations have recently been promulgated to this end;

28. Considers that these measures have been taken not only to protect and to inform travellers but also to enhance trust between the tourist and the travel trade;

29. Considers that mutual confidence is necessary for the development of tourism, both international and domestic;

30. Views as timely the consultations with national consumers' associations arranged by the Secretary-General, given that it was thereby possible to pinpoint the main problems besetting tourists as consumers;

31. Suggests that Members might wish to bear in mind the views of the consumers' associations when drawing up policies for improving tourist products and services as well as consumer protection and information;

32. Further invites Members to have regard to the suggestions put forward in this report concerning facilities required for disabled tourists;

33. Thanks those countries who contributed to the inventory of legislation and regulations concerning the protection and information of the tourist as a consumer;

34. Further notes the interesting possibilities offered by remote data processing as a distribution channel and a means of consumer information;

35. Proposes that further research on this rapidly developing technology might be included in future programmes of the Organization;

36. Suggests that the subject of remote data processing be included in the syllabus of tourism schools;

37. Recommends to member States that when international remote data-processing reservations and tourist information networks are being created, the developing countries should be given the chance to participate upon a just and equitable footing.
Harmonizing the Contents and Presentation of Information Material (preliminary survey B.3.2.3.)

38. **Stresses** the timeliness of this report, given the growing importance the public attaches to accurate information about tourist destinations and the need to help the travel trade inform its clients better;

39. **Indicates** the importance which tourism administrations, especially in countries beginning to develop their tourism, should attach to tourist information material intended for the travel trade;

40. **Considers** that the results of this research could be useful for future work of harmonizing both the presentation and the contents of such information material;

41. **Invites** the Secretary-General to establish a study group, within the budgetary limits of 1982-1983, to include both the travel trade and Members so as to make a technical evaluation of the results of this survey and to put forward proposals for recommended practices in this field which, after consideration by the Regional Commissions, could be submitted to a future session of the Assembly for adoption.

**Promotion Programmes in the WTO Regions** (report B.3.2.4. on the six regions)

**Considering** that the countries of the six regions are attaching growing importance to the promotion of domestic and international tourism, this being reflected in budgetary appropriations of departments responsible for tourism promotion and the status conferred upon them,

42. **Stresses** the interest expressed by competent national administrations and the other bodies involved in tourism development for coordination of activities and refinement of strategies and promotional tools;

43. **Notes** that such an improvement presupposes a greater demand for technical and vocational training for tourism promotion;

44. **Stresses** the importance of checking each country's external tourist image lest short-term considerations introduce distortions which are difficult and costly to correct and which could have undesired consequences for tourist demand;

45. **Envisages** the preservation of the spirit of collaboration already identified between competent bodies in the same country, as well as the establishment of joint promotional activities, campaigns and programmes with other countries.
The Development of the Accommodation Sector (report B.4.1.2.)

46. Takes note of the substantial increase in worldwide accommodation capacity, estimated at over seventeen million places;

47. Stresses that the trend towards diversification of means of accommodation is continuing, with resultant benefits for the development of various travel motivations, both for domestic and international tourism;

48. Notes the problems created by inflation and high interest rates for balanced development of accommodation capacity especially in the developing countries, since finance of new supply is curtailed and made more burdensome;

49. Notes the speed with which the structure of the accommodation sector is changing, the trend towards concentration and the adoption of new operating methods;

50. Suggests that due account be taken of these factors in developing the new approach which is necessary for tourism vocational training;

51. Recommends that the study of the development of tourist supply be continued in future so as to serve as a reference for economists, the travel trade and other researchers in the field of tourism.

Guidelines on Management Techniques for Tourist Enterprises, with particular reference to the Governmental and Quasi-Public Sectors (handbook B.4.2.1.)

52. Stresses the value of these guidelines applicable to the specific field of promotion of the social, cultural and educational values of tourism linked to the development of domestic tourism and the preservation of the tourist heritage;

53. Considers that in this field public sector tourist corporations have an important part to play;

54. Notes the key role of public sector tourist corporations as executing agencies of tourism policy;

55. Stresses the need for countries to define clearly, for the benefit of these corporations, such matters as their aims, strategies and functional relationships, as well as the part they are intended to play in the development of social tourism and the attainment of social objectives;
56. Echoes the call made in these guidelines in favour of the diversification of tourism policy objectives so as to reflect cultural, social and educational as well as purely economic considerations;

57. Stresses that tourism's profitability should be considered in terms of its effects on the development of society as a whole, using the criterion of social profitability as distinct from the concern with immediate financial returns which motivate private enterprise;

58. Further states its awareness of the importance of employment and training for the management of tourism enterprises;

59. Invites the Secretary-General to extend the consideration given to this subject in Chapter I of the Guidelines.

Guidelines for using National Resources in the Construction and Maintenance of Tourist Plant (handbook B.5.2.1.)

60. Notes that, in accordance with the aims of these guidelines, the position of the developing countries was the focus of attention,

61. Notes that, in the field of construction of tourist plant, the sectoral policy pursued by each country plays an important part;

62. Stresses that this research has thrown light on the numerous possibilities which exist for developing countries to make appropriate use of traditional techniques and to employ indigenous materials and resources in this field;

63. Stresses that the careful selection of national resources and materials not only constitutes a suitable means of containing construction costs, but also of creating a more original form of tourist plant, better integrated with the environment;

64. Observes that inappropriate use and application of national resources may create an artificial or superficial image of a country;

65. Stresses that the construction and maintenance of tourist plant intended for domestic tourism is an especially apt field for the priority use of indigenous techniques, materials and resources;

66. Highlights the important role which financial and technological cooperation may play in promoting better use of national resources for this purpose;
67. **Recommends** that maximum use be made of the experience accumulated by the Organization in order to develop this technological cooperation;

68. **Recommends** that the tourism policy of each country should encourage a balanced use of national resources so as to highlight the distinctive characteristics of each tourist destination, as required by evolving demand;

69. **Stresses** the practical orientation of these Guidelines;

70. **Invites** the Secretary-General consequently to ensure their widest possible circulation among the NTAs of member States.

Social and Cultural Impact of Tourist Movements (pilot study B.7.2.1.)

Recalling the emphasis placed by the World Tourism Conference on the social, cultural and educational dimensions of tourism,

**Bearing in mind** the desire of the developing countries to develop tourism while avoiding unfavourable social or cultural effects,

71. **Stresses** the significance of tourism in speeding up social and cultural changes arising from economic development and the spread of mass communications;

72. **Observes** that, independently of positive and negative aspects arising therefrom, tourism helps promote indigenous cultural values;

73. **Stresses** that mutual awareness is necessary for mutual understanding between peoples, and that physical presence in the society which it is desired to know better is an ideal means of achieving this understanding;

74. **Notes** the value of this pilot study for determining the beneficial socio-cultural effects of tourism both in generating and receiving countries;

75. **Invites** the Members of the Organization to study the possibilities of implementing the recommendations of this study;

76. **Recommends** that future programmes should include the study of social and cultural effects of tourism.

Preliminary Survey on the Status of Tourist Representations Abroad (report B.8.2.2.)

Considering that this survey enables the most common problems encountered by official tourist representations and their staff to be analysed,
Aware of the growing information and promotion role played by official tourist representations abroad,

Desirous of identifying solutions which would enable official tourist representations to carry out their tasks more effectively and to extend their responsibilities,

77. Decides to transmit this report to the Executive Council for consideration of recommended practices which could be submitted to the States for implementation by suitable methods under the responsibility of the Secretary-General;

78. Invites the Executive Council to submit such draft recommended practices to the Assembly at its fifth session with a view to their adoption;

79. Notes that this procedure is without prejudice to the possibility of drawing up an international convention on this subject at a later stage;

80. Thanks the Members of the Organization which contributed to the survey and made observations upon the results.

Guidelines for the collection and presentation of domestic tourism statistics (B.2.2.1.)

Aware of the importance of domestic tourism for all purposes in both developed and developing countries,

Considering that the use of a universally accepted definition and common methods for measuring domestic tourism is necessary to ensure the standardization and comparability of domestic tourism statistics at the national, regional and international levels,

81. Invites the member States to take all necessary measures to collect domestic tourism statistics on a continuing basis, using WTO domestic tourism definitions to that end;

82. Requests the Secretary-General:

(a) to give the widest distribution to Guidelines for the collection and presentation of domestic tourism statistics for the twofold purpose of making them known and of gathering opinions and comments from the member States;

(b) to submit the Guidelines for the collection and presentation of domestic tourism statistics to the Regional Commission for consideration;
(c) to provide technical assistance in the preparation of domestic tourism statistics to States requesting it.

Guidelines for the collection and presentation of international tourism statistics (B.2.2.2.)

Having taken note with satisfaction of the efforts made in both developed and developing countries for the adoption and application of the definitions of the terms visitor, tourist and excursionist in conjunction with international statistics, as recommended by the United Nations Conference on Tourism and International Travel held at Rome in 1963,

Observing that the elaboration of international tourism statistics still gives rise to specific problems concerning the identification of certain categories of travellers, which is a root cause of the lack of international comparability in international tourism statistics,

83. Recommends that governments adopt and apply the standards and methodologies generally followed in the preparation of international tourism statistics in order to bring about better international comparability in tourism statistics;

84. Requests the Secretary-General:

(a) to give the widest distribution to Guidelines for the collection and presentation of international tourism statistics for the twofold purpose of making them known and of gathering opinions and comments from the member States;

(b) to continue work relating to international tourism definitions and to research into special groups of travellers with a view to drawing up a set of basic recommendations for the purpose of coordinating and standardizing classifications and definitions used in the field of international tourism;

(c) to submit the Guidelines for the collection and presentation of international tourism statistics to the Regional Commissions for consideration;

(d) to provide technical assistance in the preparation of international tourism statistics to States requesting it.
Documentation and technical information

Conscious of the role played by the WTO Tourist Documentation Centre as a technical information unit designed to further WTO endeavours, particularly the Organization's operations programme,

85. Recognizes WTO's central role in the collection, processing and dissemination of tourism-related technical information;

86. Requests the Secretary-General to continue the systematic collection of technical data directly and indirectly relating to tourism and to encourage the preparation of technical material for publication in the Organization's Travel Research Journal, the value of which it recognizes as a specialized means of communication;

87. Invites the Member States to intensify their participation and cooperation by regularly transmitting documentation and technical data to WTO in order to enable it to fulfil its function as the international clearing-house for tourism information.

A/RES/100(IV)

Total amount of the programme budget for the period 1982-1983

Agenda item 13 (document A/4/13)

The General Assembly,

Having examined the draft programme budget for the financial period 1982-1983 proposed by the Secretary-General in document A/4/13,

Considering that the difficult world economic situation demands increasingly vigorous austerity drives,

1. Recognizes that the said draft programme budget was intended to achieve a degree of economy compatible with effective action by the Organization;

2. Fixes the total amount of the Organization's budget for the financial period 1982-1983 at nine million seven hundred United States dollars, viz. four million three hundred and fifty-one thousand eight hundred and twenty United States dollars for the financial year 1981 and four million six hundred and forty-eight thousand eight hundred and eighty United States dollars for the financial year 1983.
Decentralization of the Organization's activities

Agenda item 13 (documents A/4/13 Add.1 and A/4/13 Add.3)

The General Assembly,

Having discussed the proposals contained in report A/4/13 Add.1 of the Secretary-General concerning the decentralization of the Organization's activities transmitted by the Executive Council,

Recognizing that the arguments developed by the Secretary-General reflect genuine situations which require the present system of decentralization of the Organization's activities to be urgently rethought so as to provide a better service to Members, within the framework of available human and financial resources,

Desirous of respecting the principles of economy for which the need is keenly felt on account of the situation of each State in the present world financial crisis,

1. Requests the Secretary-General, in the light of the various submissions made on this subject and within the limits of available budgetary resources, to restructure the field units of the Secretariat so as to enhance the efficiency of the rational services of the Secretariat General in the interest of all Members, and especially the developing countries by adopting all administrative, structural and financial measures which he considers appropriate so as to adapt the Secretariat General's structures and field offices to the Organization's aims;

2. Requests the Secretary-General to keep the Council informed of the measures taken to this end;

3. Further requests the Secretary-General to make the necessary changes to the programme budget arising from the implementation of this resolution, keeping within the budgetary limits fixed for the period 1982-1983.

A/RES/102(IV)

Appropriations of the Environment Committee

Agenda item 13 (document A/4/13 Add.2)

The General Assembly,

Having taken cognizance of the reports of the Environment and
Facilitation Committees submitted to it by the Executive Council for consideration of their financial implications,

Recalling the explanations of the Secretary-General and the observations of several delegations,

1. **Decides** to reduce to 15,000 United States dollars the appropriation requested by the Environment Committee for the execution of its programme of work;

2. **Consequently decides** to include the corresponding amount in Part III of the Organization's programme budget for the financial period 1982-1983.

A/RES/103(IV)

**Coordination of the tasks involved in preparing the programme budget**

Agenda item 13 (document A/4/13)

The General Assembly,

Considering the advisability of coordinating the work of the subsidiary organs of the Executive Council that take part in the preparation of the Organization’s programme budget,

1. **Decides** to assign to the Technical Committee for Programme and Coordination, together with the necessary means, the task of appointing from among its Members a rapporteur or a group of rapporteurs to prepare an ad hoc study, with the assistance of the Secretariat, on the criteria to be followed in rationalizing the structure and presentation of the programme of activities of WTO;

2. **Decides** also to request the Executive Council to define the precise functions and tasks of the Committee on Budget and Finance and the Technical Committee for Programme and Coordination.

A/RES/104(IV)

**Vocational training activities in the field of tourism**

Agenda item 14 (document A/4/14)

The General Assembly,

Having reviewed the report on vocational training activities in the field of tourism presented by the Secretary-General,
Considering the importance of human resource development sustaining the social and economic progress generated by tourism in the developed and developing countries,

Recognizing the concerns on the vital role of vocational training expressed by the member States,

Responding to the Secretary-General's request for the General Assembly to enunciate its position on options and approaches in the field of tourism training,

1. Calls upon the Secretary-General to implement gradually, and within the limits of the programme budget for 1982-1983 following education and training activities in the field of tourism:

(a) the establishment of a vocational training unit within the Secretariat General to plan, coordinate, and execute training activities, including those of the International Centre for Advanced Tourism Studies (CIEST), regional training centres, and other appropriate activities, such as the study of ways and means of ensuring the equivalence of diplomas in tourism studies and their recognition by the States;

(b) the development of information directories pertaining to (a) training programmes, including work-study, available in member States, (b) scholarships and sources of assistance for human resource development, (c) exchange opportunities, and (d) instructional material;

(c) the implementation of a programme designed to (a) gather and evaluate training resources such as course catalogues and syllabi, correspondence courses, textbooks, audiovisual aids, and other appropriate educational technology, (b) review and disseminate information on cooperative training agreements and technology exchange, and (c) recommend adaptation and translation of training material to meet the specific needs of WTO regions;

(d) the further development of CIEST as the international centre for the training of trainers and human resource managers to strengthen the role of the Organization as the coordinator of a cooperative training system, jointly operated by WTO and existing training institutions, and the promoter of excellence which would meet the internationally accepted standards of accredited schools and universities and professional organizations for the recognition of its credits;
2. **Further urges** that vocational training be integrated with basic educational programmes designed to improve basic literacy skills, multilingual capacities, and intercultural understanding, as the tourism training should foster improved communications and human relations between visitors and residents at the destination as called for by the Manila Declaration.

A/RES/105(IV)

**Planning, action and strategy for the operational implementation of the Manila Declaration on World Tourism**

Agenda item 15 (document A/4/15)

The General Assembly,

Taking cognizance of the Manila Declaration on World Tourism, which has been distributed to all the Members,

Having before it the report of the Secretary-General on the planning, action and strategy for the operational implementation of the Manila Declaration on World Tourism,

1. **Is pleased** to have planned, designed and convened the World Tourism Conference held at Manila from 27 September to 10 October 1980, at the invitation of the Government of the Philippines;

2. **Considers** that the results of that Conference constitute a development of the first importance in all the phases of the evolution of world tourism by conceiving of it in new, realistic and thoughtful terms, insofar as recognition is given to the fact that holiday and recreational travel have acquired a social, cultural, educational and political character of the highest importance in today's world community, without prejudice to the economic contribution which tourism can make to States under the appropriate circumstances;

3. **Is of the opinion** that the fairness of the considerations and recommendations contained in the Manila Declaration on World Tourism constitute a new and compelling source of inspiration for the States, whereby their policies can be consolidated on the basis of the original objectives determined by the World Tourism Conference;

4. **Recognizes** that the Conference in itself constitutes only one event in the history of tourism and that its essential value lies, for practical purposes, in the application of its aspirations;
5. **Appeals** therefore to the Members and to all the States which participated in the Manila Conference as well as all those who are drawn inevitably and irreversibly into the sphere of tourism, to do their utmost to apply the Manila Declaration courageously and with a realistic vision of the future;

6. **Believes** that the World Tourism Organization has scored a noteworthy achievement by inviting the international community to a global consultation on the problems of tourism in the twentieth century;

7. **Requests** the States which participated at that Conference to ensure that their deliberations find an appropriate realization with all due respect for national sovereignties and individual constraints;

8. **Thanks** the international organizations and the Affiliate Members for their useful assistance to that great world meeting in the interest of all interested parties;

9. **Adopts** in its entirety the report of the Secretary-General on the planning, action and strategy for the operational implementation of the Manila Declaration on World Tourism;

10. **Requests** the Secretary-General to take the step-by-step action required for the implementation of that planning, action and strategy, by furnishing to the States, the international organizations, the private operational sector and all interested entities such information and assistance as they may call for;

11. **Endorses** the good wishes extended by the Conference to President Marcos of the Republic of the Philippines and Madame Marcos, to the President of the Conference the Minister of Tourism of the Philippines, Mr. José D. Aspiras, and to the Secretary-General of the Organization, and thanks them.

A/RES/106(IV)

**World Tourism Meeting - Mexico 1982**

**Agenda item 16 (document A/4/16)**

The General Assembly,

**Recalling** its resolution 74(III) under which it accepted by acclamation the invitation of the Government of Mexico to hold a World Tourism Meeting in 1982 in order to assess the plans, strategies and actions undertaken with a view to implementing the Manila Declaration following the World Tourism Conference held at Manila from 27 September to 10 October 1980,

**Having taken cognizance** of the report of the Secretary-General on the World Tourism Meeting in Mexico,
1. **Renews** the expression of its gratitude to the Mexican Government for its invitation to facilitate the deliberations of the international community concerning one of the most significant developments in the history of tourism, namely the Manila Declaration on World Tourism;

2. **Is of the opinion** that such a meeting is particularly appropriate as a means of enabling the international community to discuss the most fitting measures for implementing the Manila Declaration;

3. **Emphasizes** the originality of this method of international consultation designed to orchestrate the action taken on a document as important as the Manila Declaration on World Tourism;

4. **Takes note** of the report of the Secretary-General and his proposals;

5. **Accepts** the proposal of the Mexican delegation to hold this meeting at Acapulco from 21 to 27 August 1982;

6. **Requests** the Secretary-General to take appropriate action in order to prepare the World Meeting in Mexico in close contact and cooperation with the pertinent Mexican authorities;

7. **Renews its thanks** to the Government of Mexico, convinced that all facilities will be granted to the participants to enable them to deliberate under the best conditions on the agenda submitted to them.

A/RES/107(IV)

**Report on the celebration of World Tourism Day**

Agenda item 17 (document A/4/17)

The General Assembly,

**Having taken cognizance** of the report of the Secretary-General on the various events that took place in 1980 to mark World Tourism Day,

**Having noted with satisfaction** the successful celebration of this Day among both the States Members and the Associate and Affiliate Members of the Organization,

1. **Approves** the following themes, recommended by the Executive Council in its decision 11(XVI), on which the States may if they so wish, base their activities in celebrating this Day nationally:

   for 1982: Pride in travel; good guests and good hosts

   for 1983: Travel and holidays are a right but also a responsibility for all.
2. Requests the Secretary-General to ensure that the most effective measures are taken, within the limits of the appropriate resources available, to facilitate the task of the Organization's Members, and of any other interested parties, in celebrating World Tourism Day in 1982 and 1983, with a view to achieving the greatest possible impact.

A/RES/108(IV)

Report on the draft Tourism Bill of Rights and Tourist Code

Agenda item 18 (documents A/4/18 and A/4/18 Add.1)

The General Assembly,

Having taken cognizance of the report on the draft Tourism Bill of Rights and Tourist Code submitted to it by the Secretary-General,

Aware of the importance of this draft for the development of world tourism,

Desirous of enabling States to examine in greater depth the provisions of the said draft,

Decides that the draft Tourism Bill of Rights and Tourist Code shall be submitted to the General Assembly at its fifth session for consideration and approval.

A/RES/109(IV)

Operation of the WTO Commission for the Middle East

Agenda item 20 (document A/4/20)

The General Assembly,

Recalling its resolution 65(III) on the operation of the WTO Commission for the Middle East,

Having taken cognizance of Executive Council decisions 2(XIII) and 2(XIV),

Taking note of document A/4/20 of 1 September 1981, submitted by the Secretary-General, on the negative results of the efforts made to enable the Commission to function normally,

Having heard the opinion of the Secretary-General that he had explored every possible and reasonable approach open to him under the Organization's Statutes and regulations, without any positive results,

1. Is of the opinion that the general situation presently existing in the Middle East still does not allow the Commission to function normally;
2. Notes, however, the intent of the Members of the WTO Commission for the Middle East to benefit from their membership of the Commission within the framework of the aims of the Organization;

3. Therefore entrusts the Secretary-General with taking the appropriate measures - including holding meetings, organizing exchanges of views with one or more of the Commission Members and supervising and coordinating the functioning of the Commission in a manner which would enable the Members to benefit from their membership of WTO; and

4. Considers the above directive an interim measure which aims at respecting the legitimate rights of all Members and is to be adopted until the situation of the region allows the normal functioning of the Commission.

A/RES/110(IV)

Report of the Committee of Affiliate Members

Agenda item 21 (documents A/4/21 and A/4/21 Add.1)

The General Assembly,

Having taken note of the report of the Committee of Affiliate Member concerning its activities in the period 1980-1981,

1. Is gratified by the results of the Committee’s own work and that of the working parties set up by it;

2. Appreciates the quality of the documents prepared for the benefit of all the Organization’s Members, to which they have been distributed;

3. Expresses its appreciation to the representatives of the Committee who have participated in the work of the various organs of WTO in order to make known the opinions of the commercial and non-commercial operational sector, thus making a significant and practical contribution to the work of the Organization;

4. Thanks the Affiliate Members for their commendable participation in WTO’s general endeavours, whereby they have displayed their active interest in the objectives of the Organization;

5. Encourages the Committee of Affiliate Members and its Members to continue and develop their contribution in all the areas which the structure of the Organization opens to them, in the interest of all the Members and the development of tourism in the world.
A/RES/111(IV)

Amendment to the Rules of Procedure
of the Committee of Affiliate Members

Agenda item 21 (documents A/4/21
and A/4/21 Add.1)

The General Assembly,

Having taken cognizance of the recommendation of the Committee of Affiliate Members to increase to eight the number of Vice-Chairmen of the Committee,

Approves the proposed amendment to rule 2 of the Committee's Rules of Procedure, which shall henceforth read:

"Rule 2. The Chairman and the eight Vice-Chairmen of the CAM shall be elected by the Affiliate Members meeting in plenary session. Their term of office shall be two years, renewable for a further period of two years."

A/RES/112(IV)

Election of the Auditors for the period
1982-1983

Agenda item 22 (document A/4/22)

The General Assembly,

Having regard to Article 26(1) of the Statutes and regulation 15 of the Financial Regulations,

Having taken note of the recommendation of the Executive Council,

1. Thanks Kenya and Spain for the work accomplished;


A/RES/113(IV)

Elections to the Executive Council
Agenda item 23 (document A/4/23)

The General Assembly,

Having regard to Articles 14 and 15 of the Statutes and rules 43, 54 and 55(1) of its Rules of Procedure,
Noting that the terms of office of nine Members of the Executive Council are due to expire,

Elects the following nine Full Members to the Executive Council for the period 1982-1985:

Algeria
Bulgaria
Costa Rica
India
Italy
Lebanon
Syrian Arab Republic
United States of America
Zimbabwe

A/RES/114(IV)

Seat of the host State on the Executive Council

Agenda item 23 (document A/4/23)

The General Assembly,

1. Decides to invite Spain, as host State of the Headquarters of the Organization, to sit on the Council as a privileged Member;

2. Requests the Secretary-General, in the same spirit, to initiate the procedure for amending the Statutes so as to create a seat on the Council for the host State, without thereby affecting the principles of just and equitable representation.

A/RES/115(IV)

Rotation of Executive Council membership

Agenda item 23 (document A/4/23)

The General Assembly,

Aware that as strict a rotation as possible of Executive Council membership will ensure the highest degree of effectiveness of that body,

Entrusts the Secretary-General with submitting to it at its next session, and within the time-limits prescribed in Article 33 of the Organization's Statutes, a proposed amendment to the effect that the terms of office of the Members of the Executive Council shall not be immediately renewable, and that consequently candidatures for the Council may be presented only by States which are not then Members of that body.
A/RES/116(IV)

Place and date of the fifth session of the General Assembly

Agenda item 24

The General Assembly,

Having taken cognizance of the invitation extended by the Government of India to hold the fifth session of the General Assembly at New Delhi;

Having regard to the provisions of rule 1(2) of its Rules of Procedure,

1. Decides that its fifth session will be held at New Delhi during the second half of 1983; and

2. Thanks the Government of India for its generous offer.
RESOLUTIONS ADOPTED BY THE GENERAL
ASSEMBLY AT ITS FOURTH SESSION
(Rome, 14-25 September 1981)

Corrigendum

Page 28

Paragraph number 2 of resolution 100(IV) should read:

"2. Fixes the total amount of the Organization's budget for the financial period 1982-1983 at nine million seven hundred United States dollars, viz. four million three hundred and fifty-one thousand eight hundred and twenty United States dollars for the financial year 1982 and four million six hundred and forty-eight thousand eight hundred and eighty United States dollars for the financial year 1983."
