# RESOLUTIONS ADOPTED BY THE GENERAL ASSEMBLY

## AT ITS FOURTEENTH SESSION

Seoul, Republic of Korea / Osaka, Japan, 24-29 September 2001

## CONTENTS

<table>
<thead>
<tr>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Participation in the fourteenth session</td>
</tr>
<tr>
<td>2. Agenda of the session</td>
</tr>
<tr>
<td>3. List of resolutions</td>
</tr>
<tr>
<td>4. Resolutions adopted by the General Assembly</td>
</tr>
</tbody>
</table>
1. **Participation in the fourteenth session**

I. **Full Members**¹

Albania, Algeria, Andorra, Angola, Argentina, Armenia, Austria, Azerbaijan, Bahrain, Bangladesh, Benin, Bolivia, Botswana, Brazil, Bulgaria, Burkina Faso, Cambodia, Cameroon, Canada, Central African Republic, Chile, China, Colombia, Congo, Costa Rica, Côte d’Ivoire, Croatia, Cuba, Cyprus, Czech Republic, Democratic Republic of the Congo, Djibouti, Dominican Republic, Ecuador, Egypt, Eritrea, Ethiopia, Fiji, France, Gabon, Georgia, Germany, Ghana, Greece, Guatemala, Guinea, Guinea-Bissau, Haiti, Honduras, Hungary, India, Indonesia, Iran, Israel, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kyrgyzstan, Lebanon, Lesotho, Madagascar, Malawi, Malaysia, Maldives, Mali, Malta, Mexico, Monaco, Mongolia, Morocco, Mozambique, Namibia, Nepal, Netherlands, Nigeria, Pakistan, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Republic of Korea, Republic of Moldova, Romania, Russian Federation, San Marino, Senegal, Seychelles, Sierra Leone, Slovakia, South Africa, Spain, Sri Lanka, Sudan, Swaziland, Switzerland, Thailand, The Former Yugoslav Republic of Macedonia, Togo, Tunisia, Turkey, Uganda, Ukraine, United Republic of Tanzania, Uruguay, Uzbekistan, Venezuela, Viet Nam, Yugoslavia, Zambia and Zimbabwe.

II. **Associate Members**

Flemish Community of Belgium; Hong Kong, China; Macao, China; and Madeira.

III. **Permanent Observer**

Holy See.

IV. **Special Observer**

Palestine.

V. **Affiliate Members**²

Agence nationale pour les chèques-vacances (ANVC) (France); Annals of Tourism Research (United States of America); Asociación de Mayoristas de Viajes Españoles (AMAVE) (Spain); Associação Interparlamentar de Turismo - Grupo Brasileiro (AIDT); Association of Greek Tourist Enterprises (Greece);

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¹ Including the States admitted as a Member during the session.

² Including bodies admitted as Affiliate Members during the session.
Australian Tourism Task Force (Australia); Bogazici University - Tourism Programme (Turkey); Committee for Tourism and Development of Resorts St. Petersburg Administration (Russian Federation); Consejo Nacional Empresarial Turistico (Mexico); Economics Research Associates (ERA) (United States of America); Egyptian Federation of Tourist Chambers (EFTC) (Egypt); Egyptian Travel Agents Association (ETAA) (Egypt); European Travel Commission (ETC); Federación Española de Hospedaje (Spain); Fédération nationale de l'industrie hôtelière (Morocco); Greater Montreal Convention and Tourism Bureau (Canada); Hong Kong Tourism Board; Institute for Tourism Studies (Macao); International Association of Skal Clubs (AISC); International Federation of Tour Operators (IFTO); International Hotel and Restaurant Association (IH & RA); International Institute of Hotel Management and Tourism (Russian Federation); Iran Air; Japan Airlines; Japan Association of Travel Agents (JATA); Japan National Tourist Organization (JNTO); Jibek Joly Holding Company (Kazakhstan); Kenya Tourist Development Corporation (KTDC); Korea National Tourism Organization (KNTO); Korea Tourism Research Institute; Latin American Confederation of Tourism Organizations (COTAL); Lufthansa Consulting GmbH (Germany); Maboque - Grupo César & Filhos (Angola); Nigerian Tourism Development Corporation (NTDC) (Nigeria); Resort Condominiums International Inc. (RCI); Russian Association of Travel Agencies (RATA); Shanghai Institute of Tourism (China); Sukhothai Thammathirat Open University (STOU) (Thailand); Technische Universität Dresden (Germany); The George Washington University (United States of America); The Hong Kong Polytechnic University - Department of Hotel and Tourism Management; Turkish Tourism Investors Association (Turkey); Union nationale des associations de tourisme et de plein air (France); Universidad Politécnica de Valencia (Spain); Université du Québec à Montréal (UQAM) (Canada); University of Calgary (Canada); University of Hawaii - School of Travel Industry Management (United States of America); University of Queensland - Department of Business Studies (Australia); University of Surrey (United Kingdom); Vokrug Sveta Ltd. (Belarus), and World Federation of Travel Journalists and Writers (FIJET).

VI. **Non-member States**

Belarus, Kiribati, Saudi Arabia and Tuvalu.

VII. **International organizations**

(a) **United Nations**

United Nations Development Programme (UNDP).
(b) **Intergovernmental organizations of the United Nations system**
United Nations Educational Scientific and Cultural Organization (UNESCO), and World Meteorological Organization (WMO).

(c) **Other intergovernmental organizations and institutions**
Conseil de l’entente.

VIII. **Other entities**
Bobby Tours and Safaris; Japan Federation of Service and Tourism Industries Workers’ Unions; Mines - Signature Management Group (Malaysia); and University of Ferrara at Venice (Italy).
2. **Agenda of the fourteenth session**

1. Adoption of the agenda

2. Election of the President and Vice-Presidents of the Assembly

3. Appointment of the Credentials Committee

4. Appointment of the Chairman of the Assembly’s Committee of the Whole

5. Membership of the Organization
   (a) Approval of applications for membership
   (b) Suspension of membership in accordance with Article 34 of the Statutes
   (c) Requests for temporary exemption from the application of paragraph 13 of the Financing Rules

6. Report of the Secretary-General

7. Report of the Executive Council to the General Assembly


9. Future of the Organization

10. Report of the Credentials Committee


   (a) Programme
   (b) Budget
13. Administrative and financial matters
   
   (a) Report of the Secretary-General on the financial situation of the Organization

   (b) Election of the Members of the WTO Staff Pension Committee for the period 2002-2003

14. Assessment of Members’ contributions for the period 2002-2003

15. Consideration and approval of agreements concluded by the Organization

16. Global Code of Ethics for Tourism: approval of the protocol of implementation


18. Appointment of the Secretary-General for the period 2002-2005 on the recommendation of the Executive Council

19. Election of Council Members

20. Election of the Auditors for the period 2002-2003

21. Place and dates of the fifteenth session of the General Assembly

22. Review and adoption of the draft resolutions of the fourteenth session of the General Assembly
3. **List of resolutions**

<table>
<thead>
<tr>
<th>Resolution</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>412(XIV)</td>
<td>Adoption of the agenda (agenda item 1)</td>
<td>10</td>
</tr>
<tr>
<td>413(XIV)</td>
<td>Election of the Presidents and Vice-Presidents of the Assembly</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>(agenda item 2)</td>
<td></td>
</tr>
<tr>
<td>414(XIV)</td>
<td>Appointment of the Credentials Committee (agenda item 3)</td>
<td>11</td>
</tr>
<tr>
<td>415(XIV)</td>
<td>Appointment of the Chairman of the Assembly’s Committee of the Whole</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>(agenda item 4)</td>
<td></td>
</tr>
<tr>
<td>416(XIV)</td>
<td>Membership of the Organization: (a) Approval of applications</td>
<td>12</td>
</tr>
<tr>
<td></td>
<td>for membership - Full membership (agenda item 5(a)(I))</td>
<td></td>
</tr>
<tr>
<td>417(XIV)</td>
<td>Membership of the Organization: (a) Approval of applications</td>
<td>13</td>
</tr>
<tr>
<td></td>
<td>for membership - Affiliate membership (agenda item 5(a)(II))</td>
<td></td>
</tr>
<tr>
<td>418(XIV)</td>
<td>Membership of the Organization: (b) Suspension of membership</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>in accordance with Article 34 of Statutes (agenda item 5(b))</td>
<td></td>
</tr>
<tr>
<td>419(XIV)</td>
<td>Membership of the Organization: (c) Requests for temporary</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td>exemption from the application of paragraph 13 of the Financing</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Rules (agenda item 5(c))</td>
<td></td>
</tr>
<tr>
<td>420(XIV)</td>
<td>Report of the Secretary-General (agenda item 6)</td>
<td>21</td>
</tr>
<tr>
<td>421(XIV)</td>
<td>Report of the Secretary-General - Terrorist attacks in the United</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>States of America (agenda item 6)</td>
<td></td>
</tr>
</tbody>
</table>

---

3 The General Assembly adopted 411 resolutions at its previous thirteen sessions; the first resolution adopted at the fourteenth session is accordingly numbered 412(XIV).
<table>
<thead>
<tr>
<th>Resolution</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>422(XIV)</td>
<td>Report of the Executive Council to the General Assembly (agenda item 7)</td>
<td>24</td>
</tr>
<tr>
<td>423(XIV)</td>
<td>Report of the Chairman of the Affiliate Members – WTO Business Council (agenda item 8)</td>
<td>27</td>
</tr>
<tr>
<td>424(XIV)</td>
<td>Future of the Organization (agenda item 9)</td>
<td>29</td>
</tr>
<tr>
<td>425(XIV)</td>
<td>Future of the Organization - Ratification of amendments to the Statutes (agenda item 9)</td>
<td>31</td>
</tr>
<tr>
<td>426(XIV)</td>
<td>Future of the Organization - Status and role of the Deputy Secretary-General (agenda item 9)</td>
<td>31</td>
</tr>
<tr>
<td>427(XIV)</td>
<td>Future of the Organization - Role of the Regional Commissions (agenda item 9)</td>
<td>33</td>
</tr>
<tr>
<td>428(XIV)</td>
<td>Future of the Organization - Legal representation of the Organization (agenda item 9)</td>
<td>34</td>
</tr>
<tr>
<td>429(XIV)</td>
<td>Future of the Organization - Procedure for the awarding of contracts for carrying out WTO missions (agenda item 9)</td>
<td>35</td>
</tr>
<tr>
<td>430(XIV)</td>
<td>Report of the Credentials Committee (agenda item 10)</td>
<td>36</td>
</tr>
<tr>
<td>431(XIV)</td>
<td>Report on implementation of the Organization’s general programme of work for the period 2000-2001 (agenda item 11)</td>
<td>36</td>
</tr>
<tr>
<td>432(XIV)</td>
<td>Draft programme and budget of the Organization for the period 2002-2003: (a) Programme (agenda item 12(a))</td>
<td>39</td>
</tr>
<tr>
<td>433(XIV)</td>
<td>Draft programme and budget of the Organization for the period 2002-2003: (b) Budget (agenda item 12(b))</td>
<td>40</td>
</tr>
<tr>
<td>Resolution</td>
<td>Title</td>
<td>Page</td>
</tr>
<tr>
<td>------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>434(XIV)</td>
<td>Administrative and financial matters: (a) Report of the Secretary-General on the financial situation of the Organization (agenda item 13(a))</td>
<td>41</td>
</tr>
<tr>
<td>435(XIV)</td>
<td>Administrative and financial matters: (b) Election of the Members of the WTO Staff Pension Committee for the period 2002-2003 (agenda item 13(b))</td>
<td>42</td>
</tr>
<tr>
<td>436(XIV)</td>
<td>Assessment of Members’ contributions for the period 2002-2003 (agenda item 14)</td>
<td>43</td>
</tr>
<tr>
<td>437(XIV)</td>
<td>Consideration and approval of agreements concluded by the Organization (agenda item 15)</td>
<td>44</td>
</tr>
<tr>
<td>438(XIV)</td>
<td>Global Code of Ethics for Tourism: approval of the protocol of implementation (agenda item 16)</td>
<td>45</td>
</tr>
<tr>
<td>439(XIV)</td>
<td>World Tourism Day: information on the activities of 2000 and 2001, adoption of themes and designation of the host countries for 2002 and 2003 (agenda item 17)</td>
<td>50</td>
</tr>
<tr>
<td>440(XIV)</td>
<td>Appointment of the Secretary-General for the period 2002-2005 on the recommendation of the Executive Council (agenda item 18)</td>
<td>51</td>
</tr>
<tr>
<td>441(XIV)</td>
<td>Election of Council Members (agenda item 19)</td>
<td>51</td>
</tr>
<tr>
<td>442(XIV)</td>
<td>Election of the Auditors for the period 2002-2003 (agenda item 20)</td>
<td>52</td>
</tr>
<tr>
<td>443(XIV)</td>
<td>Place and dates of the fifteenth session of the General Assembly (agenda item 21)</td>
<td>52</td>
</tr>
<tr>
<td>444(XIV)</td>
<td>Vote of thanks to the host countries</td>
<td>54</td>
</tr>
</tbody>
</table>
4. **Resolutions adopted by the General Assembly**

A/RES/412(XIV)

**Adoption of the agenda**

**Agenda item 1**

*(documents A/14/1 prov. and A/14/1 prov.annot.)*

The General Assembly

**Adopts** the agenda of its fourteenth session, as contained in document A/14/1 prov.

A/RES/413(XIV)

**Election of the Presidents and Vice-Presidents of the Assembly**

**Agenda item 2**

The General Assembly

1. **Declares elected** as Presidents of its fourteenth session Mr. Nam-kung Jin, Minister of Culture and Tourism of the Republic of Korea, and Mrs. Chikage Oogi, Minister of Land, Infrastructure and Transport of Japan; and

2. **Declares elected** as Vice-Presidents of its fourteenth session Ms. Koumba Sylla Hadja Diakité (Guinea), Mr. Francis Nhema (Zimbabwe), Mr. Frank Pringle (Jamaica), Mr. Francisco Madrid (Mexico), Mr. Agim Sinoimeri (Albania), Mr. Zoltan Budai (Hungary), Mr. Taleb Rifai (Jordan) and Mr. Bal Bahadur (Nepal).
A/RES/414(XIV)

Appointment of the Credentials Committee

Agenda item 3

The General Assembly,

Having taken note of the proposals of its President made in accordance with rule 13(1) of its Rules of Procedure,

1. **Appoints** the following Full Members to the Credentials Committee:
   - Angola
   - Lebanon
   - Argentina
   - Nepal
   - Gabon
   - Republic of Korea
   - Israel
   - Romania

2. **Notes** that the Credentials Committee appointed as its Chairman Mr. Jorge Alicerces Valentim (Angola) and Vice-Chairman Mr. Daniel Nicolaescu (Romania).

A/RES/415(XIV)

Appointment of the Chairman of the Assembly’s Committee of the Whole

Agenda item 4

The General Assembly

**Declares** Brazil, represented by Mr. Humberto Figueiredo, elected as Chairman of the Assembly's Committee of the Whole.
Attachment A/RES/416(XIV)

Membership of the Organization

(a) Approval of applications for membership

Full Members

Agenda item 5(a)(I)
(documents A/14/5(a)(I), A/14/5(a)(I) Add.1, A/14/15(a)(I) Add.2 and A/14/5(a)(I) Add.3)

The General Assembly,

Having taken cognizance of the changes in membership of the Organization since its thirteenth session, as well as of the applications for full membership received by the Secretary-General or by the Depositary of the Statutes and listed in documents A/14/5(a)(I), A/14/5(a)(I) Add.1, A/14/5(a)(I) Add.2 and A/14/5(a)(I) Add. 3,

1. Approves with great satisfaction the applications for admission submitted by Azerbaijan, Bahrain, Cape Verde, Honduras and Yugoslavia pursuant to Article 5(3) of the Statutes;

2. Decides that Article 5(2) of the Statutes should be considered to apply also to former Members of the Organization that would like to return;

3. Empowers the Executive Council to admit this State as a Full Member once the admission formalities have been completed;

4. Accepts this proposal in the case of Full Members, in the event of serious situations that are likely to endure;
5. **Entrusts** the Executive Council with establishing the relevant criteria and means of implementing this proposal;

6. **Decides** that requests for suspension of membership should be examined by the Council, which will present its recommendations to the Assembly;

Having been informed of Finland’s decision to withdraw from the Organization in accordance with Article 35(1) of the Statutes,

7. **Notes with regret** the announcement by Finland and **unanimously requests** it to reconsider its decision, especially in view of the new activities to be carried out under the programme of work for 2002-2003, which would be of direct benefit to that country’s tourism industry if it decided to continue its membership of the Organization.

A/RES/417(XIV)

**Membership of the Organization**

(a) **Approval of applications for membership**

**Affiliate Members**

Agenda item 5(a)(II)  
(document A/14/5(a)(II))

The General Assembly,

**Having taken cognizance** of the applications for affiliate membership received by the Secretary-General,

1. **Approves**, on the recommendation of the Executive Council and in accordance with resolution 279(IX), the applications for affiliate membership of the following bodies:

   1. Abresi – Associacao Brasileira de Gastronomia (Brazil)
   2. Al-Tabyar Travel Group Co. Ltd. (Saudi Arabia)
   3. Arthur Andersen (United Kingdom)
   4. Asociacion de Empresas de Organizacion Profesional de Congresos de Madrid y Centro (Spain)
   5. Associação Portuguesa das Agências de Viagens e Turismo (Portugal)
   6. China International Travel Service Head Office (China)
7. Comité départemental du tourisme du Var (France)
8. Committee for Tourism & Development of Resorts of St-Petersburg Administration (Russian Federation)
9. Confederação do Turismo Português (Portugal)
10. Department of Tourism Management - University of Pretoria (South Africa)
11. DRI-WEFA (United States of America)
12. El Mejabaat El Koubra Tours (Mauritania)
13. Empresa Mineira de Turismo – Turminas (Brazil)
14. Fédération internationale du motocyclisme (FIM)
15. Greater Montréal Convention and Tourism Bureau (Canada)
16. Hesselmann & Associates (Germany)
17. Hong Kong Tourist Association (China)
18. Jordan Society of Tourist and Travel Agents (Jordan)
19. Jordan Tourism Board (Jordan)
20. Korea Tourism Research Institute (Republic of Korea)
21. KPMG (United Kingdom)
22. Kyiv City State Administration – Central Administrative Board for Municipal Services, Hotels and Tourism (Ukraine)
23. L’Aquàrium de Barcelona (Spain)
24. Le Monde – Institute of Hotel and Tourism Studies (Greece)
25. Nicarao Lake Resort (Nicaragua)
26. Nordtour Tourist Marketing North Sealand (Denmark)
27. Patronato de Turismo de Gran Canaria (Spain)
28. Rent Safe International (Dominican Republic)
29. RPM International (United Kingdom)
30. Schloss Schoenbrunn Kultur-und Betriebsges GmbH (Austria)
31. Screp Multimedia (France)
32. State Enterprise Hotel Complex Dnipro (Ukraine)
33. Tourism Intelligence International Ltd. (Trinidad-and-Tobago)
34. Universidad Antonio de Nebrija (Spain)
35. Vokrug Sveta Ltd (Belarus)

2. Takes note of the withdrawal from affiliate membership of the bodies mentioned in document A/14/5(a)(I).
The General Assembly,

Considering resolution 217(VII) adopted at its seventh session, whereby it recognized that Article 34 of the Statutes, providing for suspension of Members that persist in a policy contrary to the fundamental aim of the Organization as established in Article 3 of the Statutes, is applicable in the case of prolonged non-payment of obligatory contributions to the budget of the Organization,

Also considering the report submitted to it by the Secretary-General in pursuance of the aforementioned resolution,

1. Notes that the following Members are subject to Article 34 of the Statutes and that consequently all their rights and privileges of membership are suspended:

**FULL MEMBERS**

AFGHANISTAN  
BURUNDI  
CHAD  
CONGO  
GAMBIA  
GUINEA-BISSAU  
MAURITANIA  
MONGOLIA  
NIGER  
REPUBLIC OF MOLDOVA  
SAO TOME AND PRINCIPE  
TURKMENISTAN  
UGANDA

**AFFILIATE MEMBERS**

AFORHOT - ASSOCIAÇAO PARA LA FORMAÇÃO TECNICA HOTELEIRA  
(Portugal)  
B.B.S. INTERNATIONAL ACADEMY (PVT) LTD. (Sri Lanka)  
BENARR PUBLISHING (United Kingdom)
2. Further notes that Article 34 of the Statutes will be applicable to the following Members if, within a period of one year, they have not agreed with the Secretary-General on a plan for the payment of their arrears:

**FULL MEMBERS**

EQUATORIAL GUINEA
ZAMBIA

**AFFILIATE MEMBERS**

ALAMO RENT A CAR (United States of America)
CONSORCIO PARA EL DESARROLLO DE LA FORMACIÓN OCUPACIONAL - CODEFOC (Spain)
EGYPTIAN HOTELS CO. (Egypt)
FEDERACIÓN ESPAÑOLA DE EMPRESARIOS DE CAMPING Y CIUDADES VACACIONALES (Spain)
FÉDÉRATION INTERNATIONALE DES CADRES SUPÉRIEURS DE L’HÔTELLERIE
FRANK – TOURISM CONSULTANT INTERNATIONAL (Nigeria)
FUNDAÇAO PARA O DESENVOLVIMENTO TURISTICO DE FORTALEZA (FORTUR) (Brazil)
INFA – INSTITUT NATIONAL DE FORMATION DES ADULTES (France)
INFORMATION AND DECISION SUPPORT CENTER (IDSC) (Egypt)
INTERNATIONAL BUENOS AIRES HOTEL AND RESTAURANT SCHOOL (IBAHRS) (Argentina)
INTERNATIONAL INSTITUTE OF CONVENTION MANAGEMENT (United States of America)
INTOURIST HOLDING COMPANY (Russian Federation)
KOREA TOURISM ASSOCIATION (Republic of Korea)
MEDITERRANEAN TRAVEL AND TOURISM AGENCY (Libyan Arab Jamahiriya)
RDE - EMPREENDIMENTOS PUBLICITARIOS LTDA. (Brazil)
RUSSIAN ASSOCIATION OF SOCIAL TOURISM (RAST) (Russian Federation)
RUSSIAN HOTEL ASSOCIATION (Russian Federation)
SALAM HOTELS (Morocco)
SOCIETA INCREMENTO TURISTICO ALBERGHIERO VALDOSTANO (SITAV) (Italy)
3. Decides to continue applying the measure of suspension of rights and privileges provided for in Article 34 of the Statutes under the following conditions:

(a) when a Member of the Organization is in arrears in the payment of contributions for any four financial years, whether consecutive or not, it being understood that part payment of contributions does not preclude application of the measure of suspension; and

(b) when that Member has not agreed with the Secretary-General on a plan for the payment of its arrear contributions within a period of one year from the date of the General Assembly resolution stating that suspension is applicable to that Member in accordance with Article 34 of the Statutes; and

4. Requests the Secretary-General to apply this resolution and to report on its application to each session of the Executive Council.

A/RES/419(XIV)

Membership of the Organization

(c) Requests for temporary exemption from the application of paragraph 13 of the Financing Rules

Agenda item 5(c)
(documents A/14/5(b)(c), A/14/5(b)(c) Add.1, A/14/5(b)(c) Add.2, A/14/5(b)(c) Add.3 and A/14/5(b)(c) Add.4)

The General Assembly,

Having taken note of the report of the Secretary-General concerning the communications of the Full Members: Bosnia and Herzegovina, Burkina Faso, Georgia, Ghana, Iraq, Kyrgyzstan, Mali, Democratic Republic of the Congo, Sierra Leone, Sudan, Togo and Yemen, and the Affiliate Member: Iraqi Airways, regarding the contribution arrears accumulated by these Members,

Considering the recommendation formulated by the Executive Council,

1. Approves the Executive Council's decision;
2. **Decides** to renew the temporary exemption from the provisions of paragraph 13 of the Financing Rules as they apply to Iraq, after considering the communication received from this Member, as well as to Bolivia, Cambodia, Kazakhstan, Peru, which are complying with the agreed plans for the settlement of their contribution arrears, as well as to the Affiliate Member Iraqi Airways since it is in the same position as Iraq;

3. **Decides to renew** the temporary exemption from the provisions of paragraph 13 of the Financing Rules to the Full Members El Salvador and the Lao People’s Democratic Republic, albeit making it clear that these provisions will once again be applied to these Members if they are not up to date in their payment plans by 1 January 2002;

4. **Decides** to maintain Yemen’s temporary exemption from the provisions of paragraph 13 granted by the thirteenth General Assembly, so long as it continues to fulfill the agreed plan for settling its arrears corresponding to the years 1990-1998;

5. **Entrusts** the Secretary-General with informing Yemen that it should submit a new payment plan for the debt corresponding to the years 1979 to 1989, there being no provision in the existing regulations for exemption from contributions;

6. **Decides also** to apply once again the provisions of paragraph 13 to Nicaragua;

7. **Decides** to grant temporary exemption from the provisions of paragraph 13 to the Full Members: Bosnia and Herzegovina, Burkina Faso, Georgia, Ghana, Guinea, Kyrgyzstan, Mali, Democratic Republic of the Congo, Sierra Leone, Sudan and Togo;

8. **Adopts** the recommendations of the Executive Council and establishes the following conditions for the Members requesting temporary exemption from the provisions of paragraph 13 of the Financing Rules and which propose payment plans to settle their arrears in instalments:

   (a) to discharge the contribution corresponding to the present year before the General Assembly session at which their case is reviewed;

   (b) strict observance of the plan agreed for the settlement of arrears;

9. **Requests** the Secretary-General to inform the Full Members Bolivia, Bosnia and Herzegovina, Burkina Faso, Cambodia, El Salvador, Georgia, Ghana, Guinea, Iraq, Kazakhstan, Kyrgyzstan, Mali, Peru, Democratic Republic of the Congo, Lao People’s Democratic Republic, Sierra Leone, Sudan, Togo, and Yemen, and the Affiliate Member Iraqi Airways, that the decision just taken in their regard remains subject to strict compliance with the aforementioned conditions;

10. **Notes** that the Members listed below continue to be subject to the provisions of paragraph 13:
FULL MEMBERS

AFGHANISTAN
ARMENIA
BURUNDI
CHAD
CONGO
EQUATORIAL GUINEA
GAMBIA
GUINEA-BISSAU
MAURITANIA
MONGOLIA
NICARAGUA
NIGER
REPUBLIC OF MOLDOVA
SAO TOME AND PRINCIPE
TURKMENISTAN
UGANDA
ZAMBIA

AFFILIATE MEMBERS

ACADEMSERVICE CORPORATION (Russian Federation)
AFORHOT - ASSOCIAÇAO PARA LA FORMAÇAO TECNICA HOTELEIRA (Portugal)
AFRICA TOURS - AGENCE DE VOYAGES ET DE TOURISME (Mauritania)
ALAMO RENT A CAR (United States of America)
ANNALS OF TOURISM RESEARCH (United States of America)
B.B.S. INTERNATIONAL ACADEMY (PVT) LTD. (Sri Lanka)
BELINTOURIST JOINT STOCK COMPANY (Belarus)
BENARR PUBLISHING (United Kingdom)
BRIGHT FOCUS CO. FOR TOURISM SERVICES AND INVESTMENT (Libyan Arab Jamahiriya)
CAMPEONATOS S.A. - PROMOTORA Y CONSULTORA DE DEPORTES (Peru)
CENTRO INTERNACIONAL DE Formación Turística “CIFT-ESPAÑA” (VOX) (Spain)
CENTRO PER GLI STUDI SUI SERVIZI, DISTRIBUZIONE E TURISMO (CESDIT) (Italy)
CONSORCIO PARA EL DESARROLLO DE LA FORMACIÓN OCUPACIONAL - CODEFOC (Spain)
CRÉDIT D’ÉQUIPEMENT DES PETITES ET MOYENNES ENTREPRISES (CEPME) (France)
CTI - CONSULTORIA TURISTICA INTEGRADA (Brazil)
ÉCOLE DE TOURISME ET D’HÔTELERIE DU COLLÈGE LASALLE (Canada)
ECOSYSTEM LTD. (Kazakhstan)
EGYPTIAN HOTELS COMPANY (Egypt)
EUROTER - TOURISME EN EUROPE RURALE (France)
FEDERACIÓN ESPAÑOLA DE EMPRESARIOS DE CAMPING Y CIUDADES VACACIONALES (Spain)
FÉDÉRATION INTERNATIONALE DES CADRES SUPÉRIEURS DE L’HÔTELLERIE
FÉDÉRATION INTERNATIONALE DU THERMALISME ET DU CLIMATISME (FITEC)
FOZTUR - TURISMO FOZ DO IGUAÇU (Brazil)
FRANK – TOURISM CONSULTANT INTERNATIONAL (Nigeria)
FUNDAÇÃO PARA O DESENVOLVIMENTO TURISTICO DE FORTALEZA (FORTUR) (Brazil)
HOTELES ESCUELA DE CANARIAS, S.A. (HECANSA) (Spain)
INFA – INSTITUT NATIONAL DE FORMATION DES ADULTES (France)
INFORMATION AND DECISION SUPPORT CENTER (IDSC) (Egypt)
INSTITUTE OF HOTEL AND TOURISM MANAGEMENT (India)
INSTITUT NATIONAL DE RECHERCHE SUR LES TRANSPORTS ET LEUR SÉCURITÉ - INRETS (France)
INTERNATIONAL BUENOS AIRES HOTEL AND RESTAURANT SCHOOL (IBAHRS) (Argentina)
INTERNATIONAL INSTITUTE OF CONVENTION MANAGEMENT (United States of America)
INTOURIST HOLDING COMPANY (Russian Federation)
KOREA TOURISM ASSOCIATION (Republic of Korea)
MAJESTIC TOURS (Peru)
MEDITERRANEAN TRAVEL AND TOURISM AGENCY (Libyan Arab Jamahiriya)
PBTUR - EMPRESA PARABAINA DE TURISMO S/A (Brazil)
PHILIPPINE TOURISM AUTHORITY (Philippines)
RDE - EMPREENDIMENTOS PUBLICITARIOS LTDA. (Brazil)
REGIONE LAZIO - ASSESSORATO PER LE POLITICHE DELLA CULTURA, SPORT E TURISMO (Italy)
RUSSIAN ASSOCIATION OF SOCIAL TOURISM (RAST) (Russian Federation)
RUSSIAN HOTEL ASSOCIATION (Russian Federation)
SALAM HOTELS (Morocco)
SOCHI INSTITUTE FOR TOURISM AND RECREATION (Russian Federation)
SOCIETA INCREMENTO TURISTICO ALBERGHIERO VALDOSTANO (SITAV) (Italy)
THE TOURISM PARTNERSHIP (United Kingdom)
TOURISM HOTEL SECURITY WORLDWIDE MAGAZINE (Switzerland)
TRAVEL AGENT MAGAZINE (United States of America)
UNION OF LOCAL AUTHORITIES (Israel)
UNIVERSIDAD DE GRANADA - INSTITUTO DE DESARROLLO REGIONAL (Spain)
UNIVERSITY OF MINNESOTA – TOURISM CENTER (United States of America)
VISA INTERNATIONAL (United States of America)
WS ATKINS INTERNATIONAL (United Kingdom)
YASSAWI - STATE JOINT STOCK TOURISM COMPANY (Kazakhstan)
A/RES/420(XIV)

Report of the Secretary-General

Agenda item 6
(document A/14/6)

The General Assembly,

Having heard the report of the Secretary-General on the activities of the Organization, presented in application of Rule 51) of the Rules of Procedure of the General Assembly, and the debate which has followed,

1. Thanks the Secretary-General for his report and for the information it contains;

2. Takes note with satisfaction of the growing influence of the Organization, and notably the fact that it will have seven more Members at the conclusion of this session of the General Assembly than at the close of the previous session;

3. Welcomes the progress that has been made with regard to the internal management of the Organization and its excellent financial situation;

4. Shares the Secretary-General’s analysis of the major challenges that face the Organization at the dawn of the twenty-first century;

5. Asserts its desire to maintain WTO’s status as an intergovernmental institution that is open to the changes taking place in the outside world and, in this context, believes that steps should be taken to study the possibility of transforming the Organization into a specialized agency of the United Nations system; and

6. Decides that it is imperative to monitor with great attention the situation of the world tourism industry, severely affected in the wake of the acts of terrorism perpetrated in the United States on 11 September, and to establish the evaluation instruments required to this end in liaison with the governments and the private sector.

.............................................................................................................................................
The General Assembly,

I

Considering the tragic events that plunged into grief the United States of America, and indeed the world;

Considering that, on 11 September 2001, four civilian aircraft on US domestic service were destroyed by terrorist acts and that the crews, hundreds of passengers and thousands of innocent victims in buildings located in New York City and Washington D.C. were killed;

Aware that the immediate consequences of these acts were the closure of all United States civil airports and the disruption of air services to, from and within the United States of America;

Having listened to the declarations on this subject made by the Chairmen of the Regional Commissions and by all heads of delegation during the general debate;

Recalling its resolution A/RES/145(V) concerning the safety of civil aviation in relation to tourism;

Mindful that this unprecedented and brutal act of terrorism is likely to have profoundly negative consequences for domestic and international tourism;

Conscious that stakeholders and professionals in the world-wide tourism industry look to WTO’s General Assembly – as the supreme body of the institution responsible for tourism within the United Nations family – to take a positive and decisive lead in these circumstances;

1. Strongly condemns these and other heinous acts of terrorism that took place in its member States, which have caused enormous loss of human life, destruction and damage;

2. Expresses its compassion and conveys its solidarity to the government and people of the United States of America and to other countries of the victims, in these sad and tragic circumstances, as well as its revulsion at terrorism, an enemy of peace and tourism;
3. **Strongly supports** United Nations General Assembly resolution 56/1 of 12 September 2001, which urgently called “for international cooperation to prevent and eradicate acts of terrorism” and stressed that “those responsible for aiding, supporting or harbouring the perpetrators, organizers and sponsors of such acts will be held accountable”, and Security Council resolution 1368 (2001), of the same date, which expressed determination “to combat by all means threats to international peace and security caused by terrorist acts”;

4. **Expresses its firm conviction** that tourism is a resilient sector which has repeatedly demonstrated its ability to overcome problems and to weather crises;

5. **Pledges** its full support to WTO member States whose tourism industry has suffered as a direct result of these and other acts of terrorism;

6. **Offers** its assistance to all tourism stakeholders, and in particular to its partners in the air transport industry, viz. ICAO, IATA, airport authorities and airlines, in combating the decline in tourist travel, rebuilding consumer confidence and developing practical safety measures – with the understanding and cooperation of the travelling public - to diminish the risk of future terrorist acts, through all possible measures including WTO’s Safety and Security Network and Task Force for Tourism;

II

**Aware** of the moral and ethical dimension of this situation and the relevance of the principles embodied in WTO’s Global Code of Ethics for Tourism, adopted at its thirteenth session;

**Considering** that emotions feed prejudices which increase acts of discrimination, particularly in times of crisis;

1. **Emphasizes** that tolerance and understanding must be promoted, and **strongly rejects** any form of discrimination in tourism, whether directed against individuals or collectively against ethnic, cultural or religious groups;

2. **Urges** that, in accordance with the provisions of WTO’s Global Code of Ethics for Tourism, when governments issue travel advisories, they should offer objective, fair and balanced information, so as not to prejudice the tourism interests of the countries or destinations in question;
3. **Expresses** its firm conviction that dialogue and interchange through tourism deepens mutual understanding among civilizations and thereby contributes powerfully to preventing such problems as terrorism; and

4. **Urges** Members to give their full support to the theme of the 2001 World Tourism Day “Tourism: a tool for peace and dialogue among civilizations”, since – through the good will and sense of common purpose it engenders – tourism can assuredly play its part in preventing conflicts, settling differences and promoting lasting peace among peoples.

A/RES/422(XIV)

**Report of the Executive Council to the General Assembly**

**Agenda item 7**

(document A/14/7 rev.)

The General Assembly,

Having considered the report of the Executive Council, submitted by its current Chairman pursuant to Articles 19(a) and 20 of the Statutes,

1. **Takes note with interest** of the information presented concerning the Council’s activities, and in particular the results of its 62nd, 63rd, 64th, 65th and 66th ordinary sessions, as well as its 1st extraordinary session held in January 2000;

2. **Thanks** the Council for the work it has diligently carried out since the last Assembly session;

3. **Subscribes** to the idea of the Chairman of the Executive Council to institute WTO awards;

4. **Pays tribute** to the energy, dedication and wisdom displayed by its Chairman H.E. the late Dharmasiri Senanayake, Minister of Tourism and Civil Aviation of Sri Lanka, in 2000, and by his successors H.E. Mr Lakshman Kiriella, Minister of Tourism and Sport of Sri Lanka, and Mr Caio Luiz de Carvalho, President of EMBRATUR (Brazil) in 2001;

5. **Decides** to adopt as a solemn tribute to its deceased Chairman, the text of the funeral oration delivered by the Secretary-General on 29 July 2000 and which is attached to this resolution;
Considering the proposal to amend paragraph 4 of the Financing Rules attached to the Statutes and Financial Regulations 4(2) and 14(3) in order to establish the euro as the Organization’s accounting and budgetary currency, as well as for the payment of Members’ contributions, which the Council approved in decision 10(LXIII-LXIV),

Considering that as from 2002 the bulk of WTO’s expenditure may be incurred in euros in satisfactory conditions,

Having regard to the advantages for both the Members and the Secretariat of adopting the euro as the Organization’s sole currency of account and payment,

6. Decides to adopt by the required majority, that is to say, two-thirds of the Full Members present and voting, the following texts for paragraph 4 of the Financing Rules and Financial Regulations 4(2) and 14(3):

**Financing Rules attached to the Statutes**

“4. The budget shall be formulated in euros. The currency used for the payment of contributions shall be the euro or any other currency or combination of currencies stipulated by the Assembly. This shall not preclude acceptance by the Secretary-General, to the extent authorized by the Assembly, of other currencies in payment of Members’ contributions.”

**Financial Regulations**

“4.2. The programme budget shall be expressed in euros.”

“14.3. The accounts of the Organization shall be drawn up in euros. The composition of the liquid assets shall be indicated by the currencies in which they are held. The account books shall show liquid assets held in currencies other than the euro. The Secretary-General shall include in the statements of accounts the information on currency collection and utilization and the parity of currencies with the euro. Accounts and accounting records may, however, be kept in other currencies when deemed necessary by the Secretary-General, provided that this entails no extra cost to the Organization’s Members.”

7. Also decides, exceptionally, that the new paragraph 4 of the Financing Rules shall apply immediately, on a provisional basis, pending its entry into force in accordance with paragraph 3 of Article 33 of the Statutes.
ANNEX

Address by Mr. Francesco Frangialli, Secretary-General of the World Tourism Organization on the occasion of the State Funeral of the late Dharmasiri Senanayake, Minister of Tourism and Civil Aviation of Sri Lanka

(Colombo, Sri Lanka, 29 July 2000)

Honourable Ministers and Members of Parliament
Your Excellencies
The Diplomatic Corps and Representatives of International Organizations
Ladies and Gentlemen,

We are mourning today the passing away of one of your country’s most outstanding figures, Dharmasiri Senanayake. Such a rich and diverse personality cannot be seen from one single angle. Some among you knew him as a lawyer, some as an economist, some as a journalist, some as a university lecturer, others as a Member of Parliament or a Party Leader. We, in the World Tourism Organization, will remember him as one of the most exceptional personalities in the history of modern tourism.

Under his leadership as Chairman of the Ceylon Tourist Board and then as Minister of Tourism and Civil Aviation, Sri Lanka has been successfully promoted as a world-class destination. Through his untiring efforts, your tourism industry has attained a remarkable level of development, with nearly half a million international tourists recorded in 1999.

John Fitzgerald Kennedy entitled one of his most famous books: "Profiles in Courage". Dharmasiri Senanayake was undoubtedly a man of courage. But for us, he will remain a “Profile in Tourism”.

It was tourism that helped Dharmasiri Senanayake to gain renown beyond the frontiers of Sri Lanka. First, as Tourist Board Chairman and later as Cabinet Minister, he has established an undisputed reputation on the international stage.

At the World Tourism Organization, Dharmasiri Senanayake earned the esteem and affection of all those he met. Indeed, his association with our institution spans no fewer than thirty years and he surely deserves the title of “Founding Father” of WTO.

As a young lawyer and Tourist Board Chairman, he played a leading role in the transformation of the non-governmental predecessor of WTO into a fully-fledged international organization. Serving on the Legal Drafting Committee at the Extraordinary General Assembly, held in Mexico City in September 1970, he helped to give us the clear and precise Statutes that govern all WTO’s activities today and that have stood the test of time.
Recently, Dharmasiri Senanayake served with distinction as Chairman of WTO’s Executive Council, the highest office a Full Member can hold between Assembly sessions. Elected as Chairman for 1999, he was unanimously re-elected to a second term.

That was testimony to the confidence and trust he inspired among his fellow Council members. Indeed, not only his unfailing kindness and courtesy, but his capacity for dialogue and consensus-building has been of great value at a time when our governing body, the Executive Council, is preparing our Organization for the challenges of the new millennium.

On a personal level, I have excellent recollections of Dharmasiri Senanayake as a warm approachable and constructive Chairman with a fully developed sense of humour, facilitating the successful outcome of the most difficult discussions.

For all these reasons – as I mentioned this afternoon to your President of the Republic – his colleagues in the Council, my collaborators and I feel a profound sense of loss on the passing away of Dharmasiri Senanayake. We are distressed that he could not live to see out his term of office as our Council Chairman. Still we take comfort from the knowledge that his was an outstanding career dedicated to public service and to the promotion, through tourism, of peace, friendship and international understanding. We join with you in the heartfelt prayers for his eternal rest.

A/RES/423(XIV)

Report of the Chairman of the Affiliate Members
WTO Business Council

Agenda item 8
(document A/14/8)

The General Assembly,

Having considered the report of the Chairman of the WTO Business Council - Affiliate Members - on the activities of these Members within the context of its programme of work for 2000-2001,

1. Welcomes the efforts of the Business Council to adapt its strategy to the speedy and far-reaching changes in the field of technology, public and private organization, and supply and demand;

2. Congratulates the Business Council on its consistent objectives and appropriate action upon these three new elements: the Internet, Destination Marketing Organizations (DMOs) and partnership operations;
3. **Notes** that the interactions among these three elements create synergies with tremendous potential both in large enterprises and in small and medium-sized enterprises (SMEs);

4. **Agrees** that governments and the Business Council should pay special attention to SMEs, due to the fact that these enterprises represent most of the supply market, as well as a substantial amount of income and employment;

5. **Expresses its satisfaction** with the activities carried out by the Business Council consistent with its new strategy, particularly with a view to disseminating the application of the new technologies through studies and seminars, and boosting cooperation between the public and private sectors, through a handbook and through seminars especially focused on the new-brand concept of partnership between DMO’s and private companies or exclusively company-based;

6. **Looks forward** to the implementation of WTOBC’s new projects including an annual study on the factors affecting tourism, and the study on measures to relieve overcrowding at monuments and nature areas; and

7. **Takes note** of the composition of the Board of the WTO Business Council - Affiliate Members decided on at the General Meeting of the WTOBC:

   **Chairman:** International Federation of Tour Operators (IFTO)

   **Vice Chairmen:**
   - Agence nationale pour les chèques-vacances (ANCV) (France)
   - Association of Greek Tourist Enterprises (Greece)
   - Bogazici University - Tourism Programme (Turkey)
   - Cámara Argentina de Turismo (Argentina)
   - Cámara de Turismo do Rio Grande do Sul (Brazil)
   - Confederación de Organizaciones Turísticas de la América Latina (COTAL)
   - Consejo Nacional Empresarial Turístico (CNET) (Mexico)
   - Egyptian Federation of Tourist Chambers (Egypt)
   - Federación Española de Restaurantes, Bares y Cafeterías (Spain)
   - Federal Association of the German Tourism Industry (BTW) (Germany)
   - FITUR - Feria Internacional de Turismo (Spain)
   - George Washington University (United States of America)
   - Greater Montreal Convention and Tourism Bureau (Canada)
   - Iberia, Líneas Aéreas de España (Spain)
   - International Bureau of Social Tourism (BITS)
   - International Hotel and Restaurant Association (IH & RA)
   - Japan Airlines (Japan)
   - Kenya Tourist Development Corporation (Kenya)
   - Resorts Condominiums International (RCI)
The Australian Tourism Task Force (Australia)
The Hong Kong Polytechnic University - Department of Hotel and Tourism Management (Hong Kong)
Travel Industry Association of America (TIA) (United States of America)
Turkish Tourism Investors Association (Turkey)
Université du Québec à Montréal (UQAM) (Canada)
University of Calgary (Canada)
University of Hawaii at Manoa - School of Travel Industry Management (United States of America)
University of Queensland (Australia)
University of Surrey - School of Management Studies for the Service Sector (United Kingdom)

Advisers: Economics Research Associates (ERA) (United States of America)
THR - Asesores en Turismo, Hotelería y Recreación, S.A. (Spain)

A/RES/424(XIV)

**Future of the Organization**

Agenda item 9
(documents A/14/9, A/14/9 Add.1 and A/14/9 Add.2)

The General Assembly,

Bearing in mind the terms of resolution 391.B(XIII), adopted at its thirteenth session in Santiago, Chile, whereby it entrusted “the Executive Council and the Secretary-General with undertaking an in-depth review of ways of associating territorial communities with extensive competence in the field of tourism more closely in the Organization’s activities, considering, where appropriate, the statutory requirements that may prove necessary”,

Having taken cognizance of the work conducted by the Working Group on the modernization of the Organization, instituted by the Executive Council, and the observations of the Secretary-General,

Considering that it is essential to preserve the intergovernmental character conferred on the Organization by virtue of its Statutes and, at the same time, guarantee the broadest possible participation in its work by all the actors concerned,

1. **Adopts** the draft resolution relative to regions and local entities as it appears in decision 15(LXIII-LXIV);
2. **Decides** that the above-mentioned text will be applied in interpretation of Article 6 of the Statutes as from this session of the General Assembly;

3. **Emphasizes** the principle whereby the regions and local entities must be represented by the member State on which they depend, and that WTO should promote the accession of new member States;

4. **Also decides**, in the event that:

   (i) a non-member State presents the candidature of a territory of a similar nature to that of WTO’s present Associate Members and for whose external relations it assumes responsibility, or

   (ii) a member State presents the candidature of a «non-self-governing territory» for which it assumes responsibility for its external relations and which does not appear on the official list of non-self-governing territories established by the United Nations, but which is of a similar nature,

   that the case will be submitted to the first session subsequently held by the Executive Council, which must unanimously agree to the commencement of talks with a view to the possible presentation of a candidature to the General Assembly;

5. **Furthermore decides** that the Executive Council and the General Assembly shall not examine any candidatures for associate membership presented by a non-self-governing territory whose sovereignty is the subject of a dispute between two or more States;

6. **Recalls** that the regional or local tourism bodies of the regions and local entities that are unable to aspire to associate membership by virtue of this resolution are entitled to take part in WTO's activities as Affiliate Members; and

7. **Requests** the Executive Council, in cooperation with the Secretary-General, to submit a report to the fifteenth session of the Assembly with a view to evaluating whether the implementation of paragraph 7 of the aforementioned text and of the activities described in the general programme of work 2002-2003 for the “destinations” provides a satisfactory solution to the problem of the decentralization of responsibilities and the role of local authorities in the field of tourism.
A/RES/425(XIV)

**Future of the Organization**

Agenda item 9
(document A/14/9)

**Ratification of amendments to the Statutes**

The General Assembly,

Considering decision 14(LXIII-LXIV) adopted by the Executive Council at its sixty-third and sixty-fourth sessions,

1. **Takes note** of the decision submitted to it therein,

2. **Decides** to include in the agenda of its future sessions an item on the status of the process to ratify amendments to the Statutes, for which purpose the Secretariat will seek the necessary information from the member States.

A/RES/426(XIV)

**Future of the Organization**

Agenda item 9
(document A/14/9)

**Status and role of the Deputy Secretary-General**

The General Assembly,

Having been informed of the recommendations contained in decision 8(LXV) of the Executive Council,

Also bearing in mind the document CE/GT/1/4(a) prepared by the Secretary-General,

Recalling that the Statutes of the Organization make no specific reference to the Deputy Secretary-General,

Aware, nonetheless, that this high-level post has existed within the Secretariat since April 1976 and that the manner of appointing a person to it is established by Staff Regulation 15,
Having regard to the contribution submitted by France and Portugal at its first extraordinary session (Madrid, January 2000) in which these two countries proposed that “the matter of the statutory powers of the Deputy Secretary-General and, in particular, his capacity to replace the Secretary-General if required, should be addressed”,

Recognizing the need to codify in a flexible manner, as part of the modernization of WTO, the status and role of the Deputy Secretary-General,

1. **Decides** to adopt the following rules governing the status and role of the Deputy Secretary-General:
   (a) the Deputy Secretary-General is the most senior official within the Secretariat after the Secretary-General,
   (b) a candidate for the post of Deputy Secretary-General shall be a national of a Member State of WTO and from a different geographical region of the world than that of the Secretary-General,
   (c) the Deputy Secretary-General shall be capable of acting as Secretary-General ad interim in the case of a prolonged vacancy. Such interim tenure shall not run beyond the date of the next ordinary session of the General Assembly,
   (d) the Deputy Secretary-General shall have full capacity to replace the Secretary-General as Head of Secretariat and to represent the Secretary-General at meetings of the Organization’s bodies during short absences of the Secretary-General from Headquarters,
   (e) the field of competence of Deputy Secretary-General shall be, in particular, the following:
      (1) administrative, financial and personnel matters (except appointments)
      (2) the replacement of the Secretary-General according to the previous paragraphs
      (3) the political role and missions entrusted to him by the Secretary-General,
   (f) the Deputy Secretary-General shall chair the Appointments and Promotion Board as well as, under the Secretary-General’s authority, any other body or internal committee,

2. **Decides** to amend Staff Regulation 15(b) and (d) relating to the Deputy Secretary-General, to read as follows:
“15(b) The appointment to the post of Deputy Secretary-General shall be made by the Secretary-General, with the approval of the Executive Council. In proposing a candidate the Secretary-General or, if appropriate, the Secretary-General elect will consult the chairperson of the Executive Council. Posts in the Director and Principal Officer category shall be filled by the Secretary-General on the basis of qualifications, by transfer, promotion or appointment and as far as possible in consultation with the Officers of the Executive Council”.

“15(d) The terms of office of the Secretary-General and Deputy Secretary-General will be concurrent. The appointment may be renewed”.

A/RES/427(XIV)

**Future of the Organization**

**Role of the Regional Commissions**

The General Assembly,

**Considering** it opportune for the States to give the necessary impetus to the functioning of the Regional Commissions,

**Recognizing** that, in accordance with Article 19 of the General Assembly Rules, it is for the General Assembly to fix the missions of the Regional Commissions,

**Underlining** that, in the first place, the implementation of those functions already entrusted to them should be encouraged, as well as the granting of other complementary functions, should they be justified,

**Reaffirming** the need to avoid contributing to the WTO bureaucratization, as well as to unjustified administrative expenses to the detriment of development,

**Pointing out** besides, that the reform under way in the whole United Nations system, and particularly the specialized Agencies and the ECOSOC Regional Commissions, is an unavoidable reference,
1. **Decides** that:

   (1) At the proposal of the Regional Commissions, a budgetary credit be included in the chapter “Cooperation for Development” of the work programme of the Organization, starting in the period 2002-2003; such credit would allow each Regional Commission to undertake a programme of studies and activities of regional issues.

   The contracting conditions, as well as the authorization of the expenditures, shall be subject to the general rules of WTO.

   This issue should be included in the respective agendas of the Regional Commission meetings.

   (2) In the framework of their attributions, each Regional Commission shall assess the implementation of the principles established by the Global Code of Ethics for Tourism.

   (3) They will foster regional cooperation and coordination in the field of their competence as well as coordination between other international institutions likely to be interested in such cooperation and coordination.

   (4) The Regional Commissions shall inform the General Assembly of the results reached in the fulfilment of their missions.

2. **Takes note** of the recommendation of the Executive Council with a view to creating mechanisms to follow up the initiatives of the Regional Commissions within the Secretariat and thus enhance coordination among the Regional Commissions and respond more efficiently to their specific needs.

**A/RES/428(XIV)**

**Future of the Organization**

Agenda item 9
(document A/14/9)

**Legal representation of the Organization**

The General Assembly,

Endorsing the recommendations on this subject formulated by the Executive Council at its sixty-fifth session (Natal, Brazil, 5-6 June 2001),
1. **Reaffirms** that the legal representation of the Organization must be ensured in strict conformity with the provisions of paragraph 3 of Article 23 of the Statutes;

2. **Considers** that when he uses the powers that this provision vests in him, the Secretary-General commits the Organization legally, without needing express authorization to do so; and

3. **Recalls** that, when he ensures the legal representation of the Organization, the Secretary-General remains subject to the instructions and control of the General Assembly and the Executive Council in their respective fields of competence and would be answerable to them, in accordance with paragraph 1 of Article 23 of the Statutes, if he were to exceed his powers in this regard.

A/RES/429(XIV)

**Future of the Organization**

Agenda item 9  
(document A/14/9)

*Procedure for the awarding of contracts for carrying out WTO missions*

The General Assembly,

Having taken cognizance of the draft resolution adopted provisionally by the Executive Council at its session in Natal (CE/DEC/7(LXV)) relative to the preparation of a procedure for awarding contracts, defining in particular the rules for advertising tenders and making available tender documents,

Applauding the proposal of the Council to finalize a draft taking into account the information contributed by the Secretary-General,

1. **Adopts** the criteria of applying tender advertising and competition principles in the procedures for awarding contracts for WTO missions; and

2. **Requests** the Executive Council to continue with the work being carried out in relation with this matter in the perspective outlined in the above-mentioned decision, with the aim of drafting a set of regulations for the awarding of contracts to be submitted to the next General Assembly.
A/RES/430(XIV)

Report of the Credentials Committee

Agenda item 10
(documents A/14/10 Doc.Trav. and A/14/10)

The General Assembly,

Having considered the report submitted by the Credentials Committee, chaired by Mr. Jorge Alicerces Valentim (Angola),

Approves the said report.

A/RES/431(XIV)

Report on implementation of the Organization’s general programme of work

for the period 2000-2001

Agenda item 11
(documents A/14/11 rev.1 and A/14/11 Add.1)

The General Assembly,

Having considered the report of the Secretary-General on the implementation of the Organization’s general programme of work for the period 2000-2001:

1. Takes note of the development of technical cooperation activities globally and by region, and of the positive results recorded concerning field missions and project execution;

2. Records with satisfaction that the Organization has managed to increase the volume of its technical cooperation activities in comparison to previous years despite the limited financial resources available for that purpose;

3. Notes with satisfaction that the endeavours made to diversify the financial resources available to the Organization for the execution of technical cooperation programmes and projects are yielding positive results;

4. Entrusts the Secretary-General with taking appropriate measures, in consultation with the Programme Committee, to ensure greater consistency between WTO’s initiatives and those of other donor institutions or countries, and intensifying the Organization’s fund raising activities;
5. Takes note with satisfaction of the progress that the Silk Road and Slave Route projects have recorded since its last session and of the proposal by Uzbekistan to establish an International Silk Road Foundation in Tashkent;

6. Notes with satisfaction the outcome of the Third International Forum for Parliamentarians and Local Authorities, held at Rio de Janeiro in May 2000, as well as that of the various conferences and seminars concerning cooperation between the public and private sectors; and

7. Commends the Business Council on the quality of the study it has conducted on this important issue;

8. Takes note with satisfaction of the development of the TEDQUAL methodological tools and especially the quality audits and educational institution certification procedures, the new GTAT courses, the expansion of the Practicum programme and the improvement in the information provided to Members on these products and services through the internet and the Tedqual magazine;

9. Expresses its appreciation of the Education Council’s active contribution in the field of human resource development and its ever-growing role in the Organization’s programmes, activities and services, and commends the Themis foundation in Andorra for the administrative and technical support it provides to the Secretariat;

10. Welcomes the emphasis proposed, in the framework of the programme for 2002-2003, on direct capacity building activities and on vocational training at service and management levels;

11. Appraises positively the broad spectrum of activities launched in the area of Sustainable Development of Tourism with a view to heightening awareness of the economic, social and environmental dimensions of sustainability, and strengthening the means allocated to planning techniques and management systems;

12. Notes with satisfaction the progress made in the development of sustainability indicators, standards and voluntary certification schemes, as well as in preparations for the International Year of Ecotourism, especially with regard to the World Summit to be held at Quebec in May 2002;

13. Concurs with the recommendations relative to the evaluation of the Human Resource Development and Sustainable Tourism Development programmes and entrusts the Secretary-General, in consultation with the Programme Committee, with taking appropriate measures to ensure the implementation of these recommendations, and reporting thereon to the Executive Council;
14. Takes cognizance of the various activities carried out by the Organization with a view to promoting the participation of national tourism administrations in ongoing multilateral negotiations on trade in services held under the auspices of the World Trade Organization,

15. Welcomes the draft annex on tourism to the General Agreement on Trade in Services, the aim of which should be to link the quest for trade liberalization with that of the sustainability of tourism development;

16. Takes note with satisfaction of the development of the Organization’s activities in preventing the sexual exploitation of children in tourism, thanks to the cooperation agreement concluded with the European Commission;

17. Expresses its satisfaction at the results of the ambitious statistical capacity building programme carried out with a view to assisting Members in the development of tourism satellite accounts and welcomes the proposals made with a view to expanding this programme and maximizing its efficiency;

18. Applauds the extensive research programme launched under the new heading Market Intelligence and Promotion, so as to provide Members with qualitative and quantitative knowledge of tourism markets as well as strategic guidance on the most efficient ways of operating on these markets;

19. Expresses its appreciation of the outcome of the first World Conference on Sport and Tourism held at Barcelona, Spain, in February 2001 and welcomes the Secretary-General’s proposal to continue working on this tourism product in cooperation with the International Olympic Committee;

20. Expresses its satisfaction at the results of the various communication campaigns carried out by the Secretariat;

21. Applauds the broad media coverage engendered by the Organization’s information output, the expansion of the publications programme, the development of the new WTO website on the internet and infoshop for publications and electronic products, the increase in the sales of publications, as well as the development of the Secretariat’s technical support capabilities in the fields of media relations and information resource management; and

22. Entrusts the Regional Commissions with organizing a structured discussion on the impact of the current general programme of work on their respective regions and with developing cooperation projects on strategic priority issues facing the industry in the different regions.
Draft programme and budget of the Organization
for the period 2002-2003

(a) Programme

Agenda item 12 a)
(document A/14/12)

The General Assembly,

Having considered the draft general programme of work and budget of the Organization for the period 2002-2003, previously examined by the Executive Council and its subsidiary bodies, the Programme Committee and the Committee on Budget and Finance,

1. Approves the Organization’s programme of work for the period 2002-2003;

2. Welcomes the emphasis placed in the proposed Cooperation for Development programme on poverty alleviation by developing the tourism potential of less developed countries (LDCs) as well as plans to enhance the quality and efficiency of development assistance activities;

3. Approves the specific programme in favour of destinations and the new programme on information technologies;

4. Requests that particular attention be given to capacity building activities for officials of National Tourism Administrations and trade negotiators and that activities be further developed and expanded in the future;

5. Decides, in the light of recent international events, to intensify the efforts devoted to the safety of tourist travel and stays, and to increase the assistance provided to Members who wish to re-establish the image of destinations that have become victims of external circumstances;

6. Requests that suitable means be deployed in the framework of the programme considered with a view to following up in real time the consequences of the crisis affecting the travel industry, unleashed on 11 September 2001, with a view to providing Members with the information and recommendations they require to confront this situation; and

7. Authorizes the Secretary-General to make the necessary adjustments to this end and within approved budgetary parameters and requests him to report thereon to the Executive Council, and
8. **Entrusts** the Secretary-General with taking appropriate measures to proceed with the evaluation of the programme implementation plan proposed by the Programme Committee and approved by the Executive Council, and with allocating appropriate ways and means for conducting an integrated cross programme impact evaluation, in consultation with the Programme Committee and to report thereon to the Executive Council.

A/RES/433XIV)

**Draft programme and budget of the Organization for the period 2002-2003**

**(b) Budget**

Agenda item 12  
(documents A/14/12 and A/14/14 Add.1)

The General Assembly,

Having considered the draft general programme of work and budget of the Organization for the period 2002-2003, examined beforehand by the Executive Council and its subsidiary bodies the for Programme Committee and the Committee on Budget and Finance,

Having before it the recommendations made by the Executive Council in decision 17(LXV),

1. **Approves** the establishment of the euro as the Organization’s currency of account and payment;

2. **Approves** the general programme of work of the Organization for the period 2002-2003;

3. **Approves** the Secretary-General’s proposals to strengthen programme activities with extra-budgetary resources;

4. **Authorizes** the Secretary-General to execute the general programme of work according to income received;

5. **Approves** the rate of exchange of 1.0976 euros to the US dollar used when preparing the budget;

Having taken note of the recommendation of the Executive Council (decision 15(LXV)) concerning the use of the surplus from the financial period 1998-1999,

6. **Decides** to authorize the allocation of the surplus to strengthen the activities of the Organization’s programme of work for the next biennium;
7. Approves a budget of 20,818,000 euros for the financial period 2002-2003, of which 10,217,000 euros correspond to 2002 and 10,601,000 euros to 2003, and

8. Authorizes the Secretary-General to create two posts in the professional and higher category in the framework of the approved budget and to strengthen means allocated to the “Market Intelligence and Promotion”, “Quality of Tourism Development” (safety) and “Communications” sections.

A/RES/434(XIV)

Administrative and financial matters

(a) Report of the Secretary-General on the financial situation of the Organization

Agenda item 13(a)
(documents A/14/13(a) and A/14/13(a) Add.1)

The General Assembly,

Having considered the report of the Secretary-General on the financial situation of the Organization,

1. Notes with satisfaction that by the opening date of the present session 78 per cent of the contributions for the current year had been received and that this was the highest level ever recorded at the opening of an Assembly session;

2. Takes cognizance that, in fulfilment of the recommendation of its thirteenth session, a balance between expenditure and income has been maintained;

3. Observes that income from arrear contributions amounts to 961,704 dollars;

Observing nevertheless that persistent delays in paying contributions hamper the smooth operation of the Organization,

4. Urges the Members of the Organization to observe with the utmost rigour the statutory and regulatory provisions governing the Organizations financial affairs, with particular regard to the due date of contributions specified in paragraph 12 of the Financing Rules, so as to ensure, in the interest of all the Members, that the execution of the programme and other activities of the Secretariat is in no way hampered by shortage of funds; and
5. Also urges the member States and Affiliate Members in arrears with their contributions to work out the most appropriate formulas for discharging their financial commitments and to reach the necessary agreement with the Secretary-General to ensure that they can readily meet the payments on their arrears.

Administrative and financial matters

(b) Election of the Members of the WTO Staff Pension Committee for the period 2002-2003

Agenda item 13(b)
(document A/14/13(b))

The General Assembly,

Having taken cognizance of the Secretary-General’s report on this subject,

Having taken note of the willingness of the present Members and Alternate Members of the Committee to continue their term of office,

1. Thanks them for their contribution; and

2. Decides to re-elect them for the biennium 2002-2003 as follows:

   • Spain, Member
   • India, Member
   • Argentina, Alternate Member
   • Côte d’Ivoire, Alternate Member
The General Assembly,

Having considered the report of the Secretary-General on the assessment of Members’ contributions for the period 2002-2003,

Having before it the recommendations of the Executive Council in this regard,

1. Decides to accept the Council’s recommendations and approves:

   (a) the euro as the currency for the payment of contributions; and

   (b) the change made in the scale of contributions to reflect the increase in the number of member States, as foreseen in resolution 404(XIII);

2. Takes note of the statement made by Indonesia concerning the difficulty this and other countries may encounter regarding the contribution assigned to them insofar as their capacity to pay is evaluated on the basis of the average data for the period 1993–1998, which might not reflect their present economic situation,

3. Observes nonetheless that, in accordance with the formula used for calculating the contributions of member States (resolution 404(XIII)), WTO has used the same average considered by the United Nations to determine the economic factors that are used to calculate the contributions of its own Members, and that any modification by the UN should be applied to WTO.

Considering that the approved budget for the next financial period amounts to 20,818,000 euros, of which 10,217,000 euros correspond to 2002 and 10,601,000 euros to 2003,

4. Decides that the budgetary income approved for the next period should be provided by the contributions of the Full and Associate Members in the amounts of 8,401,000 euros for 2002 and 8,584,000 euros for 2003 and that the balance to be financed should be covered by the contributions of the Affiliate Members and the other sources of funding referred to in document A/14/14 Add.1;
5. Also decides to maintain the contribution of the Affiliate Members for the period 2002-2003 at the same level as in the period 2000-2001, i.e. at 2,000 euros per year, of which 1,500 euros will be allocated as a contribution to the Organization’s budget and 500 euros assigned to their own activities.

A/RES/437(XIV)

Consideration and approval of agreements concluded by the Organization

Agenda item 15
(document A/14/15)

The General Assembly,

Having taken note of the report of the Secretary-General on the agreements and working arrangements concluded, in accordance with Article 12 of the Statutes, with governments and intergovernmental organizations, on the one hand, and with non-governmental organizations, on the other,

1. Decides to approve the following agreements:

(a) Administrative Agreement between the World Tourism Organization and the Secretariat of State for Trade and Tourism of the Spanish Ministry of Economy for the support of the Permanent Secretariat of the Affiliate Members at WTO Headquarters in 2001;

(b) Grant Agreement between the World Tourism Organization and the European Community for the operation “International campaign against the sexual exploitation of children in tourism”;

(c) Cooperation Agreement between the World Tourism Organization and the International Olympic Committee (IOC);

(d) Memorandum of Understanding between the World Tourism Organization and the Travel Agents Association of India (TAAI).

2. Authorizes the Secretary-General to conclude with the Government of the Principality of Andorra such agreements as may be necessary for the continuation of the activities of the Institute for the Quality and Efficiency in Tourism Education and Training (Themis Foundation) while keeping the Council informed of any developments that may occur.
The General Assembly,

Recalling its resolution 406(XIII) in which it solemnly adopted the Global Code of Ethics for Tourism and called upon all the stakeholders in tourism development, both Members and non-Members of WTO, to model their conduct on the principles embodied in the Code,

Also recalling that, by virtue of this same resolution, it subscribed “to the principle of a Protocol for implementing the Global Code of Ethics” as annexed to that resolution, invited the Full Members of the Organization and all the stakeholders in tourism development to submit their additional remarks and proposed amendments, and decided to “start the process of appointing the Members of the World Committee on Tourism Ethics, so that its composition may be completed” at the fourteenth session,

Applauding the extremely positive support the Code has received and, in particular, its effective implementation by numerous member States and other stakeholders in tourism development, and the resolution E/2001/37 in which the United Nations Economic and Social Council called on the UN General Assembly to note with interest the Global Code of Ethics for Tourism and to invite governments and other stakeholders in tourism development to examine the possibility of incorporating the Code in their pertinent laws, regulations and rules of conduct,

Having taken cognizance of the note by the Secretary-General in response to the additional remarks and proposed amendments to the draft Protocol of Implementation received from the Members, as well as Executive Council decision 19(LXV) and the recommendations of WTO’s Strategic Group,

1. Notes with satisfaction the measures taken by member States and the other stakeholders in tourism development to implement and promote the principles embodied in the Code, and urges other Members of the Organization as well as non-members to adopt specific measures with a view to guiding tourism practice and development in conformity with these principles;

2. Invites Members and other stakeholders in tourism development to provide for additional measures in this area and to this end to consider the establishment of national and professional bodies or related facilities entrusted with the promotion of ethical principles in tourism;
3. **Endorses** the proposal of the Secretary-General relative to the approval in phases of the Protocol of Implementation of the Global Code of Ethics for Tourism and **adopts** part I of the annex to resolution 406(XII), with the modifications proposed in Annex 1 of the aforementioned note by the Secretary-General, which take account of the amendments and proposals of the member States, as the first part of the Protocol for Implementation (“World Committee on Tourism Ethics – body responsible for interpreting, applying and evaluating the provisions of the Global Code of Ethics for Tourism”);

4. **Invites** Members and the Secretary-General, through the Regional Commissions, the Committee of Affiliate Members and the Executive Council, to complete the process of electing the Members of the World Committee on Tourism Ethics, so that its composition may be endorsed by the Executive Council in 2002;

5. **Entrusts** the newly-established Committee with carrying out its function of evaluating and monitoring the problems encountered in implementing the Code in compliance with part I of the Protocol and **requests** the WTO Regional Commissions to discharge the functions incumbent on them by virtue of point h) of this instrument;

6. **Decides** to refer to the World Committee on Tourism Ethics the consideration and adjustment of the draft *conciliation mechanism for the settlement of disputes*, as set out in part II of the annex to resolution 406(XIII) and reproduced, in amended form, as Annex II to document A/14/16, and, if need be, to test its implementation with the aim of submitting, after receiving the opinion of the Executive Council and the Secretary-General, a broadly acceptable draft at its next session; and

7. **Requests** the Secretary-General to endeavour to make available, within the budget, the financial resources required to cover the travel expenses and daily subsistence allowances of the Committee Members in the event that the authorities that have proposed their nomination are unable to do so.
ANNEX

WORLD COMMITTEE ON TOURISM ETHICS,
BODY RESPONSIBLE FOR INTERPRETING, APPLYING
AND EVALUATING THE PROVISIONS
OF THE GLOBAL CODE OF ETHICS FOR TOURISM

(a) A World Committee on Tourism Ethics shall be created comprising twelve eminent persons independent of governments and twelve alternates from the States Members of WTO selected on the basis of their competence in the field of tourism and related fields, they shall not receive any orders or instructions from those who proposed their nomination or who elected them and shall not report to them.

(b) The members of the World Committee on Tourism Ethics shall be appointed as follows:

- six members and six alternate members elected by the WTO Regional Commissions, on the proposal of the States Members of WTO;

- a member and an alternate elected by the autonomous territories that are Associate Members of WTO from among their members;

- four members and four alternate members elected by the WTO Executive Council from among the Affiliate Members of WTO representing employers and employees of the tourism industry, educational institutions and non-governmental organizations, after conferring with the Committee of Affiliate Members;

- a chairman, who may be a personality external to the WTO from a member State of WTO, elected by the other members of the Committee, on the proposal of the Secretary-General of WTO.

- an observer elected by the Executive Council representing its technical committee responsible for the WTO general programme of work under which the implementation of the Code is contemplated.

The Legal Adviser of the World Tourism Organization shall participate, when necessary, and in an advisory capacity, in the Committee meetings; the Secretary-General shall attend ex officio or may arrange to be represented at its meetings.

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4 Not representing government.
5 Outside the tourism sector.
On appointing the members of the Committee, account shall be taken of
the need for a balanced geographical composition of this body and for a diversification of
the qualifications and personal status of its members, from the economic,
environmental and social as well as the legal viewpoint; the members shall be
appointed for four years and their term of office may be renewed only once; in the
event of a vacancy, the member shall be replaced by his alternate, it being
understood that if the vacancy concerns both the member and his alternate, the
Committee itself shall fill the vacant seat; the Committee shall elect among its
nominal members a deputy Chairman who shall assume the chairmanship of
the Committee if the Chairman’s seat becomes vacant.

(c) The WTO Regional Commissions shall act, in the cases provided for in
paragraphs I(d), (g) and (h) below of this Protocol, as regional committees on tourism
ethics, under the guidance and supervision of the World Committee of Tourism
Ethics, in the understanding that the delegates of States to the Regional
Commissions shall act in such cases in their private capacity.

(d) The World Committee on Tourism Ethics shall establish its own Rules
of Procedure, which shall apply equally, mutatis mutandis, to the Regional
Commissions when these are acting as regional committees on tourism ethics; the
presence of two-thirds of the Committee members shall be necessary to constitute a
quorum at its meetings; in the event that a member is absent, he may be replaced by
his alternate; in the event of a tie in the voting, the chairman shall have the casting
vote.

(e) When proposing the candidature of an eminent person to serve on the
Committee, each Member of WTO shall undertake to cover the travel expenses and
daily subsistence allowances occasioned by the participation in the meetings of the
person whose nomination it has proposed, it being understood that the members of
the Committee shall not receive any remuneration; the expenses incurred by the
participation of the Chairman of the Committee, also unremunerated, may be borne
by the WTO budget; the secretariat of the Committee shall be provided by the
services of WTO; the operating costs remaining payable by the Organization may,
wholly or in part, be charged to a trust fund financed by voluntary contributions.

(f) The World Committee on Tourism Ethics shall meet in principle once a
year; whenever a dispute is referred to it for settlement, the chairman shall consult
the other members and the Secretary-General of WTO about the expediency of
convening an extraordinary meeting.

(g) The functions of the World Committee on Tourism Ethics and the WTO
Regional Commissions shall be the evaluation of the implementation of this Code
and conciliation; it may invite experts or external institutions to contribute to its
proceedings.

(h) On the basis of periodic reports submitted to them by Full Members,
Associate Members and Affiliate Members of WTO, the WTO Regional Commissions
shall, every two years, as regional committees on tourism ethics, examine the
application of the Code in their respective regions; they shall record their findings in a
report to the World Committee on Tourism Ethics; the reports of the Regional
Commissions may contain suggestions to amend or supplement the Global Code of
Ethics for Tourism.
(i) The World Committee on Tourism Ethics shall exercise a global function as a observatory for the problems encountered in implementing the Code and for the proposed solutions; it shall summarize the reports drawn up by the Regional Commissions and supplement them with the information it has collected with the assistance of the Secretary-General and the support of the Committee of Affiliate Members, which shall include, should the need arise, proposals to amend or supplement the Global Code of Ethics for Tourism.

(j) The Secretary-General shall refer the report of the World Committee on Tourism Ethics to the Executive Council, together with his own observations, for consideration and transmission to the General Assembly with the Council’s recommendations; the General Assembly shall decide what follow-up action to take on the report and the recommendations thus submitted to it, which the national tourism administrations and other stakeholders in tourism development shall subsequently have the task of implementing.

A/RES/439(XIV)

World Tourism Day: information on the activities of 2000 and 2001, adoption of themes and designation of the host countries for 2002 and 2003

Agenda item 17
(document A/14/ 7)

The General Assembly,

Having taken cognizance of the report submitted by the Secretary-General on the observance of World Tourism Day in 2000 and 2001 and on the candidatures submitted by various States for hosting World Tourism Day in 2002 and 2003,

Having considered with interest the proposals formulated by the Executive Council in the light of the themes suggested by the Members for 2002 and 2003,

1. Conveys its deep gratitude to the German and Iranian Governments for having celebrated World Tourism Day with distinction and generosity in 2000 and 2001, respectively, in their capacity as host countries;

2. Decides to select the following themes for the next two editions of World Tourism Day:

2002 Ecotourism, the key to sustainable development
2003 Tourism: a driving force for poverty alleviation, job creation and social harmony

Having undertaken various consultations with a view to designating the host countries for the official celebration of World Tourism Day in 2002 and 2003,

3. Designates by consensus Costa Rica as the host country for World Tourism Day in 2002 and Algeria as the host country in 2003;

Having decided to select the host country for World Tourism Day on a geographical rota basis after 2003,

4. Decides that in the future, the corresponding Regional Commission will designate the host country; and

5. Also decides that steps should be taken to ensure that hereinafter the General Assembly does not coincide with the celebration of World Tourism Day.

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A/RES/440(XIV)

Appointment of the Secretary-General for the period 2002-2005 on the recommendation of the Executive Council

Agenda item 18
(document A/12/18)

The General Assembly,

Having regard to Articles 12(c) and 22 of the Statutes and rules 38(e), 43 and 53 of its Rules of Procedure,

Having considered the recommendation of the Executive Council, as contained in decision 11(LXV),

Elects by acclamation Mr. Francesco Frangialli (France) to the post of Secretary-General of the Organization for the period 2002-2005.
Election of Council Members

Agenda item 19
(documents A/14/19, A/14/19 Add.1 and A/14/19 Add.2)

The General Assembly,

Having regard to Articles 14 and 15 of the Statutes, rules 54 and 55 of its Rules of Procedure and rule 1 of the Executive Council’s Rules of Procedure,

1. Declares the following thirteen Full Members elected as Members of the Executive Council for the period 2001-2005:

   Andorra  India
   Cyprus    Jordan
   Dominican Republic  Lebanon
   Ecuador  Morocco
   Eritrea  Russian Federation
   France

2. Notes that Macao will represent the Associate Members on the Council until 2003; and

3. Further notes that the Affiliate Members will be represented on the Council by their Chairman (International Federation of Tour Operators - IFTO) until 2003.

Election of the Auditors for the period 2002-2003

Agenda item 20
(document A/14/20)

The General Assembly,

Having regard to Article 12(g) of the Statutes of the Organization and the recommendations of the Executive Council concerning the member States that have submitted their candidatures,
Expressing its appreciation of the competent work of the Auditors elected for the current biennium, Mr. Sunil Chander (India) and Mrs. María Jesús Piñón Gorricho (Spain),

1. Thanks them for their contribution;


A/RES/443(XIV)

Place and dates of the fifteenth session of the General Assembly

Agenda item 21
(documents A/14/21 and A/14/ 21 Add.1)

The General Assembly,

Having regard to Article 20 of the Statutes and paragraphs 2 and 3 of rule 1 of its Rules of Procedure, as well as resolution 351(XI) adopted at its eleventh session,

Having considered the offers submitted by the Governments of China, Greece and Panama,

1. Thanks these Governments warmly for their invitations;

2. Expresses its gratitude to the delegation of Panama for having withdrawn its candidature in a spirit of consensus; and

3. Notes that Panama will host the fourth International Forum for Parliamentarians and Local Authorities in 2002;

Having heard the presentations by China and Greece,

Having held a secret ballot in accordance with the guiding principles for the conduct of elections by secret ballot annexed to its Rules of Procedure,

Noting that the votes cast for China constituted a majority of the Full Members present and voting,

4. Decides to hold its fifteenth session in Beijing in September or October 2003;

5. Takes note with gratitude of the proposal of Greece to host its fifteenth session in Rhodes in the event that it cannot, for unforeseen reasons, be held in China;
Aware that, since the Organization’s inception, no member of the WTO Commission for Africa has yet hosted the General Assembly,

Regretting this circumstance which does not adequately reflect the desirable principle of equitable geographical distribution,

6. Expresses its fervent desire that an offer from an African Full Member to host the Assembly will be forthcoming in the future, and

7. Decides, having due regard to the above consideration, to take the decision on the place of its sixteenth session at its fifteenth session in accordance with the procedure established for choosing the venue of a General Assembly session adopted at its eleventh session.

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A/RES/444(XIV)

Vote of thanks to the host countries

The General Assembly,

Noting with particular satisfaction the successful conclusion of its proceedings, made possible by the excellent working conditions provided to the Organization by the Governments of the Republic of Korea and Japan, respectively,

1. Expresses its keen appreciation to the Governments and people of the Republic of Korea and Japan for the warm welcome they extended to the fourteenth session of the General Assembly and for the very efficient services made available to it;

2. Conveys its profound gratitude to His Excellency Mr. Kim Dae Jung, President of the Republic of Korea, and His Imperial Highness The Crown Prince Naruhito of Japan, who honoured the opening ceremonies of its fourteenth session;

3. Welcomes the opportunity offered to delegations to become acquainted with the rich and varied culture and traditions of the two host countries;

4. Is convinced that this memorable occasion served to enhance the excellent cooperation and bonds of friendship already existing between the Republic of Korea and Japan, and

5. Conveys its sincerest congratulations to His Excellency Mr. Nam-kung Jin, Minister of Culture and Tourism of the Republic of Korea, and Her Excellency Mrs. Chikage Oogi, Minister of Land, Infrastructure and Transport of Japan, for the remarkable efficiency with which they presided over the work of its fourteenth session.

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