



UNWTO STATISTICS CAPACITY BUILDING PROGRAMME
IV WORKSHOP JOHANNESBURG, SOUTH AFRICA, 25-27 AUGUST 2010

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PROGRESS REPORT – TANZANIA

CLASSIFICATION OF ACCOMMODATION FACILITIES

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1.0 BACKGROUND

In November 2006, the East African Community (EAC) Council of Ministers approved the new EAC classification and standardization criteria to be used by partner states. It was agreed that, the new criteria will supersede all other existing criteria in the region.

2.0 Categories

The Standard Criteria categorize establishments as follows:-

- Town Hotels
- Vacation Hotels
- Motels
- Lodges
- Tented Camps
- Villas
- Cottages
- Serviced Apartments, and
- Restaurants.

2.0 STANDARD CRITERIA

Preparation of the standard criteria document took to consideration establishments which provides services to travelers/tourists, but are not in a position to meet the proposed requirements to get a star. In this regard, these kinds of establishments were taken on-board as Approved Establishments; and their standard minimum qualification guidelines were drawn.

- Approved Hotels
- Guest Houses
- Hostels
- Home stays
- Caravan and Campsites

3.0 MODE OF ASSESSMENT

The standard criteria for classification and grading of accommodation establishments included essential tools to be used by Assessors during the classification exercise, these are;

- i) Essential items
- ii) Assessment sheet

i) The Essential Items:

This is a check list which comprise of either statutory requirements or universally acceptable/recommended industrial best practices. The check list forms the prerequisites for any establishment to be considered for classification.

These must be met by 100% by any establishment considered to be classified.

ii) The Classification Assessment Sheet:

This is the main tool which is used to gather information on the establishment's particulars in form of allocating appropriate grading scores as well as Assessors remarks.

CLASSIFICATION

Classification mandate in Tanzania :

In Tanzania, classification of accommodation establishments has been mentioned under Tourism Act 2008, in part II Section 6 (C) and part III Section 10 (3), and narrated into detailed

under Regulations of 2009, Accommodation Establishment shall fall into five categories which shall be designated by Star 1, 2, 3, 4 and 5. Five being the highest and One being the lowest.



Thank You For Your Attention

