SA Tourism's Study on the FIFA 2010 World Cup

Bashni Muthaya

25 August 2010



Study objectives

Impact of 2010 FIFA World Cup on tourism in South Africa

- How many tourists visited South Africa for the event
 - · Have they visited South Africa before?
 - · Have they attended other SWC's?
- How much revenue was generated by these tourists
- Characteristics of these tourists
 - · Expenditure patterns of SWC tourists while in South Africa
 - · Length of stay in South Africa
 - Provinces visited
 - · Accommodation usage
 - · Activities undertaken
 - Attractions visited in each province
 - Overall impressions of their visit to South Africa
 - Personal demographic information
 - Future intention to visit South Africa
 - Recommendation of South Africa as a tourist destination



Instrument to be used

SAT's Departure Survey: collect information on the travel and expenditure patterns of foreign tourists who visited South Africa



Airport survey: 2,700 per month

- •ORTIA
- •CIA
- •KSIA

Land border survey:

1,000 per month

- •Botswana x 2
- •Lesotho x 2
- •Mozambique x 1
- •Namibia x 2
- •Swaziland x 2
- •Zimbabwe x 1



Face-to-face interview Interviewer administered CAPI implementation



Data analysis



The survey results are weighted to the tourist arrivals into South Africa by air and road as SA Tourism using data published by StatsSA.



SA Tourism

Conducts all analysis using SPSS



Report

- Separate SWC 2010 impact report
- Results also included in Q2 & 3 2010 report
- Results expected at the end of the year (2010)
 - Weighted data dependent on release of arrivals stats by StatsSA

