

Lessons learnt/experience/developments after UNWTO Capacity building programme

- Organization of formal interagency working group in Latvia, possibility to meet representatives from associations, ministry and agency together;
- Decided in working group to meet on informal basis whenever necessary to discuss new challenges in tourism statistics or tourism industry;
- The main objective from the side of CSB is to consult new initiatives with partners from other institutions who are the main users of the data;
- It is very important to have the views, suggestions of other partners (experts and policy makers) as it improves existing data sources, variables collected;
- The first working group (regarding accommodation directory and variables of camping) was organised in June and was positive feedback received;

- Cooperation between industry and its representing associations with CSB has improved since UNWTO Statistics Capacity Building programme (exchange of accommodation directory with Tourism information centres in regions and cities);
- The methodology has more explicit explanations at IRTS, practical examples and discussions after country presentations were particularly helpful in evaluation of situation and problems in tourism statistics in Latvia;
- The IRTS are very practical to use (serves as guidebook, manual) in daily work, considering to translate to make them available for all employees;
- In our experience, we find useful WTO expert advices on precise calculations of tourism variables and quality control measures;
- The discussions were valuable for us when experts advised about our possible weaknesses like double counting in border survey, tourism purpose trips only for border survey;

- **Statistics Austria:**
- The presentations from Statistics Austria were as great examples for possible future developments or improvements in our statistical system for instance, seasonal adjustments in household survey;
- Excellent interagency cooperation example in data production/collection and dissemination from Statistics Austria;
- Wide possibilities for comparisons between different data sources for instance mirror statistics;