### SCBP Europe - Provisional programme for Workshop IV (18 - 20 November 2009, Statistics Austria)

#### Wednesday, 18 November 2009

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<th>Time</th>
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<td>09:00 - 09:30</td>
<td>Registration</td>
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<td>09:30 - 10:00</td>
<td><strong>Welcome and Opening</strong></td>
<td><strong>Welcome by</strong> Statistics Austria, Federal Ministry of Economy, Family and Youth (BMWFJ), UNWTO</td>
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<td>10:00 - 10:15</td>
<td>Coffee break</td>
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<td>10:15 - 11:45</td>
<td><strong>Domestic Tourism</strong></td>
<td><strong>Countries' short presentations</strong> Reporting on main challenges remaining for continuing progresses in measuring Domestic Tourism All participating countries</td>
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<td>11:45 - 13:00</td>
<td>Discussion on any specific pending issue</td>
<td>on the statistical sources used for measuring Domestic Tourism raised by the participating countries All participating countries, Statistics Austria, UNWTO</td>
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<td>13:00 - 14:30</td>
<td>Lunch</td>
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<td>14:30 - 15:30</td>
<td><strong>Outbound Tourism</strong></td>
<td><strong>Countries' short presentations</strong> Reporting on main challenges remaining for continuing progresses in measuring Outbound Tourism All participating countries</td>
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<td>15:30 - 15:45</td>
<td>Coffee break</td>
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<td>15:45 - 16:45</td>
<td>Discussion on any specific pending issue</td>
<td>on the statistical sources used for measuring Outbound Tourism raised by the participating countries All participating countries, Statistics Austria, UNWTO</td>
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<td>16:45 - 17:30</td>
<td>Linking and liaising with Balance of Payments compilation in measuring inbound and outbound tourism: experiences in collaboration (achievements and difficulties) All participating countries, Statistics Austria, UNWTO, Eurostat</td>
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Thursday, 19 November 2009

ACCOMMODATION 09:00 - 10:00 Countries' short presentations
  Reporting on the observation of collective accommodation from the supply side: universe, variables, classifications of forms of collective accommodation; methods of observations; achievements and challenges
  - Albania: the use of the accommodation Kit; results
  - All participating countries

10:00 - 10:30 Eurostat: revised classification framework for types of accommodation (collective/private versus rented/non-rented) and 2010-2012 project on automated data collection for accommodation statistics

10:30 - 10:45 Coffee break

10:45 - 11:15 Austrian experience in measuring second homes and visiting friends and relatives in all forms of tourism

11:15 - 12:00 Other participating countries experiences on the topic and general discussion

INBOUND TOURISM (1) 12:00 - 13:00 Countries' short presentations
  Reporting on main challenges remaining for continuing progresses in measuring Inbound Tourism
  - All participating countries

13:00 - 14:30 Lunch

INBOUND TOURISM (2) 14:30 - 14:45 Countries' short presentations (continued)
  Reporting on main challenges remaining for continuing progresses in measuring Inbound Tourism
  - All participating countries

14:45 - 16:00 Discussion on any specific pending issue on the statistical sources used for measuring Inbound Tourism raised by the participating countries
  All participating countries, Statistics Austria, UNWTO

16:00 - 16:15 Speech by Mr. Taleb Rifai, UNWTO Secretary General a.i.

16:15 - 16:30 Coffee break

16:30 - 17:00 Presenting the translated questionnaires in a comparative way, looking for similarities and differences
  UNWTO

17:00 - 17:45 Discussion of the questionnaires and subsequent procedures for processing the data used for the measurement of tourism flows and expenditure (inbound and outbound): identifying visitors from travelers; treatment of missing values, persons traveling in parties, in groups (tours) etc.; correcting the biases in the sample, etc.
  All countries
Friday, 20 November 2009

**TSA IMPLEMENTATION**

08:30 - 09:00 Stages towards the implementation of a TSA UNWTO; the Austrian Experience

09:00 - 09:30 Main results from the Eurostat evaluation on the advance of TSA implementation in the EU-27 Member States; strategical conclusions
Eurostat

09:30 - 10:30 **Countries’ short presentations:**
Advances and projects regarding experimental TSA compilation and full fledged TSA
All participating countries

10:30 - 10:45 Coffee break

**OTHER ISSUES**

10:45 - 12:30 **Countries’ short presentations:**
Specific topics of interest proposed by participating countries, such as:
- measuring flows of visitors when lacking border controls;
- measuring same day visitors; (Romania)
- measuring expenditure made by others on behalf of visitors
- treatment of travel parties involving children
- etc.
All participating countries

12:30 - 14:00 Lunch

**CONCLUSIONS AND LOOKING AHEAD**

14:30 - 15:30 **Countries’ short presentations:**
Lessons learnt and future of the project of improvement of tourism statistics
All participating countries

15:30 - 16:00 Concluding the general report on Documenting National Systems of Tourism Statistics

16:00 - 16:15 Coffee break

16:15 - 17:15 Looking **together ahead:** organizing future collaboration, exchanges and meetings on a bilateral or multilateral basis
Defining how to report on advances made

17:15 - 17:30 Closing ceremony