

# UNWTO STATISTICS CAPACITY BUILDING PROGRAMME, 2008/2009 - EUROPE

## Documenting National System of Tourism Statistics: present situation and expected developments 2009/2011

### Volume II

(As of 14 September 2009)

#### List of Countries

Albania	ALB
Bulgaria	BGR
Georgia	GEO
Kazakhstan	KAZ
Latvia	LVA
Lithuania	LTU
Montenegro	MNE
Poland	POL
Romania	ROU
Slovakia	SVK
Turkey	TUR

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**Department of Statistics and Tourism Satellite Account**



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# **I. Measurement of travellers flows at national border<sup>\*</sup>**

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<sup>\*</sup> Answers received to UNWTO's Questionnaire as of 2 November 2008.

**SECTION A**
**SUBSECTION A1: Typology of the methods used.**

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR	
<b>Q.1</b>	Please indicate which of the following method(s) is (are) used in your country to obtain the data on arrivals of non-resident travellers?												
	1. National borders with:												
	1.1. Entry cards	N	N	N	N	N	N	N	N		N	N	
	1.2. Departure cards	N	N	N	N	N	N	N	N		N	N	
	2. Surveys:												
	2.1. Inbound surveys	Y	N	N	Y	N	N	Y	N		Y	N	
	2.2. Outbound surveys	Y	N	Y	N	N	N	Y	N		Y	N	
	3. Other administrative procedures:												
	3.1. Road traffic records	N	N	N	N	N	N	N	N		N	N	
	3.2. Passenger manifest	N	N	N	N	N	N	N	N		N	N	
3.3. Optic reading of passport	N	Y	Y	N	N	N	N	N		N	N		
3.4. Bar code in visas	N	Y	N	N	Y	Y	N	N		N	N		
3.5. Other (specify) (¶)			N	Y	Y	Y	Y	Y	Y	Y	Y		
<b>Q.2</b>	In addition to the visitor collective, relevant to tourism statistics, there is a set of travellers' categories whose interest goes beyond tourism and are relevant to the Balance of Payments estimations or international migrations statistics. Please indicate whether your observation system at national borders allows you to identify any of these collectives:												
	1. Long term students (over 1 year)	Y	N	Y	Y	N	N	N	N		N	N	
	2. Long term sick people (over 1 year)	Y	N	N	Y	N	N	N	N		N	N	
	3. Seasonal workers	Y	N	N	Y	Y	N	Y	N		N	N	
	4. Border workers	Y	N	N	Y	Y	N	N	N		N	N	
	5. Short term immigrants	N	Y	Y	Y	N	N	N	Y		N	N	
	• How long is the maximum period of time allowed? (¶)												
	6. Diplomats and other embassy or consulate personnel (including dependants)	Y	Y	Y	Y	Y	N	N	Y		N	N	
	7. Foreign military personnel based in your country	Y	Y	N	Y	Y	N	N	Y		N	N	
	8. Transport crew (ships or plan)	Y	Y	Y	Y	Y	N	N	N		N	N	
9. Long term immigrants	Y	Y	N	Y	N	N	N	Y		N	N		
<b>Q.3</b>	Please indicate the main difficulties or limitations of the current method(s). (¶)												
<b>Q.4</b>	Please indicate whether the possibility of using any other alternative method(s) is being considered in your country in the near future (specify). (¶)												
<b>Q.5</b>	If in Q.1 you have pointed out several methods, could you please describe briefly how the different information is combined? (¶)												
<b>Q.6</b>	Do you collaborate or do you have any kind of agreement with neighbouring countries for the exchange of information or observations on movements at national borders?				N		N	N	N				
	If yes, could you describe briefly the terms of the agreements and the names of the countries that are concerned? (¶)												
<b>Q.7</b>	Do you have a visa system in your country?	Y			N	Y		Y					
	If yes, could you give more details on the types of visas and the collectives of travellers that are concerned? (¶)												
<b>Comments (¶)</b>													

( ) No answer / (Y) Yes / (N) No / (¶) Comments

ALB	<p><b>Q.3</b> The current method we collect routine data on inbound tourism are those from collected from police border. Actually this information is limited only on number of the visitors. These data doesn't include destination, travel motive, length of stay, expenditure, means of transport etc.</p> <p><b>Q.4</b> Actually an institutional cooperation between the Ministry of Tourism and National Border Control is working to assemble whole information from national border police. This agreement aim to the improvement of the system in the benefit of tourism statistics. The joint project between these two institutions has already started and the data will be disaggregated upon Ministry of Tourism producing the following:</p> <ul style="list-style-type: none"> <li>• Sorting emigrants from Albanian residents and sorting emigrants by the country of emigration</li> <li>• Calculate nights the visitors stay in Albania</li> <li>• Calculate age of visitors in Albania, sorted by three groups (0-20; 20-50; over 50)</li> <li>• Calculate citizenships of one-day and transit visitors (as they are in total: transit + daily + tourists)</li> <li>• Visit purpose for Albanians going abroad.</li> </ul> <p><b>Q.5</b> The information collected from border passport data and survey border are combined together as their variables are complementary of each other. There is no overlapping of information. So while from the border survey we collect accurate number of border entry, the outbound border survey gives us information about purpose of journey in Albania, Place of staying and journey expense. Also we might cross check the estimated data of this outbound border survey for number of visitors and duration of stay with those of border passport data.</p> <p><b>Q.7 If yes....:</b> The Ministry of Foreign Affairs issues visa to the alien, who seeks to enter or transit Albania with one of the following types of visas.</p> <ol style="list-style-type: none"> <li>1. <u>Visa with validity not more than five years</u>, which depend on the purpose of entry and stay can be: <ol style="list-style-type: none"> <li>a. Airport transit visa (type visa "A") a single entry visa, which entitles its holder to enter and stay in the international zone of the airport up to the moment when his/her flight takes off the destination country; the list of the states where the visa is applicable is determined by the responsible authority through a by-law.</li> <li>b. Transit visa (type "B") – a single, double or multiple entry visa, which entitles its holder to transit once or several times our country, with a stay validity not more than five days per each transiting.</li> <li>c. Short-term stay visa (type "C"), which entitled its holder to enter for a stay up to 90 days within 180 days, starting from the date of first entry.</li> </ol> </li> <li>2. Long-term visa with one year validity (visa type "D"), which entitles its holder to enter the country one or many times and stay up to 180 days.</li> </ol> <p><u>Long-term Visas</u> The Ministry of Foreign Affairs issues long-term visa type "D" to the alien who would like to stay in Albania for the following reasons:</p> <ul style="list-style-type: none"> <li>• Economic activities D/AE</li> <li>• Professional activities D/AP</li> <li>• Trade activities D/AT</li> <li>• Employment reasons D/APU</li> <li>• Study D/ST</li> <li>• Family Reunification D/BF</li> <li>• Entry into territory of the Republic of Albania as a spouse of an Albanian citizen D/BSH</li> <li>• Humane and religious activities D/VHS</li> <li>• Diplomatic or service visa D/DS</li> <li>• Seasonal Employment D/PS</li> </ul>
BGR	<p><b>Q.2 5 How long...?</b> 90 days within 6 months.</p> <p><b>Q.3</b> Within the minimal border control for the citizens of European Union, European Economic Community and Switzerland and members of their families, statistical information for their travels is not collected.</p> <p><b>Q.7 If yes....:</b> Visas for short-term stay and for transit are required in entering Republic of Bulgaria from the foreigners with regular type of passports, nationals of the countries on the list in ANNEX 1 of COUNCIL REGULATION (EC) № 539/2001 of 15 March 2001 listing the third countries whose nationals must be in possession of visas when crossing the external borders of member-states and those whose nationals are exempt from that requirement.</p> <p>Types of visas issued for foreigners are - Airport Transit Visa (Type A Visa), Transit Visa (Type B Visa), Short-Stay Visa (Type C Visa) and Long-Stay Visa (Type D Visa).</p>
GEO	<p><b>Q.2 5 How long...?</b> 180 days.</p> <p><b>Q.3</b> At national borders we can't identify purpose of the visit of non-resident travellers.</p> <p><b>Q.7 If yes....:</b></p> <ul style="list-style-type: none"> <li>• Single ordinary visa up to 90 days stay</li> <li>• Double entry visa up to 90 days stay</li> <li>• Multiple ordinary visa up to 90 days stay</li> <li>• Double entry visa up to 180 days stay</li> <li>• Multiple ordinary visa up to 180 days stay</li> <li>• Single ordinary transit visa</li> <li>• Double ordinary transit visa</li> <li>• Multiple ordinary transit visa</li> <li>• Residence visa</li> </ul>
LVA	<p><b>Q.1 3.5 Other (specify):</b> Border crossings by State Border Guard.</p> <p><b>Q.2 5 How long...?</b> 3 hours.</p> <p><b>Q.3</b> The base for extrapolation-border crossings include all type of movements that are relevant for BOP but not for tourism statistics. But we have different purposes where it is possible to identify workers.</p> <p><b>Q.4</b> Use of road traffic records and individual counting on roads for extrapolation basis is considered in the future.</p> <p><b>Q.5</b> Results of the quarterly surveys are extrapolated to the number of border crossings by border check-points.</p>
LTU	<p><b>Q.1 3.5 Other (specify):</b> Passport control and marking.</p> <p><b>Q.3</b> Passport control and marking of non EU citizens is applied only at external EU border (Lithuania – Kaliningrad obl., Lithuania – Belorussia) from December 2007.</p> <p><b>Q.4</b> Registering by technical facilities all vehicles crossing internal EU borders – Lithuania's borders with Poland, Latvia – with countries belonging to Schengen space.</p> <p><b>Q.7</b> Lithuania's visa system is regulated by Schengen visa legislation.</p>



MNE	<p><b>Q.1 3.5 Other (specify):</b> Border passport control.</p> <p><b>Q.3</b> Actually, not all the border crossing points in Montenegro have passport / ID control, where these data are collected. Borders with Serbia and Bosnia and Herzegovina are "weak", so could be passed only with ID, without control and/or their data collecting.</p> <p><b>Q.4</b> There are possibilities for more detailed data collection to be established with introducing new border crossing points. Also, surveys on border crossing points could help on estimation of these data.</p> <p><b>Q.7</b> Citizens of the following countries may enter and stay up to 90 days, with any type of travelling documents: Germany, France, Italy, Netherlands, Belgium, Luxembourg, Great Britain, Ireland, Spain, Portugal, Greece, Denmark, Sweden, Finland, Austria, Switzerland, Norway, Island, Monaco, Liechtenstein, Vatican, Andorra, San Marino, Israel, Cyprus, Malta, Czech Republic, Slovakia, Poland, Slovenia, Lithuania, Latvia, Estonia, Croatia, United States of America, Canada, Singapore, Republic of Korea, Australia and New Zealand. The citizens of Bosnia and Herzegovina, Slovenia, Croatia and Macedonia may enter and stay up to 30 days with a personal ID card, along with a tourist pass issued at border crossings. The citizens of Albania, Russian Federation and Ukraine may enter and stay only for tourist visits up to 30 days with all types of travelling documents. Citizens of EU member states can enter and stay with their identity cards. The citizens of other countries need visas (except in cases of special agreements).</p>
POL	<p><b>Q.1 3.5 Other (specify):</b> Border Guard Records on outer Schengen border.</p> <p><b>Q.3</b></p> <ol style="list-style-type: none"> <li>1. Survey. In 2008, under Schengen regulations, the terms of distributing questionnaires and interviewing are not so easy as before, when passport control existed therefore we experience significant difficulties in stopping and questioning visitors.</li> <li>2. Counting of Border Traffic. Due to lack of complete data from State Border Guard since 2008 (Schengen!) the new (and still experimental) method of estimating numbers of border crossings has been launched.</li> </ol> <p><b>Q.4</b> In our opinion the introducing of departure cards at any type of borders (not only airports) would be very helpful. But how to do it under Schengen regulations?</p> <p><b>Q.5</b> Border Guard Records are considered as complementary data to Border Surveys. We are dealing with several sources of information:</p> <ol style="list-style-type: none"> <li>1. previous data from Border Guard,</li> <li>2. current (partial, limited to outer border of Schengen zone) data from Border Guard,</li> <li>3. accommodation statistics,</li> <li>4. sampled counting of border traffic,</li> <li>5. on-exit questionnaire survey.</li> </ol> <p>Sources (1-4) are included in estimation procedures for arrivals and departures. Source (5) gives information on expenditures, purposes of visit, length and place of stay, travel organization, means of transport etc.</p> <p><b>Q.6</b> No, as yet. We are going to establish cooperation with Lithuania, Slovakia, Czech Rep. and Germany, i.e. our Schengen neighbours.</p> <p><b>Q.7</b></p> <p>Yes, for nationals from out of Schengen zone there are:</p> <ol style="list-style-type: none"> <li>1. Schengen visas, or</li> <li>2. Country visas (visit to Poland only).</li> <li>3. Additionally, very fresh (made some month ago) agreement with Ukraine is to allow travelling within 50 km belt near the frontier.</li> </ol>
ROU	<p><b>Q.1 3.5 Other (specify):</b> Administrative registering of border police.</p> <p><b>Q.2 5 How long...?</b> 90 days.</p> <p><b>Q.3</b> National Institute of Statistics (NIS) uses the administrative sources. After 2011, when Romania will join Schengen area, it will be very difficult to collect data on the nationality of the EU visitors who enter in the country; the source does not make a distinction between tourists and other types of visitors (day visitors, crew personnel, transit, border-workers).</p> <p><b>Q.4</b> Starting with 2008 NIS is conducting a pilot survey regarding tourist expenditure of non residents accommodated in the collective accommodation establishments. This survey follows international recommendations for tourism statistics (chapter 2, E2 point 2.56).</p> <p><b>Q.7</b></p> <p>The visa regime is very liberal and conducive to tourism growth. There are 104 countries whose citizens do not require a visa to enter Romania (please see <a href="http://www.mae.ro/index.php?unde=doc&amp;id=7201&amp;idlnk=3&amp;cat=5">http://www.mae.ro/index.php?unde=doc&amp;id=7201&amp;idlnk=3&amp;cat=5</a>). These include all the primary markets for Romania. Citizens of the Russian Federation and neighbouring countries Serbia, Moldova and Ukraine, require a visa. As these are issued on arrival, no problems should arise.</p> <p>Citizens of the Peoples Republic of China and Belarus require a visa issued in advance, on submission of an invitation and bank guarantee. The Chinese authorities have now designated Romania as a favoured tourist destination. The visa requirement could be an impediment to growth from this market.</p>
RUS	<p><b>Q.1 3.5 Other (specify):</b> Database of the Federal Boarder Service of the Russian Federation.</p> <p><b>Q.2 5 How long...?</b></p> <p>Workers are registered by the Federal Migration Service of Russia.</p> <p>Official permission for work in Russia is up to 1 year (countries with visas) and for stay is up to 3 months (no visa) - illegal workers.</p> <p><b>Q.3</b> Nationals residing abroad are covered as residents, students and sick people are not separated in boarder statistics. Purposes of visits in boarder statistics don't fully fit BOP and Tourism Statistics purposes. To determine a purpose of a visit a boarder officer asks about it and sometimes the real purpose can differ from reported one. In practice it often happens with immigration purpose. The BOP compilers in Russia have to use additional statistical sources: data of the Ministry of Internal Affaires on number of immigrants and of the Federal Migration Service on number of workers. The use of several sources may cause inconsistency of data.</p> <p><b>Q.4</b> We are looking forward to the Ministry of Internal Affaires and the Federal Migration Service of Russia implementing entry cards.</p> <p><b>Q.5</b> As there is no information about workers in boarder statistics we obtain this data from the Federal Migration Service. We also use data of the Ministry of Internal Affaires on number of immigrants.</p> <p><b>Q.7</b> The Ministry for Foreign Affaires of Russia is in charge of visas.</p>
SVK	<p><b>Q.1 3.5 Other (specify):</b> Till 21 December 2007 – border statistics (Slovak republic entered Schengen zone).</p> <p><b>Q.3</b> This system gives only data for all travellers (all arrivals of non-residents).</p> <p><b>Q.4</b> Decision of alternative methods was not made.</p>
TUR	<p><b>Q.1 3.5 Other (specify):</b> Passport Police Records.</p> <p><b>Q.3</b> We can not distinguish travellers and visitors. We can not collect data based on residence but nationality.</p> <p><b>Q.4</b> The planning works are underway.</p> <p><b>Q.6</b> There are such agreements to collaborate in statistics area in case of needs, but in practise we do not collaborate with neighbouring countries.</p> <p><b>Q.7</b> Because of we are not in Schengen Area we have still borders and we practice different types of visa to different countries.</p>

# SECTION A

## SUBSECTION A2: Entry cards.

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR	
Q.8	Please indicate whether the entry cards included in Annex 2 are still valid. (See Annex 2)							N					
	<p>ii!! In case your card is not in Annex 2 or the one there is no longer valid, please send a copy of the valid one either attached to your questionnaire or by separate mail. (¶)</p>												
Q.9	Please indicate which collectives are required to fill in the entry cards.												
	1. Residents in your country												
	• Travellers with overnights												
	• Travellers without overnights												
	2. Non-residents in your country												
	2.1. Nationals residing abroad												
	• Travellers with overnights												
	• Travellers without overnights												
	2.2. Non-nationals												
	• Travellers with overnights												
• Travellers without overnights													
Q.10	In which means of access is the entry cards system used?												
	1. Road												
	2. Airport												
	3. Port												
	4. Railway												
	5. Others (river, lake)												
	ii!! If this system is used in more than one means of access, and/or different cards are handed out												
	• Please describe the topics that are different from the card used in airports. (¶)												
Q.11	Describe briefly how entry cards are distributed and filled in. If there is a difference between residents and non-residents, please describe. (¶)												
Q.12	Please indicate the information or characteristics included in the cards requested from non-residents in airports, and also point out which of them are recorded, coded and validated.												
	1. Name												
	• Information included in cards												
	• Description of the data processing												
	• Recording												
	• Coding												
	• Validation												
	2. Date of birth												
	• Information included in cards												
	• Description of the data processing												
	• Recording												
	• Coding												
	• Validation												
	3. Place of birth												
	• Information included in cards												
	• Description of the data processing												
	• Recording												
	• Coding												
	• Validation												
	4. Country of birth												
• Information included in cards													
• Description of the data processing													
• Recording													
• Coding													
• Validation													

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.12	5. Country of residence											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	6. Place of usual residence											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	7. Nationality											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	8. Passport number											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	9. Place of expedition of passport											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	10. Date of expedition of passport											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	11. Type of visa											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	12. Age											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	13. Sex											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	14. Race											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.12	15. Profession / socioeconomic category											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	16. Civil status											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	17. Permanent address											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	18. Last address											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	19. Address at destination											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	20. Main purpose of the trip											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	21. Leisure, recreation and holidays											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	22. Business and professional											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	23. Congress/ convention											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	24. Mission/ meeting											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.12	25. Visiting friends or relatives											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	26. Studies											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	27. Health treatment											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	28. Religion											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	29. Sports											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	30. In transit											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	31. Others											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	32. Accommodation											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	33. Hotels or similar establishments											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	34. Owned dwelling											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.12	35. Friend's relative's residence											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	36. Others											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	37. Prior visits											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	38. Organization of the trip											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	39. On a package tour											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	40. Not on a package tour											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	41. Length of stay											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	42. Date of entry											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	43. Planned length of stay											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.12	<b>44. Company and/or flight number</b>											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	<b>45. Charter flight</b>											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	<b>46. Regular flight</b>											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	<b>47. Post of entry</b>											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	<b>48. Prior visited countries</b>											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	<b>49. Country of the final destination of the trip</b>											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	<b>50. Others:</b>											
	• Others 1 (¶)											
	• Information included in cards											
	• Description of the data processing											
• Recording												
• Coding												
• Validation												
• Others 2 (¶)												
• Information included in cards												
• Description of the data processing												
• Recording												
• Coding												
• Validation												
• Others 3 (¶)												
• Information included in cards												
• Description of the data processing												
• Recording												
• Coding												
• Validation												

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR	
Q.13	Please indicate the information used to estimate the following characteristics of the travellers and describe the procedure used. <b>1. Length of stay</b> (A) Planned length of stay (B) Real length of stay (C) Others (specify) (¶) • <b>Description (¶)</b> <b>2. Country of origin of non-resident travellers</b> (A) Nationality (B) Country of residence (C) Others (specify) (¶) • <b>Description (¶)</b>												
Q.14	Please include your score (from 1, bad, to 10, good) and suggestions on the reliability of the procedure used for collecting information at national borders with entry cards. • <b>Score</b> • <b>Suggestions (¶)</b>												
Q.15	Which body is responsible for the collection of the information on arrivals of travellers using entry cards? • Body responsible (¶) • Section (¶)												
Q.16	Which body is responsible for the data processing mentioned in Q.12 for the entry cards? • <b>Recording:</b> • Body responsible (¶) • Section (¶) • <b>Coding:</b> • Body responsible (¶) • Section (¶) • <b>Validating:</b> • Body responsible (¶) • Section (¶)												
Comments (¶)													

( ) No answer / (Y) Yes / (N) No / (¶) Comments



**SECTION A**
**SUBSECTION A3: Surveys.**

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.17	Please indicate if more than one survey on non-resident travellers at national borders is carried out in your country.	Y			N			N			N	
Q.18	Please indicate which of the following collective(s) is (are) surveyed.											
	1. Residents in your country											
	• Travellers with overnights	Y			N							
	• Travellers without overnights	Y			N			Y				
	2. Non-residents in your country											
	2.1. Nationals residing abroad											
	• Travellers with overnights	Y			N			Y				
	• Travellers without overnights	Y			N			N				
Q.19	2.2. Non-nationals											
	• Travellers with overnights	Y			Y			Y			Y	
	• Travellers without overnights	Y			Y			Y			Y	
	In which means of access is the survey system carried out?											
	1. Road	Y			Y			Y			Y	
	2. Airport	Y			Y			Y			Y	
	3. Port	Y			Y			Y				
	4. Railway	N			Y			Y			Y	
Q.19	5. Others (river, lake)	Y			N							
	!! If this system is used in more than one means of access, and/or different questionnaires are handed out											
Q.20	• Please describe the topics that are different from the questionnaire used in airports. (¶)											
Q.20	What is the statistical universe or extension framework used and which are the main variables included in it? (¶)											
Q.21	Where does the information used as statistical universe come from? (¶)											
Q.22	What is the method used in your country to collect the information in the surveys? (¶)											
Q.23	Please include your score (from 1, bad, to 10, good) and suggestions on the reliability of the procedure used for collecting information at national borders using surveys.											
	• <b>Score</b>	9			7			5			7	
Q.23	• <b>Suggestions (¶)</b>											
Q.24	Which body is responsible for these surveys in your country?											
	• Body responsible (¶)											
Q.24	• Section (¶)											
Q.25	Which body is responsible for financing these surveys in your country?											
	• Body responsible (¶)											
Q.25	• Section (¶)											
Comments (¶)												

( ) No answer / (Y) Yes / (N) No / (¶) Comments

ALB	Q.19 Please describe...: The same questionnaire is used for all the means of transportation.
	Q.20
	C. Purpose of journey
	1. Holidays
	2. Medical treatment
	3. Study
	4. Escursionist
	5. Visits with friends or relatives
	6. For religious purpose
	7. Sport and cultural activities
8. Transit	
9. Seasonal or border employment	

	<p>10.Official meetings, commercial negotiations, exhibitions 11.Seminars or technical assistance 12.Other, explain</p> <p><b>Q.21</b> This information in Albania comes from BoP Survey.</p> <p><b>Q.22</b> The method to obtain the information is face to face interview. The interview is carried out on the main points of entry and departure in Albania. The sample is taken to be 1000 visitors for quarter. The report of resident interviewed in the entry points and nonresident interviewed at the departure point might be 700/300; 600/400 etc., based on seasonality.</p> <p><b>Q.23 Suggestions:</b></p> <ul style="list-style-type: none"> <li>• Conduct ad-hoc surveys on minor borders not covered to the regular surveys. <ul style="list-style-type: none"> <li>- New coefficients for the excursionist and border travellers.</li> <li>- Extending the sample population.</li> </ul> </li> <li>• Improving the data on travelers based on the residency.</li> </ul> <p><b>Q.24</b></p> <ul style="list-style-type: none"> <li>• <b>Body responsible:</b> Bank of Albania.</li> <li>• <b>Section:</b> Statistics Department.</li> </ul> <p><b>Q.25</b></p> <ul style="list-style-type: none"> <li>• <b>Body responsible:</b> Bank of Albania.</li> <li>• <b>Section:</b> Statistics Department.</li> </ul>
LVA	<p><b>Q.19 Please describe...:</b> No different questionnaires used.</p> <p><b>Q.20</b> Number of border crossings (departures) of non-residents sorted to different variables of the travellers.</p> <p><b>Q.21</b> Records of the border crossings provided by the State Border Guard. Since 2008. results will be only from the external border of EU.</p> <p><b>Q.23 Suggestions:</b> Total flow includes all types of movements across the border but it should exclude truck drivers and regular movements for tourism statistics.</p> <p><b>Q.24</b></p> <ul style="list-style-type: none"> <li>• <b>Body responsible:</b> Central Statistical Bureau of Latvia.</li> <li>• <b>Section:</b> Section of Transport and Tourism Statistics.</li> </ul>
POL	<p><b>Q19</b> Counting procedure differs at air- and sea ports, where individuals are being observed, while on road borders - (mainly) vehicles. The questionnaires are the same.</p> <p><b>Q20</b> The total of non-resident departures, by country of residence and border type (air, road, sea, rail).</p> <p><b>Q21</b> Till 2007 complete records from Border Guard; since this year (2008) from outer Schengen borders only. So, in 2008 we have to make estimations based on several sources: previous data from Border Guard, current (partial, however) data from Border Guard, sampled counting of border traffic, accommodation statistics.</p> <p><b>Q22</b></p> <ol style="list-style-type: none"> <li>1. Inbound Tourism Border Survey by Institute of Tourism. 8 rounds per year. On-exit questionnaires completed (with an assistance of pollsters) by tourists and same-day-visitors. About 36000 yearly (18000 tourists + 18000 same-day-visitors),</li> <li>2. Counting of Border Traffic. 8 rounds per year. 30-40 border points per a round. On each of them there are 6-18 watches when the counting procedure is being conducted.</li> </ol> <p><b>Q23. Suggestions:</b></p> <ol style="list-style-type: none"> <li>1. Survey. In 2008, under Schengen regulations, the terms of distributing questionnaires and interviewing are not so easy as before, when passport control existed.</li> <li>2. Counting of Border Traffic. This is new and constantly improved method of estimating numbers of border crossings. Needs and todos: Cooperation with Border Guard (national and adjacent), use of administrative data from carriers, extension the operation length and estimation models.</li> </ol> <p><b>Q.24 Body responsible:</b> Institute of Tourism.</p> <p><b>Q.25 Body responsible:</b> Ministry of Sports and Tourism, Central Bank of Poland.</p>
SVK	<p><b>Q.20</b></p> <p>Guest inquiry (sample of 1200 persons). Characteristics: type of visitors travel, type of accommodation etc.</p> <p><b>Q.21</b> Research is made by external private company Kamelia Media who provide surveys close to national border cross area.</p> <p><b>Q.22</b> 3 times a year, survey is done by sample (1200 questionnaires, persons over 15 years), questionnaire is described in Annex 4.</p> <p><b>Q.24</b></p> <ul style="list-style-type: none"> <li>• <b>Body responsible:</b> The Ministry of Economy of the Slovak republic.</li> <li>• <b>Section:</b> Tourism section.</li> </ul> <p><b>Q.25 Body responsible:</b> The Ministry of Economy of the Slovak republic.</p>

# SECTION A

## SUBSECTION A4: Other administrative procedures.

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.26	Which collectives do the <b>other administrative procedures used in airports</b> give information on?											
	1. Residents in your country											
	• Travellers with overnights				Y		Y				Y	N
	• Travellers without overnights				Y		N					N
	2. Non-residents in your country											
	2.1. Nationals residing abroad											
	• Travellers with overnights				Y							N
	• Travellers without overnights				Y		N					N
	2.2. Non-nationals											
	• Travellers with overnights				Y						Y	N
	• Travellers without overnights				Y		N					N
Q.27	Please describe briefly the method used and the type of information collected in airports. (¶)											
Q.28	Please include your score (from 1, bad, to 10, good) and suggestions on the reliability of the procedure used for collecting information at national borders using these other methods.											
	• <b>Score</b>		8		8		4				5	
	• <b>Suggestions (¶)</b>											
Q.29	Which body is responsible for collecting this information based on administrative procedures?											
	• Body responsible (¶)											
	• Section (¶)											
Q.30	Which body is responsible for financing the collection of this information?											
	• Body responsible (¶)											
	• Section (¶)											
Comments (¶)												

( ) No answer / (Y) Yes / (N) No / (¶) Comments

BGR	<p>Q.27 Automated information fund "Border control" is used in all border points not only in airports.</p> <p>Q.29</p> <ul style="list-style-type: none"> <li>• <b>Body responsible:</b> Ministry of interior.</li> <li>• <b>Section:</b> Chief directorate "Border Police".</li> </ul>
LVA	<p>Q.27 Interviews and records of border crossings (State Border Guard).</p> <p>Q.28 <b>Suggestions:</b> Since 2008, there is a continuous survey in the airport introduced.</p> <p>Q.29</p> <ul style="list-style-type: none"> <li>• <b>Body responsible:</b> Central Statistical Bureau of Latvia.</li> <li>• <b>Section:</b> Section of Transport and Tourism Statistics.</li> </ul>
LTU	<p>Q.27 Passport control and marking. Passports of non EU citizens are checked.</p> <p>Q.29</p> <ul style="list-style-type: none"> <li>• <b>Body responsible:</b> State border guard service at Ministry of the Interior.</li> <li>• <b>Section:</b> Division of Statistics.</li> </ul> <p>Q.30 <b>Body responsible:</b> Ministry of the Interior.</p>
MNE	<p>Q.27 Passport control on the border crossings: checking of passports and other travel papers, collecting passengers info on nationality, date of entrance and departure (to/from Montenegro), sometimes purpose of stay. Collected data are not break down in categories - just total number for all passengers.</p> <p>Q.28 <b>Suggestions:</b> Airports in Montenegro need more border crossing points, as well as implementation of some simple surveys -both by border workers and seasonal workers.</p> <p>Q.29</p> <ul style="list-style-type: none"> <li>• <b>Body responsible:</b> MONSTAT (NSO).</li> <li>• <b>Section:</b> Department for transport, storage and communications.</li> </ul> <p>Q.30 <b>Body responsible:</b> Government of Montenegro.</p>
RUS	<p>Q.27 A boarder officer examines a passport of an individual crossing a boarder, asks him about the purpose of his visit and checks it with the visa. Nationality, a purpose of visit and a type of carrier are registered for each individual crossing the boarder. In Russia the same method is used in all boarder points: auto, railway, at sea and river ports and both for residents and nonresidents.</p> <p>Q.29 <b>Body responsible:</b> The Federal Boarder Service, the Federal Migration Service, the Ministry of Internal Affairs.</p> <p>Q.30 <b>Body responsible:</b> Federal Government.</p>
SVK	<p>Q.27 Manual accounting is practice on airports, persons that are not members of EU are crossing check-in.</p> <p>Q.29</p> <ul style="list-style-type: none"> <li>• <b>Body responsible:</b> The Ministry of Interior of the Slovak republic.</li> </ul>

	<ul style="list-style-type: none"> <li><b>Section:</b> Center of analyze and strategic regulation of Ministry of interior of the Slovak republic.</li> </ul>
	<b>Q.30</b> <b>Body responsible:</b> The Ministry of Interior of the Slovak republic.
TUR	<b>Q.27</b> We can not collect data based on residence in airports, we can obtain data only nationality based.
	<b>Q.28</b> <b>Suggestions:</b> It would be better if we could obtain data based on residence. We can not identify the number of same-day visitors on land borders.
	<b>Q.29</b>
	<ul style="list-style-type: none"> <li><b>Body responsible:</b> General Directorate of Security and Ministry of Culture and Tourism.</li> <li><b>Section:</b> Department of Foreign Migration and Border and Department of Evaluation and Research.</li> </ul>
	<b>Q.30</b> <b>Body responsible:</b> General Directorate of Security and Ministry of Culture and Tourism.

**SECTION B Collection and processing of data on departures of non-resident travellers.**

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.31	Does your country have any system at national borders using departure cards in order to measure and characterize the departure flows of non-resident travellers?	N	N		N	N	N				N	N
Q.32	Please indicate whether the card included in Annex 2 is still valid. (See Annex 2) If your country's card is not in Annex 2 or may it have been modified, please send a copy either attached to this questionnaire or by separate mail. (¶)											
Q.33	Please indicate the collectives to which the departure cards are handed out. 1. Non-residents in your country 1.1. Nationals residing abroad • Travellers with overnights • Travellers without overnights 1.2. Non-nationals • Travellers with overnights • Travellers without overnights											
Q.34	In which means of access is the departure cards system 1. Road 2. Airport 3. Port 4. Railway 5. Others (river, lake) !!! If this system is used in more than one means of access, and/or different cards are handed out • Please describe the topics that are different from the card used in airports. (¶)											
Q.35	Please describe briefly how departure cards are handed out in airports.											
Q.36	Please indicate the information or characteristics included in the cards requested from non-residents in airports, and also point out which of them are recorded, coded and validated. 1. Name • Information included in cards • Description of the data processing • Recording • Coding • Validation 2. Date of birth • Information included in cards • Description of the data processing • Recording • Coding • Validation 3. Place of birth • Information included in cards • Description of the data processing • Recording • Coding • Validation 4. Country of birth • Information included in cards • Description of the data processing • Recording • Coding • Validation											

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.36	5. Country of residence											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	6. Place of usual residence											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	7. Nationality											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	8. Passport number											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	9. Place of expedition of passport											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	10. Date of expedition of passport											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	11. Type of visa											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	12. Age											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	13. Sex											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	14. Race											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.36	15. Profession / socioeconomic category											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	16. Civil status											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	17. Main purpose of the trip											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	18. Leisure, recreation and holidays											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	19. Business and professional											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	20. Congress/ convention											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	21 Mission/ meeting											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	22. Visiting friends or relatives											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	23. Studies											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	24. Health treatment											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.36	25. Religion											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	26. Sports											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	27. Sales / marketing											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	28. In transit											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	29. Others											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	30. Company and/or flight number											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	31. Charter flight											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	32. Regular flight											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	33. Post departure											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											
	34. Prior visited countries											
	• Information included in cards											
	• Description of the data processing											
	• Recording											
	• Coding											
	• Validation											



		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
Q.36	<b>35. Country of the final destination of the trip</b>											
	• <b>Information included in cards</b>											
	• <b>Description of the data processing</b>											
	• Recording											
	• Coding											
	• Validation											
	<b>36. Others:</b>											
	• Others 1 (¶)											
	• <b>Information included in cards</b>											
	• <b>Description of the data processing</b>											
	• Recording											
	• Coding											
	• Validation											
	• Others 2 (¶)											
	• <b>Information included in cards</b>											
• <b>Description of the data processing</b>												
• Recording												
• Coding												
• Validation												
• Others 3 (¶)												
• <b>Information included in cards</b>												
• <b>Description of the data processing</b>												
• Recording												
• Coding												
• Validation												
Q.37	Please indicate whether some kind of contrast or validation is carried out between the information arising from entry and departure cards of non-residents <b>at the airports</b> .											
Q.38	Please describe briefly what kind of contrast is made and which variables are affected by it. (¶)											
Q.39	Please include your score (from 1, bad, to 10, good) and suggestions on the reliability of this procedure of confrontation of data from entry and departure cards handed out to non-residents in airports and include suggestions for its improvement.											
	• <b>Score</b>											
	• <b>Suggestions (¶)</b>											
Q.40	Which body is responsible for this contrast?											
	• Body responsible (¶)											
	• Section (¶)											
<b>Comments (¶)</b>												

( ) No answer / (Y) Yes / (N) No / (¶) Comments

**SECTION C Implementation of international recommendations on international travellers flows.**

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR	
Q.41	Please indicate, if they exist, the <b>definitions officially used</b> in your country to identify the following categories. <ul style="list-style-type: none"><li>• International traveller (¶)</li><li>• International visitor (¶)<ul style="list-style-type: none"><li>• Tourist (overnight visitor) (¶)</li><li>• Same-day visitor (¶)</li></ul></li></ul>												
Q.42	What kind of difficulties have you undergone in the implementation of the <b>methodological definitions</b> on tourism approved by the United Nations in 1993 for each of the categories?(¶)												
Q.43	Is there any kind of divergence between the legal definitions used in your country and the methodological definitions recommended by the WTO? <ul style="list-style-type: none"><li>• If yes, could you explain the nature of those divergences? (¶)</li><li>• Is there any kind of initiative currently in place to solve them?<ul style="list-style-type: none"><li>• (What kind of initiative?) (¶)</li></ul></li></ul>						N		Y			N	
Q.44	Since the approval of the «Tourism Satellite Account: Recommended Methodological Framework» in 2000, a new sub-category has been established: <b>in-transit visitors</b> .  <b>Do you consider this group to be relevant in the total tourism flows at national borders in your country?</b> <ul style="list-style-type: none"><li>• If yes, could you indicate whether you have figures regarding this flow?</li><li>• If not, could you indicate if you plan to measure this variable in the future?</li></ul>		Y			Y	N		Y		N	Y	
		N	N			Y	Y		N			N	
		N											
Comments (¶)													

( ) No answer / (Y) Yes / (N) No / (¶) Comments

ALB	<b>Q.41</b> <ul style="list-style-type: none"> <li>• <b>International traveller:</b> BoP definition on international traveller (BoA).</li> <li>• <b>International visitor:</b> any person who travels to a country other than that in which s/he has his/her residence but outside his/her usual environment for a period not exceeding 12 months and whose main purpose of visit is other than the exercise of an activity remunerated from within the country visited. (as used by INSTAT) <ul style="list-style-type: none"> <li>- <b>Tourist (overnight visitor):</b> "visitor who stays at least one night in a collective or private accommodation in the country visited</li> <li>- <b>Same-day visitor:</b> who does not spend the night in a collective or private accommodation in the country visited (as used by INSTAT)</li> </ul> </li> </ul>
BGR	<b>Q.41</b> <ul style="list-style-type: none"> <li>• <b>International traveller:</b> Any person on a trip outside his/her own country of residence, irrespective of the purpose of travel and means of transport used, and even though s/he may be travelling on foot.</li> <li>• <b>International visitor:</b> Any person who travels to a country other than his/her permanent residence, for a period not greater than 1 year and whose main purpose is not doing any activity for payment. <ul style="list-style-type: none"> <li>- <b>Tourist (overnight visitor):</b> Any person who travels to a country other than his/her permanent residence for at least 24 hours but no more than one year and whose main purpose is not doing any activity for payment.</li> </ul> </li> </ul>
LVA	<b>Q.41</b> <ul style="list-style-type: none"> <li>• <b>International traveller:</b> Any person on a trip between two or more countries within his/her country of residence.</li> <li>• <b>International visitor:</b> Any person travelling to and starting in places outside his/her usual environment for not more than one consecutive year for leisure, business and other purposes. <ul style="list-style-type: none"> <li>- <b>Tourist (overnight visitor):</b> Visitor who stays at least one night but no more than one year in a collective or private accommodation in the country visited and is not employed for pay there.</li> <li>- <b>Same-day visitor:</b> A visitor who does not spend the night in a collective or private accommodation in the country visited.</li> </ul> </li> </ul>
LTU	<b>Q.41</b> <ul style="list-style-type: none"> <li>• <b>Tourist (overnight visitor):</b> Any person travelling to a place other than that of his/her usual environment for less than twelve months and who stay at least one night in a collective or private accommodation in the place visited and whose main purpose of trip is other than the exercise of an activity remunerated from within the place visited.</li> <li>• <b>Same-day visitor:</b> Visitors who do not spend the night in a collective or private accommodation in the place/country visited.</li> </ul>
MNE	<b>Q.41</b> <ul style="list-style-type: none"> <li>• <b>International traveller:</b> No definition.</li> <li>• <b>International visitor:</b> Any person who travels to a country other than that in which s/he has his/her usual residence for a period not exceeding 12 months and whose main purpose of visit is other than the exercise of an activity remunerated from within the country</li> </ul>

	<p>visited.</p> <ul style="list-style-type: none"> <li>- <b>Tourist (overnight visitor):</b> A person who spends at least one night in an accommodation facility in a place other than his/her place of permanent residence.</li> <li>- <b>Same-day visitor:</b> A person who doesn't spend overnight in an accommodation facility in a place other than his/her place of permanent residence.</li> </ul>
POL	<p>Q41 We use just the same definitions as RTS / UNWTO.</p> <p>Q42 The definitions of usual environment and frequent visits of same-day visitors are difficult to implement.</p>
ROU	<p>Q.41</p> <ul style="list-style-type: none"> <li>• <b>International traveller</b> Concept used by National Bank of Romania: According to BPM5, a traveller is an individual staying, for less than one year, in an economy of which he is not resident for any purpose other than: (i) being stationed on a military base or being an employee (including diplomats and other embassy personnel) of an agency of his or her government, (ii) being an accompanying dependent of an individual mentioned under (i), or (iii) undertaking a productive activity directly for an entity that is resident of that economy. Travellers include tourists, that is, those travellers who spend at least one night in the country visited, and same-day travellers or excursionists, that is, those who stay less than twenty-four hours and do not remain overnight.</li> <li>• <b>International visitor:</b> Any persons who travel to a country other than that in which he has the usual residence for a period not exceeding 12 months, the main purpose of trip being other than exercising of a remunerated activity in the country visited <ul style="list-style-type: none"> <li>- <b>Tourist (overnight visitor):</b> Any person (Romanian or foreigner) who travels outside the localities where he has his residence and stays at least one night in a accommodation establishment in the area visited"</li> <li>- <b>Same-day visitor:</b> Do not used. This concept exists in the survey on tourism demand of residents only to differentiate the same-day visitor from tourist. According with methodological guidelines of this survey the definition is: the visitor who does not spend any night in a collective/private accommodation in the place / country visited.</li> </ul> </li> </ul>
RUS	<p>Q.41 <b>International traveller:</b> While compiling the BOP of the Russian Federation the "traveller" category is used, the definition is close to the "international traveller" mentioned above.</p>
SVK	<p>Q.41</p> <ul style="list-style-type: none"> <li>• <b>International traveller:</b> Yes, Balance of Payment of National Bank.</li> <li>• <b>International visitor:</b> Yes, TSA, Statistical Office. <ul style="list-style-type: none"> <li>- <b>Tourist (overnight visitor):</b> Inbound Survey.</li> <li>- <b>Same-day visitor:</b> Inbound Survey.</li> </ul> </li> </ul> <p>Q.42</p> <p>We have problems:</p> <ul style="list-style-type: none"> <li>• How to separate visitors from the group of travellers.</li> <li>• How to identify individual products from the expenditures.</li> </ul>
TUR	<p>Q.41 <b>ALL:</b> Same definition.</p> <p>Q.42 We can not collect some data.</p>

**SECTION D Methodological attachment concerning the data on arrivals of non-resident visitors**

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR		
Q.45	Please confirm whether the UNWTO information is correct regarding the inclusion of the following six categories.													
	1. Visitors (both tourists and same-day visitors)													
	• Information remitted to UNWTO	N	N			N	N		Y		N	N		
	• Your confirmation	Y	Y			N	N							
	2. Tourists (overnight visitors)													
	• Information remitted to UNWTO	Y	Y			Y	Y		Y		Y	Y		
	• Your confirmation	Y	Y			Y	N				Y			
	3. Same-day visitors													
	• Information remitted to UNWTO	Y	Y			Y	Y		N		Y	Y		
	• Your confirmation	Y				Y	N				Y			
	4. Cruise passengers													
	• Information remitted to UNWTO	N	N			N	N		Y		N	N		
	• Your confirmation	N				N	N				Y			
	5. Returning residents													
• Information remitted to UNWTO	N	N			N	N		Y		N	N			
• Your confirmation	N				N	Y				Y				
6. Other travellers not considered as visitors (seasonal workers, border workers, immigrants, etc.) (see Q2)														
• Information remitted to UNWTO	N	N			N	N		Y		N	N			
• Your confirmation	N				N	Y				Y				
Q.46	Please confirm whether the data sent to UNWTO include nationals of your own country residing abroad. (see Annex 1)													
	1. Included	Y	N			N	Y		N		N	Y		
	2. Do you have separate data for each collective?	N	N				N		N		N	N		
	3. If requested, could you send them periodically to UNWTO?		N								Y	N		
	4. Would you be able to obtain them separately?	Y	N				N				N	N		
Q.47	Have you had any break since 1990 in the official series of arrivals of visitors remitted to UNWTO?	N							N			N		
	If Yes	2. Date of the break (¶)												
		3. Is there any kind of linkage of the series?												
		4. Since what year? (¶)												
		5. What was it due to?												
		A. Inclusion of new collectives in new definitions						Y						
		B. Exclusion of collectives included so far						N						
		C. New sources of information needed because of the lack of reliability of previous data						N						
		D. Changes in the estimation method						N						
	E. Other: (Specify) (¶)						Y							
F. Additional comments (¶)														
Q.48	Considering, for instance, the results of non-resident visitors in 2002:													
	1. When are the first provisional estimated data available? (¶)													
	2. Is there a second provisional estimation of the results?	N					N		N		N	N		
	3. When are the final data concerning the whole year disseminated? (¶)													
	4. What additional information does the revision from provisional to final data incorporate? (¶)													
Comments (¶)														

( ) No answer / (Y) Yes / (N) No / (¶) Comments

ALB	<p><b>Q47</b> F Albania become part of UNWTO reporting system for the first time on the year 1998 and since then there has been no any break to data dissemination to UNWTO. On the year 2009 and on there will be a new estimation of non-resident visitors to Albania as the system will be able to disaggregate non-resident from resident visitors on border.</p> <p><b>Q.48</b></p> <p>3. During the first half of the next reference year.</p> <p>4. The non-resident visitors for Albania case will be able to be provided to WTO only for the year 2009 and ongoing, which will be submitted during the first half of 2010.</p>
MNE	<p><b>Q.47</b></p> <p>4. 2005.</p> <p>5.</p> <p>E. <i>Other: (Specify):</i> Country status changed.</p> <p>F. <i>Additional comments:</i> Montenegro became independent in 2006. Some data started to be measured and estimated for Montenegro only in 2005. Also, at the same year MONSTAT (NSO) started implementation of EUROSTAT recommendations for tourism statistics.</p> <p><b>Q.48</b></p> <p>1. No provisional data.</p> <p>3. 02/2008.</p> <p>4. Completed data for previous month are available on 25th of actual month. Provisional data are issued only for July and August (high season), but they are also completed by the end of next month.</p>
POL	<p><b>Q47</b> F Since there is no passport control at inner frontiers of Schengen zone.</p>
ROU	<p><b>Q.48</b></p> <p>1. 12/2002.</p> <p>3. 02/2004.</p> <p>4. Because we use administrative sources, we have the final data.</p>
SVK	<p><b>Q.47</b></p> <p>2.</p> <p>1993 – establishment of former state Slovak republic.</p> <p>2007 – entering to the Schengen zone (opening of borders).</p> <p><b>Q.48</b></p> <p>1. 04/2008.</p> <p>3. 05/2008</p> <p>4. At the end of the annual year is made revision of balance of payment.</p>
TUR	<p><b>Q.48</b></p> <p>1. 1/2003.</p> <p>3. 3/2003.</p> <p>4. Some checks are carried out and some of numbers are corrected.</p>

## **II. International Recommendations for Tourism Statistics 2008<sup>\*</sup>**

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<sup>\*</sup> Answers received to UNWTO's Questionnaire as of 12 November 2008.

# A. CONCEPTS AND FORMS OF TOURISM

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR	
A.1	For each of the concepts listed below:												
	• Tourism visit (Para.2.33)												
	(a) Do you conform to the definitions as per IRTS Chapter 2?	Y	Y	Y	Y	Y	Y	Y	(N)			Y	Y
	(b) If NO in (a), what are the differences? (¶)												
	(c) If NO in (a), do you plan to adopt these definitions?	N							Y				
	(d) If YES in (c), when will you apply these definitions?												
	(e) If NO in (c), what are the challenges in applying these definitions?												
	• Visitor (Para.2.9)												
	(a) Do you conform to the definitions as per IRTS Chapter 2?	N	Y	Y	Y	Y	Y	Y	N			Y	Y
	(b) If NO in (a), what are the differences? (¶)												
	(c) If NO in (a), do you plan to adopt these definitions?	Y							Y				
	(d) If YES in (c), when will you apply these definitions? (¶)												
	(e) If NO in (c), what are the challenges in applying these definitions?												
	• Tourism (Para.2.12)												
	(a) Do you conform to the definitions as per IRTS Chapter 2?	N	Y	Y	Y	Y	Y	Y	N			Y	Y
	(b) If NO in (a), what are the differences? (¶)												
	(c) If NO in (a), do you plan to adopt these definitions?	Y							Y				
	(d) If YES in (c), when will you apply these definitions? (¶)												
	(e) If NO in (c), what are the challenges in applying these definitions?												
	• Tourist (or Overnight visitor) (Para 2.13)												
	(a) Do you conform to the definitions as per IRTS Chapter 2?	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y
	(b) If NO in (a), what are the differences?												
	(c) If NO in (a), do you plan to adopt these definitions?												
	(d) If YES in (c), when will you apply these definitions?												
	(e) If NO in (c), what are the challenges in applying these definitions?												
	• Excursionist (or Day visitor) (Para.2.13)												
	(a) Do you conform to the definitions as per IRTS Chapter 2?	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y
	(b) If NO in (a), what are the differences?												
(c) If NO in (a), do you plan to adopt these definitions?								Y					
(d) If YES in (c), when will you apply these definitions?													
(e) If NO in (c), what are the challenges in applying these definitions?													
• Usual environment (Paras.2.16-2.18)													
(a) Do you conform to the definitions as per IRTS Chapter 2?	N	Y	Y	Y	Y	Y	Y	Y			Y	Y	
(b) If NO in (a), what are the differences? (¶)													
(c) If NO in (a), do you plan to adopt these definitions?	Y												
(d) If YES in (c), when will you apply these definitions? (¶)													
(e) If NO in (c), what are the challenges in applying these definitions?													

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR	
A.2	Are your Inbound and Outbound tourism statistics based on Nationality or Country of Residence? (Paras.2.19-2.20)												
	• Nationality								(¶)	(¶)			
	• Country of residence								(¶)			(¶)	
	(b) If NATIONALITY, do you plan to change the basis to COUNTRY OF RESIDENCE?	Y					N		N				
	(c) If NO, why not? (¶)												
A.3	Name the statistical sources and attach a copy of the relevant questions you use in them to identify:												
	(a) Domestic visitors:												
	• Name of statistical source (¶)									(¶)			
	• Question used (¶)												
	(b) Inbound visitors:												
	• Name of statistical source (¶)												
• Question used (¶)													
(c) Outbound visitors:													
• Name of statistical source (¶)													
• Question used (¶)													
A.4	(a) Do you exclude the following types of travellers from "Visitors"?												
	• Border, seasonal and other short term workers	N	Y	N	N	Y	N	N	N		N	N	
	• Long term Students and Patients	N	Y	Y	Y	Y	N	Y	N		N	N	
	• Other excluded travellers (as identified in Paras.2.41-2.48)	N	Y	Y	Y	Y	N	Y	Y		N	N	
	(b) If NO, why not? (¶)												
	• Border, seasonal and other short term workers												
• Long term Students and Patients													
• Other excluded travellers (as identified in Paras.2.41-2.48)													
A.5	How do you identify frequent border crossers? (¶)												
A.6	(a) For Domestic tourism, do you include questions which identify the importance of vacation/holiday homes?	N	Y	N	Y	Y	N	Y	N		Y	Y	
	(b) If YES, attach/list the questions (¶)												
	(c) If NO, do you use a different procedure to estimate the incidence of vacation/holiday homes? (¶)	N		N									
A.7	For Domestic tourism, do you use the following criteria in defining "Usual environment"? (Para.2.52)												
	• Frequency of trip												
	• Tourist (Overnight visitor)	N	Y	N	Y	Y	N	N	Y		Y	Y	
	• Excursionist (Day visitor)	N	Y		Y	Y	N	N	N			Y	
	• Duration of trip												
	• Tourist (Overnight visitor)	N	Y	N	N	N	N	Y	Y			Y	
	• Excursionist (Day visitor)	N	Y		Y	N	N	N	N			Y	
	• Crossing of Administrative borders (eg. Local Govt. boundaries)												
	• Tourist (Overnight visitor)	N	Y	N	Y	N	N	N	N		Y	Y	
	• Excursionist (Day visitor)	N	Y		Y	N	N	N	N			Y	
	• Distance from place of usual residence (in kms. or miles)												
	• Tourist (Overnight visitor)	N	Y	N	N	N	N	N	N		N	Y	
• Excursionist (Day visitor)	N	Y		N	N	N	N	N			Y		
If other criteria used, please list here (¶)													
Comments (¶)													

( ) No answer / (Y) Yes / (N) No / (¶) Comments



ALB	<div>A.1<ul style="list-style-type: none"><li>• <b>Tourism visit:</b><ul style="list-style-type: none"><li>• (b): Do not identify if the visitors had a stay in place visited during tourism trip within 24 hours.</li><li>• (e): Not yet identified the source and methodology to collect this information.</li></ul></li><li>• <b>Visitor:</b><ul style="list-style-type: none"><li>• (b): Visitors that work for paid work are not excluded.</li><li>• (d): As soon as we will get the best way to disaggregate this category of travellers.</li></ul></li><li>• <b>Tourism:</b><ul style="list-style-type: none"><li>• (b): Tourism is not subset of travellers as far as the working with payment are not excluded.</li><li>• (d): As soon as we will get the best way to disaggregate this category of travel.</li></ul></li><li>• <b>Usual environment:</b><ul style="list-style-type: none"><li>• (b): Not able to identify the usual environment according to the definition.</li><li>• (d): Whenever possible to do a HH Survey.</li></ul></li></ul></div> <div>A.3</div> <div>(b) <b>Inbound visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Border Control Survey and Border Survey from BoP.</li><li>• <b>Questions used:</b><ul style="list-style-type: none"><li>• Do you live in Albania (more than 12 months)?</li><li>• Emigrant?</li><li>• Actual Residency?</li></ul></li></ul></div> <div>(c) <b>Outbound visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Border Control Survey and Border Survey from BoP.</li><li>• <b>Questions used:</b><ul style="list-style-type: none"><li>• Do you live in Albania (more than 12 months)?</li><li>• Nationality?</li></ul></li></ul></div> <div>A.4 (b) if NO, why not? - <b>Border</b>,..., <b>Long term</b>... and <b>Other</b>... Border control can't make this disaggregation possible.</div> <div>A.5 Not identified.</div>																								
BGR	<div>A.3</div> <div>(a) <b>Domestic visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Household survey on tourism and tourism-related expenditures.</li><li>• <b>Questions used:</b> Have you made a holiday trip in the country for the last 3 months?</li></ul></div> <div>(b) <b>Inbound visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Border survey.</li><li>• <b>Questions used:</b> There is not exact question. The number visitors have been elaborated on the base of the questionnaires.</li></ul></div> <div>(c) <b>Outbound visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Border survey and Household survey on tourism and tourism-related expenditures.</li><li>• <b>Questions used:</b> Have you made a holiday trip in the country for the last 3 months? Which countries did you visit during the trip?</li></ul></div> <div>A.5 We do not identify frequent. Border crossers.</div> <div>A.6 (b) if YES...:<table><tr><td>15.</td><td>What kind of accommodation did you choose during the trip and how many nights did you spend there ?</td><td></td><td>Number of nights</td></tr><tr><td></td><td>(More then one answer is possible)</td><td></td><td></td></tr><tr><td></td><td>- Hotel</td><td>1</td><td></td></tr><tr><td></td><td>- Holiday dwellings</td><td>2</td><td></td></tr><tr><td></td><td>- Tourist camp-sites</td><td>3</td><td></td></tr><tr><td></td><td>- Other accommodation establishments</td><td>4</td><td></td></tr></table></div>	15.	What kind of accommodation did you choose during the trip and how many nights did you spend there ?		Number of nights		(More then one answer is possible)				- Hotel	1			- Holiday dwellings	2			- Tourist camp-sites	3			- Other accommodation establishments	4	
15.	What kind of accommodation did you choose during the trip and how many nights did you spend there ?		Number of nights																						
	(More then one answer is possible)																								
	- Hotel	1																							
	- Holiday dwellings	2																							
	- Tourist camp-sites	3																							
	- Other accommodation establishments	4																							
GEO	<div>A.3</div> <div>(a) <b>Domestic visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Department of Statistics – Hotels Survey.</li><li>• <b>Questions used:</b> Number of arrived guests by purpose of visit.</li></ul></div> <div>(b) <b>Inbound visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Border survey.</li><li>• <b>Questions used:</b> Department of Tourism &amp; Resorts – Georgian Border Surveys of inbound visitors.</li></ul></div> <div>A.5 We couldn't identify them.</div>																								
LVA	<div>A.3</div> <div>(a) <b>Domestic visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Household Survey.</li></ul></div> <div>(b) <b>Inbound visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Border survey.</li></ul></div> <div>(c) <b>Outbound visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Border survey.</li></ul></div> <div>A.4 (b) If NOT, why not? – <b>Border</b>...: In Border Survey there is a question of <i>other purpose of a visit in a country</i> where there are workers included because they are in a total flow of border-crossings.</div> <div>A.5 It is done by two questions: length of stay in a country and by purpose of the trip.</div>																								
LTU	<div>A.2 (c) If, NOT, why not? Accommodation statistics is based on nationality of guests.</div> <div>A.3</div> <div>(a) <b>Domestic visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Survey of Domestic Tourism.</li><li>• <b>Questions used:</b> "Did you have any same –day trip within Lithuania last month?" / "Did you have any trip with staying overnight within Lithuania last month?"</li></ul></div> <div>(b) <b>Inbound visitors:</b><ul style="list-style-type: none"><li>• <b>Name of statistical source:</b> Survey of Inbound Tourism and Administrative Records of State Border Guard Service.</li><li>• <b>Questions used:</b><p>(Tourists) 1. Are you a visitor to Lithuania or do you live here?</p><p>2. If a visitor, how many nights have you stayed in Lithuania?</p></li></ul></div>																								

	<p><i>(If stayed less than 1 night or more than 3 months, discontinue the interview)</i></p> <p>If answer to 1 question is "visitor" and answer to 2 question is "less than 1 night" respondent is surveyed as same-day visitor</p> <p>(c) <b>Outbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> Survey of Outbound Tourism.</li> <li>• <b>Questions used:</b> "Did you have any same-day trip to foreign countries last month?" / "Did you have any trip with staying overnight to foreign countries last month?"</li> </ul> <p>A.5 We do not identify frequent. Border crossers.</p> <p>A.6 (c) if YES...: "Do you have another your own dwelling in Lithuania or abroad that you use for tourism purposes?"</p>
MNE	<p>A.2 (c) If, NOT, why not? At the moment, changing of this basis is directly connected to the change of the whole methodology that NSO (MONSTAT) uses. On the other hand, NSO shall envisage possibilities to change this methodology in next two years, regarding the recommendation from EUROSTAT and UNWTO.</p> <p>A.3</p> <p>(a) <b>Domestic visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Questions used:</b> Number of tourists. Number of overnights. Arrival: Individual. Arrival: Through travel agents and tour-operators.</li> </ul> <p>(b) <b>Inbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Questions used:</b> Number of tourists (by nationality and total). Number of overnights (by nationality and total). Arrival: Individual. Arrival: Through travel agents and tour-operators.</li> </ul> <p>A.4 (b) If NOT, why not?</p> <ul style="list-style-type: none"> <li>• <b>Border...:</b> There are no questionnaires to determine this specific type of travellers. Measurements of number of this group will be indicated in the future through interinstitutional cooperation.</li> <li>• <b>Long Term...:</b> There are no questionnaires to determine this specific type of travellers. Measurements of number of this group will be indicated in the future through interinstitutional cooperation.</li> <li>• <b>Other...:</b> There are no questionnaires to determine this specific type of travellers. Measurements of number of this group will be indicated in the future through interinstitutional cooperation.</li> </ul> <p>A.5 No sources.</p> <p>A.6 (c) If NO...: Ministry of tourism and environment has usual controls of private (complementary) accommodation by its Inspection team. In accordance to this inspection visits, Inspection team estimates number of vacation/holiday homes and tourists (domestic and foreign) which use this type of accommodation.</p>
POL	<p>A.3</p> <p>(a) <b>Domestic visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> Tourism trips of Polish residents (overnight trips only).</li> <li>• <b>Questions used:</b> There are 25 questions about domestic trips (some of them have subquestions), plus 7 questions about traveller.</li> </ul> <p>(b) <b>Inbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> (1)Inbound Border Survey, (2)Counting of Border Traffic.</li> <li>• <b>Questions used:</b> 13 questions, and some of them have subquestions.</li> </ul> <p>(c) <b>Outbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> (1)Tourism trips of Polish residents, (2)Outbound Day Visitors Border Survey.</li> <li>• <b>Questions used:</b> There are 14 questions about outbound trips (some of them have subquestions), plus 7 questions about traveller</li> </ul> <p>A.5 There is relevant question in our questionnaire for tourists, while we do not ask about frequent visits same-day visitors.</p> <p>A.6 (b) If YES...:</p> <p>The types of accommodation we ask about:</p> <ol style="list-style-type: none"> <li>1. Hotel, motel</li> <li>2. Pensjonat</li> <li>3. Ośrodek wczasowy (w tym z domkami kempingowymi)</li> <li>4. Dom pracy twórczej, ośrodek szkoleniowo-wypoczynkowy</li> <li>5. Schronisko, schronisko młodzieżowe, dom wycieczkowy</li> <li>6. Sanatorium lub inny ośrodek leczniczy, np. rehabilitacyjny</li> <li>7. Kwatery agroturystyczna</li> <li>8. Inna wynajęta kwatera prywatna (pokoje gościnne), wynajęte mieszkanie lub dom</li> <li>9. Domek kempingowy (w zespole ogólnodostępnych domków turystycznych)</li> <li>10. Namiot, przyczepa kempingowa (nieodpłatnie)</li> <li>11. Namiot, przyczepa kempingowa (na płatnym kempingu lub polu biwakowym)</li> <li>12. Mieszkanie krewnych lub znajomych na wsi</li> <li>13. Mieszkanie krewnych lub znajomych w mieście</li> <li>14. Domek letniskowy na działce (własny, krewnych, znajomych)</li> <li>15. Inny</li> </ol>
ROM	<p>A.1</p> <ul style="list-style-type: none"> <li>• <b>Tourism visit:</b> <ul style="list-style-type: none"> <li>• (d) In the near future.</li> </ul> </li> <li>• <b>Visitor:</b> <ul style="list-style-type: none"> <li>(b) ...whose main purpose of trip is other than the exercise of an activity remunerated from the places visited.</li> <li>(d) In the near future.</li> </ul> </li> <li>• <b>Tourism:</b> <ul style="list-style-type: none"> <li>(b) Tourism is not seen as a subset of travel.</li> <li>(d) In the near future.</li> </ul> </li> <li>• <b>Tourist:</b> <ul style="list-style-type: none"> <li>(d) At present.</li> </ul> </li> <li>• <b>Excursionist:</b> <ul style="list-style-type: none"> <li>(d) In the new survey on excursionists.</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Usual environment:</b></li> <li>d) At present.</li> </ul> <p><b>A.2</b></p> <p>(a) <b>Comments:</b> The accommodation statistics are based on country of residence.</p> <p>(c) <b>If NOT, why not?</b> We will use an administrative source (Ministry of Interior and Administrative Reform), until Romania will join Schengen area (foreseen in 2011).</p> <p><b>A.3</b></p> <p>(a) <b>Domestic visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> Survey on Tourist Demand of Residents in Romania.</li> <li>• <b>Questions used:</b> The identification of domestic visitor is made by the place where the trip takes place (in this case within Romania)</li> </ul> <p>(b) <b>Inbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> Administrative source - Ministry of Interior and Administrative Reform – monthly.</li> <li>• <b>Questions used:</b> Administrative registering by Border Police Authority when the person enters in Romania. Country of origin of inbound visitor is established according with the citizenship in the passport.</li> </ul> <p>(c) <b>Outbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> <ol style="list-style-type: none"> <li>1. Survey on Tourist Demand of Residents in Romania.</li> <li>2. Administrative source: Ministry of Interior and Administrative Reform.</li> </ol> </li> <li>• <b>Questions used:</b> <ol style="list-style-type: none"> <li>1. The identification of outbound visitor is made by the place where the trip takes place (in this case abroad)</li> <li>2. Administrative registering Romania by Border Police Authority when the Romanian citizen leaves Romania.</li> </ol> </li> </ul> <p><b>A.4</b> (b) <b>If NO, why not?</b></p> <ul style="list-style-type: none"> <li>• <b>Border...:</b> Ministry of Interior and Administrative Reform (Border Police) can not make the distinction.</li> <li>• <b>Long term...:</b> Ministry of Interior and Administrative Reform (Border Police) can not distinguish this category.</li> <li>• <b>Other...:</b> The following categories are excluded: persons who enter and leave the country as migrants; diplomats, consular representatives, and member of armed forces when travelling from their country of origin towards their mission place in another country; refugees and nomads.</li> </ul> <p><b>A.5</b> They are not identified.</p> <p><b>A.6</b> (c) <b>If NO...:</b></p> <p>The vacation/holiday homes are included in the category of second homes. The survey (Tourist demand of residents in Romania) identifies the number of overnight stays by type of accommodation used: of which a separate category is entitled &lt;&lt;second homes&gt;&gt;.</p>
RUS	<p><b>A.1</b> <b>Comments:</b></p> <p>Rosstat has not the text of the 2008 International Recommendations for Tourism Statistics in Russian. According to the Federal law «On fundamental principles of tourist activities in the Russian Federation» for production of statistical information on international tourism in the Russian Federation are used the following concepts and definitions: Outbound Tourism - tourism of persons, constantly living in the Russian Federation, to other country; Inbound Tourism - tourism within the territory of the Russian Federation of persons, who are not living constantly in the Russian Federation; International Tourism - Outbound tourism or Inbound tourism; Tourist - the person visiting a country of temporary stay for health and medical care, recreation, education, culture, sporting, business, religious activities and other purposes without occupation to get income from sources in a country of temporary stay, for the period from 24 hours till 6 months or carrying out at least one overnight in a country of temporary stay. Collecting and processing of statistical information on international tourism (departure of the Russian citizens and arrival of foreign citizens) is carried out by the Border Guard of Russia. After that it is sent to Rosstat. Data on number of arrivals of foreign citizens to Russia and number of departures of the Russian citizens to abroad are broken down by countries, types of transportation and the purposes of trips, which are agreed with Bank of Russia and correspond to recommendations of the IMF Balance of Payments Manual (BPM 5).</p> <p><b>A.2</b> <b>Comments:</b> The Inbound and Outbound tourism statistics is based on data on citizenship.</p> <p><b>A.3</b> <b>Comments:</b> Rosstat receives from the Border Guard of Russia the quarterly data on arrival of foreign citizens to Russia and departure of the Russian citizens to abroad.</p>
SVK	<p><b>A.3</b></p> <p>(a) <b>Domestic visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> <ol style="list-style-type: none"> <li>1) Survey of holiday and business trips (domestic and outbound tourism),</li> <li>2) Accommodation statistics,</li> <li>3) Annual statistical survey on the activities of travel agencies.</li> </ol> </li> <li>• <b>Questions used:</b> <ol style="list-style-type: none"> <li>1) Annex 1</li> <li>2) Annex 2</li> <li>3) Annex 3</li> </ol> </li> </ul> <p>(b) <b>Inbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> Survey on inbound tourism.</li> <li>• <b>Questions used:</b> Annex 4.</li> </ul> <p>(c) <b>Outbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> Survey of holiday and business trips (domestic and outbound tourism).</li> <li>• <b>Questions used:</b> Annex 1.</li> </ul> <p><b>A.4</b> (b) <b>If NOT, why not? - Border..., Long term... and Other...:</b></p> <p>We do not identify types of travellers from visitors in border statistics. Data provided by border statistics are adjusted for TSA proposes.</p> <p><b>A.5</b> We are not able to identify them.</p> <p><b>A.6</b> (b) <b>If YES...:</b> Respondent have to identify type of accommodation in questionnaire.</p> <p><b>A.7</b> <b>If other criteria used...:</b> In domestic tourism survey the same day visitors are not surveyed at this moment.</p>
TUR	<p><b>A.2</b> (a) <b>Country of residence – Comments:</b> Border statistics are based on nationality, however for inbound and outbound tourism statistics estimations are made on the basis of country of residence.</p> <p><b>A.3</b></p> <p>(a) <b>Domestic visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> Household Domestic Tourism Survey</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Questions used:</b> The Household Domestic Tourism Survey has been carried out by interviewing the residents only. All the respondents to the survey are subject to domestic tourism. The relevant questions consist of residence address of the respondents.</li> </ul>
	<p>(b) <b>Inbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> Departing Visitors Survey.</li> <li>• <b>Questions used:</b> The survey has been carried out by interviewing departing foreign visitors as well as Turkish citizens who are living abroad. The relevant questions in the questionnaire are, the country where the passport of the visitor was issued and the residency of the visitor. The population of the non-resident Turkish citizens is estimated by using the ratio of the non-resident Turkish citizens to total Turkish citizens derived from the tourism statistics of Turkish Statistical Institute. The total number of foreign visitors and Turkish citizens constitute the total number of inbound visitors.</li> </ul>
	<p>(c) <b>Outbound visitors:</b></p> <ul style="list-style-type: none"> <li>• <b>Name of statistical source:</b> Arriving Citizens Survey</li> <li>• <b>Questions used:</b> The survey has been carried out by interviewing the citizens having Turkish passports at the time of their arrival from abroad. The relevant question in the questionnaire is the city of residency in Turkey. Apart from the Arriving Citizens Survey, Determination of Residence of Citizen Arrival Survey has been conducted each quarter. This is a single question survey which asks the residence of citizens having Turkish passports who arrive in Turkey. The population of the outbound visitors has been determined by applying domestic residence rates which are estimated by this single question survey.</li> </ul>
A.4	<p>(b) <b>If NOT, why not?</b></p> <ul style="list-style-type: none"> <li>• <b>Border...:</b> Data on border, seasonal and other short-term workers do not exist in the administrative records of the Passport Police.</li> <li>• <b>Long term...:</b> Data on long-term students and patients do not exist in the administrative records of the Passport Police.</li> <li>• <b>Other...:</b> Data on other travellers do not exist in the administrative records of the Passport Police.</li> </ul>
A.5	<p>We cannot identify the frequent border crossers.</p>
A.6	<p>(b) <b>If YES...:</b> Which accommodation type did you prefer in your trips?</p>

## B. THE DEMAND PERSPECTIVE

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
B.1	Do you collect the following information on characteristics of visitors? (Para.3.6)											
	• Sex											
	• Domestic visitors											
	• Overnight	N	Y	N	Y	Y	N	Y	Y		Y	Y
	• Day	N	Y	N	Y	Y	N	Y	N			Y
	• Inbound visitors											
	• Overnight	N	Y	Y	Y	Y	N	Y	N	N	N	Y
	• Day	N	Y	N	Y		N	N	N	N	N	Y
	• Outbound visitors											
	• Overnight	N	Y	N	Y	N	N	Y	Y	N	Y	Y
	• Day	N	Y	N	Y	Y	N	N	N	N		N
	• Age											
	• Domestic visitors											
	• Overnight	N	Y	N	Y	Y	N	Y	Y		Y	Y
	• Day	N	Y	N	Y	Y	N	Y	N			Y
	• Inbound visitors											
	• Overnight	N	Y	Y	Y	Y	N	Y	N	N	Y	Y
	• Day	N	Y	N	Y	N	N	N	N	N	Y	Y
	• Outbound visitors											
	• Overnight	N	Y	N	Y	Y	N	Y	Y	N	Y	Y
	• Day	N	Y	N	Y	Y	N	N	N	N		N
	• Economic activity status											
	• Domestic visitors											
	• Overnight	N	Y	N	N	N	N	Y	Y		Y	Y
	• Day	N	Y	N	N	N	N	Y	N			Y
	• Inbound visitors											
	• Overnight	N	N	N	N	N	N	N	N	N	N	N
	• Day	N	N	N	N	N	N	N	N	N	N	N
	• Outbound visitors											
	• Overnight	N	N	N	N	N	N	Y	Y	N	Y	N
	• Day	N	N	N	N	N	N	N	N	N		N
	• Occupation											
	• Domestic visitors											
	• Overnight	N	N	N	N	N	N	Y	N		Y	N
	• Day	N	N	N	N	N	N	Y	N			N
	• Inbound visitors											
	• Overnight	N	N	N	N	N	N	N	N	N	N	Y
	• Day	N	N	N	N	N	N	N	N	N	N	Y
	• Outbound visitors											
	• Overnight	N	N	N	N	N	N	Y	Y	N	Y	Y
	• Day	N	N	N	N	N	N	N	N	N		N
	• Annual income											
	• Domestic visitors											
	• Overnight	N	N	N	N	N	N	N	N		Y	Y
	• Day	N	N	N	N	N	N	N	N			Y
	• Inbound visitors											
	• Overnight	N	N	N	N	N	N	N	N	N	N	N
	• Day	N	N	N	N	N	N	N	N	N	N	N
	• Outbound visitors											
	• Overnight	N	N	N	N	N	N	N	N	N	Y	N
	• Day	N	N	N	N	N	N	N	N	N		N
	• Education											
	• Domestic visitors											
	• Overnight	N	N	N	N	N	N	Y	N		Y	Y
	• Day	N	N	N	N	N	N	Y	N			Y
	• Inbound visitors											
	• Overnight	N	N	N	N	N	N	Y	N	N	Y	Y
	• Day	N	N	N	N	N	N	N	N	N	Y	Y
	• Outbound visitors											
	• Overnight	N	N	N	N	N	N	Y	N	N	Y	Y
	• Day	N	N	N	N	N	N	N	N	N		N

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
B.2	(a) Do you use the recommended Classification of tourism trips according to the main purpose? (Para.3.14)	Y	Y	Y	N	N	N	Y	N	Y	N	Y
	(b) If NO in (a), what classification of Purpose of visit do you use? (List all levels of your classification.) (¶)											
	(c) If YES in (a), are there sub-categories of any of these purposes of visit which are important enough to you to identify?	N	N	Y	Y			Y		N		N
	(d) If YES in (c), what are these sub-categories? (¶)											
B.3	Do you collect the following information on characteristics of tourism trips?											
	• Main purpose (Paras.3.10-3.21)											
	• Domestic visitors											
	• Overnight	N	Y		Y	Y	N	Y	Y	Y	Y	Y
	• Day	N	Y		Y	Y	N		N	Y		Y
	• Inbound visitors											
	• Overnight	Y	Y	Y	Y	Y	N	Y	N	Y	Y	Y
	• Day	Y	Y		Y	Y	N	Y	N	Y		Y
	• Outbound visitors											
	• Overnight	Y	Y		Y	Y	N	Y	Y	Y	Y	Y
	• Day	Y	Y		Y	Y	N	Y	N	Y		N
	• Other (secondary) purposes (Paras.3.10-3.21)											
	• Domestic visitors											
	• Overnight	N	N		Y	N	N	N	N		N	N
	• Day	N	N		N	N	N		N			N
	• Inbound visitors											
	• Overnight	N	N	Y	Y	N	N	N	N			N
	• Day	N	N		Y	N	N	N	N		N	N
	• Outbound visitors											
	• Overnight	N	N		Y	N	N	N	N			N
	• Day	N	N		Y	N	N	N	N		N	N
	• Types of "Tourism product" (Paras.3.22-3.24)											
	• Domestic visitors											
	• Overnight	N	N		N	N	Y	Y	N		N	N
	• Day	N	N		N	N	N		N			N
	• Inbound visitors											
	• Overnight	N	N	Y	N	N	Y	N	N		N	N
	• Day	N	N		N	N	N	N	N			N
	• Outbound visitors											
	• Overnight	N	N		N	N	N	N	N		N	N
	• Day	N	N		N	N	N	N	N			N
	• Main activities											
	• Domestic visitors											
	• Overnight	N	N		N	N	N	Y	N		N	N
	• Day	N	N		N	N	N		N			N
	• Inbound visitors											
	• Overnight	N	N	Y	N	N	N	N	N			N
	• Day	N	N		N	N	N	N	N		N	N
	• Outbound visitors											
	• Overnight	N	N		N	N	N	Y	N		N	N
	• Day	N	N		N	N	N	Y	N			N
	• Duration of trip/visit (Paras.3.25-3.28)											
	• Domestic visitors											
	• Overnight	N	Y		Y	Y	Y	Y	Y	Y	Y	Y
	• Day	N	Y		N	N	N		N	Y		N
	• Inbound visitors											
	• Overnight	Y	N	Y	Y	Y	Y	Y	N	Y	Y	Y
	• Day	Y	N		Y	Y	N	N	N	Y		N
	• Outbound visitors											
	• Overnight	Y	N		Y	Y	N	Y	Y	Y	Y	Y
	• Day	Y	N		Y	N	N		N	Y		N

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
B.3	• Origin (Paras.3.29-3.31)											
	• Domestic visitors											
	• Overnight	N	N		Y	Y	N	Y	N		N	Y
	• Day	N	N		Y	Y	N		N			Y
	• Inbound visitors											
	• Overnight	N	Y	Y	Y	Y	N	Y	N		Y	Y
	• Day	N	Y		Y	Y	N	Y	N		Y	Y
	• Outbound visitors											
	• Overnight	N	N		N	Y	N	Y	N		N	Y
	• Day	N	N		N	Y	N	N	N			N
	• Destinations (Paras.3.29-3.31)											
	• Main											
	• Domestic visitors											
	• Overnight	N	Y		Y	Y	N	Y	Y		Y	N
	• Day	N	Y		Y	Y	N		N			N
	• Inbound visitors											
	• Overnight	N	N	Y	Y	Y	N	Y	N		Y	N
	• Day	N	N		Y	N	N		N		Y	N
	• Outbound visitors											
	• Overnight	N	Y		Y	Y	N	Y	Y		Y	N
	• Day	N	N		Y	Y	N	Y	N			N
	• Secondary											
	• Domestic visitors											
	• Overnight	N	N		N	Y	N	Y	N		N	N
	• Day	N	N		N	N	N		N			N
	• Inbound visitors											
	• Overnight	N	N	Y	Y	Y	N	Y	N		Y	N
	• Day	N	N		Y	N	N		N		Y	N
	• Outbound visitors											
	• Overnight	N	Y		Y	Y	N	Y	N		Y	N
	• Day	N	N		N	N	N	N	N			N
	• Main mode of transport (Paras.3.32-3.34)											
	• Domestic visitors											
	• Overnight	N	Y		Y	Y	N	Y	Y		Y	Y
	• Day	N	Y		N	Y	N		N			N
	• Inbound visitors											
	• Overnight	Y	Y	Y	Y	Y	N	Y	N		N	Y
	• Day	Y	Y		Y	Y	N	Y	N		N	Y
	• Outbound visitors											
	• Overnight	N	Y		Y	Y	N	Y	Y		Y	Y
	• Day	N	Y		Y	Y	N	Y	N			N
	• Main type of accommodation (Paras.3.35-3.38)											
	• Domestic visitors											
	• Overnight	N	Y		Y	Y	Y	Y	Y		Y	Y
	• Day	N	Y		N	N	N		N			N
	• Inbound visitors											
	• Overnight	Y	N	Y	Y	Y	Y	Y	N		Y	Y
	• Day	Y	N		N	N	N		N			N
	• Outbound visitors											
	• Overnight	Y	N		Y	Y	N	Y	Y		Y	Y
	• Day	Y	N		N	N	N		N			N
Comments (¶)												

( ) No answer / (Y) Yes / (N) No / (¶) Comments

<b>GEO</b>	<b>B.2 (d) If YES in (c)...:</b> <ul style="list-style-type: none"> <li>• Holidays, leisure, recreation;</li> <li>• Visiting friends or relatives;</li> <li>• Education or training;</li> <li>• Health and medical care;</li> <li>• Religion or pilgrimage;</li> <li>• Shopping;</li> <li>• Business or professional;</li> <li>• To be employed (receive payment for services) by a Georgian organization</li> <li>• Transit on the way to another country;</li> <li>• Other (Please specify).</li> </ul>
<b>LVA</b>	<b>B.2</b> <ul style="list-style-type: none"> <li>• <b>(b) If NO in (a)...:</b> <ul style="list-style-type: none"> <li>• Business</li> <li>• Visiting friends and relatives</li> <li>• Shopping</li> <li>• Leisure</li> <li>• Recreation, health resort</li> <li>• Sport and leisure activities</li> <li>• Studies</li> <li>• Other reason</li> </ul> </li> <li>• <b>(d) If YES in (c)...:</b> Sports and participatory recreation.</li> </ul>
<b>LTU</b>	<b>B.2 (b) If NO in (a)...:</b> <ul style="list-style-type: none"> <li>• Leisure/Recreation/Holidays</li> <li>• Business/ Conference &amp; Professionals</li> <li>• Visiting friends or relatives</li> <li>• Health treatment</li> <li>• Transit/Stopover</li> <li>• Shopping</li> <li>• Other purpose (<i>please specify</i>)</li> </ul>
<b>MNE</b>	<b>B.2 (b) If NO in (a)...:</b> There are no levels of classification for purpose of visit. It shall to be established.
<b>POL</b>	<b>B.2 (b) If NO in (a)...:</b> "Business and professional purpose" subdivided on: <ol style="list-style-type: none"> <li>1. Participation in fairs and exhibitions.</li> <li>2. Participation in a congress, conference.</li> <li>3. Independent business.</li> <li>4. Business on behalf of a company.</li> <li>5. Transport (e.g. as a driver).</li> <li>6. her business affairs.</li> </ol>
<b>ROM</b>	<b>B.2 (b) If NO in (a)...:</b> <ul style="list-style-type: none"> <li>• Holiday, leisure.</li> <li>• Visiting friend and relatives.</li> <li>• Health and medical care.</li> <li>• Religion/pilgrimage.</li> <li>• Business and professional purposes.</li> <li>• Other reasons.</li> </ul>
<b>SV4</b>	<b>B.2 (b) If NO in (a)...:</b> <u>In domestic and outbound survey:</u> <ul style="list-style-type: none"> <li>• Recreation at water or beach</li> <li>• Recreation in mountains</li> <li>• Cultural activities, sightseeing</li> <li>• Agro-tourism</li> <li>• Visiting friends/family</li> <li>• Shopping</li> <li>• Voluntary health treatment</li> <li>• Others</li> </ul> <u>In inbound tourisms:</u> <ul style="list-style-type: none"> <li>• Transit</li> <li>• Holiday stay</li> <li>• Working, study travel</li> <li>• Visit of family, friends</li> <li>• Shopping</li> <li>• Cultural/cognitive stay</li> <li>• Stay at spa</li> <li>• Other recreational stay</li> </ul>
	<b>B.3 Comments – Main purpose... and Types of "Tourism product"...:</b> Not copying these paragraphs.
<b>RUS</b>	<b>B.1 Comments:</b> Rosstat does not produce information on Inbound and Outbound tourism broken down by: sex, age, economic activity status, occupation, annual income, education. <b>B.2 Comments:</b> Data on number of arrivals of foreign citizens to Russia and number of departures of the Russian citizens to abroad are produced with break down by the following purposes of trips: private, business, tourism, transit, service of transport. The given information is broken down by following types of transport: road, railway, aircraft, sea, travel by foot.



# C. TOURISM EXPENDITURE

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
C.1	(a) Do you collect data on tourism expenditure?											
	• Domestic tourism expenditure	N	Y	Y	Y	Y	Y	Y	Y		Y	Y
	• Inbound tourism expenditure	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	• Outbound tourism expenditure	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	(b) If YES in (a), what is the frequency of the data? (Tick appropriate boxes.)											
	• Domestic tourism expenditure											
	• Monthly											
	• Quarterly											
	• Annually											
	• Less frequently											
	• Inbound tourism expenditure											
	• Monthly											
	• Quarterly										(¶)	
	• Annually											
	• Less frequently											
• Outbound tourism expenditure												
• Monthly												
• Quarterly												
• Annually												
• Less frequently												
(b) If YES in (a), name the surveys in which you collect this data:												
• Domestic visitors' expenditure (¶)												
• Inbound visitors' expenditure (¶)												
• Outbound visitors' expenditure (¶)												
(c) If YES in (a), attach a copy of the relevant questions you use in surveys to identify visitors' expenditure?												
• Domestic visitors' expenditure (¶)												
• Inbound visitors' expenditure (¶)												
• Outbound visitors' expenditure (¶)												
C.2	If YES in C.1., do you conform to the recommended scope, coverage and timing of "Tourism expenditure"? (Paras.4.2-4.11)											
	• Domestic visitors' expenditure											
	• Scope	N	Y	N	Y	Y	Y	Y	Y		Y	Y
	• Coverage	N	Y	N	Y	Y	Y	Y	Y		Y	Y
	• Timing	N	Y	Y	Y	Y	N	Y	N		Y	Y
	• Inbound tourism expenditure											
	• Scope	Y	Y	Y	Y	Y	Y	Y	Y		Y	Y
	• Coverage	N	Y	N	Y	Y	N	Y			Y	Y
	• Timing	N	Y	Y	Y	Y	N	Y	N		Y	Y
	• Outbound tourism expenditure											
	• Scope	Y	Y	N	Y	Y	Y	Y	Y		Y	Y
	• Coverage	N	Y	N	Y	Y	N	Y	Y		Y	Y
	• Timing	N	Y	Y	Y	Y	N	Y	N		Y	Y
	(b) If NO in C.1., explain how you differ (¶)											
	(c) If NO in (a), do you intend to apply the international recommendations?	Y		Y			Y		Y			
(d) If NO in (c), what are the challenges in applying the recommendations? (¶)												

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
C.3	(a) Do you collect expenditure data broken down by											
	• Domestic tourism expenditure	N	Y	N	N	N	Y	N	Y	N	Y	Y
	• Inbound tourism expenditure	Y	Y	Y	Y	N	N	Y	Y	N	Y	Y
	• Outbound tourism expenditure	Y	Y	Y	Y	N	Y	N	Y	N	Y	Y
	If YES in (a), do you break down expenditure according to the following recommended categories? (Paras.4.23-4.27)											
	Expenditure											
	• Package travel, package holidays and package	Y	Y	Y	Y	Y	Y	Y	Y		(¶)	Y
	• Accommodation	Y	Y	Y	Y	Y	Y	Y	Y		Y	Y
	• Food and drink	Y	Y	Y	Y	Y	Y	Y	Y		Y	Y
	• Local transport	N	Y	Y	Y	Y	N	Y	N		N	Y
C.4	• International transport	N	Y	Y	Y	Y	N	Y	N		N	N
	• Recreation, culture and sporting activities	N	Y	Y	Y	Y	N	Y	Y		N	Y
	• Shopping	Y	Y	Y	Y	Y	N	Y	Y		(¶)	Y
	• Others	Y	Y	Y	Y	Y	Y	Y	Y		Y	Y
	(c) If NO in (a), what categories do you collect expenditure data for? (¶)											
C.4	(a) Do you compare your Inbound/Outbound visitor expenditure statistics and the Balance of Payments Travel (Credits/Debits) and International Passenger Transportation items? (Paras.8.10-8.25)	Y	N	Y	Y	N	N	Y	N	N	Y	N
	(b) If NO in (a), do you plan to link these two data items in some way in the future?		Y			N	Y		Y	N		N
	(c) Please comment on any difficulties you have in comparing these data items (¶)											
	(d) If YES in (a), what are the results of this comparison? (¶)											
Comments (¶)												

( ) No answer / (Y) Yes / (N) No / (¶) Comments

ALB	<p>C.1</p> <p>(b) If YES in (a)... - <i>Inbound...</i> and <i>Outbound...</i>: BoP Survey.</p> <p>(c) If YES in (a)...:</p> <ul style="list-style-type: none"> <li>• <i>Inbound...</i>: <ul style="list-style-type: none"> <li>1. Specify the currency of your journey expenses</li> <li>2. Total of expenses (per person)</li> <li>3. Your average expenses on: (excluding the ticket) <ul style="list-style-type: none"> <li>a. Accommodation</li> <li>b. Food and beverages</li> <li>c. Other (shopping)</li> </ul> </li> </ul> </li> <li>• <i>Outbound...</i>: <ul style="list-style-type: none"> <li>1. Specify the currency of your journey expenses</li> <li>2. Total of expenses (per person)</li> <li>3. Your average expenses on: (excluding the ticket) <ul style="list-style-type: none"> <li>a. Accommodation</li> <li>b. Food and beverages</li> <li>c. Other (shopping)</li> </ul> </li> </ul> </li> </ul> <p>If you had a package journey: Specify the price <u>per person</u>. Other expenses not included in the package.</p>
BGR	<p>C.1</p> <p>(b) If YES in (a)...:</p> <ul style="list-style-type: none"> <li>• <i>Domestic...</i>: Household survey on tourism and tourism-related expenditures.</li> <li>• <i>Inbound...</i>: The pilot Border survey on tourist expenditures of non-citizens in Bulgaria was carried out in 2006. The regular survey will be carried out in June 2008.</li> <li>• <i>Outbound...</i>: Household survey on tourism and tourism-related expenditures.</li> </ul> <p>(b) If YES in (a)...:</p> <ul style="list-style-type: none"> <li>• <i>Domestic..., Inbound and Outbound</i>:  <i>Could you indicate the expenditures which you and your relatives made during the trip?</i>  <i>Please specify the expenditures:</i>  <i>(All expenditures made apart from the tourist package)</i>  EXPENDITURES FOR FOOD AND BEVERAGES  EXPENDITURES FOR ACCOMMODATION  EXPENDITURES FOR HEALTH CARE</li> </ul>

	<p>EXPENDITURES FOR TRANSPORT - Inner-city transport          - Inter-city transport          - Transport using own car - incl. fuel          - Air transport          - Rail transport          - Rented transport - incl. fuel</p> <p>EXPENDITURES FOR SPORT EVENTS          EXPENDITURES FOR EDUCATION          EXPENDITURES FOR CULTURE          - cultural events</p> <p>EXPENDITURES FOR RECREATIONAL SPORT ACTIVITIES          EXPENDITURES FOR COMMUNICATION          EXPENDITURES MADE FOR OTHER GOODS AND SERVICES</p>																																																								
<b>GEO</b>	<p><b>C.1 (c) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li><b>Domestic....</b>              How much have you spent for resting in the last 3 months?              1. Hotel (sanatorium) services or private lodging              2. Nutrition              3. Travel Expenses related to holidays              4. Other expenses (list some of them)</li> <li><b>Inbound....</b>              How much did you spend while here in Georgia? Total \$</li> </ul> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 45%;">Expenditure type</th><th style="width: 10%;">Amount</th><th style="width: 45%;">Expenditure type</th><th style="width: 10%;">Amount</th></tr> </thead> <tbody> <tr> <td>1. Tour or travel package</td><td></td><td>8. Road public passenger transport</td><td></td></tr> <tr> <td>2. Lodging</td><td></td><td>9. Railway passenger transport</td><td></td></tr> <tr> <td>3. Served food or beverages</td><td></td><td>10. Air passenger transport</td><td></td></tr> <tr> <td>4. Rental of motor vehicles or other transport equipment</td><td></td><td>11. Water passenger transport</td><td></td></tr> <tr> <td>5. Cultural Services</td><td></td><td>12. (Other important goods for visitors in Georgia)</td><td></td></tr> <tr> <td>6. Sports and recreational services</td><td></td><td>13. (Other important services for visitors in Georgia)</td><td></td></tr> <tr> <td>7. Travel agent and other reservation services</td><td></td><td>14. Other expenditure Please specify</td><td></td></tr> </tbody> </table> <ul style="list-style-type: none"> <li><b>Outbound....</b>              Expenditures incurred outside Georgia, total /// (currency name), of which:</li> </ul> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 45%;">Expenditure type</th><th style="width: 10%;">Amount</th><th style="width: 45%;">Expenditure type</th><th style="width: 10%;">Amount</th></tr> </thead> <tbody> <tr> <td>Lodging</td><td></td><td>Commercial purchases</td><td></td></tr> <tr> <td>Food and beverages</td><td></td><td>Other expenditure related to purchase and transportation of goods *</td><td></td></tr> <tr> <td>Souvenirs and gifts</td><td></td><td>Other expenditure Please specify**</td><td></td></tr> <tr> <td>Inland transport</td><td></td><td></td><td></td></tr> <tr> <td>Cultural and recreational events</td><td></td><td></td><td></td></tr> </tbody> </table> <p><b>C.2 (b) If NOT in C.1...:</b> We have no same methodology with different statistical sources about tourism expenditure items.</p> <p><b>C.4 (c) Please comment....:</b> Expenditure data are collected less than annually. Also there are some differences in included tourism expenditure categories.</p>	Expenditure type	Amount	Expenditure type	Amount	1. Tour or travel package		8. Road public passenger transport		2. Lodging		9. Railway passenger transport		3. Served food or beverages		10. Air passenger transport		4. Rental of motor vehicles or other transport equipment		11. Water passenger transport		5. Cultural Services		12. (Other important goods for visitors in Georgia)		6. Sports and recreational services		13. (Other important services for visitors in Georgia)		7. Travel agent and other reservation services		14. Other expenditure Please specify		Expenditure type	Amount	Expenditure type	Amount	Lodging		Commercial purchases		Food and beverages		Other expenditure related to purchase and transportation of goods *		Souvenirs and gifts		Other expenditure Please specify**		Inland transport				Cultural and recreational events			
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<b>LVA</b>	<p><b>C.1 (b) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li><b>Domestic....:</b> Household Survey.</li> <li><b>Inbound....:</b> Border Survey.</li> <li><b>Outbound....:</b> Border Survey.</li> </ul> <p><b>C.4 (d) If YES in (a)....:</b> We do not collect data on expenditures from a country to destination in Border Survey because we receive the Transport item from BoP. Travel item is based on data of the Border Survey statistics.</p>																																																								
<b>LTU</b>	<p><b>C.1 (b) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li><b>Domestic....:</b> Survey of domestic tourism.</li> <li><b>Inbound....:</b> Survey of inbound tourism.</li> <li><b>Outbound....:</b> Survey of outbound tourism.</li> </ul> <p><b>(c) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li><b>Domestic....:</b> Survey of domestic tourism.             <ul style="list-style-type: none"> <li>Accommodation (<i>including room charges, food and beverage and other services, but excluding shopping</i>)</li> <li>Restaurants, bars, food outside place of stay</li> <li>Leisure and culture</li> <li>transport</li> <li>Handicrafts and souvenirs</li> <li>Other shopping</li> </ul> </li> <li><b>Inbound....:</b></li> </ul> <p><b>16. Visitors travelling on PACKAGE TOURS only.</b>          How much did you pay for your package tour? (<i>the cost of whole family if in a family group</i>).          Amount      Currency      How many persons does this expenditure cover?</p> <p><b>17. What did the package include?</b></p> <table style="width: 100%;"> <tr> <td style="width: 33%;">Accommodation</td><td style="width: 33%; text-align: center;"><input type="checkbox"/></td><td style="width: 33%;">All meals</td><td style="width: 33%; text-align: center;"><input type="checkbox"/></td><td style="width: 33%;">Sightseeing tours</td><td style="width: 33%; text-align: center;"><input type="checkbox"/></td></tr> </table>	Accommodation	<input type="checkbox"/>	All meals	<input type="checkbox"/>	Sightseeing tours	<input type="checkbox"/>																																																		
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Breakfast <input style="width: 50px; height: 20px;" type="text"/> Breakfast and one main meal <input style="width: 50px; height: 20px;" type="text"/>	Transfers to/from Lithuania <input style="width: 50px; height: 20px;" type="text"/> Domestic transfers <input style="width: 50px; height: 20px;" type="text"/>	Other services <input style="width: 50px; height: 20px;" type="text"/>
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18. Does the price of the package tour include staying in other countries? No ☐ Yes ☐  
*(Go to question 20)*

19. **Visitors travelling on OWN ARRANGEMENTS only.**  
 Apart from your transfer to or from Lithuania, have you paid in advance for any other services? No ☐ Yes ☐  
 If yes, state which services and, if possible, the cost of the individual services

	Amount	Currency	
Accommodation	<input style="width: 80px; height: 25px;" type="text"/>	<input style="width: 80px; height: 25px;" type="text"/>	How many persons does this expenditure cover?
Visa	<input style="width: 80px; height: 25px;" type="text"/>	<input style="width: 80px; height: 25px;" type="text"/>	
Other	<input style="width: 80px; height: 25px;" type="text"/>	<input style="width: 80px; height: 25px;" type="text"/>	

20. **ALL VISITORS**  
**In all, how much did you** (and your family members travelling with you, if any) **spend during your stay here in Lithuania** (excluding all pre-paid expenditure items)? *Išlaidų nenurodė*  
 Amount \_\_\_\_\_ Currency \_\_\_\_\_ How many persons does this expenditure cover? \_\_\_\_\_

21. **Try to give a breakdown of your total expenditure, as accurate as possible**, according to the following broad categories (excluding all prepaid expenditure and items included in package tours).

	Category	Amount	Currency
1	Accommodation (including room charges, food and beverage and other services, but excluding shopping)		
2	Restaurants, bars, food outside place of stay		
3	Organised sightseeing tours and excursions		
4	Domestic transport - car hire, buses, taxis, boat trips, airport transfers, domestic transport, etc.		
5	Handicrafts and souvenirs		
6	Other shopping, including duty free		
7	Miscellaneous - tips, donations, etc.		
<b>TOTAL AMOUNT</b>			How many persons does this expenditure cover? _____

• **Outbound...:**

16. **Visitors travelling on PACKAGE TOURS only.**  
 How much did you pay for your package tour? *(the cost of whole family if in a family group).*  
 Amount \_\_\_\_\_ Currency \_\_\_\_\_ How many persons does this expenditure cover? \_\_\_\_\_

17. What did the package include?

Accommodation <input style="width: 50px; height: 20px;" type="text"/> Breakfast <input style="width: 50px; height: 20px;" type="text"/> Breakfast and one main meal <input style="width: 50px; height: 20px;" type="text"/>	All meals <input style="width: 50px; height: 20px;" type="text"/> Transfers from/to Lithuania <input style="width: 50px; height: 20px;" type="text"/> Domestic transfers <input style="width: 50px; height: 20px;" type="text"/>	Sightseeing tours <input style="width: 50px; height: 20px;" type="text"/> Other services <input style="width: 50px; height: 20px;" type="text"/>
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Visa	<input style="width: 80px; height: 25px;" type="text"/>	<input style="width: 80px; height: 25px;" type="text"/>	
Other	<input style="width: 80px; height: 25px;" type="text"/>	<input style="width: 80px; height: 25px;" type="text"/>	

20. **ALL VISITORS**  
**In all, how much did you** (and your family members travelling with you, if any) **spend during your stay abroad** (excluding all pre-paid expenditure items)? *Išlaidų nenurodė*  
 Amount \_\_\_\_\_ Currency \_\_\_\_\_ How many persons does this expenditure cover? \_\_\_\_\_

21. **Try to give a breakdown of your total expenditure, as accurate as possible**, according to the following broad categories (excluding all prepaid expenditure and items included in package tours).

	Category	Amount	Currency
1	Accommodation (including room charges, food and beverage and other services, but excluding shopping)		
2	Restaurants, bars, food outside place of stay		
3	Organised sightseeing tours and excursions		

		4	Domestic transport - car hire, buses, taxis, boat trips, airport transfers, domestic transport, etc.		
		5	Handicrafts and souvenirs		
		6	Other shopping, including duty free		
		7	Miscellaneous - tips, donations, etc.		
		TOTAL AMOUNT			
	How many persons does this expenditure cover?				
MNE	<p>C.1</p> <p>(b) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"><li>• <b>Domestic....</b>: Household surveys: category “Household expenditure”, subcategories “Transportation” and “Hotels and restaurants”. Data are average per household per month.</li><li>• <b>Inbound....</b>: Total expenditure estimation is made by Central bank (Central Bank of Montenegro) from average tourist expenditure and total number of overnights. Central bank uses own compiled data on average tourist expenditure in hotels per person/per night; also uses total number of overnights (provided by NSO) increased by the estimated number of overnights from tourists that use non-commercial type of accommodation (recommendation of IMF expert).</li><li>• <b>Outbound....</b>: Household surveys: category “Household expenditure”; subcategories “Transportation” and “Hotels and restaurants”. Data are average per household per month.</li></ul> <p>(c) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"><li>• <b>Domestic....</b>:<ul style="list-style-type: none"><li>• Transport services:<ul style="list-style-type: none"><li>• 120. Package travel (transportation, accommodation, food; including same-day trips).</li></ul></li><li>• Hotels, cafes and restaurants:<ul style="list-style-type: none"><li>• 150. Restaurants.</li><li>• 151. Cafes, bars and take-away facilities.</li><li>• 153. Accommodation services (hostels, hotels, motels, vacation places).</li></ul></li></ul></li><li>• <b>Inbound....</b>:<ul style="list-style-type: none"><li>• Average room price per person/per night.</li><li>• Number of inbound tourist overnight stays.</li><li>• Estimation by IMF recommendation.</li></ul></li><li>• <b>Outbound....</b>:<ul style="list-style-type: none"><li>• Transport services:<ul style="list-style-type: none"><li>• 120. Package travel (transportation, accommodation, food; including same-day trips).</li><li>• 121. Outbound travel expenditures.</li></ul></li><li>• Hotels, cafes and restaurants:<ul style="list-style-type: none"><li>• 150. Restaurants.</li><li>• 151. Cafes, bars and take-away facilities.</li><li>• 153. Accommodation services (hostels, hotels, motels, vacation places).</li></ul></li></ul></li></ul> <p>C.3 (c) <i>If NO in (a)....</i>: For inbound tourism expenditure there are data on total expenditure, quarterly and annually.</p> <p>C.4 (c) <i>Please comment....</i>: At the moment, there are some data that NSO does produce, but do not publish officially. It has to be decided which data will be introduced gradually in order to implement existing and new methodologies and present more indexes.</p>				
POL	<p>C.1</p> <p>(b) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"><li>• <b>Domestic....</b>: Tourism trips of Polish residents (overnight trips only).</li><li>• <b>Inbound....</b>: Inbound Border Survey.</li><li>• <b>Outbound....</b>:<ol style="list-style-type: none"><li>1. Tourism trips of Polish residents.</li><li>2. Outbound Day Visitors Border Survey.</li></ol></li></ul> <p>(c) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"><li>• <b>Domestic....</b>:<p>Ile wydał(a) Pan(i) w związku z ostatnią podróżą? Proszę wziąć pod uwagę wszystkie poniesione wydatki, tj. koszty podróży, zakwaterowania, posiłków, zakupów, prezentów itp.</p><p>Jeśli była to podróż służbowa, proszę policzyć wydatki łącznie z udziałem firmy.</p><ol style="list-style-type: none"><li>1. przed podróżą ..... (w złotych)</li><li>2. podczas podróży ..... (w złotych)</li></ol></li><li>• <b>Inbound....</b>:<ol style="list-style-type: none"><li>9 Did you share the travel expenses:<ol style="list-style-type: none"><li>1. With your family or friends (using a joint ‘budget’)?</li><li>2. Did you covered them all by yourself?</li></ol></li><li>10. If you shared the stay/travel expenses with your family or friends (using a joint ‘budget’), there were ..... people in total.</li><li>11. In connection with your trip to Poland you (or your group) spent in your country:<ol style="list-style-type: none"><li>1. TOTAL prior to the trip:<ol style="list-style-type: none"><li>1.1 which included expenses on: Purchase of an entire package or payment for certain services rendered in Poland (vouchers, accommodation, excursions, etc.)</li><li>1.2 Transportation (travel tickets, petrol necessary to reach Poland, etc.)</li></ol></li><li>12. During your stay in Poland you (or your group) spent (please include expenditures paid with charge/credit cards):<ol style="list-style-type: none"><li>1. TOTAL in Poland<ol style="list-style-type: none"><li>1.1 of which: expenditures paid for using a charge/credit card</li></ol></li><li>13. During your stay in Poland, you (or your group) spent money on (including payments by charge/credit card):<ol style="list-style-type: none"><li>1. Lodging</li><li>2. Food (total)</li></ol></li></ol></li></ol></li></ol></li></ul>				

	<p>2.1 of which: Catering services (restaurants, bars, canteens)</p> <p>3. Transportation within Poland (in total)</p> <p>3.1 of which:</p> <p>purchase of petrol</p> <p>3.2 purchase of tickets (train, bus, airline, etc.)</p> <p>4. Recreation activities (entertainment, sports events, museum tickets, casino, etc.)</p> <p>5. Shopping to meet your own needs, gifts etc.</p> <p>6. Purchase of goods for resale</p> <p>7. Other expenses</p> <ul style="list-style-type: none"> <li>• <b>Outbound....:</b> 10. Ile wydał(a) Pan(i) w kraju w związku z ostatnią podróżą zagraniczną. Proszę wziąć pod uwagę wszystkie poniesione wydatki, tzn. zakup usług turystycznych (wliczając w to koszty podróży, zakwaterowania, posiłków) oraz inne wydatki (np. na paliwo, prezenty itp.) Jeśli była to podróż służbowa, proszę policzyć wydatki łącznie z udziałem firmy.</li> <li>10_1. Prosimy podać ile w tym wydał(a) Pan(i) w kraju na zakup usług turystycznych świadczonych za granicą (pełny pakiet, obejmujący koszty podróży, zakwaterowania i posiłków, koszty tylko zakwaterowania i posiłków lub np. tylko zakwaterowania?). Jeśli była to podróż służbowa, proszę policzyć wydatki łącznie z udziałem firmy.</li> <li>W11. Ile wydał(a) Pan(i) za granicą podczas ostatniej podróży zagranicznej? Proszę uwzględnić wszystkie poniesione wydatki, tj. koszty podróży za granicą, zakwaterowania, posiłków, biletów wstępu, zakupów, prezentów itp. Jeśli była to podróż służbowa, proszę policzyć wydatki łącznie z udziałem firmy.</li> </ul> <p><b>C.4 (d) If YES in (a)....:</b> The BOP data is mostly based on our border survey results.</p>
ROM	<p><b>C.1</b></p> <p><b>(b) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li>• <b>Domestic....:</b> Survey on Tourist demand of residents in Romania.</li> <li>• <b>Inbound....:</b> It will be a pilot survey, started in 2008: Expenditure of non residents travellers accommodated in collective accommodation establishments.</li> <li>• <b>Outbound....:</b> Survey on Tourist demand of residents in Romania.</li> </ul> <p><b>(c) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li>• <b>Domestic....:</b> Expenditures for the trip (transportation, accommodation, food and beverage, recreational and cultural activities etc.c) 1. Total expenditure made by an household <input type="text"/> lei From which for: 1.1 trips abroad <input type="text"/> lei 1 – 1.1 = expenditure for domestic trips</li> <li>• <b>Inbound....:</b> Total expenditure, breakdown by type (accommodation, transport etc)</li> <li>• <b>Outbound....:</b> Expenditures for the trip (transportation, accommodation, food and beverage, recreational and cultural activities etc.c) 1. Total expenditure made by an household <input type="text"/> lei From which for: 1.1 trips abroad <input type="text"/> lei</li> </ul> <p><b>C.3 (c) If NO in (a)....:</b> For transportation we have an aggregate category which includes both local transport and international transport.</p> <p><b>C.4 (c) Please comment....:</b> There are big differences between travel debit (from Balance of Payments) and visitor expenditure abroad (from survey on tourist demand of residents)</p>
RUS	<p><b>C.1</b></p> <p><b>(b) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li>• <b>Inbound....:</b> Data for Balance of Payments' item "Visits" are produced by the Bank of Russia</li> <li>• <b>Outbound....:</b> Data for Balance of Payments' item "Visits" are produced by the Bank of Russia.</li> </ul> <p><b>(c) If YES in (a).... - Inbound... and Outbound....:</b> estimated data.</p> <p><b>C.3 (c) If NO in (a)....:</b> No any category.</p> <p><b>Comments:</b> Bank of Russia produces data on foreign tourists' expenditures in Russia and the Russian citizens' expenditures in abroad.</p>
SVK	<p><b>C.1</b></p> <p><b>(b) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li>• <b>Domestic....:</b> "Survey of holiday and business trips (domestic and outbound)" (annex 1).</li> <li>• <b>Inbound....:</b> Survey on inbound tourism (annex 4).</li> <li>• <b>Outbound....:</b> "Survey of holiday and business trips (domestic and outbound)" (annex 1).</li> </ul> <p><b>(c) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li>• <b>Domestic....:</b> What total expenditures were paid for this holiday trip for your person (accommodation, transport, catering, others).</li> <li>• <b>Inbound....:</b> <ul style="list-style-type: none"> <li>• Average daily expenditures:</li> <li>• Accommodation</li> <li>• Catering</li> <li>• Transportation</li> <li>• Shopping</li> <li>• Other services</li> </ul> </li> <li>• <b>Outbound....:</b> What total expenditures were paid for this holiday trip for your person (accommodation, transport, catering, others).</li> </ul> <p><b>C.3 (c) If NO in (a)....:</b> Package travel, package holidays and package tours – inbound data are divided into other products. Shopping – domestic and outbound data are included in others expenditures. We don't divide expenditures for transportation on local and international but we count it in total.</p> <p><b>C.4 (d) If YES in (a)....:</b> Only experimentally comparison was done in TSA.</p>
TUR	<p><b>C.1</b></p> <p><b>(b) If YES in (a)...</b></p> <ul style="list-style-type: none"> <li>• <b>Domestic....:</b> Household Domestic Tourism Survey.</li> <li>• <b>Inbound....:</b> Departing Visitors Survey.</li> <li>• <b>Outbound....:</b> Arriving Citizens Survey.</li> </ul>

	<p>(c) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"> <li>• <b>Domestic...:</b> Please specify the amount of payment you have made for the package tour during your last trip. Please write down your expenses during your last trip.</li> <li>• <b>Inbound...:</b> Please specify the amount of payment you have made for the package tour. Please write down your expenses during your stay in Turkey.</li> <li>• <b>Outbound...:</b> Please specify the amount of payment you have made for the package tour. Please write down your expenses during your stay abroad.</li> </ul> <p><b>C.4 (c) Please comment...:</b> Separate data on expenditures of border and seasonal workers, long-term students and patients etc. are not available, so if the Inbound/Outbound visitor expenditure statistics and the Balance of Payments Travel (Credits/Debits) are compared, the results would be the same. Also the expenditures on international transport are not included in the Inbound/Outbound visitor expenditure statistics. The statistics on international passenger transportation are compiled by the Central Bank of the Republic of Turkey by a separate survey.</p>
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## D. TOURISM SUPPLY

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
D.1	(a) Do you collect data which measures tourism from the supply (ie. industry) side?	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N
	(b) If YES in (a), briefly explain what data you collect, the broad methodology and the classifications you use:											
	• Data collected (¶)											
	• Methodology (¶)											
	• Classification of Products (¶)											
	• Classification of Industries (¶)											
	(c) If YES in (a), do you break down tourism products into tourism characteristic products and tourism connected products? (Paras.5.1-5.43)		N	N	Y		N	Y	N	N	N	
	(d) (i) If YES in (a), do you identify <u>country-specific</u> characteristic products and industries?											
	• Products	N	N	N	N	N		N	Y	N	N	
	• Industries	N	N	N	N	N		N	Y	N	N	
D.2	(ii) What criteria do you use to identify the <u>country-specific</u> characteristic products and industries?											
	• Products (¶)									N		
	• Industries (¶)									N		
	(e) If NO in (a), do you plan on collecting supply side data in the future?	Y		N			Y	N	Y		N	Y
	(a) Do you reconcile in any way your tourism supply side data with your tourism demand side data?	N	N	Y	Y		N	Y	N	N	Y	N
	(b) If NO in (a), do you plan to link these two data sides in the future?	Y	N				Y		Y			Y
	(c) Please comment on any difficulties you have in reconciling these data sides (¶)											
	(i) If YES in (a), what are the results of this reconciliation? (¶)											
	Comments (¶)											

( ) No answer / (Y) Yes / (N) No / (¶) Comments

ALB	<p><b>D.1 (b) If YES in (a)....:</b></p> <ul style="list-style-type: none"> <li><b>Comments:</b> <i>Administrative records:</i> Ministry of Tourism, Youth and sports collects this data upon the business registration and Classification process. Apart from this Ministry of Tourism does 6months survey to collect and evaluate the supply industry and recall the new data for the new entry business (as a control check method). <i>Geographical Coverage:</i> National.</li> <li><b>Data collected:</b> <ul style="list-style-type: none"> <li>a) <u>Quarterly data collection (Survey)</u> <i>Variables of reference:</i> <ul style="list-style-type: none"> <li>Total Turnover</li> <li>Average Number of employees</li> <li>Average number of employed under payment</li> <li>Wages</li> <li>Hotel capacity</li> <li>Frequency of clients, number of hotels, resident and nonresident</li> <li>Overnight stay</li> <li>Nationality</li> </ul> </li> <li>a) <u>Yearly data collection</u> <i>Variables of reference:</i> <ul style="list-style-type: none"> <li>Employment and its characteristics</li> <li>Profit and Loss Account</li> <li>Operating Income/Breakdown of turnover</li> <li>Characteristics of the hotel establishment (Number of stars, facilities available, number of rooms, Number of beds)</li> <li>Characteristics of the Bar-Café (capacity of the local)</li> <li>Nationality</li> </ul> </li> </ul> </li> </ul> <p><i>Methodology of survey:</i> The annual survey on Structure of Hotel Enterprises (INSTAT)  <i>Sampling:</i> The selection of the hotels to be part of the survey is done from the business government register. The sample selected is around to 300 hotels per quarter.  <i>Distribution of the sample over time:</i> No  <i>Data collection principles:</i> Data collected by enumerator face to face interview on hotels from May to September. The informant unit is the company, which provides data regarding the business and its establishments, as reference units. The response rate was 98% for the 340</p>
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	<p>companies classified as surveyable.  <i>Reporting units:</i> 875 companies, 340 of which belong to the stratum of companies within five or more employees, which is exhaustive.  The quarterly on Hotels (INSTAT) is applied to enterprises/establishment of tourism productive activities serving visitors. It is referred to establishment with 5 and more rooms, whose main activity falls within the categories of national economic classification (NACCE rev.1.1) categories 55.1.</p> <ul style="list-style-type: none"> <li>• <b>Classification of Products:</b>  <i>Administrative Records:</i> <ul style="list-style-type: none"> <li>• Accommodation Unit: <ul style="list-style-type: none"> <li>• Stars</li> <li>• Grade <ul style="list-style-type: none"> <li>• Standard</li> <li>• Comfort</li> <li>• Superior</li> </ul> </li> </ul> </li> <li>• Restaurant <ul style="list-style-type: none"> <li>• Grade <ul style="list-style-type: none"> <li>• First</li> <li>• Second</li> <li>• Third</li> </ul> </li> </ul> </li> <li>• Transport <ul style="list-style-type: none"> <li>• Land</li> <li>• Air</li> <li>• Water</li> </ul> </li> </ul> </li> <li>• <b>Classification of Industries:</b>  (Based on the Minister Order) <ul style="list-style-type: none"> <li>• Accommodation Unit <ul style="list-style-type: none"> <li>• Hotels</li> <li>• Touristic Villages</li> <li>• Hostels</li> <li>• Holiday Premises</li> <li>• Guest Houses</li> <li>• Bed and Breakfast</li> <li>• Farm Houses</li> <li>• Private apartments</li> </ul> </li> <li>• Touristic Restaurant</li> <li>• Transport</li> <li>• Tourist guidance</li> </ul> </li> </ul>
BGR	<p>D.1 (b) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"> <li>• <b>Data collected:</b> Number of establishments, Number of bed places and bed rooms, Nights spent.</li> <li>• <b>Methodology:</b> The methodology is in compliance with the Directive 95/57 EC for data collection in the field of tourism.</li> </ul>
GEO	<p>D.1 (b) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"> <li>• <b>Data collected:</b> Hotel Statistics. Tourism Industry Census.</li> <li>• <b>Classification of Products:</b> CPA.</li> <li>• <b>Classification of Industries:</b> NACE rev.1.1 (on the base of statistical classification of economic activities in the European Community).</li> </ul>
LVA	<p>D.1 (b) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"> <li>• <b>Data collected:</b> Survey on activities of Tourism agencies and Travel operators, Survey on accommodation establishments (including rural accommodation establishments).</li> <li>• <b>Classification of Industries:</b> NACE.</li> </ul> <p>D.2 (c) <i>Please comment...</i>: It is difficult to compare completely different data sources, for instance, overnight visitors caught at Border Surveys where it is random sample used, with accommodation establishments (all overnight visitors registered).</p>
LTU	<p>D.1 (b) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"> <li>• <b>Data collected:</b> Number of suppliers, number of rooms, beds in accommodation establishments, income of suppliers.</li> <li>• <b>Methodology:</b> Industry survey.</li> <li>• <b>Classification of Industries:</b> Accommodation establishments, café, bars, restaurants, tour operators, Rural tourism.</li> </ul>
MNE	<p>D.1 (b) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"> <li>• <b>Data collected:</b> Number of beds collected monthly, but officially presented once a year - on August 31. Prices of accommodation and other services are collected from official price lists.</li> <li>• <b>Methodology:</b> Monthly report on arrivals and overnights in collective accommodation - subcategories: <ol style="list-style-type: none"> <li>1. Number of: rooms, apartments and camping sites.</li> <li>2. Number of beds in rooms and apartments / camping places in tents: total, fixed beds, extra beds.</li> <li>3. Number of households which are renting rooms, apartments, vacation houses and camp sites.</li> </ol> </li> <li>• <b>Classification of Products:</b> Accommodation services.</li> <li>• <b>Classification of Industries:</b> Accommodation.</li> </ul> <p>D.2 (c) <i>Please comment...</i>: Difficulties occur for data on number of beds in non-commercial accommodation, which has to be estimated. On the other hand, there are many visitors from surrounding countries that owns vacancy houses or spend their holidays at friends and relatives.</p>
POL	<p>D.1 (b) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"> <li>• <b>Data collected:</b> Number of units, guests and nights spent in Collective Accommodation Establishments.</li> <li>• <b>Methodology:</b> Monthly reports gathered by Central Statistical Office from Establishments.</li> </ul> <p>D.1 (d) <i>If YES in (a)...</i>: Tourism Satellite Account.</p>
ROM	<p>D.1 (b) <i>If YES in (a)...</i></p> <ul style="list-style-type: none"> <li>• <b>Data collected:</b> <ol style="list-style-type: none"> <li>1. Occupancy in the tourist accommodation establishments – survey in all establishments with less 5 bed places  Data collected refer to number of arrivals (monthly), broken-down by residents and non residents by country of residence ; number of overnights spent by the residents and non residents; number of accommodation establishments opened in the month by type, number of</li> </ol> </li> </ul>

	<p>rooms and bed places, number of days when the establishment was open in the month.</p> <ol style="list-style-type: none"> <li>Survey on tourist accommodation capacity existing on 31 July; Data are collected on the number of rooms and bed places, number of accommodation establishments providing balneary treatment, number of services provided within the accommodation establishments</li> <li>Survey on tourism organized by travel agencies Data are collected on the number of tourists participating in tourist actions (domestic and abroad), number of tourist – days and average length of stay, number of employed persons, number of own means of road transport (coaches, buses etc.)</li> </ol> <ul style="list-style-type: none"> <li><b>Methodology:</b> <ol style="list-style-type: none"> <li>All the physical and juridical persons who own tourist accommodation establishments functioning in the reference period must fill in the questionnaire entitled TURISM 1 A. The questionnaire must be sent monthly to the County Departments of Statistics until the 5th working day after the month ends.</li> <li>It is an exhaustive survey; Frequency is yearly. All the physical and juridical persons must fill in the questionnaire entitled Tourism 1B. This must be sent to the counties Departments of Statistics. Geographical breakdown: by counties, development regions and main tourist areas.</li> <li>It is exhaustive survey comprising the total travel agencies in Romania licensed by Romania National Tourism Administration. The travel agencies must fill in quarterly the questionnaire entitled TURISM 2.</li> </ol> </li> <li><b>Classification of Industries:</b> According with our classification CANE Rev 1. (Classification of activities in National Economy) the two surveys refers to the following categories: 5510 – Hotels, 5520 – Campings and other facilities for short-stay accommodation, 5521 – Youth campsite; 5522 – Campings including parks for vans; 5523 – Other accommodation categories not classified elsewhere; The survey on travel agencies refers to the category 6330 – Activities of travel agencies and tour operators; activities for touristic assistance.</li> </ul> <p><b>D.1 (d) (ii) Products and Industries:</b> UNWTO classification is taken as a reference.</p>
RUS	<p><b>D.1 (b) If YES in (a)...:</b></p> <ul style="list-style-type: none"> <li><b>Data collected:</b> The data collected: about activity of collective accommodations (the reporting form №1-KCP); about activity of tourist agencies (the reporting form №1-tourist agency); about services of hotels and restaurants, services of tourist operators and tourist agencies in the international tourism (the reporting form №8-BЭC (services) « Data on export (import) of services in foreign trade activities »</li> <li><b>Methodology:</b> The list of main indicators of reporting forms №1-KCP and №1-tourist agency is in the appendix 2. Methodology of data collecting is based on recommendations of IMF «Balance of Payments Manual» (5th edition, 1993)</li> </ul> <p><b>Comments:</b> The list of the basic parameters of the form 1-KCP «Data on activity of a collective accommodation»</p> <ul style="list-style-type: none"> <li>Number of rooms</li> <li>Number of beds</li> <li>Number of overnight stops of visitors</li> <li>Number of visitors (broken down by citizens of Russia, citizens of CIS, citizens of countries outside CIS, by purposes and by duration of stay)</li> <li>Number of employees</li> <li>Income</li> <li>Expenses</li> </ul> <p>The list of the basic parameters of the form 1-tourist agency «Data on activity of a tourist agency»</p> <ul style="list-style-type: none"> <li>Number of employees</li> <li>Income</li> <li>Expenses</li> <li>Number of the sold vouchers</li> <li>Cost of the sold vouchers</li> <li>Number of the served tourists</li> <li>Number of Russian citizens departed in tours (across Russia and different countries)</li> <li>Number of citizens arrived from different countries</li> <li>Number of the served excursionists (one-day visitors)</li> </ul>
SVK	<p><b>D.1 (b) If YES in (a)...:</b></p> <ul style="list-style-type: none"> <li><b>Data collected:</b> (Annex 2) <ol style="list-style-type: none"> <li>Number of establishments, bedrooms and use of bedplace.</li> <li>Arrivals of residents and non-residents</li> <li>Night spent by residents and non-residents.</li> <li>Expenditure by residents and non-residents for accommodation.</li> <li>Data for counted of net and gross use?????</li> </ol> </li> <li><b>Methodology:</b> Exhaustive survey for all accommodation establishments. Data collected are monthly.</li> </ul> <p><b>D.2 (d) If YES in (a)...:</b> For example we compare data about revenue of accommodation establishments with expenditure of visitor on accommodation.</p>
TUR	<p><b>D.2 (c) Please comment...:</b> Measuring tourism related activities in many fields is difficult.</p>

## E. TOURISM EMPLOYMENT

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
E.1	(a) Do you measure tourism jobs? (Paras.7.8-7.16)	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N
	(b) If NO in (a), do you plan on collecting data on tourism jobs in the future?										N	Y
	(c) If YES in (a), explain broadly the methodology used, (eg. business/household/other type of survey, persons employed or jobs, full-time vs part-time, full-time equivalents, etc.) (¶)											
	(d) If YES in (a), do you disseminate publicly and regularly the data on tourism jobs?		N	Y	N	Y	Y	Y	Y	N	N	
Comments (¶)												

( ) No answer / (Y) Yes / (N) No / (¶) Comments

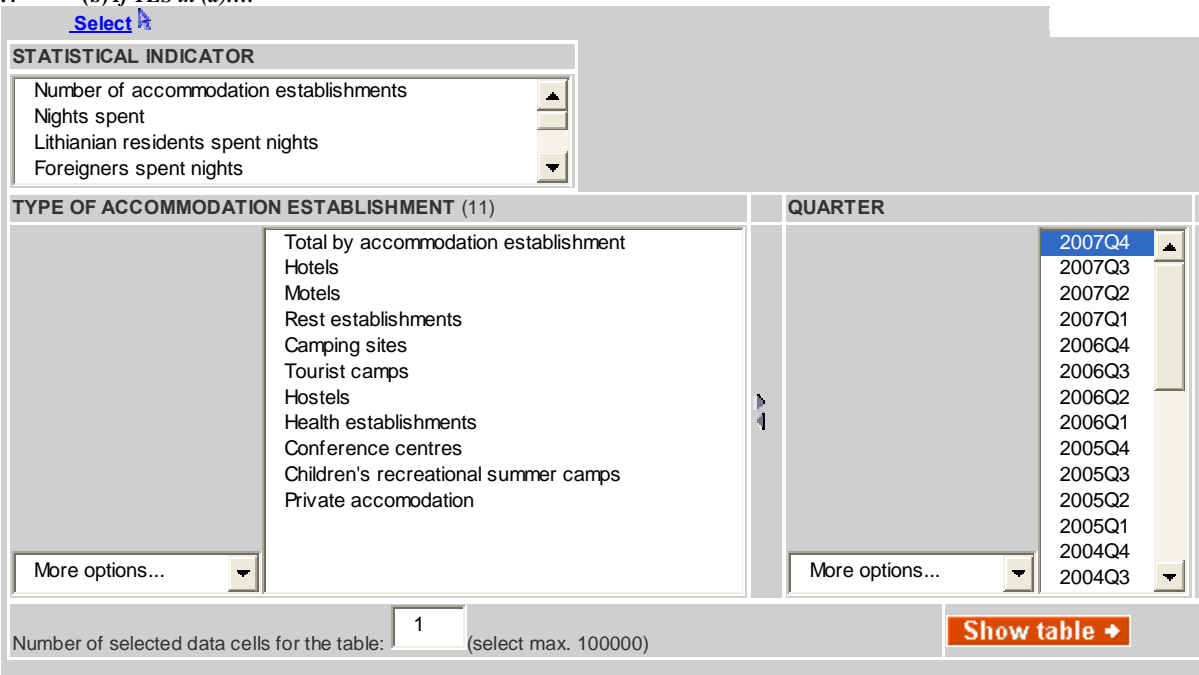
ALB	<p><b>E.1 (c) If YES in (a)...</b>  There are two sources of tourism jobs:</p> <ol style="list-style-type: none"> <li>Administrative records  Ministry of Tourism collect data on employment through the standard form the business filled in the application and registration process. <ul style="list-style-type: none"> <li>Number of employees based on their function</li> </ul> </li> <li>The annual survey on Structure of Hotel Enterprises (INSTAT)  Survey of establishment with 5 and more rooms, whose main activity falls within the categories of national economic classification (NACCE rev.1.1) categories 55.1.  <u>Variables of reference:</u> <ul style="list-style-type: none"> <li>Average Number of employees</li> <li>Average number of employed under payment</li> <li>Wages</li> </ul> </li> </ol>
BGR	<b>E.1 (c) If YES in (a)...</b> : Labour force survey.
GEO	<b>E.1 (c) If YES in (a)...</b> : Household Survey - persons employed, full-time & part-time.
LVA	<b>E.1 (c) If YES in (a)...</b> : It is a business type of survey that includes full and part-time workers, self-employed and paid, female, male and number of hours worked.
LTU	<b>E.1 (c) If YES in (a)...</b> : business survey, persons employed , full-time vs part-time.
MNE	<p><b>E.1 (c) If YES in (a)...</b>  NSO uses two methodologies:</p> <ol style="list-style-type: none"> <li>Semi-annual survey results on employment / employed persons.</li> <li>Official data made from obligate notifications on number of employees (from enterprises). Data are broke down in categories <ul style="list-style-type: none"> <li>"Hotels and restaurants", and</li> <li>"Wholesale and retail trade, repair" with subcategory "Wholesale trade and commission trade" (includes employed in travel agencies and tour-operators).</li> </ul> </li> </ol>
POL	<p><b>E.1 (c) If YES in (a)...</b>  Central Statistical Office is the responsible body for gathering and publishing data on employment.  Data are given without converting part-time employees into full-time employees, each person being listed once according to the main job.  Data are presented in accordance with the Polish Classification of Activities (PKD) compiled on the basis of a publication of the Statistical Office of the European Communities EUROSTAT  — "Nomenclature des Activités de Communauté Européenne — Nace rev.1.1." PKD was introduced on 1 May 2004 by the decree of the Council of Ministers regarding the Polish Classification of activities, dated 20 January 2004 (Journal of Laws No 33, item 289) to replace the formerly applied PKD that had been since 1 January 1998.  The employed have been presented by sectors and divisions of PKD thanks to counting the particular establishments in accordance with the statistical numbers indicated in the REGON Register.</p>
ROM	<p><b>E.1 (c) If YES in (a)...</b>  Household survey.  Strictly speaking National Statistics Institute does not measure jobs but persons employed.  From supply side (structural business surveys) some employment indicators are obtained such us: average number of employees, personnel stock at 31 December, Personnel expenses; the breakdown is at CANE 4 digit level classification  From the demand side (household survey) there are also employment indicators (persons employed) but as regards tourism we have data only for Hotels and Restaurants.</p>
RUS	<b>E.1 (c) If YES in (a)...</b> : Monthly and annually are produced data on average number of workers of the organizations under the kind of economic activity « activity of travel agencies »; business survey.
SVK	<b>E.1 (c) If YES in (a)...</b> : Data of employment for individual enterprises are available from labour accounts (labours statistics).

## F. OTHER TOURISM ISSUES

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
F.1	Is tourism data produced at sub-national (regional) level which is consistent with the national level data? (Paras.8.26-8.32)	N	N	Y	N	Y	Y	N	Y	Y	Y	N
	(b) If YES in (a), briefly describe what data is collected at this level (¶)											
	(c) If NO in (a), is it planned to collect such sub-national data in the future?	Y	N		N			N				N
F.2	Do you produce any data/indicators for analysing, monitoring or evaluating the environmental implications of tourism development, at either national or sub-national level? (Paras.8.33-8.45)	N	N	N	N	N	N	N	N	N	N	N
	(b) If YES in (a), briefly outline the data/indicators you produce (¶)											
	(c) If NO in (a), do you plan to produce any such data/indicators?	N	N	N	N	N	Y	N	N		Y	N
	(d) If YES in (c), briefly outline the data/indicators you plan to produce (¶)											
F.3	Do you apply any data quality assessment framework to your tourism statistics? (Paras.9.2-9.9)	N	N	N	N	Y	Y	N	Y		N	N
	(b) If YES in (a), briefly outline the data quality assessment framework you apply (¶)											
	(c) If NO in (a), do you plan to produce any such data quality assessment framework?	Y	N	N	N			Y	N		Y	N
	(d) If YES in (c), briefly outline the data quality assessment framework you plan to produce (¶)											
F.4	Do you implement a formal system of producing metadata relating to your tourism statistics? (Paras.9.10-9.13)	N	N	Y	Y	Y	N	N	Y	N	N	N
	(b) If YES in (a), please provide a copy of the metadata you produce (¶)											
	(c) If NO in (a), do you plan to produce metadata in the future?	Y	N				Y	N	Y		N	N
	(d) If YES in (c), briefly outline the metadata you plan to produce (¶)											
F.5	Do you have a formal (or informal) interagency working group to oversee the implementation of your country's system of tourism statistics? (Paras.9.28-9.33)	Y	N	N	Y	N	Y	Y	Y		Y	Y
	(b) If YES in (a), briefly outline how the group operates (eg. membership organisations, level of representation, regularity of meeting, memorandums of understanding, etc. (¶))											
	(c) If NO in (a), do you plan to set-up such a group in the future?		N	Y		N						
	(d) If YES in (c), briefly outline your plans for how the group will operate (¶)											
F.6	Do you have any plans for future expansion of your system of tourism statistics or significant improvements in the quality of your current statistics?	Y	Y	Y	Y	Y	Y	Y	Y		Y	Y
	(b) If YES in (a), please describe your plans (¶)											
Comments (¶)												

( ) No answer / (Y) Yes / (N) No / (¶) Comments

ALB	<p><b>F.5 (c) If YES in (a)...</b></p> <p>Membership organizations are:</p> <ul style="list-style-type: none"> <li>Ministry of Tourism, Culture, Youth and Sports</li> <li>Ministry of Interior</li> <li>Institute of Statistic</li> <li>National Bank of Albania</li> </ul> <p>In the process of TSA implementation all the experts from the member institutions meet and discuss about the actual issues and concerns related with tourism statistics. Actually the most important issues discussed in the latest meetings have been the actual</p>
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	<p>definition respectively is using and how to unify them for being in compliance with IRTS 2008.</p> <p>The other important current issue is how to best produce/use the existing data collected in a way to fill the gaps of tourism statistics missing information.</p> <p><b>F.6 (b) If YES in (a)...</b>: Regional tourism offices will be established in the 12 region of Albania and the administrative records will be first collect from this region. This will make possible not only to easy the collection of information but also to give the possibilities to the region level staff to do sub-country analysis.</p>
<b>BGR</b>	<p><b>F.6 (b) If YES in (a)...</b>: National Statistical Institute plan to use data from the future National tourist Register for accommodation establishments, arrivals of visitors and overnight stays.</p>
<b>GEO</b>	<p><b>F.1 (b) If YES in (a)...</b>: Hotels Statistics. Labour Statistics.</p> <p><b>F.5 (d) If YES in (c)...</b>: We are going to follow the instructions given in Tourism development &amp; Investment Strategy of Georgia.</p> <p><b>F.6 (b) If YES in (a)...</b>: We are going to follow the instructions given in Tourism development &amp; Investment Strategy of Georgia.</p>
<b>LVA</b>	<p><b>F.4 (b) If YES in (a)...</b>: Database of our data on website <a href="http://www.csb.gov.lv/csp/content/?lng=en&amp;cat=355">http://www.csb.gov.lv/csp/content/?lng=en&amp;cat=355</a>.</p> <p><b>F.5 (d) If YES in (c)...</b>: Latvian Tourism Development Agency, Ministry of Economics of Republic of Latvia, Central Statistical Bureau of Latvia. Level of representation – managers of the units.</p> <p><b>F.6 (b) If YES in (a)...</b>: We are planning to increase a sample size of the household survey and also introduce new methods of data collecting (face to face interviews could be changed to questionnaire filling in our <a href="http://www.csb.gov.lv">www.csb.gov.lv</a> website).</p>
<b>LTU</b>	<p><b>F.1 (b) If YES in (a)...</b>: Accommodation statistics, tour operators statistics, tourism information centers statistics, domestic tourism statistics, outbound tourism statistics.</p> <p><b>F.3 (b) If YES in (a)...</b>: Striving to ensure quality of its activities, including producing tourism statistics, Statistics Lithuania follows provisions of the <u>Quality declaration of the European Statistical System (ESS)</u> and the <u>European Statistics Code of Practice</u>. A quality management system, conforming to ISO 9001:2000 requirements, implemented at Statistics Lithuania in 2007.</p> <p><b>F.4 (b) If YES in (a)...</b>:   </p> <p><b>F.6 (b) If YES in (a)...</b>: Expansion of system of Lithuanian tourism statistics will be done according to needs and situation in Lithuanian tourism sector.</p>
<b>MNE</b>	<p><b>F.1 (b) If YES in (a)...</b>: Number of tourists and overnights by regions:</p> <ul style="list-style-type: none"> <li>• Administrative centre (capital Podgorica).</li> <li>• Coastal resorts.</li> <li>• Mountain resorts.</li> <li>• Other resorts.</li> <li>• Other places.</li> </ul> <p><b>F.2 (d) If YES in (c)...</b>: In accordance to “National Strategy of Sustainable Development of Montenegro”, document officially affiliated last year, Montenegro has an obligation to establish all the indicators on sustainability and the methods of their measurement in short time period.</p> <p><b>F.3 (b) If YES in (a)...</b>: All concepts are mainly in accordance to EUROSTAT concepts, as NSO intent to implement the ESS. Also, NSO adopted recommendation of UNWTO from 1993 RTS and use them at the moment.</p> <p><b>F.4 (d) If YES in (c)...</b>: Metadata on collecting of number of tourists (visitors) and overnight stays:</p> <ul style="list-style-type: none"> <li>• Data collected through accommodation monthly registers/reports (submitted by the reception services).</li> <li>• Data cover all establishments which provide accommodation and catering services for tourists.</li> </ul> <p><b>F.5 (b) If YES in (a)...</b>: Interagency/interinstitutional group works closely for last 5 years. It's consisted of representatives from Ministry of tourism and environment (NTA), MONSTAT (NSO) and Central Bank of Montenegro. Representatives of these institutions are people directly implicated in tourism statistics and its development. Regular meetings are held monthly, except high season (2 or 3 times a month). In addition, there are also included representatives of Ministry of Finance, National Tourism Organization, Regional Tourism Organization, Local Tourism Organization, and some other relevant institution and associations, such as CTU (Montenegrin Tourism Association, includes private sector).</p> <p><b>F.6 (b) If YES in (a)...</b>: As tourism is one of the main industries and development priority in Montenegro, there are intentions for improvements of tourism statistics, using EUROSTAT and UNWTO recommendations, and capacity building. We intend to update or use new methodologies in tourism statistics research, and start their implementing as soon as possible. Also, there is a significant interest in</p>

	introducing more detailed researches on tourism expenditure, tourist classified by purpose of a trip, number of one-day visitors etc.
<b>POL</b>	<b>F.5 (b) If YES in (a)...</b> : Task Group (coordinated by Central Statistical Office), aimed to solve problems with measuring border traffic, that we have encountered since Schengen regulations came into force.
<b>ROM</b>	<b>F.1 (b) If YES in (a)...</b> : Data are breakdown by regions of development (8 regions in Romania) and counties (41 counties). <b>F.3 (b) If YES in (a)...</b> : The European Statistical System (EES) focused on relevance, accuracy, timeliness and punctuality. <b>F.4 (b) If YES in (a)...</b> : We will produce metadata for the demand of residents, due to Eurostat requirements in the new legislation. <b>F.5 (b) If YES in (a)...</b> : NIS cooperates in the area of tourism with Ministry of SME's, Trade, Tourism and Liberal Profession, National Institute of Research Development in Tourism, National Bank of Romania, National Association of Tourism Agencies, National Bank of Romania. Discussions between experts are taking place when necessary to find solutions, especially for satisfying the needs to the tourism users. Starting 2007 quarterly meetings took place. <b>F.6 (b) If YES in (a)...</b> : National Institute of Statistics will build up two new surveys (regarding accommodations in the small establishments and same day visitors), surveys necessary to compile the TSA and Balance of Payments.
<b>SVK</b>	<b>F.1 (b) If YES in (a)...</b> : Accommodation statistics. <b>F.2 (d) If YES in (c)...</b> : When will be available TSA, then we produce indicators for analyses. <b>F.3 (d) If YES in (c)...</b> : Increase quality of data of outbound and inbound and their interlinking in TSA. <b>F.5 (b) If YES in (a)...</b> : Irregularly meetings of Ministry of Economy of the Slovak republic – Section of tourism, Nacional bank of the Slovak republic, Statistical office, Infostat. <b>F.6 (b) If YES in (a)...</b> : To try to harmonise existing statistical surveys with needs of TSA.
<b>TUR</b>	<b>F.5 (b) If YES in (a)...</b> : There is collaboration among the Turkish Statistics Institute, Ministry of Culture and Tourism and the Central Bank of the Republic of Turkey for compiling the tourism statistics of Turkey. There is a protocol signed by these three institutions for conducting the surveys related to tourism. These three institutions organize meetings whenever needed by the purpose of improving the quality and coverage of the tourism statistics of Turkey. <b>F.6 (b) If YES in (a)...</b> : We have plans for improving the administrative records to identify the residents and non-residents. We have plans for improving the accommodation statistics as well.

Please identify which organisations provided the information for each question

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
A.1	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
A.2	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
A.3	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
A.4	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
A.5	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
A.6	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
A.7	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
B.1	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
B.2	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
B.3	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
C.1	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
C.2	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
C.3	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
C.4	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
D.1	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
D.2	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
E.1	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
F.1	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
F.2	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
F.3	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											

		ALB	BGR	GEO	LVA	LTU	MNE	POL	ROU	RUS	SVK	TUR
F.4	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
F.5	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
F.6	<ul style="list-style-type: none"> <li>• NTA</li> <li>• NSO</li> <li>• Other organisation (please name) (¶)</li> </ul>											
<b>Comments (¶)</b>												

( ) No answer / (Y) Yes / (N) No / (¶) Comments

<b>ALB</b>	<b>C.1, C.2, C.3 and C.4 – Other organisation:</b> BoA.
<b>GEO</b>	<b>C.1 - Other organisation:</b> National Bank of Georgia.
<b>POL</b>	<b>A.1, B.1, C.1, D.1, E.1 and F.1 – Other organisation:</b> Institute of Tourism.
<b>ROM</b>	<b>ALL - Other organisation:</b> National Institute of Research Development in Tourism.
<b>RUS</b>	<b>A.3 – Other organisation:</b> Border Guard of Russia. <b>A.3 – Other organisation:</b> Bank of Russia.
<b>SVK</b>	<b>ALL - Other organisation:</b> Ministry of Economy of the Slovak republic, Statistical Office of the Slovak republic and Infostat.





### **III.1 LIST OF DATA SOURCES / SUMMARY TABLE**

**T.1. Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population**

- 1.1 Survey on international visitor profiles (resident and non-resident) (Albania)*
- 1.2 Survey on air passenger exit survey (Albania)*
- 1.3 Local Survey on tourists in Theth (Local level in Albania) (Albania)*
- 1.4 Survey on the international visitors – residents and non-residents, (Bulgaria)*
- 1.5 Survey on the tourist trips and tourism-related expenditures of the residents, (Bulgaria)*
- 1.6 Survey on Shuttle Trade and International Tourist Services, (Georgia)*
- 1.7 Survey of non-resident tourists at the Tbilisi International Airport, (Georgia)*
- 1.8 Quantitative Consumer Survey on National Tourism Potential, (Georgia)*
- 1.9 Survey of visitors at the major tourism destinations, (Georgia)*
- 1.10 Survey of visitors at the winter resorts of Georgia, (Georgia)*
- 1.11 Survey of International Travelers at the National Borders of Georgia, (Georgia)*
- 1.12 Survey of Travelling Expenses of Households, (Kazakhstan)*
- 1.13 Annual surveys of households which are carrying out tourist services in places of pilgrimage, historical places and other vacation spots, (Kazakhstan)*
- 1.14 Annual survey of residents and non-residents of Kazakhstan who are carrying out international trips, (Kazakhstan)*
- 1.15 Survey of persons crossing the State border (residents and non-residents), (Latvia)*
- 1.16 Survey on resident travellers (household survey), (Latvia)*
- 1.17 Inbound Tourism Survey, (Lithuania)*
- 1.18 Domestic Tourism Survey, (Lithuania)*
- 1.19 Outbound Tourism Survey, (Lithuania)*
- 1.20 Survey of flow of the visitors through the border posts, (Lithuania)*
- 1.21 Guest survey – summer season (non-residents), (Montenegro)*
- 1.22 Local guest surveys (for Municipalities: Herceg Novi, Kotor, Tivat, Budva, Bar, Danilovgrad, Podgorica), (Montenegro)*
- 1.23 Tourism Activity of Polish Residents, (Poland)*
- 1.24 Foreign Tourism, (Poland)*
- 1.25 Survey on Tourist Demand of residents in Romania, (Romania)*
- 1.26 Survey on Tourism Expenditure of Non-residents using collective accommodation establishments, (Romania)*
- 1.27 Survey of holidays and business trips, (Slovakia)*
- 1.28 Survey on Inbound tourism, (Slovakia)*
- 1.29 Foreign Visitors Questionnaire, (Turkey)*
- 1.30 Household Domestic Tourism Survey, (Turkey)*
- 1.31 Arriving Citizens Survey, (Turkey)*

**T.2. Surveys applied to enterprises / establishments of those productive activities serving visitors**

- 2.1 Survey on the structure of hotel enterprises (Albania)*
- 2.2 Survey on hotels (Albania)*
- 2.3 Survey on the activity of accommodation establishments, (Bulgaria)*
- 2.4 Survey of incoming tour operators, (Georgia)*
- 2.5 Hotels in Georgia, (Georgia)*
- 2.6 Survey of outgoing tour operators, (Georgia)*
- 2.7 Survey of tour operators and tourism agencies, (Kazakhstan)*
- 2.8 Survey of tourism agencies and others rendering tourism services, (Kazakhstan)*
- 2.9 Survey of enterprises rendering services on accommodation, (Kazakhstan)*
- 2.10 Survey of the individual businessmen rendering services on accommodation, (Kazakhstan)*
- 2.11 Annual surveys according to tourism, trade, services, transport and communication, (Kazakhstan)*
- 2.12 Survey on tour-operator and travel agency operations, (Latvia)*
- 2.13 Survey on hotel and other accommodation establishment operations, (Latvia)*
- 2.14 Survey on rural tourism accommodation establishments, (Latvia)*
- 2.15 Accommodation Services Survey, (Lithuania)*
- 2.16 Survey of tourism enterprises, (Lithuania)*

- 2.17 *Surveys in selected Lithuanian resorts for estimation of tourist numbers in private accommodation sector, (Lithuania)*
- 2.18 *Tourist Accommodation on August 31, (Montenegro)*
- 2.19 *Hotel Industry Survey, (Montenegro)*
- 2.20 *Survey on the tourist accommodation capacity existent on July 31, (Romania)*
- 2.21 *Survey on the occupancy of tourist accommodation establishments, (Romania)*
- 2.22 *Survey on tourism organised by travel agencies, (Romania)*
- 2.23 *Organised tourism of the Slovak Republic, (Slovakia)*
- 2.24 *Survey in accommodation establishments, (Slovakia)*
- 2.25 *Accommodation Statistics (Municipality Licenced Establishments, (Turkey)*
- 2.26 *Accommodation Statistics (Tourism Operation Licenced), (Turkey)*

### **T.3. Statistics based in data collection from administrative records**

- 3.1 *Visitors - residents and nonresidents using accommodation units (Albania)*
- 3.2 *Visitors to tourism centers (Albania)*
- 3.3 *Arrivals of Non-Resident Visitors at National Borders of Georgia, (Georgia)*
- 3.4 *International movements of persons, (Lithuania)*
- 3.5 *Statistics on cruising ships and vessels for sport and entertainment, (Montenegro)*
- 3.6 *Border statistics by crossing check-points, (Montenegro)*
- 3.7 *Quantitative survey on flights, carriers and passengers on Montenegrin airports, (Montenegro)*
- 3.8 *Quantitative survey on flights and passengers of national carrier Montenegro Airlines, (Montenegro)*
- 3.9 *Transit of vehicles through tunnel "Sozina", (Montenegro)*
- 3.10 *Quantitative data on visitors of National Parks of Montenegro, (Montenegro)*
- 3.11 *International trips registered at the borders of Romania, (Romania)*
- 3.12 *Foreign tourism by sections of border, (Slovakia)*
- 3.13 *Yacht Statistics, (Turkey)*
- 3.14 *Tourism Licenced Establishments Statistics, (Turkey)*
- 3.15 *Municipality Licenced Establishments Statistics, (Turkey)*
- 3.16 *Charter Flights Statistics, (Turkey)*
- 3.17 *Border Statistics, (Turkey)*

### **T.4. Census or Directories**

- 4.1 *Tourism information centres' visitor's census, (Lithuania)*
- 4.2 *Tourism accommodation directory, (Montenegro)*
- 4.3 *Tourism accommodation establishment survey (Poland)*
- 4.4 *List of licensed travel agencies and tour-operators, classified accommodation establishments, and classified public food service facilities, (Romania)*

### **T.5. Statistical syntheses**

- 5.1 *Survey on borders (Albania)*
- 5.2 *Overview of Summer Tourism Results, (Montenegro)*
- 5.3 *Annual information on the activities of the Ministry of Tourism and Environment, (Montenegro)*

### **T.7. Statistical publications on tourism**

- 7.1 *Tourism in Lithuania, (Lithuania)*
- 7.2 *Statistical yearbook, (Lithuania)*
- 7.3 *Lithuanian Tourism Statistics, (Lithuania)*
- 7.4 *Statistical yearbook, (Montenegro)*



## **III.2 LIST OF DATA SOURCES / DETAILS BY COUNTRY**

**Country:** Albania

**The Statistical Procedure:**

Title: Survey on international visitor profiles (resident and non-resident)

Data Source: T1/ Survey applied to the whole population of travelers or visitors

Description: This survey aims to obtain a basic profile of international visitors to Albania and Albanians travelling to other countries. Data are compiled by the national border police at the airport and border crossings. This data is collected from visitors upon their entry into the country from the standard emigration form. The data includes name, nationality, point of entry and purpose of trip (business, pleasure, other). While limited information on visitors, the data is considered to be accurate, organized, diligently collected and well reported. Even though as primary data they are collected from Ministry of Interior, The Ministry of Tourism, Culture, Youth and Sports (MoTCYS) have full access to data base.

**Administration:**

Institutional framework:

*Institution in charge:* Ministry of Interior

*Unit responsible within this institution:* Emigration & Border Unit

*Other units and/or institutions involved:*

National Institute of Statistics (INSTAT) on data dissemination

Data Dissemination: Arrivals and departure of Albanian and foreigner citizens, Quarterly Statistic Bulletin, published from INSTAT

Frequency: Monthly

**Coverage:**

*Geographical Coverage:* National

*Frequency:* Monthly

*Reference period for the first procedure:* NA

*Reference period for the last procedure:* December 2007

**Concepts:**

Specific subjects: Basic international visitor profile. The data includes name, nationality, point of entry and purpose of trip (business, pleasure, other).

Variables of reference:

- a) For foreigners
  - o Point of entry and departure
  - o Sex, age of visitors
  - o Nationality at birth
  - o Purpose of traveling
  - o Means of traveling to Albania
  - o Duration of visit in overnight stay
- b) For Albanians
  - o Point of entry and departure
  - o Means of traveling to Albania
  - o Sex, age of visitors
  - o Nationality at birth
  - o Duration of visit in overnight stay

**Data collection, manipulation/accounting conventions, etc:**

Frame: Everyday entry and departure of tourism of Albanians resident in the country (generating tourism) crossing the various national frontiers.

Sampling: All visitors crossing the borders

Data collection principles: Personal interview at land frontier posts (immigration desk) and at airport

**Observation on its use:**

The data from records (survey) are provided to Ministry of Tourism, Culture, Youth and Sports (direct access to electronic database) for use on the policies in regard with tourism development. There is a database for which information can be obtained to do different analysis.

**Country:** Albania

**The Statistical Procedure:**

Title: T1/Survey on air passenger exit survey

Data Source: T1/ Survey applied to the population of travelers on departing point

Description: This survey aims to be helpful for strategic tourism development in Albania. It is collected to assist the policy makers in tourism field and the government of Albania as well as other actors involved in tourism, under the assistance of UNDP and Central American Institute for Business Administration (INCAE).

**Administration:**

Institutional framework:

*Institution in charge:* MoTCYS

*Unit responsible within this institution:* Statistics and Standards Unit

*Other units and/or institutions involved:* INCAE & UNDP

Data Dissemination:

Name of Publication: Report in process

*Published by:* UNDP

*Reference period for the latest available publication:* expected January 2008

**Coverage:**

*Geographical Coverage:* Passengers departing from Albanian National Airport

*Frequency:* First time

*Reference period for the first procedure:* 2007

**Concepts:**

*Specific subjects:* Expenditure by foreign air travelers departing from National Albania (Rinas) Airport

Variables of reference:

- o Place of residence
- o Sex, age
- o Education
- o Income level
- o Nationality at birth
- o Purpose of travel
- o Means of traveling to Albania
- o Duration of visit in overnight stay
- o Trip expenses
- o Break down of total expenditure in dollars (accommodation, food and drink, local transport, entertainment and/or leisure activities, gifts and souvenirs, handicrafts, other expenses)
- o Source of information for planning travel
- o Accommodation used
- o Place visited
- o Region and towns visited
- o Satisfactory level

**Data collection, manipulation/accounting conventions, etc:**

Frame: Air travelers departing during reporting period, according to country of nationality. Information processed by UNDP office and provided and used from MoTYCS.

Data collection principles: Personal interview at national airport.



**Country:** Albania

**The Statistical Procedure:**

Title: Local Survey on tourists in Theth (Local level in Albania)

Data Source: T1/ Survey applied to travelers or visitors at Theth

Description: This survey aims to be helpful for strategic tourism development in Albania. It is collected to assist the policy makers in tourism field and the government of Albania as well as other actors involved in tourism, under the assistance of UNDP and Central American Institute for Business Administration (INCAE).

**Administration:**

Institutional framework:

Institution in charge: Government of Albania

Unit responsible within this institution: MoTCYS

Other units and/or institutions involved: INCAE/UNDP

Data Dissemination:

Name of Publication: Brochure

Published by: UNDP

Reference period for the latest available publication: May 2007

**Coverage:**

*Geographical Coverage:* Local - Theth

*Frequency:*

*Reference period for the first procedure:* 2007

*Reference period for the last procedure:*

**Concepts:**

Specific subjects: Collect various information about tourist to Theth area.

Variables of reference:

- o Point of entry
- o Companions
- o Sex & age
- o Education
- o Number of family members
- o Personal income
- o Nationality at birth
- o Country and Town of residence
- o Purpose of visit
- o Means of traveling to Albania
- o Means of traveling to Theth
- o Duration of visit in overnight stay
- o Total expenditure
- o Break down of total expenditure in dollars (accommodation, food and drink, local transport, entertainment and/or leisure activities, gifts and souvenirs, handcrafts, other expenses)
- o Source of information for planning travel
- o Accommodation used
- o Accommodation wondered
- o Level of satisfaction
- o Activities/entertainment carried out during the visit
- o Local Transport used
- o Intention of repeated visit

**Data collection, manipulation/accounting conventions, etc:**

Frame: Visitors traveling to visit the local place named Theth

Distribution of the sample over time: This is determined according to the flow of entry-departure recorded from Ministry of Interior at various border posts (by air or by land).

Data collection principles: Personal interview during the stay at Theth

Reporting units: Individuals visiting Theth area as visitors

**Country:** Albania

**The Statistical Procedure:**

Title: Survey on the structure of hotel enterprises

Data Source: T2/ Survey applied to e productive / establishments of those hotels productive activities serving visitors

Description: Survey of companies whose main activity falls under categories 55.10 (Hotels and motels with and without restaurants) of the 1994 National Economic Activity Classification (NACE ref 1.1). Its overall objective is to observe a series of variables that make it possible to evaluate the structure of the sector through the characteristics of the companies, revenues, expenditures, employments and economic results defined in European Statistical Offices EUROSTAT, Methodological Manual on SBS, Council Regulation of SBS Number 58/97, National Statistical Law, National Accounting Plan.

**Administration:**

Institutional framework:

*Institution in charge:* INSTAT

*Unit responsible within this institution:* Short-term Statistical Unit

*Other units and/or institutions involved:* NO

Data Dissemination:

*Name of Publication:* "General Hotels Result of Annual Structure Survey"

Published by: INSTAT

*Length of time series:* For 1987 and 2006, INSTAT carried out the respective Survey on the Structure of Hotel Establishments, based on the statistical unit "hotel establishment"

Frequency: Annual

Reference period for the latest available publication: 1998

Timeliness: 18 months

Access to data via the internet: [www.instat.gov.al](http://www.instat.gov.al)

**Coverage:**

*Geographical Coverage:* National

*Frequency:* Annual

*Reference period for the first procedure:* 1997

*Reference period for the last procedure:* 2006

**Concepts:**

Specific subjects: Characteristics of hotel business and establishments, revenue, expenditure, employment and economic results.

Variables of reference:

- o Employment and its characteristics
- o Profit and Loss Account
- o Operating Income/Breakdown of turnover
- o Characteristics of the hotel establishment (Number of stars, facilities available, number of rooms, Number of beds)
- o Characteristics of the Bar-Café (capacity of the local)
- o Nationality

**Data collection, manipulation/accounting conventions, etc:**

Frame: Universe of companies provided by the Statistical Business Register

Sampling: The selection of the hotels to be part of the survey is done from the business government register. The sample selected is around to 300 hotels per quarter.

Distribution of the sample over time: No

Data collection principles: Data collected by enumerator face to face interview on hotels from May to September. The informant unit is the company, which provides data regarding the business and its establishments, as reference units. The response rate was 98% for the 340 companies classified as surveyable.

Reporting units: 875 companies, 340 of which belong to the stratum of companies within five or more employees, which is exhaustive.

**Observation on its use:**

The survey considers an additional survey unit: the “hotel chain” defined as “a business with certain number of hotel establishments under unified management and in different geographical areas.

**Country:** Albania

**The Statistical Procedure:**

Title: Survey on hotels

Data Source: T2/ Survey applied to enterprises/establishment of those productive activities serving visitors

Description: Survey of establishment with 5 and more rooms, whose main activity falls within the categories of national economic classification (NACCE rev.1.1) categories 55.1. The main objective is to observe a set of variables for the purpose of evaluating the short term indicators as employment, sales and wages.

**Administration:**

Institutional framework:

*Institution in charge:* INSTAT

*Unit responsible within this institution:* Production of economic statistic Directory-Short-term Statistical Unit

*Other units and/or institutions involved:* District Statistical Offices (collect information)

Data Dissemination:

Name of Publication: "Short term statistics; Industry, Construction. Hotels, Transport, Communication"

Published by: INSTAT

Frequency: Quarterly

Reference period for the latest available publication: 3<sup>rd</sup> quarter of 2007

Timeliness: 18 months

**Coverage:**

*Geographical Coverage:* National

*Frequency:* Quarterly data collection

*Reference period for the first procedure:* 2003

*Reference period for the last procedure:* 3<sup>rd</sup> quarter 2007

**Concepts:**

Specific subjects: Identification of the establishment (name or company name, location), revenue from the main activity and other revenue; number of persons employed and remuneration paid (gross wages and other remuneration and employers taxes).

Variables of reference:

- o Total Turnover
- o Average Number of employees
- o Average number of employed under payment
- o Wages
- o Hotel capacity
- o Frequency of clients, number of hotels, resident and nonresident
- o Overnight stay
- o Nationality

**Data collection, manipulation/accounting conventions, etc:**

Frame: The 1993 Economic Census, referring to 1992, gives the framework of the business population stratified according to number of rooms.

Data collection principles: Data is collected quarterly during visit establishments taking the interview face to face by enumerators.

**Country:** Albania

**The Statistical Procedure:**

Title: Visitors - residents and nonresidents using accommodation units

Data Source: T3/ Statistics based in data collection from administrative records.

Description: Data collected on Hotel establishment to estimate different parameters in quarterly basis.

**Administration:**

Institutional framework:

*Institution in charge:* Ministry of Tourism, Culture, Youth and Sports (MoTCYS)

*Unit responsible within this institution:* Statistics and Standards Unit

*Other units and/or institutions involved:* Touristic Service Office

Touristic Regional Offices

Data Dissemination:

Name of Publication: Various publication, but not one regularly,

Published by: unpublished reports from MoTCYS

Reference period for the latest available publication: October 2007

Access to data via the Internet: [www.MTKRS.org](http://www.MTKRS.org)

[www.instat.gov.al](http://www.instat.gov.al)

**Coverage:**

*Geographical Coverage:* National

*Frequency:* Quarterly

*Reference period for the first procedure:* latest 2007

**Concepts:**

Specific subjects: The subject is the accommodation unit which has more than six rooms which offer service for clients. Collect the information about number of visitors in the reported accommodation units, their overnight stay of resident and nonresident tourist.

Variables of reference:

a) For accommodation Unit

o Type and Name

o Duration of report

o Licensed date

o Type of certificate

o Address

b) Travelers arriving at accommodation establishments are classified according:

o Overnight Stay

o Age-group

o Nationality

**Data collection, manipulation on/accounting conventions, etc:**

Processing of the statistics provided from regional touristic service office for each individual accommodation unit

**Observation on its use:**

Frame: All data collected from accommodation establishments which satisfy the condition of having more than six sleeping rooms offered for visitors are entered in the database of regional touristic service office and aggregated/analyzed/sent to MoTSYS

Type of enumeration: Monthly data collection on accommodation establishments within national territory.

Not all the information collected is published. Various analyses are done based on the government, clients, partners request.

Also there is lack of collaboration on the part of the private enterprises

**Country:** Albania

**The Statistical Procedure:**

Title: Visitors to tourism centers

Data Source: T3/ Statistics based in data collection from administrative records.

Description: Quarterly records containing information on visitor's arrivals at tourism centers such as: national archeological and natural parks, national museums, local museums administrated by Ministry of Tourism, Culture, Youth and Sports and Ministry of Environment.

**Administration:**

Institutional framework:

*Institution in charge:* MoTCYS

*Unit responsible within this institution:* Statistics and Standards Unit

*Other units and/or institutions involved:* Touristic Regional Offices

Data Dissemination:

Name of Publication: No publication is done

**Coverage:**

*Geographical Coverage:* National

*Frequency:* Quarterly

*Reference period for the first procedure:* 1995

*Reference period for the last procedure:*

**Concepts:**

Specific subjects: Number of visitors to the tourism centers national archeological and natural parks, national museums, and local museums in Albania

Variables of reference:

- a) For tourism center
  - o Type and Name
  - o Duration of report
  - o Address
  - o Ticket Price
- b) For visitors
  - o Number of visitors
  - o Age-group
  - o Nationality

**Data collection, manipulation on/accounting conventions, etc:**

Processing of the statistics provided from Touristic Service Office for each tourism center

**Observation on its use:**

Not all the information collected is published. Various analyses are done based on the government, clients, partners request.

**Country:** Albania

**The Statistical Procedure:**

Title: Survey on borders

Data Source: T.5/ Survey applied to a sample of population of all travelers for the period observed

Description: This survey aims to obtain information of resident and nonresident travelers to estimate the income and expenditures during their traveling. The interview is carried out on the main points of entry and departure in Albania. The sample is taken to be 1000 visitors for quarter. The report of resident interviewed in the entry points and nonresident interviewed at the departure point might be 700/300; 600/400 etc., based on seasonality.

**Administration:**

Institutional framework:

*Institution in charge:* Bank of Albania

*Unit responsible within this institution:* Balance of Payment Division, Department of Statistics

*Other units and/or institutions involved:* National Institute of Statistics (INSTAT)

Data Dissemination:

*Name of Publication:* BoP statistics on quarterly basis, balance of payments bulletin

Published by: Bank of Albania

Reference period for the latest available publication: Q3 2007

**Coverage:**

*Geographical Coverage:* National

*Frequency:* Quarterly - 4 times/year

*Reference period for the first procedure:* 1999

*Reference period for the last procedure:* December 2007

**Concepts:**

Specific subjects: Collect the information about the average overnight stay and average expense of resident and nonresident tourist during their travel in and out of Albania.

Questionnaires designed for 4 types of travelers:

1. Albanian resident
2. Albanian non-residents (migrants)
3. Foreign resident
4. Foreign nonresident

Variables of reference:

- a) For four groups
  - o Point of entry/departure
  - o Purpose of journey
  - o Residency
  - o Place of staying
  - o Duration of staying abroad- number of overnights
  - o Journey expenses
  - o Break down of total expenditure:
    - ☐ Hotel accommodation,
    - ☐ food and beverage,
    - ☐ gifts and souvenirs, handcrafts,
    - ☐ other expenses)

**Data collection, manipulation/accounting conventions, etc:**

*Frame:* Information on traveler journey

- Expenses of the traveler (resident and non-resident) during their journey
- The purpose of their visit
- The duration of stay

*Sampling:* Sample is chosen to be a proportional sample as the most appropriate method for our data. Sample is selected based on the based on the inflow/outflow of tourists provided by MIA and is significant.

*Distribution of the sample over time:* This is determined according to the flow of entry-departure recorded from official data sources (MIA) and estimations of BoA (Albanian migrants)

*Data collection principles:* Personal interview at land frontier post (by hired interviewer) and at airports.

*Data processing:*

- Average duration of staying
  - o Personal
  - o Business
- Average expenditures /day
  - o Personal
  - o Business

*Reporting units:* Survey is carried out quarterly, with a total size of 1000 travelers interviewed each quarter, travelers resident coming back from abroad and travelers nonresident leaving from Albania after a touristic trip.

**Observation on its use:**

The results of the survey (coefficients) are used to estimate the export/import services of travel. These coefficients are multiplied by the number of residents and non-residents travelling the quarter estimated.



**Country:** Bulgaria

### **The statistical procedure**

Title: Survey on the international visitors – residents and non-residents

Data source: T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

Description: Survey on arrivals of visitors from abroad to Bulgaria and trips of Bulgarian resident abroad carried out at the main border checkpoints. It provides information to characterise the trip made, purpose for travel, expenditure on tourist trips and total receipts from tourism for the country.

### **Administration**

Institutional framework

Institution in charge: National Statistical Institute

Unit responsible within this institution: Sector Tourism Statistics

Other units and/or institutions involved: State Agency on Tourism

Data dissemination:

The survey in 2007 was pilot and the data are not included in a publication.

Access to data via the Internet: [www.nsi.bg](http://www.nsi.bg)

### **Coverage**

Geographical coverage: National

Frequency: monthly

Reference period for the first procedure: 2007

Reference period for the last procedure conducted: 2007

### **Concepts**

Specific subjects: Tourism movements of persons belonging to Bulgarian residents and non-residents.

Variables of reference: Number of travellers residents and non-residents, number of trips they generate regardless of duration, including same-day travellers, type of accommodation used, main characteristics of the trips: purpose, duration, method of organization, mode of used transport, number of persons involved, expenditure, etc.

The survey submits information on different socio-demographic characteristics of the travellers.

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Monthly entries of non-residents and monthly departures of residents.

Type of enumeration: All visitors above 15 years old passing the borders during the reference month.

Sampling: The samples for residents and non-residents are stratified by border checkpoints, and appointed days.

Distribution of the sample over time: The 12 sampling are taken at monthly interval. The number of travellers who are interviewed monthly is about 1 000 residents and 1000 non-residents.

Data collection principles: Face to face interview

Geographical breakdown: National

Reporting units: Travellers above 15 years old passing the definite border checkpoints during the appointed days.

### **Observations on its use**

The information from the survey is used for Balance of Payments, elaboration of TSA, analyses of tourist behaviour of the population, etc.

### **Additional documentation**

**Country:** Bulgaria

### **The statistical procedure**

Title: Survey on the tourist trips and tourism-related expenditures of the residents

Data source: Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

Description: Survey on households resident in Bulgaria in order to quantify the flows of resident travellers to the country and abroad. It provides information to characterise the trip made, purpose for travel, expenditure on tourist trips.

### **Administration**

Institutional framework

Institution in charge: National Statistical Institute

Unit responsible within this institution: Sector Tourism Statistics

Other units and/or institutions involved: State Agency on Tourism

Data dissemination

Name of publication: Tourism

Published by: National Statistical Institute

Frequency: yearly

Length of time series available: 2006

Reference period for the latest available publication: Year 2006

Timeliness: six months

Access to data via the Internet: [www.nsi.bg](http://www.nsi.bg)

### **Coverage**

Geographical coverage: National

Frequency: Yearly

Reference period for the first procedure: 2006

Reference period for the last procedure conducted: 2006

### **Concepts**

Specific subjects: Tourism movements of persons belonging to Bulgarian resident households.

Variables of reference: Number of travellers in Bulgarian resident households and number of trips they generate regardless of duration, including same-day travellers, type of accommodation used, main characteristics of the trips: purpose, duration, method of organization, mode of used transport, number of persons involved, expenditure, etc.

The survey submits information on different socio-demographic characteristics of the travellers.

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Total number of persons and households based on the Population Census in 2001.

Type of enumeration: Panel of households

Sampling: The sample is stratified by urban/rural areas two-stage cluster sample with clusters on the first stage – enumeration districts of March 2001 Population Census and on the second – households. Clusters on the first stage are chosen with probability proportional to the size of district's population and on the second equal number of the households are systematically selected within each enumeration districts. For weighting and adjustment the results from the survey the current demographic data for the total population by urban/rural areas sex and age groups are used.

Distribution of the sample over time: The four sampling are taken at three - months interval. The number of households in a sample are 3 000.

Data collection principles: Face to face interview

Geographical breakdown: National

Reporting units: Households

Other issues:

**Observations on its use**

The information from the survey is used for Balance of Payments, elaboration of TSA, analyses of tourist behaviour of the population, etc.

**Additional documentation**

**Country: Bulgaria****The statistical procedure**

Title: Survey on the activity of accommodation establishments

Data source: T2 Survey applied to enterprises / establishments of those productive activities serving visitors

Description: Survey on hotel and other accommodation establishments to submit monthly information on different variables

**Administration****Institutional framework**

Institution in charge: National Statistical Institute

Unit responsible within this institution: Sector Tourism Statistics

Other units and/or institutions involved: State Agency on Tourism

**Data dissemination**

Name of publication: Tourism

Published by: National Statistical Institute

Frequency: yearly

Length of time series available: 1995

Reference period for the latest available publication: Year 2006

Timeliness: six months

Access to data via the Internet: [www.nsi.bg](http://www.nsi.bg)

**Coverage**

Geographical coverage: Districts (NUTS 3)

Frequency: Quarterly

Reference period for the first procedure: The first quarter of 1995

Reference period for the last procedure conducted: July - September 2007

**Concepts**

Specific subjects: Accommodation establishments with more than 30 bed-places are covered by the survey

Variables of reference: Number of establishments, bed places, available bed-nights, arrivals in accommodation establishments, arrivals of residents, arrivals of non-residents by country of origin, nights spent by residents, nights spent by non-residents by country of origin, revenues from nights spent in accommodation establishments.

**Data collection, manipulation / accounting conventions, etc.**

Frame: All accommodation establishments entered in the Register of Hotels and Other Accommodation Establishments at the State Agency of Tourism

Type of enumeration: Accommodation establishments within the national territory.

Sampling: The survey is exhaustively. Accommodation establishments with more than 30 bed places are observed.

Distribution of the sample over time: No

Data collection principles: Questionnaires

Geographical breakdown: Districts

Reporting units: Hotels and other accommodation establishments

**Observations on its use**

The data are used for tourist analyses and prognoses made by State Agency of Tourism.

**Additional documentation**

**Country:** Georgia

**The statistical procedure:**

**Title:** Survey on Shuttle Trade and International Tourist Services

**Data Source:** T1 Surveys applied to the whole population of travelers or visitors or to clearly predefined segments of the population. The volume of shuttle trade and international tourist services (both import and export) are studied in the survey.

**Description:** Survey was carried out for accounting actual volumes of export and import. In case of Georgia it is impossible to determine actual volume of foreign trade without adequate estimation of unorganized trade and tourism. For improving the data quality of organized external trade, such efficient tools are systematically used as “mirror estimates” with main partner countries.

Shuttle trade has still quite large scale in Georgia and it accounts for a considerable share in unorganized trade. It may be assumed that in the nearest future the situation will not change abruptly and its share will be still significant. Since without taking into account the “bag trade”, at present as well as in the future, it is impossible to estimate realistically the total volume of external trade, estimation of this component is very topical for both external trade statistics and Balance of Payments.

The survey on shuttle trade and tourist services, conducted in the second half of 2006 within the framework of the TACIS project served just this purpose.

**Administration:**

**Institutional Framework:**

**Institution in charge:** Department of Statistics of the Ministry of Economic Development of Georgia and funded by EU Statistical Office - Euro stat.

**Unit responsible within this institution:** Division of Balance of Payment of DOS

**Other Units and /or institutions involved:**

**Data Dissemination:** results available on compact disk

**Name of the Publication:** Survey on Shuttle Trade and International Tourist Services

**Published by:** Department of Statistics of the Ministry of Economic Development of Georgia

**Frequency:** July, August, September, October, November 2006

**Length of time series available:** No

**Reference period for the latest available information:** December, 2006

**Timeliness:** Within 5 months

**Access to the data via the internet:** Not available

**Coverage:**

**Geographical coverage:** The survey on shuttle trade was conducted at ten border crossing points

**Frequency:** July, August, September, October, November 2006)

**Reference period for the first procedure:** May, 2006

**Reference period for the last procedure conducted:** November, 20076

**Concepts:**

**Specific subjects:**

**Variables of Reference:** the survey has covered 94-95 percent of residents of Georgia and 91-92 percent of non-residents of Georgia having crossed the border of Georgia during the survey period.

Country of residence, demography, purposes of visit, length of stay, expenditures (accommodation, meal, inland transport, souvenirs and other purchases etc.)

**Data collection, manipulation/accounting conventions etc:**

**Frame:** Nine questionnaires (six main and three additional) were used in the survey. The main questionnaires were used at official border crossing points. There were differences between the questionnaires for those leaving Georgia and the questionnaires for those entering. Besides, there were differences among the questionnaires for those traveling by air, train and others.

Calculation of the volume of international tourism is also carried out for each border crossing point separately. The data weighting method is identical to that used for unorganized trade. The survey structure was so designed that the respondents were asked about the expenditure after the expenditure were actually incurred.

**Type of enumeration:** Random

**Distribution of the sample over time:** Interviews held during 5 months

**Data collection principles:** Personal interview

**Reporting units:** 7,700 persons were interviewed within the 5 months in 2006

**Observations on its use:**

The finding of the survey has been used by the National Bank of Georgia for compiling the Balance of Payments.

**Country:** Georgia

**The statistical procedure:**

**Title:** Survey of non-resident tourists at the Tbilisi International Airport

**Data Source:** T1 Surveys applied to the whole population of travelers or visitors or to clearly predefined segments of the population. Survey applied to the international air passengers traveling to Georgia

**Description:** Survey addressing non-resident travelers at the Tbilisi International Airport, the main airport to arrive or leave Georgia, in order to summarize incoming tourism trends

**Administration:**

**Institutional Framework:**

**Institution in charge:** The Department of Tourism and Resorts (DOTR) in cooperation with Business Consulting Group

**Unit responsible within this institution:** Division of Planning, Resorts' Development & Statistics of the DOTR

**Other Units and /or institutions involved:**

**Data Dissemination:** Results available on compact disk

**Name of the Publication:** Airport Survey of non-resident tourists

**Published by:** DOTR

**Frequency:** Once a year (May, 2007)

**Length of time series available:** No

**Reference period for the latest available information:** June, 2007

**Timeliness:** Within 1 month

**Access to the data via the internet:** Not available

**Coverage:**

**Geographical coverage:** Tbilisi International Airport

**Frequency:** Once a year (May, 2007)

**Reference period for the first procedure:** March-April, 2007

**Reference period for the last procedure conducted:** June, 2007

**Concepts:**

**Specific subjects:** Special characteristics related to inbound tourism

**Variables of Reference:** Country of residence, demography, purposes of travel, length of stay, mostly visited destinations, expenditures (accommodation, meal, country inside transportation, entertainment, souvenir etc), type of travel (package or independent) etc.

**Data collection, manipulation/accounting conventions etc:**

**Frame:** Departures of international travelers from Georgia via Tbilisi international Airport

**Type of enumeration:** Random

**Distribution of the sample over time:** Interviews held during one month in 2007

**Data collection principles:** Personal interview

**Reporting units:** 500 non-resident tourists interviewed during May, 2007 at the "Duty Free Zone" of Tbilisi International Airport during leaving the country

**Observations on its use:**

The conclusions of the survey have been used by the DOTR in order to plan activities for 2008 and prepare recommendations for tourism industry stakeholders in regards to qualitative and quantitative improvement of their services. The information is used by private, non-governmental and international organizations as well as by educational providers.

**Country:** Georgia

**The statistical procedure:**

**Title:** Quantitative Consumer Survey on National Tourism Potential

**Data Source:** T1 Surveys applied to the whole population of travelers or visitors or to clearly predefined segments of the population. Survey applied to the residents of Georgia living in major cities

**Description:** Survey addressing residents of different major cities (Tbilisi, Gori, Telavi, Rustavi, Poti, Zugdidi, Batumi, Kutaisi) of Georgia

**Administration:**

**Institutional Framework:**

**Institution in charge:** Department of Tourism and Resorts of the Ministry of Economic Development of Georgia in cooperation with the Institute for Polling and Marketing (IPM) funded by USAID SME Support Project

**Unit responsible within this institution:** Division of Planning, Resorts Development & Statistics of DOTR (in charge of methodology preparation)

**Other Units and /or institutions involved:** IPM (in charge of field work, data processing, calculation and publication of results)

**Data Dissemination:** results available on compact disk and at the website of USAID SME Support Project ([www.iesc.ge](http://www.iesc.ge)). The whole survey would be attached on the new website of the Department of Tourism and Resorts

**Name of the Publication:** Quantitative Consumer Survey on National Tourism Potential

**Published by:** DOTR, IPM and USAID SME Support Project

**Frequency:** Once a year (February-March 2007)

**Length of time series available:** No

**Reference period for the latest available information:** May, 2007

**Timeliness:** Within 2 months

**Access to the data via the internet:** [www.iesc.ge](http://www.iesc.ge)

**Coverage:**

**Geographical coverage:** 8 major cities of Georgia (Tbilisi, Gori, Telavi, Rustavi, Poti, Zugdidi, Batumi, Kutaisi)

**Frequency:** Once a year (February-March 2007)

**Reference period for the first procedure:** February, 2007

**Reference period for the last procedure conducted:** May, 2007

**Concepts:**

**Specific subjects:** Special characteristics related to domestic tourism

**Variables of Reference:** Available/anticipated tourist services, indicators of behavior and motivation of visitors; consumer satisfaction and dissatisfaction variables; basic variables and relevance of infrastructure for tourism service consumption; flexibility model of tourism service cost; consumer cost of service for Signaghi ("capital of wine" in Georgia); recommendations for infrastructure optimization.

**Data collection, manipulation/accounting conventions etc:**

**Frame:** The data collected were processed according to the statistics gathered in Tbilisi and other cities. Statistical analysis was conducted in SPSS 13. The following statistical methodology was used: Regression analysis, multinomial logistic, binary logistic, cross tabulations, factor analysis – varimax method.

**Type of enumeration:** Random

**Distribution of the sample over time:** Interviews held during February-March, 2007

**Data collection principles:** Personal interview

**Reporting units:** Within the framework of a quantitative research 800 face-to-face interviews were conducted in February-March 2007.

**Observations on its use:**

The conclusions of the survey have been used by the Department of Tourism and Resorts of the Ministry of Economic Development of Georgia since May 2007, with the aim to analyze domestic tourism trends in Georgia and to prepare recommendations for tourism industry stakeholders. Qualitative and quantitative



recommendations are issued in regards to tourist services and operational plans for forthcoming years. The abovementioned survey was used by tour operators, accommodations facilities, regional and local authorities and educational providers as well.

**Country:** Georgia

**The statistical procedure:**

**Title:** Survey of visitors at the major tourism destinations.

**Data source:** T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

**Description:** Survey addressing to domestics and international visitors at the major tourism destinations of Georgia.

**Administration:**

**Institutional Framework:**

**Institution in charge:** The Department of Tourism and Resorts

**Unit responsible within this institution:** Division of Domestic Tourism and Analyze of the DOTR

**Other Units and /or institutions involved:**

**Data Dissemination:** Results are available on the DOTR's official web-page: [www.dotr.gov.ge](http://www.dotr.gov.ge)

**Name of the Publication:** Survey of Sighnaghi visitors

**Published by:** DOTR

**Frequency:** Annually

**Length of time series available:** No

**Reference period for the latest available information:** May, 2008

**Timeliness:** Within 1 month

**Access to the data via the internet:** Available on the DOTR's official web-page: [www.dotr.gov.ge](http://www.dotr.gov.ge)

**Coverage: Major Destinations of Georgia**

**Geographical coverage:** Gudauri, Bakuriani, Batumi, Kobuleti, Borjomi, Sighnaghi

**Frequency:** Annually

**Reference period for the first procedure:** May, 2008

**Reference period for the last procedure conducted:** Planned in summer of 2009

**Concepts:**

**Specific subjects:** Special characteristics related to inbound and domestic tourism

**Variables of Reference:** Country of residence, demography, purposes of travel, length of stay, mostly visited destinations, expenditures (accommodation, meal, country inside transportation, entertainment, souvenir etc), type of travel (package or independent) etc.

**Data collection, manipulation/accounting conventions etc:**

**Frame:** visitors at the major tourism destinations

**Type of enumeration:** Random

**Distribution of the sample over time:** Interviews held during 2 weeks

**Data collection principles:** Personal interview

**Reporting units:** 200 of domestic and non-resident Travelers were interviewed during each of Surveys

**Observations on its use:**

The conclusions of the survey have been used by the DOTR in order to plan activities for 2009 and prepare recommendations for tourism industry stakeholders in regards to qualitative and quantitative improvement of their services. The information is used by private, non-governmental and international organizations as well as by educational providers.

**Country:** Georgia

**The statistical procedure:**

**Title:** Survey of visitors at the winter resorts of Georgia

**Data source:** T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

**Description:** Survey addressing to domestics and international visitors at the prior winter destinations of Georgia.

**Administration:**

**Institutional Framework:**

**Institution in charge:** The Department of Tourism and Resorts

**Unit responsible within this institution:** Division of Domestic Tourism and Analyze of the DOTR

**Other Units and /or institutions involved:**

**Data Dissemination:** Results are available on the DOTR's official web-page: [www.dotr.gov.ge](http://www.dotr.gov.ge)

**Name of the Publication:** Survey of visitors at winter resorts of Georgia

**Published by:** DOTR

**Frequency:** annually

**Length of time series available:** No

**Reference period for the latest available information:** March, 2009

**Timeliness:** Within 1 month

**Access to the data via the internet:** available on the DOTR's official web-page: [www.dotr.gov.ge](http://www.dotr.gov.ge)

**Coverage: Prior Destinations of Georgia**

**Geographical coverage:** Gudauri, Bakuriani.

**Frequency:** Annually

**Reference period for the first procedure:** February- March, 2008

**Reference period for the last procedure conducted:** February-march, 2009

**Concepts:**

**Specific subjects:** Special characteristics related to inbound and domestic tourism

**Variables of Reference:** Country of residence, demography, purposes of travel, length of stay, mostly visited destinations, expenditures (accommodation, meal, country inside transportation, entertainment, souvenir etc), type of travel (package or independent) etc.

**Data collection, manipulation/accounting conventions etc:**

**Frame:** Visitors at winters resorts

**Type of enumeration:** Random

**Distribution of the sample over time:** 10 days

**Data collection principles:** Personal interview

**Reporting units:** 600 of domestic and non-resident visitors were interviewed during each of Surveys.

**Observations on its use:**

The conclusions of the survey have been used by the DOTR in order to plan activities for 2010 and prepare recommendations for tourism industry stakeholders in regards to qualitative and quantitative improvement of their services. The information is used by private, non-governmental and international organizations as well as by educational providers.

**Country:** Georgia

**The statistical procedure:**

**Title:** Survey of International Travelers at the National Borders of Georgia.

**Data source:** T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

**Description:** Survey addressing non-resident travelers at the 8 Border check points of Georgia: the main airport, 2 sea-ports and 5 high-ways to arrive or leave Georgia, in order to summarize incoming tourism trends

**Administration:**

**Institutional Framework:**

**Institution in charge:** The Department of Tourism and Resorts (DOTR) in cooperation with Business Consulting Group (BCG)

**Unit responsible within this institution:** Division of Planning, Resorts' Development & Statistics of the DOTR

**Other Units and /or institutions involved:**

**Data Dissemination:** Results are available on the DOTR's official web-page: [www.dotr.gov.ge](http://www.dotr.gov.ge)

**Name of the Publication:** Survey of International Travelers at the National Borders of Georgia.

**Published by:** DOTR

**Frequency:** Quarterly (March-2008; June-2008)

**Length of time series available:** No

**Reference period for the latest available information:** June, 2008

**Timeliness:** Within 1 month

**Access to the data via the internet:** available on the DOTR's official web-page: [www.dotr.gov.ge](http://www.dotr.gov.ge)

**Coverage:** National Borders of Georgia

**Geographical coverage:** Tbilisi International Airport, Batumi Port, Poti port, Sarpi, Vale, Tsiteli khidi, Sadakhlo, Tsodna, Vale.

**Frequency:** Quarterly (March-2008; June-2008)

**Reference period for the first procedure:** February- March, 2008

**Reference period for the last procedure conducted:** May-June, 2008

**Concepts:**

**Specific subjects:** Special characteristics related to inbound tourism

**Variables of Reference:** Country of residence, demography, purposes of travel, length of stay, mostly visited destinations, expenditures (accommodation, meal, country inside transportation, entertainment, souvenir etc), type of travel (package or independent) etc.

**Data collection, manipulation/accounting conventions etc:**

**Frame:** Departures of Foreign citizens

**Type of enumeration:** Random

**Distribution of the sample over time:** Interviews held twice one month in February-March, one month in May-June

**Data collection principles:** Personal interview

**Reporting units:** 1012 non-resident travelers were interviewed during each of Surveys.

**Observations on its use:**

The conclusions of the survey have been used by the DOTR in order to plan activities for 2008-2009 and prepare recommendations for tourism industry stakeholders in regards to qualitative and quantitative improvement of their services. The information is used by private, non-governmental and international organizations as well as by educational providers.

**Country:** Georgia

**The statistical procedure:**

**Title:** Survey of incoming tour-operators

**Data Source:** T2 Surveys applied to enterprises / establishments of those productive activities serving visitors.

**Description:** Survey of incoming tour operators to find out demand-supply parameters.

**Administration:**

**Institutional Framework:**

**Institution in charge:** Department of Tourism and Resorts of the Ministry of Economic Development of Georgia

**Unit responsible within this institution:** Division of Domestic Tourism and Analyze of DOTR (in charge of methodology preparation, field work, data recording, analysis and publication)

**Other Units and /or institutions involved:**

**Data Dissemination:**

**Name of the Publication:** Survey on incoming tour operators

**Published by:** Department of Tourism and Resorts of the Ministry of Economic Development of Georgia

**Frequency:** Quarterly

**Length of time series available:** Since 2003, the DOTR has been conducting researches among incoming tour operators

**Reference period for the latest available information:** April, 2009

**Timeliness:** 2 weeks

**Access to the data via the internet:** No

**Coverage:**

**Geographical coverage:** All the incoming tour operators existing in Georgia

**Frequency:** Quarterly

**Reference period for the first procedure:** April, 2007

**Reference period for the last procedure conducted:** April, 2009

**Concepts:**

**Specific subjects:** Data related to incoming tourism business

**Variables of Reference:** Number of package travelers, demography, seasonality etc.

**Data collection, manipulation/accounting conventions etc:**

**Frame:** Questionnaires for the managers of Travel Agencies

**Type of enumeration:** Quarterly survey of tour operators within the national territory

**Distribution of the sample over time:**

**Data collection principles:** Personal interview

**Reporting units:** 20 incoming tour operators were investigated

**Observations on its use:**

The information obtained from the survey has been used by the Department of Tourism and Resorts of the Ministry of Economic Development of Georgia in order to better review market trends and prepare recommendations to improve tourist product.

**Country:** Georgia

**The statistical procedure:**

**Title:** Hotels in Georgia

**Data Source:** T2 Surveys applied to enterprises / establishments of those productive activities serving visitors.

**Description:** The survey contains main indicators of hotels in Georgia. This research doesn't include B&B type accommodations which aren't registered, hence increasing the potential of enterprises' overall capacity.

**Administration:**

**Institutional Framework:**

**Institution in charge:** Department of Statistics of the Ministry of Economic Development of Georgia

**Unit responsible within this institution:** Division of Enterprises of the DOS (Department of Statistics)

**Other Units and /or institutions involved:** Division of Domestic tourism and Analyze of the DOTR

**Data Dissemination:** Results available on the website of DOS – [www.statistics.ge](http://www.statistics.ge)

**Name of the Publication:** Hotels in Georgia

**Published by:** Department of Statistics of the Ministry of Economic Development of Georgia

**Frequency:** Annual

**Length of time series available:** Since 1990, the DOS has been carrying out surveys on the hotels of Georgia

**Reference period for the latest available information:** June , 2007

**Timeliness:** 2 months

**Access to the data via the internet:** [www.statistics.ge](http://www.statistics.ge)

**Coverage:**

**Geographical coverage:** Entire Georgia

**Frequency:** Annual

**Reference period for the first procedure:** 1990

**Reference period for the last procedure conducted:** March-April 2007

**Concepts:**

**Specific subjects:** Special characteristics related to hotel industry

**Variables of Reference:** Hotels by ownership type, hotels by number of stores, hotels by year of putting into operation, number of visitors by purpose of arrival, visitors by country of origin, number of rooms and beds, number of employees in hotels etc.

**Data collection, manipulation/accounting conventions etc:**

**Frame:** questionnaires for hotel businesses. Person in charge provides data regarding hotel.

**Type of enumeration:** Information from Tax Department

**Distribution of the sample over time:** 2 months

**Data collection principles:** Personal interview

**Reporting units:** 339 hotels were investigated in 2007

**Observations on its use:**

The information obtained from the survey has been used by the Department of Statistics and the Department of Tourism and Resorts.

**Country:** Georgia

**The statistical procedure:**

**Title:** Survey of outgoing tour -operators

**Data Source:** T2 Surveys applied to enterprises / establishments of those productive activities serving visitors

**Description:** Survey of outgoing tour operators to find out demand-supply parameters

**Administration:**

**Institutional Framework:**

**Institution in charge:** Department of Tourism and Resorts of the Ministry of Economic Development of Georgia

**Unit responsible within this institution:** Division of Planning, Resorts Development & Statistics of DOTR (in charge of methodology preparation, field work, data recording, analysis and publication)

**Other Units and /or institutions involved:**

**Data Dissemination:** No

**Name of the Publication:** Survey on outgoing tour-operators

**Published by:** Department of Tourism and Resorts of the Ministry of Economic Development of Georgia

**Frequency:** Annual

**Length of time series available:** Since 2007, the DOTR has been conducting researches among incoming tour operators

**Reference period for the latest available information:** December, 2008

**Timeliness:** 2 weeks

**Access to the data via the internet:** No

**Coverage:**

**Geographical coverage:** All the outgoing tour-operators existing in Georgia

**Frequency:** Annual

**Reference period for the first procedure:** April, 2007

**Reference period for the last procedure conducted:** December, 2008

**Concepts:**

**Specific subjects:** Data related to outgoing tourism business

**Variables of Reference:** Number of package travelers, demography, seasonality etc.

**Data collection, manipulation/accounting conventions etc:**

**Frame:** Questionnaires for the managers of Travel Agencies

**Type of enumeration:** Annual survey of tour operators within the national territory

**Distribution of the sample over time:**

**Data collection principles:** Personal interview

**Reporting units:** 20 outgoing tour operators were investigated

**Observations on its use:**

The information obtained from the survey has been used by the Department of Tourism and Resorts of the

Ministry of Economic Development of Georgia in order to better review market trends and prepare

recommendations to improve tourist product.

**Country:** Georgia

**The statistical procedure:**

**Title:** Arrivals of Non-Resident Visitors at National Borders of Georgia

**Data Source:** T3 Statistics based in data collection from administrative records

**Description:** Covers international visitors arrivals at every border check-points.

**Administration:**

**Institutional Framework:**

**Institution in charge:** The Border Policy of the Ministry of Internal Affairs

**Unit responsible within this institution:** Division of Resource Management of the Border Police.

**Other Units and /or institutions involved:** Division of Planning, Resorts Development & Statistics of the DOTR in terms of methodological frame

**Data Dissemination:**

**Name of the Publication:** Arrivals of non-resident visitors at national borders of Georgia

**Published by:** The Border Police of the Ministry of Internal Affairs

**Frequency:** Annual

**Length of time series available:** No

**Reference period for the latest available information:** 4 months of 2009

**Timeliness:** Within 1 year

**Access to the data via the internet:** [www.tourism.gov.ge](http://www.tourism.gov.ge)

**Coverage:**

**Geographical coverage:** All the entry border points of Georgia

**Frequency:** Annual

**Reference period for the first procedure:** December 2006

**Reference period for the last procedure conducted:** April 2009

**Concepts:**

**Specific subjects:** Special characteristics related to inbound tourism

**Variables of Reference:** Number of Arrivals, Country of residence, Means of Transport.

**Data collection, manipulation/accounting conventions etc:**

**Frame:** Arrivals of international travelers from Georgia

**Type of enumeration:** Aggregate amount

**Distribution of the sample over time:** 365 days

**Data collection principles:** Questions to foreigners

**Reporting units:** Every Person who is crossing border

**Observations on its use:**

The information obtained from the survey has been used by the Border Policy of the Ministry of Internal Affairs and the Department of Tourism and Resorts of MOED as well by private and non-governmental sectors representatives.



**Country:** Kazakhstan

### **The statistical procedure**

Title: Survey of Travelling Expenses of Households.

Data source: T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population.

Description: Sample survey of households

### **Administration**

Institutional framework

Institution in charge: Agency on Statistics of the Republic of Kazakhstan

Unit responsible within this institution: Services Statistics Department

Other units and/or institutions involved: No

Data dissemination

Name of publication: The bulletin «Household survey about expenses on trips», the collection «Tourism of Kazakhstan»

Published by: The Agency on Statistics of the Republic of Kazakhstan

Frequency: annually

Length of time series available: 2006

Reference period for the latest available publication: 2008

Timeliness: 5 months

Access to data via the Internet: <http://www.stat.kz>

### **Coverage**

Geographical coverage: National

Frequency: annually

Reference period for the first procedure: 2006

Reference period for the last procedure conducted: 2008

### **Concepts**

Specific subjects: Survey of the visitors traveling in the country and out of its borders

Variables of reference:

The information on the Kazakhstan tourists within 12 months - by quantity of days of a trip, by the purposes of a trip, by amount of funds spent for a trip, accommodation, cultural and health improving actions, sources of financing of a trip (for example, whether the credit for a trip has been taken), kinds of transport used during a trip.

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Number of households is according to the data of Population Census 1999

Type of enumeration: Sample survey of households

Sampling: Simple casual sample of households according to Census 1999 data, stratified by the population and regions of the country. The given samples are updated annually. For formation of a sample the census data on quantity of households in each region of Kazakhstan is used.

Distribution of the sample over time: No

Data collection principles: Personal interview of households is carried out by interviewers through questioning

Geographical breakdown: All regions of the country

Reporting units: Sample - 21000 households (0,5 % from general set)

Other issues No

### **Observations on its use:**

Results of the survey are used by the Ministry of tourism and sports, National Bank of the Republic Kazakhstan. Results of the survey are used for formation of the Satellite Tourism Account.

### **Additional documentation**

No

**Country:** Kazakhstan

**The statistical procedure**

Title: Annual surveys of households which are carrying out tourist services in places of pilgrimage, historical places and other vacation spots

Data source: T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population.

Description: Sample survey of households.

**Administration**

Institutional framework

Institution in charge: Agency of the Republic of Kazakhstan on statistics

Unit responsible within this institution: Department of service statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: The bulletin «About self-organized tourists in the Republic of Kazakhstan»

Published by: Agency of the Republic of Kazakhstan on statistics

Frequency: annually

Length of time series available: 2009

Reference period for the latest available publication: 2009

Timeliness: 10 months

Access to data via the Internet: <http://www.stat.kz>

**Coverage**

Geographical coverage: National

Frequency: annually

Reference period for the first procedure: 2009

Reference period for the last procedure conducted: 2009

**Concepts**

Specific subjects: Surveys of households which are carrying out tourist services for residents and non-residents

Variables of reference:

information during 12 months - by quantity of the served visitors (residents, non-residents), by quantity of the served visitors on the trips purposes, volume of rendered services (on accommodation, feed, excursion service), etc.

**Data collection, manipulation / accounting conventions, etc.**

Frame: it is planned to use population census data, 1999 on number of household

Type of enumeration: sample survey of households

Sampling: simple casual sampling of households on census data, 1999, stratified on population and country regions

Distribution of the sample over time: No

Data collection principles: Personal interview of households will be held by interviewers through questioning

Geographical breakdown: All regions of the country

Reporting units: Sample - 21000 households (0,5 % of general combination)

Other issues No

**Observations on its use:**

Results of survey will be directed for using by the Ministry of tourism and sport of the Republic of Kazakhstan. Also the given information will be used at formation of the Satellite account of tourism.

**Additional documentation**

No

**Country:** Kazakhstan

**The statistical procedure**

Title: Annual surveys of residents and the non-residents of Kazakhstan who are carrying out trips

Data source: T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population.

Description: Sample survey of tourists.

**Administration**

Institutional framework

Institution in charge: Agency of the Republic of Kazakhstan on statistics

Unit responsible within this institution: Department of service statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication:

Published by: Agency of the Republic of Kazakhstan on statistics

Frequency: annually

Length of time series available: 2010

Reference period for the latest available publication: 2010

Timeliness:

Access to data via the Internet:

**Coverage**

Geographical coverage: airports, railway stations, seaport

Frequency: annually

Reference period for the first procedure: 2010

Reference period for the last procedure conducted: 2010

**Concepts**

Specific subjects: Surveys of tourists (residents and non-residents), carrying out trips

Variables of reference:

Information during 12 months - by quantity of the served visitors (residents, non-residents), by quantity of the served visitors on the trip purposes, by quantity of the served visitors by sex and age, volume of the spent means for accommodation, feed, visiting of cultural activities, on objects of accommodation (hotel, campings, house of friends, cottages, etc.)

**Data collection, manipulation / accounting conventions, etc.**

Frame: On number of persons crossed border

Type of enumeration: Casual sample

Sampling: The casual sample stratified by countries where tourists live and where tourists travelled.

Distribution of the sample over time: No

Data collection principles: Personal interview of visitors will be held by interviewers through questioning

Geographical breakdown: All regions of the country

Reporting units:

Other issues No

**Observations on its use:**

Results of survey will be directed for using by the Ministry of tourism and sport of the Republic of Kazakhstan. Also the given information will be used at formation of the Satellite account of tourism.

**Additional documentation**

No

**Country:** Kazakhstan

### **The statistical procedure**

Title: Survey of tour operators and tourism agencies

Data source: T2 Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: General survey of the enterprises, whose main kind of activity is under a code 63.3 in the NACE classification (in new edition NACE, code 79).

### **Administration**

Institutional framework

Institution in charge: Agency on Statistics of the Republic of Kazakhstan

Unit responsible within this institution: Services Statistics Department

Other units and/or institutions involved: No

Data dissemination

Name of publication: The bulletin «Development of tourism and hotel establishments in the Republic Kazakhstan», the collection «Tourism of Kazakhstan»

Published by: Agency on Statistics of the Republic of Kazakhstan

Frequency: The bulletin – quarterly and annually, the collection - annually

Length of time series available: 1996

Reference period for the latest available publication: 2008

Timeliness: 3 months

Access to data via the Internet: <http://www.stat.kz>

### **Coverage**

Geographical coverage: National

Frequency: quarterly

Reference period for the first procedure: 1996

Reference period for the last procedure conducted: 2008

### **Concepts**

Specific subjects: Activity of tourism agencies, tour operators and other enterprises rendering services in the sphere of tourism

Variables of reference:

Quantity of the enterprises, number of staff working at the enterprises (including men and women);

Quantity of the served tourists (residents, non-residents), quantity of the one-day visitors, staying overnight visitors; quantity of served visitors by kinds of transport used; quantity of visitors by the purposes of trips;

Volume of visa services, volume of excursion services, other services; number of sold vouchers and their cost

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Data of the enterprises (legal persons) statistical register is used

Type of enumeration: General survey of the enterprises with a kind of activity under a code 63.3

Sampling: No

Distribution of the sample over time: No

Data collection principles: Forms of the report are spread through regional statistics departments

Geographical breakdown: All regions of the country

Reporting units: In 2008 - 1163 enterprises

Other issues No

### **Observations on its use:**

Results of the survey are used by the Ministry of tourism and sports, National Bank of the Republic of Kazakhstan. Results of the survey are used for formation of the Satellite Tourism Account.

### **Additional documentation**

To determine full tourism flow, data of administrative sources - monthly data of Boundary service on quantity of the people crossing the border, coming and leaving visitors by the purposes of trips (without taking into account coming and leaving for a constant residence, without taking into account those who arrived in Kazakhstan for work from Russia, Kyrgyzstan, Uzbekistan, Tajikistan) - is additionally used.

**Country:** Kazakhstan

### **The statistical procedure**

Title: Survey of tourism agencies and others, rendering tourism services

Data source: Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: General survey of individual businessmen, with main kind of activity by NACE classification under the code 63.3 (in new NACE edition - code 79).

### **Administration**

Institutional framework

Institution in charge: Agency on Statistics of the Republic of Kazakhstan

Unit responsible within this institution: Services Statistics Department

Other units and/or institutions involved: No

Data dissemination

Name of publication: The bulletin «Development of tourism and hotel establishments in the Republic of Kazakhstan», the collection «Tourism of Kazakhstan»

Published by: Agency on Statistics of the Republic of Kazakhstan Frequency: The bulletin – quarterly and annually, the collection - annually

Length of time series available: 2004

Reference period for the latest available publication: 2008

Timeliness: 3 months

Access to data via the Internet: <http://www.stat.kz>

### **Coverage**

Geographical coverage: National

Frequency: quarterly

Reference period for the first procedure: 2004

Reference period for the last procedure conducted: 2008

### **Concepts**

Specific subjects: Activity of tourism agencies and others, rendering services in the sphere of tourism

Variables of reference:

Number of served tourists (residents, non-residents), number of served visitors by kinds of transport used; number of visitors by the purposes of trips;

Volume of visa services, volume of excursion services, other services; cost of the sold vouchers

**Data collection, manipulation / accounting conventions, etc.**

Frame: Data of the individual businessmen (physical persons) statistical register is used

Type of enumeration: General survey of individual businessmen with a kind of activity under a code 63.3

Sampling: No

Distribution of the sample over time: No

Data collection principles: Forms of the questionnaire are spread through regional statistics departments

Geographical breakdown: All regions of the country

Reporting units: In 2008 - 64 individual businessmen

Other issues No

### **Observations on its use:**

Results of the survey are used by the Ministry of tourism and sports, National Bank of the Republic Kazakhstan. Results of the survey are used for formation of the Satellite Tourism Account.

### **Additional documentation**

Additionally, to determine full tourists flow, data of administrative sources - monthly data of Boundary service on quantity of the people crossing the border, coming and leaving visitors by the purposes of trips (without taking into account coming and leaving for a constant residence, without taking into account those who arrived in Kazakhstan for work from Russia, Kyrgyzstan, Uzbekistan, Tajikistan) - is additionally used.

**Country:** Kazakhstan

### **The statistical procedure**

Title: Survey of the enterprises rendering services on accommodation

Data source: Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: General survey of the enterprises, with main kind of activity by NACE classification - code 55.1-55.2 (in new NACE edition - a code 55).

### **Administration**

Institutional framework

Institution in charge: Agency on Statistics of the Republic of Kazakhstan

Unit responsible within this institution: Services Statistics Department

Other units and/or institutions involved: No

Data dissemination

Name of publication: The bulletin «Development of tourism and hotel establishments in the Republic of Kazakhstan», the collection «Tourism of Kazakhstan»

Published by: Agency on Statistics of the Republic of Kazakhstan

Frequency: The bulletin – quarterly and annually, the collection - annually

Length of time series available: 1996

Reference period for the latest available publication: 2008

Timeliness: 3 months

Access to data via the Internet: <http://www.stat.kz>

### **Coverage**

Geographical coverage: National

Frequency: quarterly

Reference period for the first procedure: 1996

Reference period for the last procedure conducted: 2008

### **Concepts**

Specific subjects: activity of the enterprises rendering services on accommodation

Variables of reference:

Number of enterprises, number of personnel working at the enterprises (including men and women);

The information on an infrastructure of a hotel establishment (number of objects of accommodation, number of rooms, including number of "lux" rooms, lumpsum capacity, providing of bed-nights, average cost of bed-night, a total area of buildings, including a floor space); number of served visitors (residents, non-residents), total, including by categories of hotels, number of stayings overnight of visitors, number of visitors by the purposes of trips; volume of services on accommodation.

**Data collection, manipulation / accounting conventions, etc.**

Frame: Data of the enterprises (legal persons) statistical register is used

Type of enumeration: General survey of the enterprises with a kind of activity under a code 55.1-55.2

Sampling: No

Distribution of the sample over time: No

Data collection principles: Forms of the questionnaire are spread through regional statistics departments

Geographical breakdown: All regions of the country

Reporting units: In 2008 - 528 enterprises

Other issues No

### **Observations on its use:**

Results of the survey are used by the Ministry of tourism and sports, National Bank of the Republic of Kazakhstan. Results of the survey are used for formation of the Satellite Tourism Account.

**Additional documentation** No

**Country:** Kazakhstan

### **The statistical procedure**

Title: Survey of the individual businessmen rendering services on accommodation

Data source: T2 Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: general survey of individual businessmen, the basic kind of activity of which is on classification NACE a code 55.1-55.2 (on new edition NACE code 55).

### **Administration**

Institutional framework

Institution in charge: Agency of the Republic of Kazakhstan on Statistics

Unit responsible within this institution: Department of service statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: The bulletin «Development of tourism and hotel economy in the Republic of Kazakhstan», the collection «Tourism of Kazakhstan»

Published by: Agency of the Republic of Kazakhstan on Statistics Frequency: The bulletin – quarterly and annually, the collection - annually

Length of time series available: 2006

Reference period for the latest available publication: 2008

Timeliness: 3 months

Access to data via the Internet: <http://www.stat.kz>

### **Coverage**

Geographical coverage: National

Frequency: quarterly

Reference period for the first procedure: 2006

Reference period for the last procedure conducted: 2008

### **Concepts**

Specific subjects: Activity of the individual businessmen rendering services on accommodation

Variables of reference:

Quantity of the served visitors (residents, non-residents), quantity of rooms, lumpsum capacity of rooms, granting of room-night, quantity of visitors on trips purposes; volume of services on accommodation.

**Data collection, manipulation / accounting conventions, etc.**

Frame: Data of the statistical register on individual businessmen (physical persons) are used

Type of enumeration: General survey of individual businessmen with a kind of activity on code 55.1-5.2

Sampling: No

Distribution of the sample over time: No

Data collection principles: Forms of the questionnaire are disseminated through territorial bodies of statistics

Geographical breakdown: All regions of the country

Reporting units: 621 individual businessmen in 2008

Other issues No

### **Observations on its use:**

Results of survey are used by the Ministry of tourism and sport, National Bank of the Republic of Kazakhstan. Results of survey are used for construction of the satellite account of tourism.

### **Additional documentation**

No

**Country:** Kazakhstan

### **The statistical procedure**

Title: Annual surveys according to tourism, trade, services, transport and communication

Data source: T2 Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: annual surveys according to tourism, trade, services, transport and communication, the industry statistics, etc., basic kind of activity of which is classified on NACE.

### **Administration**

Institutional framework

Institution in charge: Agency of the Republic of Kazakhstan on statistics

Unit responsible within this institution: Department of national accounts and researches

Other units and/or institutions involved: No

Data dissemination

Name of publication: The bulletin – The satellite account of tourism of the Republic of Kazakhstan

Published by: Agency of the Republic of Kazakhstan on statistics

Frequency: annually

Length of time series available: 2003

Reference period for the latest available publication: 2007

Timeliness: 12 months

Access to data via the Internet: <http://www.stat.kz>

### **Coverage**

Geographical coverage: National

Frequency: annually

Reference period for the first procedure: 2003

Reference period for the last procedure conducted: 2007

### **Concepts**

Specific subjects: The activity connected with formation of the supply and demand of goods (services) for tourism

Variables of reference:

Statistical indicators formed according to Methodical recommendations of the United Nations and WTO « The satellite account of tourism: the recommended methodological basis » 2002 (tables 1-10).

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Data of the statistical register are used

Type of enumeration: general annual surveys according to tourism, trade, services, transport and communication, industry statistics, etc.

Sampling: No

Distribution of the sample over time: No

Data collection principles: Forms of the questionnaire are disseminated through territorial bodies of statistics

Geographical breakdown: All regions of the country

Reporting units:

Other issues No

### **Observations on its use:**

Data under the Satellite Account of Tourism are used by the Ministry of economy and budget planning, Ministry of tourism and sport, National Bank of the Republic of Kazakhstan.

### **Additional documentation**

No



**Country:** Latvia

### **The statistical procedure**

Title: Survey of persons crossing the State border (residents and non-residents)

Data source: T1/Surveys applied to the whole population of travellers or visitors

Description: Survey is carried out quarterly at the main border posts – 7 border checkpoints (entry and departure) in Latvia. From 2008, the survey is carried out continuously in the airport “Riga”. But for EU internal borders, surveys at border checkpoints have been replaced with accommodation establishments, popular tourist destinations, and travel agencies (in 2008). There is the same survey carried out at the external border check points with EU (Russia, Belarus) like from 1996.

The basis for estimating the total flow of incoming and outgoing travellers is monthly records (administrative data) received from State Border guard for Russia and Belarus but administrative data sent by State Road agency (counters on roads) and airport “Riga” (passenger flow). Number of interviewed travellers varies every year, in 2008, there were interviewed 18.0 thsd Latvian travellers returning from abroad and 20.4 thsd incoming non-residents. The aim of the survey is to establish complete profile of Latvian travellers abroad and foreign travellers in Latvia.

### **Administration**

Institutional framework

Institution in charge: Central Statistical Bureau of Latvia (CSB)

Unit responsible within this institution: Transport and Tourism statistics section

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Latvia, A collection of Statistical Data

Published by: Central Statistical Bureau of Latvia

Frequency: Annual

Length of time series available:

Reference period for the latest available publication: Year 2007

Timeliness: 5 months

Access to data via the Internet: [www.csb.gov.lv](http://www.csb.gov.lv)

### **Coverage**

Geographical coverage: National

Frequency: The survey is carried out one week (7 days) in February, May, August and November

Reference period for the first procedure: May 1996

Reference period for the last procedure conducted: February 2009

### **Concepts**

Specific subjects: Profile of resident (same-day and tourist) and non-resident visitors (same-day and tourist)

Variables of reference:

1) Latvian travellers returning from abroad (sex, age, countries visited and nights spend during the trip, type of accommodation used, use of travel agency services, purpose, mode of transport used for returning, number and type of previous trips within 12 months, size of travel party, expenditure types (prepayments and during the trip, and expenditure for accommodation, meals, excursions, entertainment, local transport, purchases of goods and other), evaluation of the trip abroad, border crossing point)

2) Incoming non-residents (country of residence, sex, age, use of travel agency services, purpose, places visited in Latvia, number of nights spent divided by type and location of accommodation establishments, source of information about Latvia, expenditure types (prepayments and during the trip, and expenditure for accommodation, meals, excursions, entertainment, local transport, purchases of goods and other), evaluation of the trip, mode of transport used for return, border crossing point)

**Data collection, manipulation / accounting conventions, etc.**

Frame: Total number of border crossings by border checkpoints (resident and non-resident travellers separately). Data given by State Border guard (only about EU external borders from 2008)

Type of enumeration: Sample

**Sampling: Simple random sample, stratified by Latvian residents and non-residents and border checkpoints. Sampling weights are updated on a quarterly basis.**

Distribution of the sample over time: No

Data collection principles: Personal interviews using a questionnaire

**Geographical breakdown: The interviews are carried out at 7 border checkpoints, on roads, in long-distance trains, at the airport and at ports (since 2008 different methodology introduced on an experimental basis) We are currently using the flows of border crossings from the previous quarters before Schengen Agreement and comparing data with the road movements and flows of passengers in the airport given by The Airport Riga.**

Reporting units: The number of travellers interviewed every year is determined based on previous results distributed by border checkpoints or other places. There is an exception that persons under age of 15 are not interviewed

Other issues

**Observations on its use:**

Border survey is designed to comply with Directive 95/57/CE regarding the collection of tourism statistics.

The data from border survey is used by Central Bank of Latvia to calculate tourism receipts for the Balance of Payments.

The breakdown of expenditures is necessary for calculation of TSA.

**Additional documentation**

**Country:** Latvia

### **The statistical procedure**

Title: Survey on resident travellers (household survey)

Data source: T1/Surveys applied to the whole population of travellers or visitors

Description: Survey is carried out monthly about trips in previous two months (last three trips). The aim of the survey is to quantify the flows of resident travellers to the different districts and cities within Latvia and abroad.

### **Administration**

Institutional framework

Institution in charge: Central Statistical Bureau of Latvia (CSB)

Unit responsible within this institution: Transport and Tourism statistics section

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Latvia, A collection of Statistical Data

Published by: Central Statistical Bureau of Latvia

Frequency: Annual

Length of time series available: No

Reference period for the latest available publication: Year 2007

Timeliness: 5 months

Access to data via the Internet: [www.csb.gov.lv](http://www.csb.gov.lv)

### **Coverage**

Geographical coverage: National

Frequency: Monthly. Data are summarized on a quarterly basis

Reference period for the first procedure: 3<sup>rd</sup> and 4<sup>th</sup> quarter of 2004

Reference period for the last procedure conducted: 4<sup>th</sup> quarter of 2008

### **Concepts**

Specific subjects: Tourism movements of persons belonging to Latvian resident households

Variables of reference: Number of travellers and trips in Latvian resident households. There is a breakdown of same-day, 1-3 and, 4 and more night's holiday trips, and business 1 and more nights within Latvia. And breakdown of same-day, 1-3, 4 and more nights trips abroad. The following variables are available sex, age, purpose of the trip, expenditures, type of accommodation used, mode of transport, use of travel agency services, evaluation of the trip abroad, and reasons for not going on a trip. Since 2009, there will be new variables introduced (expenditure categories for same-day visitors and tourists).

### **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Total number of persons and households in Latvia, based on the Population Census 2000

*Type of enumeration:* sample

*Sampling:* Simple random sample. The design of sample is two-stage. There are 4 strata – Riga (the capital city), 6 largest cities, other cities and rural areas. The list of Population census 2000 counting areas is used as sampling frame at the first stage. All territory of Latvia was divided in small territories – counting areas during the Population census 2000. The list contains information about the number of households in each counting area. Statistical register of dwellings/households is used as sampling frame at the second stage.

The size of the sample is about 1000 households per month and the unit is household. Sampling weights are updated on a quarterly basis

*Distribution of the sample over time:* No

*Data collection principles:* Personal and telephone interviews (CATI) using a questionnaire

*Geographical breakdown:* The territorial distribution of the sample is determined according to predefined sections

*Reporting units:* A total of 12000 households are surveyed in 2008 (varies by years)

Other issues: No

**Observations on its use:** Household survey is designed to comply with Directive 95/57/CE regarding the collection of tourism statistics.  
The breakdown of expenditures is necessary for calculation of TSA

**Additional documentation**

**Country:** Latvia

**The statistical procedure**

Title: Survey on tour-operator and travel agency operations

Data source: T2/Surveys applied to enterprises/establishments of those productive activities serving visitors

Description: Survey on tourism enterprises whose main activity falls under category 63.30 (NACE classification)

**Administration**

Institutional framework

Institution in charge: Central Statistical Bureau of Latvia (CSB)

Unit responsible within this institution: Transport and Tourism statistics section

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Latvia, A collection of Statistical Data

Published by: Central Statistical Bureau of Latvia

Frequency: Annual

Length of time series available: No

Reference period for the latest available publication: Year 2007

Timeliness: 5 months

Access to data via the Internet: [www.csb.gov.lv](http://www.csb.gov.lv)

**Coverage**

Geographical coverage: National

Frequency: twice a year, in July and in January (reporting period is previous six months)

Reference period for the first procedure: 1997

Reference period for the last procedure conducted: December 2008

**Concepts**

Specific subjects: Operations of travel agencies, tour operators and complex tourism enterprises

Variables of reference: Number of enterprises (name, location, type), number of visitors (incoming and outgoing) and visitor nights served of breakdown by purpose of trip, countries (including domestic tourism-trips within Latvia), number of issued visas and tickets sold. Since 2008 new variables introduced (package tour divided by categories in monetary terms)

**Data collection, manipulation / accounting conventions, etc.**

Frame: Universe of companies provided by the Business register

Type of enumeration: Collection of data from all enterprises that go under the classification 63.30

Sampling: No

Distribution of the sample over time: No

Data collection principles: Mailed questionnaires

Geographical breakdown: No

Reporting units: 192 in 2007, 265 in 2008

Other issues: No

**Observations on its use:** The survey covers in some cases different tourist destinations for outbound travellers that do not reflect in border survey (for instance – so called “exotic countries”)

**Additional documentation**

**Country:** Latvia

### **The statistical procedure**

Title: Survey on hotel and other accommodation establishment operations

Data source: T2/Surveys applied to enterprises/establishments of those productive activities serving visitors

Description: Survey on tourism enterprises whose main activity falls under category: 55.10, 55.21, 55.22, 55.23

(NACE classification)

### **Administration**

Institutional framework

Institution in charge: Central Statistical Bureau of Latvia (CSB)

Unit responsible within this institution: Transport and Tourism statistics section

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Latvia, A collection of Statistical Data

Published by: Central Statistical Bureau of Latvia

Frequency: Annual

Length of time series available: No

Reference period for the latest available publication: Year 2007

Timeliness: 5 months

Access to data via the Internet: [www.csb.gov.lv](http://www.csb.gov.lv)

### **Coverage**

Geographical coverage: National

Frequency: Monthly

Reference period for the first procedure: 1995

Reference period for the last procedure conducted: December 2008

### **Concepts**

Specific subjects: Characteristics of accommodation establishments

Variables of reference: Company name and location, type of establishment, category, number of rooms and bed places available in the end of a month and units sold during the month (number of closed and additional rooms, bed places), number of served persons divided by their residential countries, number of persons employed, turnover and revenues

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Universe of companies provided by the Business register

Type of enumeration: Collection of data from all enterprises that go under the classification: 55.10, 55.21, 55.22, 55.23

Sampling: No

Distribution of the sample over time: No

Data collection principles: Mailed questionnaires

Geographical breakdown: No

Reporting units: 400 establishments in 2007, 460 establishments in 2008

Other issues: No

**Observations on its use:** Survey on accommodation establishments is designed to comply with Directive 95/57/CE regarding the collection of tourism statistics

### **Additional documentation**

**Country:** Latvia

**The statistical procedure**

Title: Survey on rural tourism accommodation establishments

Data source: T2/Surveys applied to enterprises/establishments of those productive activities serving visitors

Description: Survey on tourism accommodation establishments that are not in the list of the survey on hotel and other accommodation establishment operations (hotels with less than 10 rooms, guesthouses with less than 5 rooms, other rural or holiday dwellings, camping grounds that have not official categories)

**Administration**

Institutional framework

Institution in charge: Central Statistical Bureau of Latvia (CSB)

Unit responsible within this institution: Transport and Tourism statistics section

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Latvia, A collection of Statistical Data

Published by: Central Statistical Bureau of Latvia

Frequency: Annual

Length of time series available: No

Reference period for the latest available publication: Year 2007

Timeliness: 5 months

Access to data via the Internet: [www.csb.gov.lv](http://www.csb.gov.lv)

**Coverage**

Geographical coverage: National

Frequency: Annually

Reference period for the first procedure: 2007

Reference period for the last procedure conducted: 2007

**Concepts**

Specific subjects: Characteristics of accommodation establishments

Variables of reference: Company name and location, type of establishment, number of rooms and bed places available in the end of a year, and units sold during the, number of served persons, turnover

**Data collection, manipulation / accounting conventions, etc.**

Frame: Universe of companies provided by the Business register and other institution

Type of enumeration: Collection of data from all rural accommodation enterprises

Sampling: No

Distribution of the sample over time: No

Data collection principles: telephone interviews (CATI)

Geographical breakdown: No

Reporting units: 300 establishments in 2007, 350 establishments in 2008

Other issues: No

**Observations on its use:** Survey on rural accommodation establishments is designed to gather information about establishments that are not included in the hotel survey

**Additional documentation**

**Country:** Lithuania

**The statistical procedure**

Title **Inbound Tourism Survey**

Data source: T1 Survey applied to the whole population of travellers or visitors

Description: Sample interviews on the Lithuanian border posts. Survey lasted 4 times per year on Lithuanian border posts.

**Administration**

Institutional framework

Institution in charge: Statistics Lithuania

Unit responsible within this institution: Transport and Service Statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Lithuania

Published by: Statistics Lithuania

Frequency: Annual

Length of time series available: Since 2007

Reference period for the latest available publication: YEAR 2007

Timeliness : 8 months after reference period

Access to data via the Internet: [www.stat.gov.lt](http://www.stat.gov.lt); [Turizmas Lietuvoje](http://Turizmas.Lietuvoje)

**Coverage**

Geographical coverage: National

Frequency: Annual

Reference period for the first procedure: 1<sup>st</sup> quarter 2007

Reference period for the last procedure conducted: 1<sup>st</sup> quarter 2009

**Concepts**

Specific subjects: Profile of non-resident breakdown for same-day visitors and for non-residents with one night and more nights spent.

Variables of reference:

- 1) Same-day of non-resident visitors: number of trips, country of residence, sex, age, purpose, main mode of transport, expenditure;
- 2) Non- residents spent one night and more: number of trips, number of nights spent, country of residence, sex, age, purpose, main mode of transport, , expenditure by type: accommodation, food, transport, culture, shopping and other); evaluation of trip.

**Data collection, manipulation / accounting conventions, etc.**

Frame: Sample survey of arrivals non- residents through border posts

Sampling: Random

Distribution of the sample over time: 7 days each quarter.

Data collection principles: Interview face to face

Geographical breakdown: State

Reporting units: near 6 thousand of non-residents answers

**Observation on its use:** Governmental and International institutions, Private organizations, Research users, for calculations Balance of Payments, National Accounts, Tourism Satellite Account.



**Country:** Lithuania

### **The statistical procedure**

Title **Domestic Tourism Survey**

Data source: T1 Survey applied to the whole population of travellers or visitors

Description: Sample interviews households sampled from the Residents Register. Survey lasted 4 times per year.

### **Administration**

Institutional framework

Institution in charge: Statistics Lithuania

Unit responsible within this institution: Transport and Service Statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Lithuania

Published by: Statistics Lithuania

Frequency: Quaterly

Length of time series available: Since 2003

Reference period for the latest available publication: 2007

Timeliness : 3 months after reference period

Access to data via the Internet: [www.stat.gov.lt](http://www.stat.gov.lt); [Turizmas Lietuvoje](http://Turizmas.Lietuvoje)

### **Coverage**

Geographical coverage: National

Frequency: Annual

Reference period for the first procedure: 1<sup>st</sup> quarter 2003

Reference period for the last procedure conducted: 1<sup>st</sup> quarter 2009

### **Concepts**

Specific subjects: Profile of resident breakdown for same-day visitors and for residents with one night and more nights spent.

Variables of reference:

- 1) Same-day of resident visitors: number of trips, sex, age, purpose, main mode of transport, expenditure;
- 2) residents spent one night and more: number of trips, number of nights spent, sex, age, purpose, main mode of transport, expenditure by type: (accommodation, food, transport, culture, shopping and other).
- 

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Sample survey of households sampled from the Residents Register using a random sampling method.

Sampling: Random

Distribution of the sample over time: each quarter.

Data collection principles: Interview face to face

Geographical breakdown: State, county

Reporting units: near 12 thousand of the Lithuanian residents answers

**Observation on its use:** Governmental and International institutions, Private organizations, Research users, for calculations National Accounts, Tourism Satellite Account.

**Country:** Lithuania

### **The statistical procedure**

Title **Outbound Tourism Survey**

Data source: T1 Survey applied to the whole population of travellers or visitors

Description: Sample interviews on the Lithuanian border posts. Survey lasted 4 times per year on Lithuanian border posts.

### **Administration**

Institutional framework

Institution in charge: Statistics Lithuania

Unit responsible within this institution: Transport and Service Statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Lithuania

Published by: Statistics Lithuania

Frequency: Quarterly

Length of time series available: Since 2004

Reference period for the latest available publication: YEAR 2007

Timeliness : 3 months after reference period

Access to data via the Internet: [www.stat.gov.lt](http://www.stat.gov.lt); [Turizmas Lietuvoje](http://Turizmas.Lietuvoje)

### **Coverage**

Geographical coverage: National

Frequency: Annual

Reference period for the first procedure: 1<sup>st</sup> quarter 2004

Reference period for the last procedure conducted: 1<sup>st</sup> quarter 2009

### **Concepts**

Specific subjects: Profile of resident breakdown for same-day visitors and for residents with one night and more nights spent.

Variables of reference:

- 1) Same-day of resident visitors: number of trips, country of visit, sex, age, purpose, main mode of transport, expenditure;
- 2) residents spent one night and more: number of trips, number of nights spent, country of visit, sex, age, purpose, main mode of transport, expenditure by type: accommodation, food, transport, culture, shopping and other); evaluation of trip.
- 

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Sample survey of the Lithuanian residents who came back from abroad through border posts

Sampling: Random

Distribution of the sample over time: 7 days each quarter.

Data collection principles: Interview face to face

Geographical breakdown: State

Reporting units: near 3 thousand of the Lithuanian residents answers

**Observation on its use:** Governmental and International institutions, Private organizations, Research users, for calculations Balance of Payments, National Accounts, Tourism Satellite Account.

**Country:** Lithuania

**The statistical procedure**

Title **Survey of flow of the visitors through border post**

Data source: T1 Survey applied to the whole population of travellers or visitors

Description: Sample interviews on the Lithuanian border posts. Special Survey lasted for 2 days 5 times per year on Lithuanian border posts.

**Administration**

Institutional framework

Institution in charge: Statistics Lithuania

Unit responsible within this institution: Transport and Service Statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Lithuania

Published by: Statistics Lithuania

Frequency: Annual

Length of time series available: 2007, 2008.

Reference period for the latest available publication: 2007

Timeliness: 8 months after reference period

Access to data via the Internet: [www.stat.gov.lt](http://www.stat.gov.lt); [Turizmas Lietuvoje](http://Turizmas.Lietuvoje)

**Coverage**

Geographical coverage: National

Frequency: Annual

Reference period for the first procedure: 1<sup>st</sup> quarter 2007

Reference period for the last procedure conducted: 4<sup>th</sup> quarter 2008

**Concepts**

Specific subjects: estimate the number of arriving foreigners to Lithuania and the number of Lithuanian residents departing from Lithuania

Variables of reference:

- 1) Arriving foreigners: by type of visitors, by means of transport;
- 2) Departing residents of Lithuania: by type of visitors, by means of transport.

**Data collection, manipulation / accounting conventions, etc.**

Frame: Sample survey of arriving foreigners and departing residents of Lithuania through the border.

Sampling: Random

Distribution of the sample over time: 2 days 5 times per year.

Data collection principles: Interview face to face.

Geographical breakdown: State

Reporting units: near 94 thousand trips of departing residents of Lithuania answers and near 96 thousand trips of arriving foreigners.

**Observation on its use:** Governmental and International institutions, Private organizations, Research users, for calculations Balance of Payments, National Accounts, Inbound and Outbound tourism, Tourism Satellite Account.

**Country:** Lithuania

### **The statistical procedure**

Title: **Accommodation Services Survey**

Data source: T2 Survey applied to enterprises / establishments of those productive activities serving visitors

Description: Surveys applied to whole enterprises of collective accommodation registered in the State Register of Tourism Services and in the Business Register. Survey on collective accommodation establishments consist monthly data

### **Administration**

Institutional framework

Institution in charge: Statistics Lithuania

Unit responsible within this institution: Transport and Service Statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Lithuania

Published by: Statistics Lithuania

Frequency: Annually

Length of time series available: 2000

Reference period for the latest available publication: 2007

Timeliness: 3 months after reference period

Access to data via the Internet: [www.stat.gov.lt](http://www.stat.gov.lt); [Turizmas Lietuvoje](http://Turizmas.Lietuvoje)

### **Coverage**

Geographical coverage: National, municipality

Frequency: monthly, quarterly

Reference period for the first procedure: 1<sup>st</sup> quarter 2000, (monthly -2004)

Reference period for the last procedure conducted: 1<sup>st</sup> quarter 2009

### **Concepts**

Specific subjects: data collected quarterly compliance with EU Directive 95/57.

Variables of reference: The characteristics of Annex A of the Council Directive on capacity of collective tourist accommodation (local units on national territory) and of Annex B on occupancy in collective accommodation establishments (domestic and inbound tourism) are collected by the Statistics Lithuania. Classifications, variables, geographical distribution of accommodation institutions as well as periodicity meet the requirements of the EU Directive 95/57. In the monthly questionnaire are included the following variables:

- number of arrivals of residents at the establishments during the reference months ;
- number of nights spent by residents at the establishments during the reference months ;
- number of arrivals of non-residents and classified by country at the establishments during the reference months ;
- number of nights spent by non-residents with the same breakdown as before at the establishments during the reference months ;
- purpose of arrival at the establishments during the reference months;
- on establishment occupancy during the reference months of rooms and bed places.

### **Data collection, manipulation / accounting conventions, etc.**

Frame: all accommodation establishments

Type of enumeration: collected monthly data

Sampling all accommodation establishment

Distribution of sample over time: No

Data collection principles: Questionnaire

Reporting units: 605

Other issues: No

**Observation on its use:** Governmental and International institutions, Private organizations, Research users, for calculations Inbound and Domestic Tourism, National Accounts, Tourism Satellite Account.

**Country:** Lithuania

### **The statistical procedure**

Title: **Survey of Tourism enterprises**

Data source: T2 Survey applied to enterprises / establishments of those productive activities serving visitors

Description: Enterprises whose primary activity according to the NACE classification falls within activities of travel agencies and tour operators (NACE 63.3), as well as enterprises engaging in other economic activities registered in the State Register of Tourism Services and providing tourism services are surveyed. A total survey of enterprises providing travel services is carried out on a quarterly basis.

### **Administration**

Institutional framework

Institution in charge: Statistics Lithuania

Unit responsible within this institution: Transport and Service statistics division

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Lithuania

Published by: Statistics Lithuania

Frequency: Annually, quarterly

Length of time series available: 1995

### **Coverage**

Geographical coverage: National

Frequency: Quarterly

Reference period for the first procedure: 1<sup>st</sup> quarter 1995,

Reference period for the last procedure conducted: – 1<sup>st</sup> quarter 2009.

### **Concepts**

Specific subjects: by tourism type: inbound and outbound tourism.

Variables of reference: Number of same-day visitors and tourists, duration of their stay and distribution of country, number of enterprises, amounts paid by persons for tourism services

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Data provided by the tourism enterprises

Type of enumeration: Collected quarterly data of enterprises providing travel services within the national territory.

Sampling: All enterprises providing travel services is collected

Data collection principles: Questionnaires

Reporting units: 405 establishments

Other issues: No

**Observation on its use:** Governmental and International institutions, Private organizations, Research users, Bank of Lithuania, for calculations Inbound and Outbound Tourism, , National Accounts, Tourism Satellite Account.

**Country:** Lithuania

**The statistical procedure**

**Title** Survey in selected Lithuanian resort for estimation of tourists' number in private accommodation sector

**Data source** T2 Survey applied to enterprises / establishments of those productive activities serving visitors

**Description** Surveys applied to one specific resort. Survey carried out in one selected resort in third quarter of year .

**Administration**

**Institutional framework**

Institution in charge Lithuanian State Department of tourism

Unit responsible within this institution Information, Analysis and control division

Other units and/or institutions involved No

**Data dissemination**

Name of publication Lithuanian Tourism Statistics

Published by Lithuanian State Department of tourism

Frequency annually

Length of time series available 2008

Reference period for the latest available publication No

Timeliness 4 months

Access to data via the Internet [www.tourism.lt](http://www.tourism.lt)

**Coverage**

**Geographical coverage** Resort municipality

**Frequency** Annually

**Reference period for the first procedure** 3<sup>st</sup> quarter 2008

**Reference period for the last procedure conducted** 3<sup>st</sup> quarter 2008

**Concepts**

**Specific subjects** No

**Variables of reference** Planned length of stay, Country of permanent residence, type of accommodation taken, evaluation of accommodation service in five scale system, price of accommodation

**Data collection, manipulation / accounting conventions, etc.**

**Frame** Sample survey of persons who are nor inhabitants of resort nor same-day visitors

**Type of enumeration** No

**Distribution of sample over time** Yes

**Data collection principles** Face-to-face questionnaire

**Reporting units** No

**Other issues** No

**Observation on its use** Resort hotel business.

**Country:** Lithuania

## **The statistical procedure**

Title: **International Movement of Persons.**

Data source : T3 Statistics based in data collection from administrative records

Description: Persons crossing Border Post to/from 3<sup>rd</sup> countries.

## **Administration**

Institutional framework

Institution in charge: Ministry of Interior.

Unit responsible within this institution: State Border Guard Service

Other units and/or institutions involved

Data dissemination

Name of publication: No

Published by: No

Frequency:

Length of time series available:

Reference period for the latest available publication

Timeliness

Access to data via the Internet

## **Coverage**

Geographical coverage Lithuanian Borders Posts with 3<sup>rd</sup> countries. .

Frequency: Monthly.

Reference period for the first procedure: January 2004

Reference period for the last procedure conducted: March 2009.

## **Concepts**

Specific subjects: Entry / departure of all persons to and from Lithuania.

Variables of reference number of persons by nationality.

## **Data collection, manipulation / accounting conventions, etc.**

Frame: Persons from 3<sup>rd</sup> countries are calculated by the Border Crossing Posts.

Type of enumeration: processing of personal documents.

## **Observation on its use**

Statistics Lithuania, Lithuanian State Department of Tourism, Bank of Lithuania.

<sup>1</sup> Timeliness refers to the speed of dissemination of the data - i.e., the lapse of time between the end of a reference period (or a reference date) and dissemination of the data.

**Country:** Lithuania

**The statistical procedure**

Title **Lithuanian tourism information centres' visitors census**

Data source T4 Census or Directories

Description Activity reports of Lithuanian TIC. Activity reports are supplied every quarter for each month of previous quarter

**Administration**

Institutional framework

Institution in charge Lithuanian State Department of tourism

Unit responsible within this institution Information, Analysis and control division

Other units and/or institutions involved No

Data dissemination

Name of publication Lithuanian Tourism Statistics

Published by Lithuanian State Department of tourism

Frequency annually

Length of time series available 2000

Reference period for the latest available publication 2008

Timeliness 40 days

Access to data via the Internet [www.tourism.lt](http://www.tourism.lt), [www.stat.gov.lt](http://www.stat.gov.lt)

**Coverage**

Geographical coverage Municipalities those own TIC

Frequency quarterly

Reference period for the first procedure 1<sup>st</sup> quarter 2000

Reference period for the last procedure conducted 1<sup>st</sup> quarter 2009

**Concepts**

Specific subjects No

Variables of reference Number of visitors by Country of permanent residence

**Data collection, manipulation / accounting conventions, etc.**

Frame All TIC

Type of enumeration No

Distribution of sample over time No

Data collection principles e-mail questionnaire

Reporting units No

Other issues No

**Observation on its use** Statistics Lithuania, Researchers.



**Country** Lithuania

**The statistical procedure**

Title Tourism in Lithuania

Data source: Data of the statistical surveys.

Description: No

**Administration**

Institutional framework

Institution in charge: Statistics Lithuania

Unit responsible within this institution: Transport and Service Statistics Division

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourism in Lithuania

Published by: Statistics Lithuania

Frequency: Annual

Length of time series available: Since 2000

Reference period for the latest available publication: YEAR 2007

Timeliness : 8 months after reference period

Access to data via the Internet: [www.stat.gov.lt](http://www.stat.gov.lt); [Turizmas Lietuvoje](http://Turizmas.Lietuvoje)

**Coverage**

Geographical coverage: National

Frequency: Annual

Reference period for the first procedure: 2007

Reference period for the last procedure conducted: 2007

**Concepts**

The publication presents indicators of hotels, motels, tourism centres, campsites, recreation, and health and other accommodation establishments, tourism enterprises, as well as rural tourism accommodation, data of domestic, outbound and inbound tourism statistics surveys and main tables of Tourism Satellite Account.

**Data collection, manipulation / accounting conventions, etc.**

Frame: No

Sampling: No

Distribution of the sample over time: No

Data collection principles: No

Geographical breakdown: No

Reporting units: No

**Observation on its use:** Governmental and International institutions, Private organizations, Research users.

## **Country** Lithuania

### **The statistical procedure**

Title . Statistical yearbook

Data source: Data of the surveys.

Description: No

### **Administration**

Institutional framework

Institution in charge: Statistics Lithuania

Unit responsible within this institution: Transport and Service Statistics Division

Data dissemination

Name of publication: Statistical yearbook

Published by: Statistical yearbook

Frequency: Annual

Length of time series available: Since 2000

Reference period for the latest available publication: 2007

Timeliness : 11 months after reference period

Access to data via the Internet: [www.stat.gov.lt](http://www.stat.gov.lt);

### **Coverage**

Geographical coverage: National

Frequency: Annual

Reference period for the first procedure: 2007

Reference period for the last procedure conducted: 2007

### **Concepts**

In the one chapter of the Yearbook presented data of the accommodation establishments and of the tourism enterprises.

### **Data collection, manipulation / accounting conventions, etc.**

Frame: No

Sampling: No

Distribution of the sample over time: No

Data collection principles: No

Geographical breakdown: No

Reporting units: No

**Observation on its use:** Governmental and International institutions, Private organizations, Research users.

**Country:** Lithuania

**The statistical procedure**

Title **Lithuanian Tourism Statistics**

Data source T7 Statistical publications on tourism

Description No

**Administration**

Institutional framework

Institution in charge Lithuanian State Department of tourism

Unit responsible within this institution: Information, Analysis and control division

Other units and/or institutions involved No

Data dissemination

Name of publication Lithuanian Tourism Statistics

Published by Lithuanian State Department of tourism

Frequency annually

Length of time series available 1995

Reference period for the latest available publication No

Timeliness at the end of year

Access to data via the Internet [www.tourism.lt](http://www.tourism.lt)

**Coverage**

Geographical coverage State

Frequency Annually

Reference period for the first procedure 2007

Reference period for the last procedure conducted 2007

**Concepts**

The publication provides analysis (charts, analytical tables, and analytical essay) of accommodation, tour operators, tourism information centres, balance of travel payments statistics. More detailed analysis of trips' purposes of inbound tourism survey data presented

Variables of reference No

**Data collection, manipulation / accounting conventions, etc.**

Frame No

Type of enumeration No

Distribution of sample over time No

Data collection principles No

Reporting units No

Other issues No

**Observation on its use**

Governmental and International institutions, Private organizations, Research users.

**Country:** Montenegro

## **The statistical procedure**

Title: Guest Survey – summer season

Data source: T1 / Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

Description: Annual survey on guest travel behaviour and satisfaction during their stay in Montenegro

## **Administration**

### Institutional framework

*Institution in charge:* National Tourist Organization of Montenegro (NTO)

*Other units and/or institutions involved:* Institute for Leisure Economics - Munich, Faculty of Tourism and Hotel Management - Kotor

### Data dissemination:

*Published by:* NTO

*Frequency:* Annually

*Reference period for the latest available publication:* December 2008

*Timeliness:* May – October 2008

*Access to data via the Internet:* [www.montenegro.travel](http://www.montenegro.travel)

## **Coverage**

*Geographical coverage:* National

*Frequency:* One survey covering high and mid-season

*Reference period for the first procedure:* Summer season 2007

*Reference period for the last procedure conducted:* Summer season 2008

## **Concepts**

Specific subjects: Travel behaviour of vacationers and their experience/perception of strengths and weaknesses of the destination Montenegro

Variables of reference: type of vacation (beach vacation, nature based vacation or sightseeing/city trip); early, peak or post season; comfort level of the hotels (2-3 star or 4-5 star); nationality (Russian, former Yugoslavian, German, Western Europe, Northern

Europe, Southern Europe, overseas guests); guests' age (-40, 40-60, 60+ years). Information on trips are also collected for main characteristics, such as: purpose, duration, method of organisation, means of transport used, number of persons involved, activities, places visited, anticipation in the organisation of the trip, etc.

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Arrivals and overnights of foreign tourists by nationality, municipality and hotel category

*Type of enumeration:* Random

*Sampling:* Selected 27 hotels in different locations and various categories, with established minimal monthly quotas per selected accommodation

*Distribution of the sample over time:* 700 questionnaires per month

*Data collection principles:* Data was collected every two weeks, during visits to hotels

*Geographical breakdown:* Coast = 10; Mountains = 8; Special sights/Interesting towns = 9

*Reporting units:* 3.861 questionnaires

**Observations on its use:**

The main target of Guest Survey 2008 was winning an objective and representative picture regarding guest travel behaviour and satisfaction during their stay in Montenegro and getting answers to following questions:

- What do guests especially like? (arguments and valuable hints for successful PR work)
- Which drawbacks and deficits do guests complain of? (touristic offers that could be or ought to be improved)
- Wishes and requirements that the guests have?

Research have been done for NTO purposes, but also used for redefining strategic framework for development of destination Montenegro

**Country:** Montenegro

## **The statistical procedure**

Title: Local guest surveys (for Municipalities: Herceg Novi, Kotor, Tivat, Budva, Bar, Danilovgrad, Podgorica)

Data source: T1 / Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

Description: Satisfaction of visitors in different accommodation establishments, by municipality

## **Administration**

### Institutional framework

*Institution in charge:* Local Tourist Organizations (LTOs in municipalities: Herceg Novi, Kotor, Tivat, Budva, Bar, Danilovgrad, Podgorica)

### Data dissemination:

*Published by:* LTO

*Frequency:* Annually (occasionally monthly)

*Length of time series available:* Up to 15 years (depending on LTO)

*Reference period for the latest available publication:* December 2008

*Timeliness:* Summer season (10 weeks to 4 months)

## **Coverage**

*Geographical coverage:* Local (municipality)

*Frequency:* Annually (summer season)

*Reference period for the first procedure:* Summer season 1994

*Reference period for the last procedure conducted:* Summer season 2008

## **Concepts**

Specific subjects: Qualitative description of satisfaction of visitors in specific municipality

Variables of reference: Type of accommodation, purpose of visit, mean of transportation, age, country of residence, etc.

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Tourists visiting specific region / municipality

*Type of enumeration:* Random

*Sampling:* depending on LTO; accent on foreign visitors and most numerous groups of visitors

*Data collection principles:* Data collected monthly

*Geographical breakdown:* For 2008: Herceg Novi = 2.021; Kotor = 1.500, Tivat = 1.372, Budva = 1.500, Bar = 1.200, Danilovgrad = 200, Podgorica = 1.736

*Reporting units:* from 200 up to 2.000 questionnaires per municipality

*Other issues:* Type of questionnaires and its distribution depends on capacities of local tourist organization

**Observations on its use:** Results of these researches have been used mostly for future development of marketing strategy and development of specific region/municipality/place of interest

**Country:** Montenegro

## **The statistical procedure**

Title: Tourist accommodation on August 31

Data source: T2 / Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: Annual survey on number of all tourism accommodation establishments on national level

## **Administration**

### Institutional framework

*Institution in charge:* National Statistical Office (MONSTAT)

*Unit responsible within this institution:* Department of macro – economic balances

### Data dissemination:

*Published by:* MONSTAT

*Frequency:* Annually

*Length of time series available:* 5 years

*Reference period for the latest available publication:* September 2008

*Access to data via the Internet:* [www.monstat.cg.yu](http://www.monstat.cg.yu)

## **Coverage**

*Geographical coverage:* National

*Frequency:* Once in a year

*Reference period for the first procedure:* August 31,

*Reference period for the last procedure conducted:* August 31, 2008

## **Concepts**

Specific subjects: All accommodation, both for basic and complementary establishments

Variables of reference: Basic accommodation: Hotels, Pensions, Motels, Lodgings, Vacation villages, Guesthouses, Other catering objects; Complementary Accommodation: Spa/wellness  
Convalescent centres, Alpine huts, Company recreation centres, Youth hostels, Campgrounds; Private rooms, houses: Rented private rooms, Rented private houses, flats, Sleeping cars (in trains), Staterooms – ships, Other types

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Official Business Register by municipality

*Type of enumeration:* Counting of all accommodation establishments entered in the official Business Register of municipalities in Montenegro, and owners of the private rooms and houses for rental on August 31

*Distribution of the sample over time:* Once in a year, on August 31

*Data collection principles:* Annually, from all accommodation establishments

*Geographical breakdown:* By 21 municipalities

*Reporting units:* All subjects in tourism industry

**Country:** Montenegro

## **The statistical procedure**

Title: Hotel Industry Survey

Data source: T2 / Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: Information on physical condition of the hotel properties, structure of facilities, technological equipment, employment, market and financial business results.

## **Administration**

### Institutional framework

*Institution in charge:* Ministry of Tourism and Environment

*Other units and/or institutions involved:* National Tourism Organization of Montenegro, Horwath Consulting Zagreb (Croatia), Tourism Management School - Bar

### Data dissemination:

*Published by:* Ministry of Tourism and Environment

*Frequency:* Annually

*Length of time series available:* 2 years

*Reference period for the latest available publication:* March 2009

*Timeliness:* May to December 2008

*Access to data via the Internet:* [www.mote.gov.me](http://www.mote.gov.me)

## **Coverage**

*Geographical coverage:* National

*Frequency:* Annually

*Reference period for the first procedure:* 2005

*Reference period for the last procedure conducted:* 2008

## **Concepts**

Specific subjects: Research was conducted on 44 hotels with 6,360 hotel rooms (48% of the registered hotel capacities in Montenegro)

Variables of reference: Highlights by region, category, property size and price level; Market mix; Nationality of guests; Source of advance reservations; Employment per hotel departments; Hotel profile; Overnights seasonality; Financial results (ratio to net operating revenues, in % and per available room, Euro); Use of technology systems and planned investments

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Hotel accommodation establishments in Montenegro

*Type of enumeration:* All accommodation establishments in Montenegro

*Sampling:* The survey sample includes 44 hotels with 6,360 hotel rooms (48% of the registered hotel capacities in Montenegro). The results of this survey indicate the currently achieved level of business performances and provide the basis for monitoring of development trends of Montenegrin hotel industry.

*Data collection principles:* Survey has been carried out on the basis of methodology of "Horwath Hotel Industry Survey". The research instrument was the internationally defined questionnaire, with 21 questions on hotel's conditions and results.



*Geographical breakdown:* Seaside Area (Coast) = 30; Central Area = 6; Mountain Area = 8

*Reporting units:* Hotel from determinate sample; 44 in total

**Observations on its use:**

The survey results are based on a sample structure which is dominated by 3 star hotels. Average age of hotels in the sample is 26 years, with an average period of 2 years since the last renovation. They are presented according to the size, category, price level and geographical location of the hotel (Seaside, Central and Mountain area of Montenegro). All figures are based on simple arithmetic averages. The financial results are shown in accordance with the USALI by hotel departments, and are given in Euro.

**Country:** Montenegro

## **The statistical procedure**

Title: Statistics of cruising ships and vessels for sport and entertainment

Data source: T3 / Statistics based in data collection from administrative records

Description: Number of vessels by type, port of origin and number of passengers

## **Administration**

### Institutional framework

*Institution in charge:* Maritime security department, Bar

*Unit responsible within this institution:* Sector for safety on the sea

### Data dissemination:

*Frequency:* Monthly

*Reference period for the latest available publication:* Previous month (March 2009)

*Timeliness:* Month

## **Coverage**

*Geographical coverage:* National (coastal zone)

*Frequency:* Monthly reports

*Reference period for the first procedure:* December 2007

*Reference period for the last procedure conducted:* Previous month (March 2009)

## **Concepts**

Specific subjects: Vessels regularly registered in Maritime security department

Variables of reference: Vessels by type, port of origin and number of passengers

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Book of registered yachts

*Type of enumeration:* Monthly register of vessels

*Data collection principles:* Registering yachts, cruising ships and its passengers upon arrival to Montenegrin ports

*Geographical breakdown:* Coastal region: Maritime security department and port authorities

**Country:** Montenegro

## **The statistical procedure**

Title: Border statistics by crossing check-points

Data source: T3 / Statistics based in data collection from administrative records

Description: Number of persons and means of transportation by border crossing

## **Administration**

### Institutional framework

*Institution in charge:* Police directorate

*Unit responsible within this institution:* Sector of border control

### Data dissemination:

*Frequency:* Monthly

*Length of time series available:* 2 years

*Reference period for the latest available publication:* Previous month (March 2009)

*Timeliness:* Month

## **Coverage**

*Geographical coverage:* National

*Reference period for the last procedure conducted:* March 2009

## **Concepts**

Specific subjects: All persons and all means of transportation by border crossing

Variables of reference: Number of border crossing of domestics and foreigners: Road: vehicles and passengers; Railroad: trains and passengers; Air: planes and passengers; Sea: vessels and passengers

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Monthly entry of border control checking points

*Type of enumeration:* All persons and means of transportation

*Data collection principles:* Border crossing control procedure

*Geographical breakdown:* Border crossings, 28 check points

**Country:** Montenegro

## **The statistical procedure**

Title: Quantitative survey on flights, carriers and passengers on Montenegrin airports

Data source: T3 / Statistics based in data collection from administrative records

Description: Number of flights carriers and passengers arriving and departing from Montenegrin airports

## **Administration**

### Institutional framework

*Institution in charge:* Airports of Montenegro

*Unit responsible within this institution:* Accounting department

### Data dissemination:

*Frequency:* Monthly

*Length of time series available:* 2 years

*Reference period for the latest available publication:* Previous month (March2009)

*Timeliness:* Month

## **Coverage**

*Geographical coverage:* National

*Reference period for the last procedure conducted:* March 2009

## **Concepts**

Specific subjects: Airplanes and passengers on national airports

Variables of reference: Number of airplanes and number of passengers by airport and carrier for arrivals and departures

## **Data collection, manipulation / accounting conventions, etc.**

*Type of enumeration:* Arrivals and departures of all airplanes

*Data collection principles:* Airport flight control

*Geographical breakdown:* 2 airports: Podgorica (Central area), Tivat (Costal area)

**Country:** Montenegro

## **The statistical procedure**

Title: Quantitative survey on flights and passengers of national carrier Montenegro Airlines

Data source: T3 / Statistics based in data collection from administrative records

Description: Number of airplanes, passengers and flight hours by national carrier Montenegro Airlines

## **Administration**

### Institutional framework

*Institution in charge:* National carrier “Montenegro Airlines”

*Unit responsible within this institution:* Commercial department

### Data dissemination:

*Published by:* Montenegro Airlines

*Frequency:* Monthly

*Length of time series available:* 3 years

*Reference period for the latest available publication:* Previous month (March 2009)

*Timeliness:* Monthly

## **Coverage**

*Geographical coverage:* National and other destinations that Montenegro Airlines has flights

*Frequency:* Monthly

*Reference period for the last procedure conducted:* March 2009

## **Concepts**

Specific subjects: Planes and passengers of Montenegro Airlines

Variables of reference: Number of passengers, number of flights, flight occupancy rate (%), number of flying hours

## **Data collection, manipulation / accounting conventions, etc.**

*Type of enumeration:* Arrivals and departures of Montenegro Airlines airplanes

*Data collection principles:* Carrier’s flight control

**Country:** Montenegro

## **The statistical procedure**

Title: Transits of vehicles through tunnel “Sozina”

Data source: T3 / Statistics based in data collection from administrative records

Description: Transits of vehicles through tunnel “Sozina” by category

## **Administration**

### Institutional framework

*Institution in charge:* Public company “Monteput”

*Unit responsible within this institution:* Commercial department

### Data dissemination:

*Frequency:* Monthly

*Length of time series available:* 2 years

*Reference period for the latest available publication:* Previous month (March 2009)

*Timeliness:* Month

## **Coverage**

*Geographical coverage:* On the spot

*Frequency:* Monthly

*Reference period for the first procedure:*

*Reference period for the last procedure conducted:* March 2009

## **Concepts**

Specific subjects: Vehicles transiting tunnel “Sozina”

Variables of reference: Number and revenue by category of vehicles (Passenger’s vehicle, Passenger’s vehicle with trailer; Van; Truck with 2 axels; Truck up to 5t; Truck above 5t; Bus; Tag)

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Tunnel fee payment control

*Type of enumeration:* Number of tunnel crossings (one way)

*Data collection principles:* Fee payment

*Geographical breakdown:* Tunnel “Sozina”, Bar municipality

*Reporting units:* From fee payment check points on the entrance / exit

**Country:** Montenegro

## **The statistical procedure**

Title: Quantitative data on visitors of National Parks of Montenegro

Data source: T3 / Statistics based in data collection from administrative records

Description: Visitors and revenues of National Parks, by national park

## **Administration**

### Institutional framework

*Institution in charge:* National parks of Montenegro

*Unit responsible within this institution:* Department for PR

*Other units and/or institutions involved:* National park “Durmitor”, National park “Biogradska gora”, National park “Lovcen”, National park “Skadarsko jezero”

### Data dissemination:

*Published by:* National parks of Montenegro

*Frequency:* Monthly and annually

*Length of time series available:* 2 years

*Reference period for the latest available publication:* Previous month (March 2009)

*Timeliness:* Month and year

## **Coverage**

*Geographical coverage:* National parks area

*Frequency:* Monthly

*Reference period for the first procedure:*

*Reference period for the last procedure conducted:* March 2009

## **Concepts**

Specific subjects: Visitors/same-day visitors to the national parks, National parks’ check points

Variables of reference: By national park: Number of arrivals; Entrance fee income; Total income

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* National park fee payment and check points for all visitors

*Type of enumeration:* Checking and fee payment for entrance to the national parks

*Data collection principles:* Checking and fee payment

*Geographical breakdown:* National-wide: Mountain area (National parks “Durmitor” and “Biogradska gora”), Central area (National parks “Lovcen” and “Skadarsko jezero”)

*Reporting units:* From fee payment check points on the entrance to National park “Durmitor”, National park “Biogradska gora”, National park “Lovcen” and National park “Skadarsko jezero”

*Other issues:* Visitors of national parks are (mostly) same-day visitors

## **Observations on its use:**

The only data that can be officially used as same-day visitors register in Montenegro

**Country:** Montenegro

## **The statistical procedure**

Title: Accommodation directory

Data source: T4 / Census or Directories

Description: Basic and complementary accommodation establishments (except private accommodation)

## **Administration**

### Institutional framework

*Institution in charge:* National Tourist Organization of Montenegro (NTO)

*Other units and/or institutions involved:* Local Tourism Organizations (LTOs) and Regional Tourism Organization (RTO)

### Data dissemination:

*Published by:* NTO

*Frequency:* Annually

*Reference period for the latest available publication:* 2009

*Timeliness:* 1 year

*Access to data via the Internet:* Yes

## **Coverage**

*Geographical coverage:* National

*Frequency:* Annually

*Reference period for the first procedure:* 2005

*Reference period for the last procedure conducted:* 2009

## **Concepts**

Specific subjects: Registered accommodation establishments in Montenegro

Variables of reference: Accommodation by municipality, type, category

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Categorized and registered accommodation establishments from municipalities' Business Register

*Type of enumeration:* All categorized accommodation establishments entered in the official Business Register of municipalities in Montenegro

*Data collection principles:* Annually, from list of categorized accommodation establishments

*Geographical breakdown:* By 21 municipalities

*Reporting units:* All accommodation establishments, except private rooms and houses



**Country:** Montenegro

## **The statistical procedure**

Title: Overview of Summer Tourism Results

Data source: T5 / Statistical syntheses

Description: Synthesized data on summer season, showing quantitative data on tourists, travel and effects on national economy

## **Administration**

### Institutional framework

*Institution in charge:* Ministry of Tourism and Environment

*Unit responsible within this institution:* Sector for economic analysis and PR department

*Other units and/or institutions involved:* National Tourist Organization of Montenegro (NTO)

### Data dissemination:

*Published by:* Ministry of tourism and environment

*Frequency:* Annually

*Length of time series available:* 2 years (mostly)

*Reference period for the latest available publication:* November 2008

*Timeliness:* Summer season (May – October)

*Access to data via the Internet:* [www.mote.gov.me](http://www.mote.gov.me)

## **Coverage**

*Geographical coverage:* National

*Frequency:* May to October

*Reference period for the first procedure:* Summer season 2004

*Reference period for the last procedure conducted:* Summer season 2008

## **Concepts**

Specific subjects: All government institutions and public companies included in measuring tourism, travel and its effects

Variables of reference: Overview on characteristics of the season; Revenue; Basic data on arrivals and overnights (by municipality, nationality, market); Influence on budget; VAT revenues; Data from other government institutions and public companies; Other projects linked to summer season

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Administrative and other data on tourism, its direct or indirect impact on national economy

*Data collection principles:* Official and other administrative data on number of passengers, visitors, arrivals, overnights, expenditures and revenues,

*Reporting units:* Government institutions, ministries, public companies, representative bodies of private sector

## **Observations on its use:**

Official presentation for Government and public in whole

**Country:** Montenegro

## **The statistical procedure**

Title: Annual information on the activities of the Ministry of tourism and environment

Data source: T5 / Statistical syntheses

Description: Synthesized annual data showing quantitative data on tourists, travel and effects on national economy

## **Administration**

*Institution in charge:* Ministry of Tourism and Environment

*Unit responsible within this institution:* Sector for economic analysis and PR department

*Other units and/or institutions involved:* National Tourist Organization of Montenegro (NTO)

### Data dissemination:

*Published by:* Ministry of tourism and environment

*Frequency:* Annually

*Length of time series available:* 2 years (mostly)

*Reference period for the latest available publication:* January 2009

*Timeliness:* 1 year

*Access to data via the Internet:* [www.mote.gov.me](http://www.mote.gov.me)

## **Coverage**

*Geographical coverage:* National

*Frequency:* 1 year

*Reference period for the last procedure conducted:* 2008

## **Concepts**

Specific subjects: All government institutions and public companies included in measuring tourism, travel and its effects

Variables of reference: Overview on characteristics of year; Revenue; Basic data on arrivals and overnights (by municipality, nationality, market); Influence on budget; VAT revenues; Data from other government institutions and public companies; Other projects linked to tourism development

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* Administrative and other data on tourism, its direct or indirect impact on national economy

*Data collection principles:* Official and other administrative data on number of passengers, visitors, arrivals, overnights, expenditures and revenues,

*Reporting units:* Government institutions, ministries, public companies, representative bodies of private sector

## **Observations on its use:**

Official presentation for Government and public in whole

**Country:** Montenegro

## **The statistical procedure**

*Title:* Statistical yearbook

*Data source:* T7 / Statistical publications on tourism

*Description:* As a basic statistical publication, contains the data from all statistical areas, at both national and municipal level

## **Administration**

### *Institutional framework*

*Institution in charge:* National Statistical Office (MONSTAT)

*Unit responsible within this institution:* Department of macro – economic balances

*Other units and/or institutions involved:* Other government institutions

### *Data dissemination:*

*Published by:* MONSTAT

*Frequency:* monthly and annually

*Length of time series available:* 5 years

*Reference period for the latest available publication:* December 2008

*Timeliness:* previous month / year

*Access to data via the Internet:* Yes

## **Coverage**

*Geographical coverage:* national and by municipalities

*Frequency:* monthly and annually

*Reference period for the first procedure:* 1974

*Reference period for the last procedure conducted:* Summer season 2007

## **Concepts**

*Specific subjects:* separated in 3 main sections: Review of the Montenegro, Review by Municipalities and International Review

*Variables of reference:* arrivals and overnights for domestic and foreign tourists

## **Data collection, manipulation / accounting conventions, etc.**

*Frame:* defined statistical form for all subjects in tourism industry of Montenegro

*Type of enumeration:* Composed monthly surveys on accommodation, arrivals and overnights by municipality

*Geographical breakdown:* municipalities in Montenegro

*Reporting units:* subjects in tourism industry

## **Observations on its use:**

Only main aggregates: number of tourists and overnights on national level and in municipalities

## Country Poland

### The statistical procedure

#### Title **Tourism Activity of Polish Residents**

Data source T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

Description Survey of residents in Poland, in order to quantify the trips to different regions in Poland and abroad. It provides information to characterise the trips.

### Administration

#### Institutional framework

Institution in charge – Department of Tourism,  
Ministry of Sport and Tourism

Unit responsible within this institution – Institute of Tourism

Other units and/or institutions involved – National Bank of Poland

#### Data dissemination

Name of publication – Tourism Activity of Poles

Published by Department of Tourism, Ministry of Sport and Tourism

Frequency annually

Length of time series available from 2001

Reference period for the latest available publication November 2007

Timeliness two months

Access to data via the Internet

<http://www.mg.gov.pl/NR/rdonlyres/0BBD66F4-510B-47F9-B93D-C1CFC14154A4/40163/Uczestnictwowwyjazdchurystycznychw2006roku.pdf> - Polish publication

<http://www.intur.com.pl/itenglish/particip.htm> - English data

[http://www.intur.com.pl/itenglish/no\\_of\\_trips.htm](http://www.intur.com.pl/itenglish/no_of_trips.htm) - English data

### Coverage

Geographical coverage - Poland

Frequency – monthly

Reference period for the first procedure – January 2003

Reference period for the last procedure conducted - November 2007

### Concepts

Specific subjects – Domestic and outbound trips of Polish residents.

Variables of reference – Number of travellers, number of trips, duration, type of accommodation used.

Regarding trips, information is collected on their main characteristics, such as: purpose, length, method of organisation, means of transport used.

### Data collection, manipulation / accounting conventions, etc.

Frame – All-Polish representative sample of residents (15+ years old).

Type of enumeration – Monthly survey of Polish residents.

Sampling – Research conducted at home.

Distribution of the sample over time – Interview every month.

Data collection principles – Personal interview.

Geographical breakdown - .....

Reporting units – 12 x 1000 Polish resident every year.

Other issues - .....

### Observations on its use

.....

### Additional documentation

.....

## **Country Poland**

### **The statistical procedure**

#### **Title Foreign Tourism**

Data source T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

Description The research is conducted on borders crossing and it is basic characteristics of tourists and one day visitors, expenditures prior and during the visit, country of residence, lengths of stay, organisation, purpose of visit, accommodation used, visited region, expenditures (before, during visit), components of expenditures (accommodation, transportation, shopping, services etc).

#### **Administration**

##### **Institutional framework**

Institution in charge – Department of Tourism,

Ministry of Sport and Tourism

Unit responsible within this institution – Institute of Tourism

Other units and/or institutions involved – National Bank of Poland

##### **Data dissemination**

Name of publication – Foreign Tourism

Published by Department of Tourism, Ministry of Sport and Tourism

Frequency annually

Length of time series available from 2001

Reference period for the latest available publication November 2007

Timeliness three months

Access to data via the Internet

##### **Main publication (in Polish)**

<http://www.mg.gov.pl/NR/rdonlyres/29AD5897-6D6D-406D-802F-21F014D00586/40178/Zagranicznaturystykaprzyjazdowaw2006roku.pdf>

in Polish:

[www.intur.com.pl/wydatki.htm](http://www.intur.com.pl/wydatki.htm)

[www.intur.com.pl/przyjazd\\_ch1.htm](http://www.intur.com.pl/przyjazd_ch1.htm)

in English:

[www.intur.com.pl/itenglish/inbound.htm](http://www.intur.com.pl/itenglish/inbound.htm)

[www.intur.com.pl/itenglish/expendit.htm](http://www.intur.com.pl/itenglish/expendit.htm)

### **Coverage**

Geographical coverage - Foreign visitors arriving to Poland

Frequency – eight times a year

Reference period for the first procedure – February of given year

Reference period for the last procedure conducted – December of given year

#### **Concepts**

Specific subjects – basic characteristics of tourists and one day visitors, expenditures prior and during the visit.

Variables of reference – country of residence, lengths of stay, organisation, purpose of visit, accommodation used, visited region, expenditures (before, during visit), components of expenditures (accommodation, transportation, shopping, services etc), some demographics.

Data collection, manipulation / accounting conventions, etc.

Frame – sample of border points (crossings).

Type of enumeration – face to face interviews on exit.

Sampling – about 2 \* 18000 questionnaires a year (tourists and one-day visitors).

Distribution of the sample over time – eight waves yearly, from Feb to Dec, each wave about one week long.

Data collection principles – systematic sampling (each Nth person is interviewed, the N depends on type of border).

Geographical breakdown – country of residence  
Reporting units -  
Other issues – in addition, a counting and estimating of border flows is being conducted

**Observations on its use**  
.....  
**Additional documentation**  
.....

## **Country Poland**

### **The statistical procedure**

Title Tourism accommodation establishment survey

Data source T4 Census or Directories

Description Annual survey providing information about number and utilization of collective accommodation establishments in Poland.

### **Administration**

Institutional framework

Institution in charge Central Statistical Office

Unit responsible within this institution Social Surveys Division

Other units and/or institutions involved Non

Data dissemination

Name of publication "Tourism in ...year"

Published by Central Statistical Office

Frequency Yearly

Length of time series available Month, year

Reference period for the latest available publication 2007

Timeliness 6 months after reference period

Access to data via the Internet [www.stat.gov.pl](http://www.stat.gov.pl)

### **Coverage**

Geographical coverage Regional, national

Frequency Monthly

Reference period for the first procedure since 1999 until 2000 all type of accommodation establishments, since 2000 only collective accommodation establishments

Reference period for the last procedure conducted 2007

### **Concepts**

Specific subjects Hotels in voivodship city by category, Bed places in collective accommodation establishments, Rooms rented in hotels and similar establishments, Users of collective accommodation establishments by month, Overnight stays by residents and non-residents in accommodation establishments, etc.

Variables of reference number of establishments, bedrooms, bed places by kind of establishment, overnight stays by residents and non-residents, arrivals of residents and non-residents according to country of residence, rooms and bed places occupancy rates for hotels and similar establishments, bed places occupancy rates for all establishments, seasonality.

### **Data collection, manipulation / accounting conventions, etc.**

Frame all collective accommodation establishments within the national territory

Type of enumeration Business Register (census -BJS)

Sampling -

Distribution of the sample over time.-

Data collection principles Data are collecting from reporting units on paper questionnaire and via internet

Geographical breakdown NUTS 1-NUTS 5

Reporting units about 8000 establishments in peak season

Other issues

### **Observations on its use**

### **Additional documentation**

**Country:** Romania

### **The statistical procedure**

Title: *Survey on Tourist Demand of Residents in Romania*

Data source: T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

Description: The survey on the Tourist Demand of Residents in Romania is the main instrument to get data on resident tourist demand (outbound + domestic). This survey is carried out according with the EU directive 95/57 on tourism statistics. It is a household survey and data source for TSA and BOP Travel – debit.

### **Administration**

Institutional framework

Institution in charge: National Institute of Statistics

Unit responsible within this institution: General Department of Business Statistics – Department of

Short Term Economic Indicators Statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourist Demand of Residents in Romania

Published by: National Institute of Statistics

Frequency: quarterly

Length of time series available: starting with 2003

Reference period for the latest available publication: the 4<sup>th</sup> quarter of 2008

Timeliness: 85 days

Access to data via the Internet: No

### **Coverage**

Geographical coverage: national (country level)

Frequency: quarterly

Reference period for the first procedure: the 1<sup>st</sup> quarter of 2003

Reference period for the last procedure conducted: the 4<sup>th</sup> quarter of 2008

### **Concepts**

Specific subjects: quantifying the tourist demand of residents in Romania

Variables of reference: number of tourists, number of trips, number of overnight stays, tourist expenditure, types of tourist expenditure

### **Data collection, manipulation / accounting conventions, etc.**

Frame: Total number of persons resident in Romania aged 15 years old at least

Type of enumeration: sample of households

Sampling: The survey is carried out by means of two stage cluster sample. First stage is the EMZOT “master sample” based by data provided by 2002 Population and Housing Census in which a number of “research centres” was selected. The second stage is a systematic selection of permanent houses within each research centres.

Distribution of the sample over time: quarterly

Data collection principles: Data collection is performed by filling in a questionnaire by interviewers, being undertaken two or three visits to the households. Face to face interviews are used, interviewers having the main role: they pay visits to the households the survey refers to. Filling in the questionnaire was made by discussions with all the household members, and if this was not possible, the information was obtained from any member of the household who could provide data for the other persons within the household.

Geographical breakdown: The survey covers all the counties of Romania and the capital Bucharest. However the results refer to Romania, as a whole, not to each county. There is no county breakdown.

Reporting units: 780 research centres (primary sampling units). From each research centre a number of 11 houses (dwelling) are included quarterly. In each dwelling (dwelling), all the households are interviewed, and within each household all the persons over 15 years old are surveyed.



Other issues: This survey is not a panel-type survey. For each research centre, a selection interval was calculated taking into account the number of dwellings which will be chosen and the number of dwellings which was not surveyed, this being called “selection step”. This method provides a very good distribution of the surveyed dwellings within the centre in a trimester. Extraction batch, selection of the first dwelling, is an aleatory number between 1 and the maximum number of the dwellings available within the research centre.

#### **Observations on its use**

This survey does not cover the day trips and same day visitors.

Starting with 2005 the breakdown of tourist expenditures (accommodation, Food & Beverage, Transport etc.) has been available. This breakdown refers only to the whole expenditures – no distinction is made between the structure of expenditure abroad and the structure of domestic expenditure.

For 2005-2006, the absolute figures for expenditures are not published anymore due to the “uncertain figures obtained”. However, starting with 2007 the absolute figures for expenditures have been published again.

However, at the time being the results of the survey are indirectly used for BOP Travel – debit compilation: based on the published results of the survey, combined with information from bank settlements and other sources, bop compilers estimate the expense of the residents incurred during trips abroad.

#### **Additional documentation** No

**Country:** Romania

### **The statistical procedure**

**Title:** *Survey on Tourism Expenditure of Non-Residents using collective accommodation establishments*

**Data source:** T1 Surveys applied to the whole population of travellers or visitors or to clearly predefined segments of this population

**Description:** The ACNER survey is the main instrument to get data on non-resident tourism expenditure in Romania. This survey is carried out in order to support TSA needs (Table 1) as well as the BoP compilation - Travel Item. The survey involves the collection of data from a sample of tourism accommodation establishments and then from a sample of tourists (non-residents).

### **Administration**

**Institutional framework**

Institution in charge: National Institute of Statistics

Unit responsible within this institution: General Department of Business Statistics – Department of Short Term Economic Indicators Statistics

Other units and/or institutions involved: only as a consultative bodies on the methodological issues - INCDT (NIRDT), NTA and BNR (National Bank of Romania)

**Data dissemination**

Name of publication: Tourism Expenditure of Non-residents in Romania

Published by: National Institute of Statistics

Frequency: quarterly

Length of time series available: each trimester of 2008 (but as a pilot study with no data publication)

Reference period for the latest available publication: since for 2008 it was a pilot study (for each trimester) no publication of data is available at this moment.

Timeliness: 85 days

Access to data via the Internet: No

### **Coverage**

Geographical coverage: national (country level)

Frequency: quarterly

Reference period for the first procedure: the 1<sup>st</sup> quarter of 2008

Reference period for the last procedure conducted: the 4<sup>th</sup> quarter of 2008

### **Concepts**

**Specific subjects:** quantifying the expenditure of non-residents accommodated in collective tourism establishments

**Variables of reference:** number of non-residents accommodated in collective tourism accommodation establishments by means of transport, residence country and nationality, organizer of the trip, purpose of travel; the expenditure foreseen to be spent in Romania and the breakdown by types of expenditure (21 categories)

### **Data collection, manipulation / accounting conventions, etc.**

**Frame:** Total number of non-residents accommodated in collective tourism accommodation establishments

**Type of enumeration:** cut-off sample of accommodation establishments and foreign tourists

**Sampling:** In the first stage there have been selected the accommodation units having at least 950 foreign tourists, information provided by the statistical survey “Occupancy of accommodation establishments in 2007”. Consequently, the sample included 392 accommodation establishments from the total number of 2103 accommodation establishments having foreign tourists. The coverage rate of the selected establishments was 18.67% taking into consideration the number of establishments and 82.78% considering the number of non-resident tourists in accommodation establishments.

Once the accommodation establishments were determined, the apportionment of the 60,000 non-resident tourists to be interviewed was performed according with the reference terms. The distribution of questionnaires was carried out depending of each county (territorial division of Romania) share in total number of foreign tourists accommodated in 2007 and the weight of each quarter in this number.

**Distribution of the sample over time:** quarterly

**Data collection principles:** Territorial Statistics Offices contact the accommodation establishments selected from the sample in order to hand them the letter of intention and legal procedures to employ some persons

working within the accommodation establishments on the position of interviewer for tourists. Also, the Territorial Statistics Offices provide guidance by handing the ACNER questionnaires to be filled in by the non-resident tourists during their stay in the accommodation establishment. The questionnaire filled in by tourists is handed over when tourists check out.

The completed questionnaires are collected by the Territorial Statistics Offices to be validated and processed on computers using an IT software, received from INS. They are further sent to INS headquarters.

Geographical breakdown: The survey covers all the counties of Romania and the capital Bucharest. However the results refer to Romania, as a whole, not to each county. There is no county breakdown.

Reporting units: approximately 30,000 non-residents have responded to the questionnaires from a sample of 60,000 persons.

Other issues: Since the questionnaire is designed for non-resident tourists, it was translated in some international languages. For the apportionment of the questionnaires on foreign languages, the residence country of tourists was assimilated to the languages in which the questionnaire was translated. Therefore, 38.0% of the total number of questionnaires is translated in English, 19.9% in German, 10.6% in French, 12.2% in Italian, 7.3% in Russian, 5.6% in Spanish and 5.5% in Hungarian

### **Observations on its use**

The survey is carried out to meet statistical requirements in the area of tourism of the three institutions: INS (in its capacity of official statistics compiler), Ministry of Tourism for the compilation of TSA, and the National Bank of Romania, for BOP, item Travel – Credit.

However, this survey does not cover the inbound same day visitors and non-residents accommodated in private accommodation establishments.

**Additional documentation** No

**Country:** Romania

### **The statistical procedure**

Title: *Survey on the tourist accommodation capacity existent on July 31*

Data source: T2 Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: This survey provides data for the main indicators specific to the accommodation capacity existing on the 31<sup>st</sup> of July, excluding non-functioning one due to major reparation and rehabilitation works

### **Administration**

Institutional framework

Institution in charge: National Institute of Statistics

Unit responsible within this institution: General Department of Business Statistics – Department of Short Term Economic Indicators Statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: Tourist accommodation capacity existent on July 31

Published by: National Institute of Statistics

Frequency: yearly

Length of time series available: standardised data series are available for the period 1994-2008

Reference period for the latest available publication: the 31<sup>st</sup> of July 2008

Timeliness: 3 months

Access to data via the Internet: [www.insse.ro](http://www.insse.ro)

### **Coverage**

Geographical coverage: national with breakdowns by counties, development regions and main tourist areas

Frequency: yearly

Reference period for the first procedure: 1994

Reference period for the last procedure conducted: 2008

### **Concepts**

Specific subjects: establishing the existent tourist accommodation capacity at the maximum period of functioning

Variables of reference: number of accommodation establishments, number of rooms, number of bed-places, number of establishments providing balneary treatment, number of services provided within the accommodation establishments

### **Data collection, manipulation / accounting conventions, etc.**

Frame: the total tourist accommodation establishments in Romania. The list of tourist accommodation establishments is provided by NTA.

Type of enumeration: exhaustive survey

Sampling: not applicable

Distribution of the sample over time: not applicable

Data collection principles: All the physical and juridical persons who own tourist accommodation establishments must fill in the questionnaire entitled TURISM 1 B. This must be sent to the County Departments of Statistics until August 17 of each year.

Geographical breakdown: Yes. By counties, development regions and main tourist areas, localities

Reporting units: almost 6.000

Other issues: Until 2005 only the tourist accommodation establishments having at least 5 bed-places were surveyed. Starting with 2006, as a result of NTA and NIRDT proposal, all accommodation establishments have been included regardless of the number of bed-places. However, for data to be comparable over time, a distinction is made between the accommodation establishments having at least 5 bed-places and the total number of accommodation establishments.

The survey does not cover:

- accommodation establishments used exclusively by owners on a period of time exceeding one year
- second homes used for tourism purposes
- boarding – schools during the school year

- hospital units (excepting sanatoria and other similar spaces exclusively practicing tourist activities)
- sleeping cars
- mountain shelters and refuges and similar
- huts and bedrooms for workers, elderly people hostels and orphanages

**Observations on its use**

This survey is only for collective tourism accommodation. Rental rooms are not included in the survey. Also other components of private accommodation are not included.

Additional documentation No

**Country:** Romania

### **The statistical procedure**

Title: *Survey on the occupancy of tourist accommodation establishments*

Data source: T2 Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: The survey is focused on the occupancy of the tourist accommodation establishments having at least 5 bed-places and being licensed by the National Authority for Tourism. This survey provides data on domestic and inbound tourism registered in collective accommodation establishments and it is in line with the EU directive 95/57, part B – guest flows in collective accommodation establishments.

### **Administration**

Institutional framework

Institution in charge: National Institute of Statistics

Unit responsible within this institution: General Department of Business Statistics – Department of

Short Term Economic Indicators Statistics

Other units and/or institutions involved: No

Data dissemination

Name of publication: “Occupancy of tourist accommodation establishments”, “Monthly Statistics”

Published by: National Institute of Statistics

Frequency: quarterly for the publication “Occupancy of tourist accommodation establishments” and monthly for “Monthly Statistics”

Length of time series available: standardised data series are available for the period 1994-2008

Reference period for the latest available publication: the 4<sup>th</sup> quarter of 2008

Timeliness: 31 days for monthly data and 50 days for quarterly data

Access to data via the Internet: [www.insse.ro](http://www.insse.ro)

### **Coverage**

Geographical coverage: national with breakdowns by counties, development regions, tourist areas and localities

Frequency: monthly

Reference period for the first procedure: 1990

Reference period for the last procedure conducted: February 2009

### **Concepts**

Specific subjects: establishing the occupancy of accommodation establishment by Romanian and foreign tourists

Variables of reference: number of accommodation establishments open in the surveyed period, number of rooms and bed-places in function, number of arrivals and overnights of Romanian and foreign tourists, net use index of accommodation capacity (net occupancy rate), average duration of stay, number of persons employed in the accommodation units, number of physical and juridical persons having accommodation as an activity. Data are grouped by tourism area, region of development and county, by type of tourist accommodation and comfort category.

### **Data collection, manipulation / accounting conventions, etc.**

Frame: The total tourist accommodation establishments in Romania having at least 5 bed-places. The list of tourist accommodation establishments is provided by NTA.

Type of enumeration: exhaustive survey

Sampling: Not applicable

Distribution of the sample over time: Not applicable

Data collection principles: All the physical and juridical persons who own tourist accommodation establishments functioning in the reference period must fill in the questionnaire entitled TURISM 1 A. This questionnaire must be sent monthly to the County Departments of Statistics until the 5<sup>th</sup> working day after the month ends.

Geographical breakdown: Yes. By counties, development regions and main tourist areas, localities

Reporting units: almost 3.600 accommodation establishments

Other issues:

Starting with 2007 surveys, according with the proposals of NTA and NIRDT, a supplementary question has been introduced in order to calculate the room occupancy. Due to the experimental values obtained data have not been published.

The survey does not cover:

- accommodation establishments used exclusively by owners on a period of time exceeding one year
- second homes used for tourism purposes
- boarding – schools during the school year
- hospital units (excepting sanatoria and other similar spaces exclusively practicing tourist activities)
- sleeping cars
- mountain shelters and refuges and similar
- huts and bedrooms for workers, elderly people hostels and orphanages

#### **Observations on its use**

This survey is only for collective tourism accommodation. Private accommodation is not included.

The survey has been carried out monthly starting with 2002. Before this year a quarterly survey was carried out.

**Additional documentation** No

**Country:** Romania

### **The statistical procedure**

Title: *Survey on tourism organized by travel agencies*

Data source: T2 Surveys applied to enterprises / establishments of those productive activities serving visitors

Description: The survey has the aim to quantify the tourism organized by travel agencies in Romania by incoming, domestic and outbound components. The travel agencies are licensed by the NTA.

### **Administration**

Institutional framework

Institution in charge: National Institute of Statistics

Unit responsible within this institution: General Department of Business Statistics – Department of Short Term Economic Indicators Statistics

Other units and/or institutions involved: only as a consultative bodies on the methodological issues - INCDT (NIRDT), NTA and ANAT (National Association of Travel Agencies)

Data dissemination

Name of publication: Tourism actions organized by travel agencies

Published by: National Institute of Statistics

Frequency: annually

Length of time series available: none

Reference period for the latest available publication: at the end of April the publication will be available

Timeliness: 120 days

Access to data via the Internet: no

### **Coverage**

Geographical coverage: national

Frequency: annually

Reference period for the first procedure: 2008 (although for the old survey it was 1994)

Reference period for the last procedure conducted: 2008 (although for the old survey it was the 4<sup>th</sup> quarter of 2008)

### **Concepts**

Specific subjects: measuring the incoming, domestic and outbound tourism activity of the travel agencies and tour-operators

Variables of reference: number of tourists, the shares from the total receipts for incoming, domestic and outbound segment, the structure of tourists packages (%), the share of the tourist packages sales in total turnover, the share of incoming, domestic and outgoing in the tourist packages sales

**Data collection, manipulation / accounting conventions, etc.**

Frame: The travel agencies in Romania licensed by NTA. The list of licensed travel agencies is provided periodically by NTA.

Type of enumeration: sample survey

Sampling: cutt-of sample of travel agencies covering about 80% of the total turnover generated by travel agencies

Distribution of the sample over time: yearly

Data collection principles: The travel agencies must fill in annually the questionnaire entitled TURISM 2. The questionnaire must be sent to the County Departments of Statistics until the 10<sup>th</sup> of February.

Geographical breakdown: No

Reporting units: almost 240

Other issues: The survey does not cover the travellers purchasing transport tickets from the travel agencies for “non-tourist” travel, as well as passengers transported with the travel agencies’ own means of transport for non-tourism purposes.

### **Observations on its use**

The information obtained from this survey will be used to compile the Tourism Satellite Account and to meet the data needs of private sector representatives – National Association of Travel Agencies in Romania

**Additional documentation** No



**Country:** Romania

### **The statistical procedure**

Title: *International trips registered at the borders of Romania*

Data source: T3 Statistics based in data collection from administrative records

Description: This survey provides data on the arrivals of foreign visitors in Romania and departures of Romanian visitors abroad

### **Administration**

Institutional framework

Institution in charge: National Institute of Statistics

Unit responsible within this institution: General Department of Business Statistics – Department of Short Term Economic Indicators Statistics

Other units and/or institutions involved: Ministry of Administration and Interior– Romanian Border Police

Data dissemination

Name of publication: *International trips registered at the Romania's frontiers*

Published by: National Institute of Statistics

Frequency: quarterly

Length of time series available: standardised data series are available for the period 1990-2008

Reference period for the latest available publication: the 4<sup>th</sup> quarter of 2008

Timeliness: 35 days

Access to data via the Internet: [www.insse.ro](http://www.insse.ro)

### **Coverage**

Geographical coverage: all border crossing entry/exit points

Frequency: monthly

Reference period for the first procedure: 1990

Reference period for the last procedure conducted: February 2009

### **Concepts**

Specific subjects: entries and departures of persons to and from Romania

Variables of reference: foreign visitors' arrivals in Romania breakdown by origin countries and geographical area (continents), by means of transport and by entry border points; departures of Romanian visitors abroad by exit border points and means of transport

### **Data collection, manipulation / accounting conventions, etc.**

Frame: reports carried out by Border Police Authorities

Type of enumeration: exhaustive registering of the Border Police Authorities

Sampling: Not applicable

Distribution of the sample over time: Not applicable

Data collection principles: Data are daily registered

Geographical breakdown: each exit/entry border crossing point

Reporting units: all persons arriving in Romania and Romanian departures abroad

Other issues: The following categories of travellers are excluded from international visitors arrivals and departures: persons who enter and leave the country as migrants; diplomats, consular representatives, and members of the armed forces when travelling from their country of origin towards their mission place in another country; refugees and nomads

The country of origin of international visitor is established according with the citizenship in the passport.

### **Observations on its use**

This survey does not make a distinction between tourists and other types of visitors (day visitors, crew personnel, transit etc.).

Once Romania will join Schengen area in the future (it is estimated in 2011), data provided by this source will not be available anymore (at least for EU citizens).

**Additional documentation** No

**Country:** Romania

### **The statistical procedure**

**Title:** The list of licensed travel agencies and tour-operators, classified accommodation establishments, and classified public food service facilities

**Data source:** T 4 / Directory

**Description:** This directory includes a complete list of the travel agencies and tour-operators who received a licence with the following information: name, address (street, number, locality, county), category – tour-operator and sales agency), number of tourism license, date of issue, telephone and fax. It also includes the list of classified accommodation establishments with the following information: name, address (street, number, locality, county), category of classification (stars), number of places, number of rooms, owner, Trade Register number, number of classification certificate, date of issuing the certificate, telephone and fax. As regards classified public food service facilities the same information are available as in case of classified accommodation establishments.

### **Administration**

**Institutional framework**

Institution in charge: Ministry of Tourism

Unit responsible within this institution: General Direction for Authorizations

Other units and/or institutions involved: no

**Data dissemination**

Name of publication: -

Published by: -

Frequency: at certain date

Length of time series available: -

Reference period for the latest available publication: 27 April 2009

Timeliness: -

Access to data via the Internet: yes, in Romanian language at <http://www.turism.gov.ro/ro/informatii-utile/>

### **Coverage**

**Geographical coverage:** national

**Frequency:** daily introduced in the database (informatics application) but disseminated quarterly to INS

**Reference period for the first procedure:** The directory was created in 1999 but it included also data from 1990

**Reference period for the last procedure conducted:** 27 April 2009

### **Concepts**

**Specific subjects:** name of the unit and contact data (address, telephone/fax), capacity, category

**Variables of reference:** for travel agencies: number of units, types – tour-operators and travel agencies; for classified public food service facilities: number of units, number of places, category; for accommodation establishments: number of units, number of rooms, number of bed- places, category and types

### **Data collection, manipulation / accounting conventions, etc.**

**Frame:** all travel agencies, accommodation establishments and public food service facilities located in Romania who request a licence/certificate from Ministry of Tourism

**Type of enumeration:** n.a.

**Sampling:** n.a.

**Distribution of the sample over time:** n.a.

**Data collection principles:** Data are introduced in the directory after the Ministry of Tourism has issued the authorization (certificates and licences) based on the documents which support the authorization process. Issuing the authorization is also the competence of General Direction for Authorization.

**Geographical breakdown:** Yes, by counties and localities

**Reporting units:** 5,031 classified accommodation establishments 3,049 licensed travel agencies and tour-operators and 3,647 public food service facilities – existing in the directory at April, 27, 2008

**Other issues:** -

**Observations on its use**

These data are provided to National Institute of Statistics (INS) within the data exchange protocol on quarterly basis. However the data provided to INS do not include classified public service facilities. It is also important to mention that data provided to INS refer only to new authorized units (licensed and classified) and not the units having already authorizations.

**Additional documentation** No

**Country:** Slovakia

## **The statistical procedure**

Title: Survey of holidays and business trips

Data source: T1 Survey applied to the whole population of travellers or visitors.

Description: Survey of individuals who participate on holidays or business trips. Its overall objective is to observe a series of variables: number of tourists and person on business trips, destination, month and year of trip started, main reason, number of nights spent, type of accommodation, principal mode of transport, type of organization of trips, total expenditure (of which for accommodation, transport and catering), number of children up to 14, degree of satisfaction with holiday and demographical characteristics

## **Administration**

Institutional framework:

Institution in charge: Statistical office of the Slovak Republic (SO SR)

Unit responsible within this institution: Department of statistics of market services

Other units and/or institutions involved: Institute of Public Opinion Research (Department of SO SR)

Data dissemination:

Name of publication: Bulletin of SO SR

Published by: SO SR

Frequency: quarterly

Length of time series available: 2003-2008

Timeliness: 3 months after reference period

Access to data via the Internet: No

## **Coverage**

Geographical coverage: National

Frequency: Quarterly

Reference period for the first procedure: 1<sup>st</sup> quarter 2003

Reference period for the last procedure conducted: 4th quarter 2008

## **Concepts**

Specific subjects: Variables by different classification (by age, sex, destination, type of accommodation, transport, ...)

Variables of reference: No

## **Data collection, manipulation / accounting conventions, etc.**

Frame: Population of SR over 15

Type of enumeration: Quarterly survey

Sampling: Stratified sampling by demographical characteristics

Distribution of the sample over time: No

Data collection principles: Interview face to face

Geographical breakdown: National

Reporting units: cca 1200 persons

Other issues: No

## **Observations on its use**

## **Additional documentation**

**Country:** Slovakia

## **The statistical procedure**

Title: Survey on Inbound tourism

Data source: T1 Survey applied to the whole population of travellers or visitors.

Description: It was face to face interview using questionnaire. Sample was created by 1200 respondents from population over 15. Survey ran three times in the year (winter, summer, autumn). Questions were specialized on: type of tourist's visit in Slovakia, distance of tourists domicile from border of Slovakia, age, country of residence, length of stay, purpose of visit, type of organization of trips, source of information about Slovakia, or the place in Slovakia before their stay, social status, visited region in Slovakia + number of nights spent, visited places/towns in Slovakia + number of overnight stays, type of accommodation establishment, degree of satisfaction with holiday in Slovakia, amount of expenditures in USD during stay: height of expenditures for accommodation, food, traffic, shopping and paid services in USD during their stay in Slovakia, type of transportation

## **Administration**

Institutional framework:

Institution in charge: Ministry of Economy of the Slovak republic (ME SR)

Unit responsible within this institution: Tourism Section

Other units and/or institutions involved: Private Company (who is responsible for research)

Data dissemination:

Name of publication: Inbound tourism in Slovakia

Published by: Ministry of Economy of the Slovak republic

Frequency: 3 times in a year

Length of time series available: 2007-2009

Timeliness: 3 months after reference period

Access to data via the Internet: Yes (only in Slovak language – chosen sheets)

[www.mhsr.sk](http://www.mhsr.sk) (tourism)

## **Coverage**

Geographical coverage: National

Frequency: seasonal (3 times a year –summer, autumn, winter)

Reference period for the first procedure: winter 2007

Reference period for the last procedure conducted: autumn 2008

## **Concepts**

Specific subjects: Variables by different classification (by age, destination, type of accommodation, transport, ...)

Variables of reference: No

## **Data collection, manipulation / accounting conventions, etc.**

Frame: Population of SR over 15

Type of enumeration: seasonal (3 times a year)

Sampling: Stratified sampling by demographical characteristics

Distribution of the sample over time: No

Data collection principles: Interview face to face

Geographical breakdown: National

Reporting units: cca 1200 persons

Other issues: No

## **Observations on its use**

## **Additional documentation**

Survey on Inbound tourists will continue, after new public procurement will be over, and Ministry of Economy of the Slovak republic will sign new agreement with company which will be responsible for this survey for following three years. There are changes in type of data collecting (will be more specified on TSA needs)

**Country:** Slovakia

## **The statistical procedure**

Title: Organized tourism of the Slovak Republic

Data source: T2 All travel agencies, tour operators

Description: Survey of companies whose main activity falls under category 633. Its overall objective is to observe a series of variables: number of citizens SR travel abroad, number of foreign visitors, stay day's (by country), receipts from tourisms in total (of which: from active, passive and domestic tourism), receipts from travels, commissions from sale of travels, other receipts, number of employees and overview of tourist services.

## **Administration**

Institutional framework:

Institution in charge: Statistical office of the Slovak Republic (SO SR)

Unit responsible within this institution: Department of statistics of market services

Other units and/or institutions involved: No

Data dissemination:

Name of publication: Organized tourism of the Slovak Republic

Published by: SO SR

Frequency: yearly

Length of time series available: 1993-2007

Reference period for the latest available publication: 2007

Timeliness: 6 months after reference period

Access to data via the Internet: [www.mhsr.sk](http://www.mhsr.sk) (only in Slovak language, basic data)

## **Coverage**

Geographical coverage: National

Frequency: Yearly

Reference period for the first procedure: 1993

Reference period for the last procedure conducted: 2007

## **Concepts**

Specific subjects: Variables by country

Variables of reference: Identification of the company (name, location), legal nature of the company.

## **Data collection, manipulation / accounting conventions, etc.**

Frame: Register of Statistical units

Type of enumeration: Exhaustive survey

Sampling: No

Distribution of the sample over time: No

Data collection principles: Postal questionnaire

Geographical breakdown: NUTS 1-NUTS 3

Reporting units: 1.355

Other issues: No

**Observations on its use**

Lack of collaboration with small part of some enterprises

**Additional documentation**



**Country:** Slovakia

## **The statistical procedure**

Title: Survey in accommodation establishments

Data source: T2 Survey applied to enterprises / establishments of those productive activities serving visitors. All accommodation establishments

Description: Survey of establishments whose main activity falls under categories 55.11-55.23. Its overall objective is to observe a series of variables: number of visitors, overnight stay (by country), number of rooms and beds, turnover (by residents and non-residents), average number of employees

## **Administration**

Institutional framework:

Institution in charge: Statistical office of the Slovak Republic (SO SR)

Unit responsible within this institution: Department of statistics of market services

Other units and/or institutions involved: No

Data dissemination:

Name of publication: Basic indicators of tourism of the SR for accommodation establishments

Published by: SO SR

Frequency: quarterly

Length of time series available: 1993-2008 (1993-2000 only for subjects included in Business register and from 2001 for all subjects included entrepreneurs)

Reference period for the latest available publication: 4th quarter 2008

Timeliness: 3 months after reference period

Access to data via the Internet: [www.statistics.sk](http://www.statistics.sk) (basic indicators)

and also: [www.mhsr.sk](http://www.mhsr.sk)

## **Coverage**

Geographical coverage: National

Frequency: Monthly

Reference period for the first procedure: 1993 (only for subjects included in Business register)

Reference period for the last procedure conducted: 4th quarter 2008

## **Concepts**

Specific subjects: utilization rooms and beds, average number of nights, average price for accommodation

Variables of reference: Identification of the company (name, location), number of establishments, legal nature of the company, turnover from accommodation services to visitors, employment

## **Data collection, manipulation / accounting conventions, etc.**

Frame: Register of Tourism Accommodation Establishments

Type of enumeration: exhaustive survey

Sampling: No

Distribution of the sample over time: No

Data collection principles: Postal questionnaire

Geographical breakdown: NUTS 1-NUTS 3

Reporting units: 3.885

Other issues: No

**Observations on its use**

Lack of collaboration on the part of private enterprise meant that the indicators could not be drawn up

**Additional documentation**

**Country:** Slovakia

### **The statistical procedure**

Title: Foreign tourism by sections of border

Data source: T3 Statistics based in data collection from administrative records – Department of Border and Alien Police of Presidium of Police

Description: Statistical information on arrivals of foreign visitors in Slovakia and leavings of Slovak citizens abroad by sections of state border and airports are processed from the data from border crossing points and airports of the Slovak Republic.

### **Administration**

Institutional framework:

Institution in charge: Statistical office of the Slovak Republic (SO SR)

Unit responsible within this institution: Department of statistics of market services.

Other units and/or institutions involved: Department of Border and Alien Police of Presidium of Police

Data dissemination:

Name of publication: Foreign tourism

Published by: SO SR

Frequency: quarterly

Length of time series available: 1994-2007

Reference period for the latest available publication: 4th quarter 2007

Timeliness: 3 months after reference period

Access to data via the Internet: [www.statistics.sk](http://www.statistics.sk)

### **Coverage**

Geographical coverage: -

Frequency: Monthly

Reference period for the first procedure: 1<sup>st</sup> quarter 1994

Reference period for the last procedure conducted: 4th quarter 2007

### **Concepts**

Specific subjects: arrivals of foreign visitors and leavings of Slovak citizens abroad by  
Section of the state borders, number of used passenger  
transportation means

Variables of reference: -

### **Data collection, manipulation / accounting conventions, etc.**

Frame: travellers

Type of enumeration: data collecting on border crossing points

Sampling: -

Distribution of the sample over time: -

Data collection principles: -

Geographical breakdown: -

Reporting units: -

Other issues: No

### **Observations on its use**

### **Additional documentation**

This survey was ended from 1<sup>st</sup> January 2008 (Schengen area). Only Ukrainian border is still monitoring.

**Country:** Turkey

**The statistical procedure**

**Title:** Foreign Visitors Questionnaire

**Data source:** T1/Survey applied to predefined segments of foreign travelers or visitors

**Description:** Survey to observe the tourist profile and to determine the revenue our country obtains from tourism sector

**Administration**

**Institutional framework**

**Institution in charge:** Turkish Statistics Institute and Ministry of Culture and Tourism

**Unit responsible within this institution:** Department of Research and Evaluation (Ministry of Culture and Tourism), Team of Tourism Statistics (Turkish Statistics Institute)

**Other units and/or institutions involved:** Central Bank of The Republic of Turkey

**Data dissemination**

**Name of publication:** Tourism Statistics Year Book and Tourism Statistics Bulletin

**Published by:** Turkish Statistics Institute

**Frequency:** Annual (Tourism Statistics Year Book), quarterly (Tourism Statistics Bulletin)

**Length of time series available:** 2001-2007

**Reference period for the latest available publication:** 2007

**Timeliness:**

**Access to data via the Internet:** [www.tuik.gov.tr](http://www.tuik.gov.tr)

**Coverage**

**Geographical coverage:** National (All of land, air and sea border gates)

**Frequency:** Quarterly

**Reference period for the first procedure:** 2001

**Reference period for the last procedure conducted:** 2009 1<sup>st</sup> quarter

**Concepts**

**Variables of reference:**

Questionnaire is consist of 30 multi-choice and open-ended questions and applied to foreign visitors and non-resident citizens. Some of requested information are "Country of residence, gender, age, level of education, occupation, income class of own-country, number of visit Turkey, arrival date, issues that effect the decision of visiting Turkey, means of transportation, nights spent, type of overnight stay, type of accommodation, other countries that visitors' trip include, type of organizing visit (personally or tour package), expenses during stay, health problems during trip,

**Data collection, manipulation/accounting conventions, etc.**

**Frame:** All data obtained from survey is collected and evaluated by Team of Tourism Statistics of Turkish Statistics Institute

**Type of enumeration:** Quarterly survey applied to foreign visitors and non-resident departing citizens

**Sampling:** Survey is carried out for overnight visitors and excursionists by 0.5% sample rate to estimate on the basis of departure way and nationality. Abroad residence rate is used for citizens having Turkish passport and resident in abroad .

**Data collection principles:** Personal interview at border gates in various 14 languages

**Reporting units:** Survey is applied to almost 100-120 thousands of visitors which are 15 and over ages

**Other issues:**

In questionnaire amount of donations are requested to be stated and aggregated amount is not be included to tourism receipts.

**Observations on its use:** samples obtained for foreign visitors after survey has been expanded according to The General Directorate of Security's border statistics number (departure way, overnight visitors and excursionists).

Citizens having abroad residence rate have been determined by making use of 1994-1995 tourism statistics of TURKSTAT. Number of citizen departure at the quarter and year of survey applied have been found by using determined abroad residence rate and these numbers have been expanded as departure way and overnight.

**Country:** Turkey

### **The statistical procedure**

**Title:** Household Domestic Tourism Survey

**Data source:** T1/Survey applied to predefined segments of domestic households

**Description:** Survey to observe the profile (age, sex, education level, and occupation), characteristics of travel (purpose of traveling, province to stay, types of establishments, nights spent, expenditure, organizing style of travel) of resident households and to determine the tourism expenditure of our country. This survey is going to be started in December 2007. In 1993 and 1997 two similar researches were done but this survey will be carried out periodically.

### **Administration**

#### **Institutional framework**

**Institution in charge:** Turkish Statistics Institute and Ministry of Culture and Tourism

**Unit responsible within this institution:** Team of Tourism Statistics (Turkish Statistics Institute), Department of Research and Evaluation (Ministry of Culture and Tourism)

**Other units and/or institutions involved:** -

### **Data dissemination**

**Name of publication:** Domestic Tourism Statistics Bulletin

**Published by:** Turkish Statistics Institute

**Frequency:** Annual

**Length of time series available:** 1993 and 1997

**Reference period for the latest available publication:** 1997 **Timeliness:**

**Access to data via the Internet:** [www.tuik.gov.tr](http://www.tuik.gov.tr), [www.kultur.gov.tr](http://www.kultur.gov.tr)

### **Coverage**

**Geographical coverage:** National

**Frequency:** 5 years period and researches and updates in short-term periods

**Reference period for the first procedure:** 2007 for this research

**Reference period for the last procedure conducted:** -

### **Concepts**

**Specific subjects:** -

**Variables of reference:**

Questionnaire is consist of 32 detailed multi-choice and open-ended questions and applied to resident citizens . Some of requested information are "age, sex, length of residence, education level, occupation, income level, number of travels, purpose of travels, accommodation type, transportation type, travel organization type, expenditures for travels etc".

### **Data collection, manipulation/accounting conventions, etc.**

**Frame:** All data obtained from survey is collected and evaluated by Team of Tourism Statistics of Turkish Statistics Institute

**Type of enumeration:** Survey applied to predefined segments of domestic households in every 5 years. Almost 32 thousands of households are planned to be applied.

**Sampling:** Sampling design of research is two leveled layered systematic sampling method. In the first level, blocks that are consist of 100 households is taken into sample. In the second level, 8 sample households are chosen from each block by systematic choosing method.

**Data collection principles:** Personal interview at predefined households.

**Reporting units:** Scope of Household Domestic Tourism Survey is predefined resident citizens except citizens in military, dormitories, prisons etc.

**Other issues:**

The framework of this survey is the National Database of Addresses that is completed in 2007. In 1993 and 1997 two surveys were done. In 2007, a protocol has been signed to carry out this survey in every 5 years periodically and to carry out short-term updates between Turkish Statistics Institute and Ministry of Culture and Tourism. But recent discussions indicate that TURKSTAT will carry out this survey quarterly every year and there's a possibility that it might be merged with the Outbound Survey.

**Country:** Turkey

### **The statistical procedure**

**Title:** Arriving Citizens Survey

**Data source:** T1/Survey applied to predefined segments of foreign travelers or visitors **Description:** Survey to observe the citizens arrived by visiting abroad with residence of Turkish Republic and having Turkish Republic's passport profile, journey characteristics and to estimate the Turkey's tourism expenditures

### **Administration**

#### **Institutional framework**

**Institution in charge:** Turkish Statistics Institute and Ministry of Culture and Tourism

**Unit responsible within this institution:** Team of Tourism Statistics (Turkish Statistics Institute), Department of Research and Evaluation (Ministry of Culture and Tourism)

**Other units and/or institutions involved:** Central Bank of The Republic of Turkey

### **Data dissemination**

**Name of publication:** Tourism Statistics Year Book and Tourism Statistics Bulletin **Published by:** Turkish Statistics Institute

**Frequency:** Annual (Tourism Statistics Year Book), quarterly (Tourism Statistics Bulletin) **Length of time series available:** 2001-2008

**Reference period for the latest available publication:** 2008 **Timeliness:**

**Access to data via the Internet:** [www.tuik.gov.tr](http://www.tuik.gov.tr)

### **Coverage**

**Geographical coverage:** National (Selected land, air and sea border gates) **Frequency:** Quarterly

**Reference period for the first procedure:** 2001

**Reference period for the last procedure conducted:** 2009 1<sup>st</sup> period

### **Concepts**

**Specific subjects:** -

#### **Variables of reference:**

Questionnaire is consist of 20 multi-choice and open-ended questions and applied to citizens arrived by visiting abroad with residence of Turkish Republic and having Turkish Republic's passport. Some of requested information are "age, sex, education level, profession, purpose to travel, the city stayed, nights spent, accommodation type, distribution of expenditures".

### **Data collection, manipulation/accounting conventions, etc.**

**Frame:** All data obtained from survey is collected and evaluated by Team of Tourism Statistics of Turkish Statistics Institute

**Type of enumeration:** Quarterly survey applied to citizens arrived by visiting abroad with residence of Turkish Republic and having Turkish Republic's passport

**Sampling:** Survey is carried out for citizens arrived by staying at least one night in abroad with residence of Turkish Republic and having Turkish Republic passport by 0.5% sample rate to estimate on the basis of arrival way. Estimations are given quarterly and in the details of arriving way.

**Data collection principles:** Personal interview at selected border gates

#### **Geographical breakdown:**

**Reporting units:** Scope of arriving citizens survey is citizens staying abroad at least one night and arriving Turkey and having residence in Turkey as defined purpose section and above the age of 15.

### **Other issues:**

Border statistics are carried out according to the principle of nationality. Therefore information about residence address for citizen arrivals has not been found on database of General Directorate of Security. So another survey called "Determination of Residence of Citizen Arrival Survey" has been carried out which consist of a single question. All citizens having Turkish passport arrived to our country have been asked where they reside and registrations have been entered according to the answers. As a result, Turkish residence



rate of citizen arrivals have been found. Numbers of people who reside in Turkey have been estimated by applying these rates to General Directorate of Security's citizen arrival border statistics. These numbers represent the mass of citizen arrival in survey.

**Country:** Turkey

**The statistical procedure**

**Title:** Accommodation Statistics (Municipality Licenced Establishments)

**Data source:** T2/Surveys applied to enterprises/establishments of those productive activities serving visitors

**Description:** This survey enables determining occupancy rates, bed capacity of municipality licenced establishments and the profile of visitors stay at those establishments.

**Administration**

**Institutional framework**

**Institution in charge:** Ministry of Culture and Tourism

**Unit responsible within this institution:** Department of Research and Evaluation (Ministry of Culture and Tourism)

**Other units and/or institutions involved:**

**Data dissemination**

**Name of publication:** Bulletin of Municipality Licenced Accommodation Establishments

**Published by:** Ministry of Culture and Tourism

**Frequency:** Annual

**Length of time series available:** 1990-2007

**Reference period for the latest available publication:** 2007

**Access to data via the Internet:** [www.kultur.gov.tr](http://www.kultur.gov.tr)

**Coverage**

**Geographical coverage:** National

**Frequency:** Monthly

**Reference period for the first procedure:** 1990

**Reference period for the last procedure conducted:** 2007

**Concepts**

**Specific subjects: -**

**Variables of reference:**

A questionnaire is sent to the establishments and requested to be filled up about occupancy rates, bed capacities and nationalities of visitors.

**Data collection, manipulation/accounting conventions, etc.**

**Frame:** Number of Arrivals and Nights Spent Questionnaires are delivered to our ministry monthly and all data is evaluated and published at the end of the year.

**Type of enumeration:** Only municipality licenced establishments are included to the survey.

**Country:** Turkey

**The statistical procedure**

**Title:** Accommodation Statistics (Tourism Operation Licenced)

**Data source:** T2/ Surveys applied to enterprises / establishments of those productive activities serving visitors

**Description:** This survey enables determining occupancy rates, bed capacity of tourism operation licenced establishments and the profile of visitors stay at those establishments.

**Administration**

**Institutional framework**

**Institution in charge:** Ministry of Culture and Tourism

**Unit responsible within this institution:** Department of Research and Evaluation (Ministry of Culture and Tourism)

**Other units and/or institutions involved:** -

**Data dissemination**

**Name of publication:** Bulletin of Tourism Operation Licenced Accommodation Establishments

**Published by:** Ministry of Culture and Tourism

**Frequency:** Annual

**Length of time series available:** 1974-2007

**Reference period for the latest available publication:** 2007

**Access to data via the Internet:** [www.kultur.gov.tr](http://www.kultur.gov.tr)

**Coverage**

**Geographical coverage:** National

**Frequency:** Monthly

**Reference period for the first procedure:** 1974

**Reference period for the last procedure conducted:** 2007

**Concepts**

**Specific subjects:** -

**Variables of reference:**

A questionnaire is sent to the establishments and requested to be filled up about occupancy rates, bed capacities and nationalities of visitors.

**Data collection, manipulation/accounting conventions, etc.**

**Frame:** Number of Arrivals and Nights Spent Questionnaires are delivered to our ministry monthly and all data is evaluated and published at the end of the year.

**Type of enumeration:** Only tourism operation licenced establishments are included to the survey.

**Country:** Turkey

**The statistical procedure**

**Title:** Yacht Statistics

**Data source:** T3/ Statistics based in data collection from administrative records

**Description:** This research is applied to obtain annual information about distribution of yachts landing in our harbors by their flags, their passenger and crew number, staying period, their categories and lengths.

**Administration**

**Institutional framework**

**Institution in charge:** Ministry of Culture and Tourism

**Unit responsible within this institution:** Department of Research and Evaluation (Ministry of Culture and Tourism)

**Other units and/or institutions involved:** Provincial Directorates of Culture and Tourism, Directorates of Customs Control, Harbor Offices.

**Data dissemination**

**Name of publication:** Bulletin of Yacht Statistics

**Published by:** Ministry of Culture and Tourism

**Frequency:** Annual

**Length of time series available:** 1974-2007

**Reference period for the latest available publication:** 2007

**Access to data via the Internet:** [www.kultur.gov.tr](http://www.kultur.gov.tr)

**Coverage**

**Geographical coverage:** National

**Frequency:** Annual

**Reference period for the first procedure:** 1974

**Reference period for the last procedure conducted:** 2007

**Concepts**

**Variables of reference:** Transit logs for the yachts entering in and exiting from our yacht harbors, are obtained through Provincial Directorates of Culture and Tourism from Harbor Offices of Maritime Under secretariat, Head Offices, Offices and Head Departments of Custom Control of Undersecretaries of Customs.

**Data collection, manipulation/accounting conventions, etc.**

**Frame:** all data is collected during whole year and evaluated and published at the end of the year.

**Country:** Turkey

**The statistical procedure**

**Title:** Tourism Licenced Establishments Statistics

**Data source:** T3/ Statistics based in data collection from administrative records

**Description:** These statistics are carried out to obtain detailed information about establishments licenced by our ministry.

**Administration**

**Institutional framework**

**Institution in charge:** Ministry of Culture and Tourism

**Unit responsible within this institution:** Department of Research and Evaluation (Ministry of Culture and Tourism)

**Other units and/or institutions involved:** Board of Controllers (Ministry of Culture and Tourism)

**Data dissemination**

**Name of publication:** Bulletin of Tourism Licenced Establishments Statistics

**Published by:** Ministry of Culture and Tourism

**Frequency:** Annual

**Length of time series available:** 1980-2006

**Reference period for the latest available publication:** 2006

**Access to data via the Internet:** [www.kultur.gov.tr](http://www.kultur.gov.tr)

**Coverage**

**Geographical coverage:** National

**Frequency:** Simultaneously

**Reference period for the first procedure:** 1980

**Reference period for the last procedure conducted:** 2006

**Concepts**

**Specific subjects:** -

**Variables of reference:** Because the statistics depends on administrative records. All data is obtained simultaneously and published at the end of the year.

**Data collection, manipulation/accounting conventions, etc.**

**Frame:** All establishments request to be licenced by our ministry, apply for two kinds of license. One is Tourism Operation License and the other is Tourism Investment License. Applications are evaluated by the Board of Controllers and statistics are carried out by Department of Research and Evaluation. Statistics mainly are carried out according to this principle and contain their type, class, geographical distribution and capacity.

**Country:** Turkey

**The statistical procedure**

**Title:** Municipality Licenced Establishments Statistics

**Data source:** T3/ Statistics based in data collection from administrative records

**Description:** These statistics are carried out to obtain qualifications accommodation establishments operating with licenses of municipality by region, province, district and types throughout Turkey.

**Administration**

**Institutional framework**

**Institution in charge:** Ministry of Culture and Tourism

**Unit responsible within this institution:** Department of Research and Evaluation (Ministry of Culture and Tourism)

**Other units and/or institutions involved:** -

**Data dissemination**

**Name of publication:** Bulletin of Municipality Licenced Establishments Statistics

**Published by:** Ministry of Culture and Tourism

**Frequency:** Every 3 years

**Length of time series available:** 1987, 1992, 1994, 1997, 2003, 2007

**Reference period for the latest available publication:** 2007

**Access to data via the Internet:** [www.kultur.gov.tr](http://www.kultur.gov.tr)

**Coverage**

**Geographical coverage:** National

**Frequency:** Every 3 years

**Reference period for the first procedure:** 1987

**Reference period for the last procedure conducted:** 2007

**Concepts**

**Variables of reference:** This inventory contains the municipality licenced accommodation establishments in the provinces and districts throughout Turkey.

**Data collection, manipulation/accounting conventions, etc.**

**Frame:** The tables are delivered to Directorates of Culture and Tourism and they are requested to fill the form with the information about municipality licenced establishments such as types, room and bed capacity. The municipalities in provinces and districts are requested to help carrying out these research.

**Country:** Turkey

**The statistical procedure**

**Title:** Charter Flights Statistics

**Data source:** T3/ Statistics based in data collection from administrative records

**Description:** Charter Flight Statistics are carried out to obtain the number of charter flights, number of passengers and etc.

**Administration**

**Institutional framework**

**Institution in charge:** Ministry of Culture and Tourism

**Unit responsible within this institution:** Department of Research and Evaluation (Ministry of Culture and Tourism)

**Other units and/or institutions involved:** State Airport Administration

**Data dissemination**

**Name of publication:** Bulletin of Charter Flights Statistics

**Published by:** Ministry of Culture and Tourism

**Frequency:** Annual

**Length of time series available:** 1985-2006

**Reference period for the latest available publication:** 2007

**Access to data via the Internet:** [www.kultur.gov.tr](http://www.kultur.gov.tr)

**Coverage**

**Geographical coverage:** National

**Frequency:** Annual

**Reference period for the first procedure:** 1985

**Reference period for the last procedure conducted:** 2007

**Concepts**

**Variables of reference:** Statistics about charter flights are obtained monthly from State Airport Administration, as well as evaluated and published at the end of year.

**Data collection, manipulation/accounting conventions, etc.**

**Frame:** all data is collected during whole year and evaluated and published at the end of the year.

**Country:** Turkey

**The statistical procedure**

**Title:** Border Statistics

**Data source:** T3/Statistics based in data collection from administrative records

**Description:** Statistics of arriving and departing foreigners and citizens.

**Administration**

**Institutional framework**

**Institution in charge:** Ministry of Culture and Tourism

**Unit responsible within this institution:** Department of Research and Evaluation (Ministry of Culture and Tourism)

**Other units and/or institutions involved:** General Directorate of Security

**Data dissemination**

**Name of publication:** Border Statistics Bulletin, Tourism Statistics Year Book

**Published by:** Ministry of Culture and Tourism

**Frequency:** Monthly ( Border Statistics Bulletin), annual ( Tourism Statistics Year Book)

**Length of time series available:** 1972-2009 May

**Reference period for the latest available publication:** 2009 May

**Timeliness:**

**Access to data via the Internet:** [www.kultur.gov.tr](http://www.kultur.gov.tr)

**Coverage**

**Geographical coverage:** National (All air, sea and land border gates)

**Frequency:** Monthly

**Reference period for the first procedure:** 1997

**Reference period for the last procedure conducted:** 2009 May

**Concepts**

**Specific subjects: -**

**Variables of reference:**

Number of foreign visitors and citizens arriving at and departing from Turkey has being obtained from nationally based registries kept at border gates by Passport Police affiliated to the General Directorate of Security. Total number of foreign visitors and citizens includes the number of excursionists as well.

**Data collection, manipulation/accounting conventions, etc.**

**Frame:** Statistics obtained from Passport Police affiliated to the General Directorate of Security are delivered electronically to our ministry monthly by Provincial Directorate of Culture and Tourism. All data obtained is collected and evaluated by Department of Research and Evaluation.

**Type of enumeration:** All visitors at border gates are included to the statistics.

**Other issues:** Until the beginning of 2008, border statistics were being collected both Turkish Statistics Institute and Ministry of Culture and Tourism. However this authorization accepted by our ministry. In 2008 and next years, our ministry is going to carry out border statistics on its own. Borders statistics are published monthly in Border Statistics Bulletin and at the end of the year, these statistics published annually in Tourism Statistics Year Book.