

UNWTO Statistics Capacity Building Program

WORKSHOP II

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Vienna, Austria

INBOUND TOURISM



MONTENEGRO

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ISSUE

Developments since Workshop I and future plans

RESPONSE

New surveys

- Special research on expenditure for whole tourism industry will be done by GTZ (Memorandum of cooperation between MoTE and GTZ)
- Travel agencies and tour-operators (in Montenegro) are included
- First results (pilot research) will be announced in January
- During next year special software will be created, using and connecting different databases (MONSTAT, CB, other institutions, other researches...)

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RESPONSE

New surveys

- - Intention to establish new regulation for travel agencies / tour-operators which will provide most useful information on their customers (type of package tour, services included in package tour, price / expenditure...)