

**Information provided by Bulgaria about the following topic discussed in the  
Capacity-building Programme on Tourism Statistics,  
I Workshop - Vienna, 1-4 April 2008**

**INTERNAL TOURISM (DOMESTIC / INBOUND)**

**1. *Which are the most important gaps regarding the measurement of inbound and domestic tourism flows of visitors?***

The information on inbound tourism we receive from Ministry of interior. Data on arrivals of visitors to Bulgaria have been obtained after processing the information from the border checkpoints in the Data Processing center of the Ministry of Interior.

Bulgaria is outside border for the EU and we consider that the data on arrivals of foreigners to Bulgaria is reliable.

Concerning data for Member states we plan in June 2008 to start carry out the monthly sample survey with respondents the citizens of EU. The aim of the survey is data collection of arrivals of visitors from Member states and the purposes of visit.

We receive all information on inbound tourism from the border checkpoints till 2007 when Bulgaria joining the EU.

The information on domestic tourism we obtain from accommodation statistics.

Problem: The coverage of all accommodation establishments.

Some accommodation establishments work without license, in the period when they wait for license and do not present the statistical report.

Some owners of hotels refuse to present statistical report or present the letter that the hotel not had been working during the reference period.

**2. *About the design and implementation of national surveys: do you take into account the seasonality profile of each form of tourism?***

We do not take into account the seasonally profile of the form of Tourism.

**3. *Could you evaluate the user's perspective regarding these statistics physical flows of visitors. Please differentiate the case of National Tourism Administration and private sector as main users.***

The main users of info on physical flows of visitors are BNB and SAT.

These users need to estimate the flow of visitors from MS and the NSI try to ensure the info from the Border survey.

We present all info to NTA and private sector. We can not differentiate the users of statistical info.

**4. *What are the main challenges of present surveys?***

Inbound tourism - Border survey – we start in June 2008 and will analyze the first data on tourist flows from MS

Domestic tourism - Accommodation statistics

We plan to improve respond rate with elaboration of National Tourist Register. We worked out on the Register. Definitions of indicators included in National Tourist Register are in compliance with the Council Directive 95/57/EC.

The joint work with the State Tourism Agency on building-up a National Tourist Register has stopped due to financial problems.