## **Attracting Customers to Mountain Resorts**













## **Over View**

- Flat Market
- •More Vacation Choices
- •Less Time



### **Understanding Our Customers**

#### •Existing Customers

•New Customers



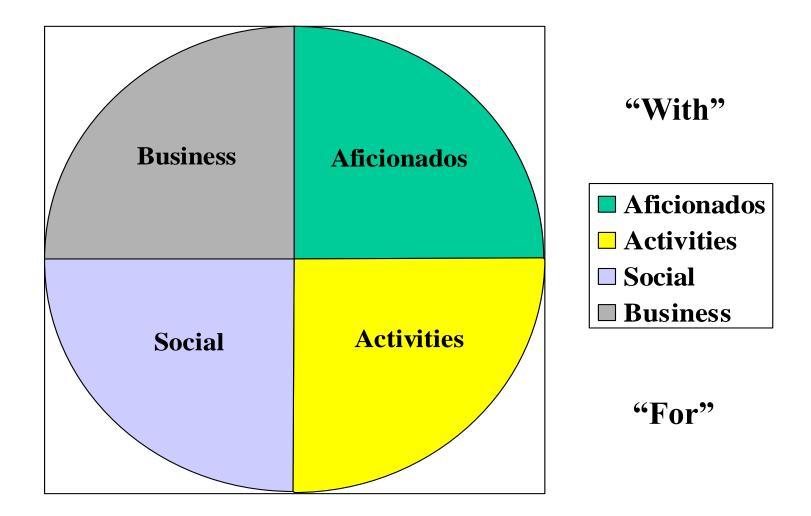


## **Existing Customers**





#### **Know What They Need and What They Want**





#### There's no comparison



Beaver Creek

### North America's Grand Mountain Resort



#### **The Perfect Mountain Town**



#### **The Evolution Has Begun**





## **Vail Resorts Mission**

- •Lead with Quality Products
- •Lead with Quality Service
- •Lead in Price



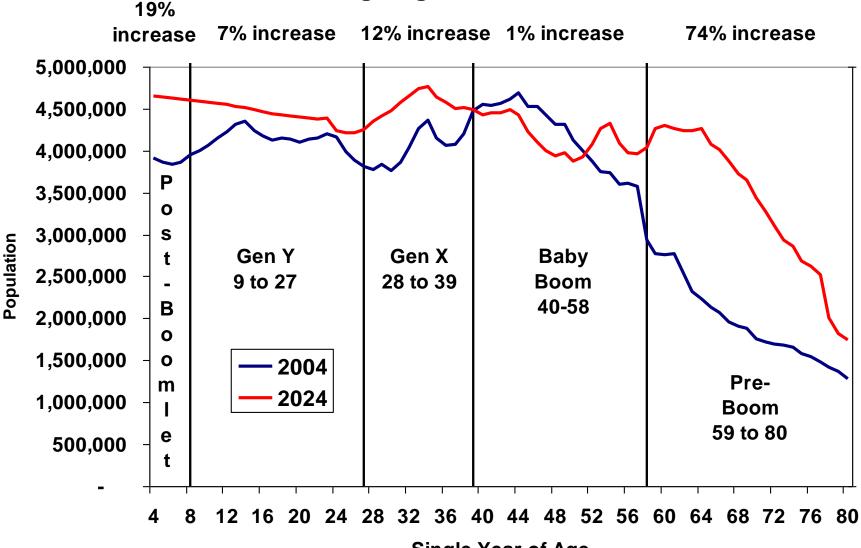
## **New Customers**





#### Total U.S. Population: 2004 vs. 2024

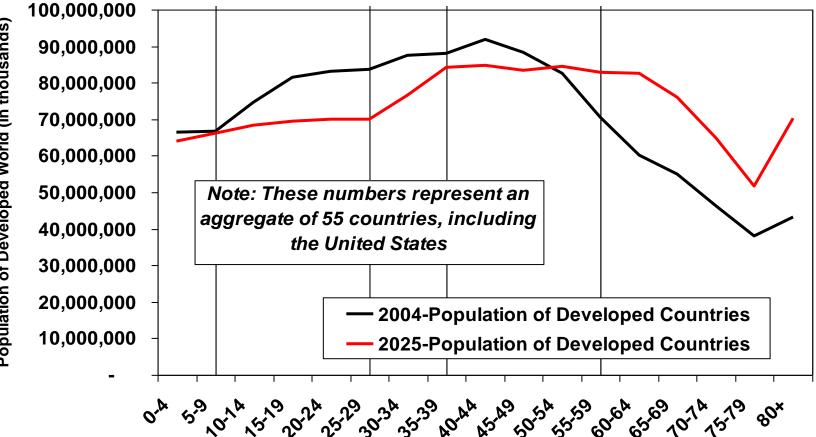
• The total population increases by about 18%. 85% of this increase is attributable to growth in the minority population, and this growth is especially concentrated in the under 30 age segment.



Single Year of Age

#### **Current and Projected Population by** Age Groups for 55 of the World's More Developed Countries: 2004 vs. 2025

30% increase in 50+ age group



Population of Developed World (in thousands)



#### **Increase New Markets**

#### International

Beaver Creek World Cup



#### **Increase New Markets**

#### Minorities

National Brotherhood of Skiers - Vail



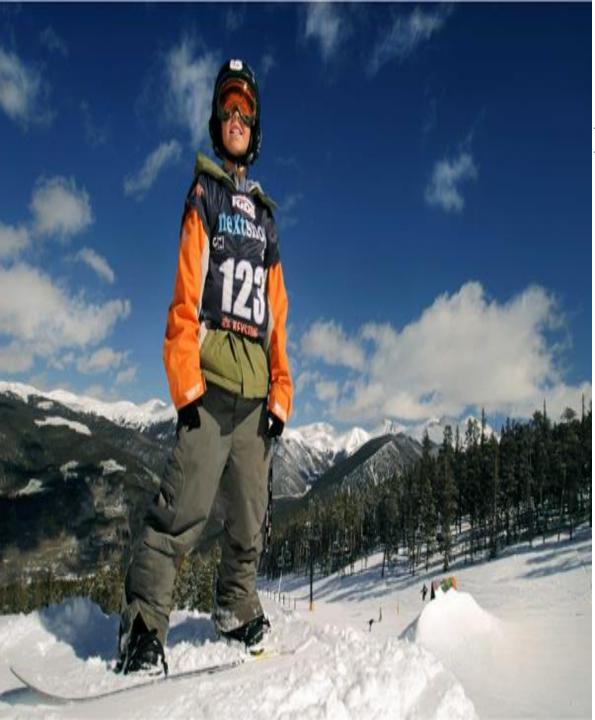
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#### VAIL RESORTS

#### **Increase New Markets**

# Snowboard / youth culture

Breckenridge terrain park



#### **Increase New Markets**

#### Next Generation

Keystone Next Snow Search



## **Summary**

Vail Resorts Strategy

#### •Increase existing share

Best quality product & service •Increase new business Embrace the future

#### Just Another Day In Paradise<sup>™</sup>









