CSA/45/DEC Original: English

$\frac{\text{DECISIONS TAKEN BY THE WTO COMMISSION FOR SOUTH ASIA}}{\text{AT ITS FORTY FIFTH MEETING}}$

Colombo, Sri Lanka, 6 July 2004

CONTENTS

		Page
1.	Agenda	2
2.	Decisions taken by the Commission	3
3.	List of participants	7

WTO COMMISSION FOR SOUTH ASIA

Forty-fifth Meeting Colombo, Sri Lanka 06 July 2004

AGENDA

- 1. Adoption of the agenda
- 2. Communication of the Chairman
- 3. Preliminary remarks of the Secretary-General
- 4. Tourism market trends in South Asia for 2003
- 5. Brief report on WTO's STEP programme
- 6. Role of the Regional Commissions in:
 - a- The development of regional agendas
 - b- The preparation, implementation and evaluation of the general programme of work
 - c- The implementation of the Global Code of Ethics for Tourism
- 7. Regional activities
- 8. Preparation of the general programme of work for 2006-2007: Identification of strategic priority issues
- 9. Other matters
- 10. Place and date of the forty-sixth meeting of the Commission

PREAMBLE

- 1. The 45th meeting of the WTO Commission for South Asia was held in Colombo, Sri Lanka on 6 July 2004, at the invitation of the Government of Sri Lanka. Hon. Anura Bandaranaike, Minister of Industry, Tourism and Investment Promotion of Sri Lanka graciously inaugurated the Meeting together with the Foreign Minister and Secretary of Industry, Tourism and Investment Promotion. In conjunction with the opening ceremony, a new CD was officially launched by the Sri Lanka Tourism Board on its Annual Statistical Report of 2003.
- 2. The 45th meeting was chaired by Mrs. Rathi Vinay Jha, Secretary of Tourism of India in her capacity as Chairperson of the WTO Commission for South Asia.

.....

DECISIONS

ADOPTION OF THE AGENDA

Agenda item 1 (document CSA/45/Prov.Agenda.)

- 3. After reviewing the provisional agenda and upon the proposal of the Secretariat, the Commission agreed to add two new agenda items (5) and (9) entitled "Brief report on WTO's STEP programme" and "Other matters" respectively.
- 4. The provisional agenda was **adopted** with this modification and the final agenda of the meeting is located on page 2.

COMMUNICATION OF THE CHAIRMAN

Agenda item 2 (document CSA/45/2)

- 5. In her communication, the Chairman stated that WTO had taken a lead in meeting the challenges faced by the region and other countries in Asia in the aftermath of the SARS crisis and other problems that plagued the tourism sector for the last few years. To this end, a series of measures were adopted under the auspices of WTO, which included a concerted response to the challenges of terrorism and SARS, and the setting up of institutional mechanism to tackle future crises.
- 6. The Chairman recalled that in spite of the fact that international tourism went through a difficult phase in 2003, South Asia destinations by contrast could look back on a prosperous period. Tourism development in South Asia over the last few years has been characterised by a general improvement in quality and content of its tourism product. All South Asian nations have improved in transportation infrastructure with more airports and higher frequency and to more destinations.
- 7. The Chairman went on to praise the efforts of the Commission in developing various regional activities and expressed the need to develop more regional and sub-regional approaches to stimulate and promote partnerships through the fora like BIMST-EC, SAARC and SASEC.

PRELIMINARY REMARKS OF THE SECRETARY GENERAL

Agenda item 3 (document CSA/45/3)

- 8. The Deputy Secretary-General, on behalf of the Secretary-General, informed the Commission about the situation of world tourism and stated that in the last three years, the world tourism industry has been adversely affected by successive negative factors of war, terrorism and virus, but the industry has not collapsed, which once again proves its resilience in the face of crises. However, the crises have further delayed the tourism recovery and changed the tourist and industry behaviour in the various sub-sectors, especially in the field of air transport. There has been an increase in security and insurance costs on the supply side. World tourism has become more and more regionalized in the past two years due to geopolitical reasons as well as economic factors. He also mentioned the new challenges of the industry, which include non-tariff barriers to travel such as the proliferation of travel advisories, adoption of more restrictive visa policies or the tightening of security measures at rail stations and airports. He concluded his first part of the remarks by stating his confidence in the tourism industry's capacity to bounce back and grow in 2004; and especially from now onwards, with WTO becoming a UN specialized agency, tourism will be treated on an equal footing with other major activities of humanity.
- 9. The second part of the remarks detailed the main developments that have influenced the Organization and shaped its activities since the Commission's last meeting. Due to the increased volume and diversity of the WTO activities, the Secretary-General carried out a recent restructuring of the Secretariat by establishing a Technical Cooperation Service. He informed the Commission that the Organization's activities are continuing at a sustained pace and that its finances are in good shape.

TOURISM MARKET TRENDS IN SOUTH ASIA FOR 2003

Agenda item 4 (document CSA/45/4)

- 10. The WTO Regional Representative for Asia and the Pacific presented a document which highlighted the main tourism trends for 2003 both on a global and a regional basis. The year of 2003 was a highly irregular one with three scourges: war in Iraq, SARS and a persistently weak economy. This situation was further compounded by the exchange rate between Euros and USD not so much impact on volume but more on the shift of travel flow. The year saw: 694 million international tourist arrivals representing a -1.2 per cent decrease which is the third one since 1950. The year ended with an absolute increase of 6.7 million arrivals as compared with 2000. The performance pattern of world tourism last year was further confirmed by the situation in air transport where a sharp drop of traffic due to SARS was followed by a steep climb showing a typical mirror effect in tourism during crisis.
- 11. In 2003, Asia and the Pacific experienced a sharp drop of 9.3 per cent in terms of international tourist arrivals. Needless to say, SARS dominated the result. The region followed the

same pattern of the world in terms of concentration of intra-regional travel flow both inbound and outbound. It also followed the European region with the new entrance of low cost airlines (LCA) which will most likely shape the immediate future of the industry.

12. For the second time in a row Asia and the Pacific took over from Americas the position of the second most visited region. Within the region, Northeast Asia is still the dominating sub-region taking 58 per cent of the market share. Yet the sub-region was adversely affected by SARS, with China suffering a more serious loss of the market share. Other destinations in Asia and the Pacific as a whole were also negatively impacted by SARS although some of these countries were not direct targets of the epidemic. The only exception on a positive note was South Asia which was almost immune to the impact. As a matter of fact India achieved an impressive +15 per cent of its international tourist arrivals. Other important destinations in South Asia like Sri Lanka and Maldives fared very well. In terms of world short term prospects for 2004, intra-regional and domestic tourism will probably still feature the tourism behaviour while the concept of value for money will persist. However, the above 4 per cent forecast of the global economy, especially in the major economies of the world such as the USA, Japan and Europe, gives confidence in the industry's ability to bounce back and grow. Even with the temporary interruption of oil prices the pent-up demand for travel is expected to be released especially in the second half of 2004.

BRIEF REPORT ON WTO'S STEP PROGRAMME

Agenda item 5

The Secretariat informed the member countries of the status and proposed course of action for the WTO newly established programme on Sustainable Tourism for Elimination of Poverty (STEP). Members were informed that it is the aim of the programme to set up 5,000 micro projects of STEP by 2015 with 100 million US dollars to be created for the STEP foundation. During the discussion, the Commission stated that the STEP programme is a step in the right direction and urges the Secretariat to expedite the process of implementation. The Commission also took the opportunity to thank the Government of the Republic of Korea for its initiative in this regard. The representative of Bhutan stated that through the poverty reduction programme, one needs to have a more focus on the aspect of employment generation and the gross national happiness.

ROLE OF THE REGIONAL COMMISSIONS IN THE DEVELOPMENT OF REGIONAL AGENDAS;
THE PREPARATION, IMPLEMENTATION AND EVALUATION OF THE GENERAL PROGRAMME
OF WORK; THE IMPLEMENTATION OF THE GLOBAL CODE OF ETHICS (ITEM 6); REGIONAL
ACTIVITIES (ITEM 7); PREPARATION OF THE GENERAL PROGRAMME OF WORK FOR 20062007:IDENTIFICATION OF STRATEGIC PRIORITY ISSUES (ITEM 8)

Agenda items 6, 7 & 8 (documents CSA/45/5 a,b,c; CSA/45/6; CSA/45/7)

14. With reference to Agenda item 6, the Commission was apprised of the proposed guidelines for strengthening the role of regional commissions in preparing, implementing and evaluating the Organization's general programme of work. The Commission was further informed of the activities carried out and planned in the region since its forty-fourth meeting held in Beijing, China in October

2003 (Agenda item 7). In addition, a brainstorming discussion on strategic priority issues was held in order to prepare for the work programme of the Organization for 2006-2007 (Agenda item 8).

- 15. The Chairman of the Commission, while thanking the Secretariat for the various regional activities undertaken, encouraged the Commission to continue to take the regional and subregional approach in the field of technical cooperation. The Commission stated that the South Asian region should be able to achieve greater successes individually and collectively by ensuring stronger and sustained cooperation in intra-regional tourism development among Asian countries.
- 16. During the discussions under item 7, it is felt that a regional agenda of South Asia should focus more on how to increase the region's market share in the global context and how the region should establish itself on the world map of tourism with more lines of strategic thinking.

OTHER MATTERS

Agenda item 9

- 17. The Commission thanked Dr. Harsh Varma who is now the Chief of Technical Cooperation of WTO for his years of contributions to the betterment of Asia tourism and wished him well for his new assignment. The Commission also welcomed Mr. Xu Jing, the newly appointed Regional Representative for Asia and the Pacific of WTO.
- 18. The Commission also thanked Mrs. Rathi Vinay Jha for her dynamic chairing of the Commission on behalf of India and wished her best on the verge of her retirement from government service.

PLACE AND DATE OF THE 46TH MEETING OF THE COMMISSION

Agenda item 10

- 19. The Commission decided that its 46th meeting will be held in Pakistan during the first half of 2005 at the invitation of the Government of Pakistan.
- 20. The Chairman closed the 45th meeting of the Commission expressing, on behalf of all the Members, her sincere thanks and appreciation to the staff of the Sri Lankan Ministry of Industry, Tourism and Investment Promotion and Sri Lanka Tourism Board as well as to the WTO Secretariat for the successful organization of the meeting.

.....

LIST OF PARTICIPANTS

The 45th Meeting of the WTO Commission for South Asia was attended by:

MEMBER STATES

1) BANGLADESH

Mr. Hedayet Ulla Al Mamoon Director Bangladesh Parjatan Corp 233 Airport Rd., Tejgaon DHAKA 1215

Tel: (880-2) 911 1849 Fax: (880-2) 812 6501 Email: bpcho@bangla.net

2) BHUTAN

Dasho Karma Dorjee
Secretary, Ministry of Trade and Industry
Royal Government of Bhutan
Tashichho Dzong, THIMPHU
Tel: (975-2) 322 665, 326 800
Fax: (975-2) 323 507
E-mail: kdorjee@druknet.net.bt
spwangdi@druknet.bt

Mr. Wangchuk
Promotion Officer, Dept. of Tourism
Ministry of Trade and Industry
Royal Government of Bhutan
Tashichho Dzong, THIMPHU
Tel: (975-2) 323251/52
Fax: (957-2) 323 695
Email: wang@tourism.gov.bt
tab@druknet.bt

3) INDIA

Mrs. Rathi Vinay Jha Secretary - Department of Tourism Ministry of Tourism Government of India Transport Bhavan, 1 Sansad Marg NEW DELHI 110001 Tel: (91-11) 2371 0831

Fax: (91-11) 2371 7890 Email: sectour@alpha.nic.in Mrs. Renu Jain
Under Secretary
Ministry of Tourism
Government of India
Transport Bhavan, 1 Sansad Marg
NEW DELHI 110001
Tel: (91-11) 2335 4088
Fax: (91-11) 2373 1506
E-mail: dineshbhatia@tourism.nic.in

4) IRAN

Mr. Amir M. Ejtehadi Second Secretary Embassy of the Islamic Republic of Iran No. 17, Bullers Lane, Colombo 07, SRI LANKA Tel: (91-11) 2501137, 2580636 Fax: (91-11) 2502693 Email: ejtehadi@yahoo.com

5) MALDIVES

H.E. Mr. Hassan Sobir Minister of Tourism, Ministry of Tourism Ghazee Building, Ameeru Ahmed Magu MALE´ 20-05 Tel: (960) 323 226, 325 027 Fax: (960) 322 512

E-mail: info@maldivestourism.gov.mv

Ms. Fathimath Fasheeda Senior Secretary Ministry of Tourism 1th Fl. Ghazee Building, Ameeru Ahmed Magu, MALE´20-05 Tel: (960) 757 335, 323 224 Fax: (960) 322 512 E-mail: rasheeda@maldivestourism.gov.mv

6) NEPAL

Mr. Shankar Pandey Joint-Secretary

Ministry of Culture, Tourism and Civil Aviation

Singhadurbar, KATHMANDU Tel: (977-1) 424 7037

Fax: (977-1) 422 72

E-mail: tourism@mail.com.np

7) PAKISTAN

H.E. Mr. Bashir Wali Mohmand,

High Commissioner,

High Commission of Pakistan, Colombo

211 De Saram Place COLUMBO - 10

Tel: (94-11) 2696 301/2 Fax: (94-11) 2695 780

Email: parepcolombo@sltnet.lk

Mr. Moin-Ul-Haque First Secretary

High Commission of Pakistan, Colombo

211 De Saram Place COLUMBO - 10 Tel: (94-11) 2696 301/2 Fax: (94-11) 2695 780

Email: parepcolombo@sltnet.lk

7) SRI LANKA

H.E. Mr. Anura Bandaranaike

Minister of Industries, Tourism & Investment

Promotion

Ministry of Industries, Tourism & Investment

Promotion

No.64, Galle Road, COLOMBO 03

Tel:(94-11)2441464/515,

Fax: (94-11)2441 501, 2307 181

Hon. Arjuna Ranatunge

Deputy Minister of Industries, Tourism &

Investment Promotion

Ministry of Industries, Tourism & Investment

Promotion

No.64, Galle Road, COLOMBO 03 Dr. U. Vidanapathirana

Permanent Secretary

Ministry of Industries, Tourism & Investment

Promotion

No. 64 Galle Face Terrace

03 COLOMBO

Tel: (94-11)2441 527

Fax: (94-11)2441 501, 2307 181

Mr. K.A.D. George Michael

Additional Secretary

Ministry of Industries, Tourism & Investment

Promotions 64, Galle Road Colombo 03

Tel: (94-11) 238 7471

Fax: (94-11) 238 7472

Mr. Udaya Nanayakkara

Chairman

Sri Lanka Tourist Board

80, Galle Road Colombo 03

Tel: (94-11) 2544536, 2437759

Fax: (94-11) 243 7953 ch@sri.lanka.net

Mr. Seenivasagam Kalaiselvam

Director General
Sri Lanka Tourist Board
No. 80, Galle Road
COLOMBO 03
Tel: (94-1) 437 061

Tel: (94-1) 437 061 Fax: (94-1) 437 062 E-mail: ctb dg@sltnet.lk

Mr. M.B. Kiriella

Director / Research & International Affairs

Sri Lanka Tourist Board No. 80, Galle Road COLOMBO 03 Tel: (94-11) 244 0006

Fax: (94-11) 2380 943 E-mail: ctbria@sltnet.lk

Mr. S. Gopinath

Manager

Sri Lanka Convention bureau

80, Galle Road

Colombo 03, SRI LANKA

Observers

Mr. Malin Hapuqoda President Tourist Hotels Association of Sri Lanka John Keells Hotels Ltd. 130, Glennie Street Colombo 03

Mr. Nihal Perera President Travel Agents Association of Sri Lanka Sparlink Travels Ltd. 39, St. Michaels Road Colombo 03

Mr. Gehan Perera President Sri Lanka Association of Inbound Tour Operators Aitken Spence Travels Ltd. 305. Vauxhall Street Colombo 01

Mr. Chandana de Silva **Head of Corporate Communication** Sri Lankan Airlines 22nd Fl., World Trade Center Colombo 01

AFFILIATE MEMBERS

Mrs. Rohita Jaidka Commercial Manager Tourism and Business Development -AIR INDIA Old Engineering Complex, Safdarjung Airport NEW DELHI 110003, India

Tel: (91-11) 2464 6953 Fax: (91-11) 2469 7673 Email: rjaidka@airindia.com

Mr. Pradip Madhavji Former Chairman THOMAS COOK (INDIA) LIMITED Aashiana 5, Altamount Road MUMBAI 400026, India Tel: (91-22) 2386 5928 Fax: (91-22) 2387 0031

E-mail: madhavji@bom8.vsnl.net.in

INTERNATIONAL ORGANIZATIONS

Dr. Mahboob Elahi Director General South Asia Cooperative Envtl Prog. (SACEP) 10 Anderson Rd., COLOMBO 5, Sri Lanka Tel: (94-1) 596 442, 589 787 Fax: (94-1) 589 369 Email: melahi@eureka.lk

Ms. Christine Spoerel Resident Representative **UNDP UN Compound** 202-204, Bauddhaloka Mawatha Colombo 07, Sri Lanka

WORLD TOURISM ORGANIZATION

Dr. Dawid de Villiers Deputy Secretary-General Calle Capitán Haya, 42 28020 MADRID Spain

Tel: (34-91) 567 8100 Fax: (34-91) 571 3733

Email: jthebaud@world-tourism.org

Mr. Geoffrey Lipman Special Advisor to the Secretary General 41 Vieux Chemin, Wavre, OAJIN 1380 Belgium Tel: (32-2) 660 2067

Home tel: (32-2) 633 6267/9 Mobile: (44) 777 979 4856 E-mail: gl@st-ep.com

Mr. Xu Jing Regional Representative for Asia and the Pacific Calle Capitán Haya, 42 28020 MADRID Spain Tel: (34-91) 567 8177

Fax: (34-91) 571 3733 Email: jxu@world-tourism.org

CSA/45/DEC 10

Mr. Na Jong Min Senior Officer Regional Representation for Asia & the Pacific Calle Capitán Haya, 42 28020 MADRID Spain Tel: (34-91) 567 8179

Tel: (34-91) 567 8179 Fax: (34-91) 571 3733

Email: jna@world-tourism.org

Ms. Eunji Tae Assistant, Regional Representation for Asia and the Pacific Calle Capitán Haya, 42 28020 MADRID Spain

Tel: (34-91) 567 8244 Fax: (34-91) 571 3733

Email: etae@world-tourism.org